



0 - From the war-fighter to the corporate HQ, users are at the heart of a single information environment in which they can access, via a single identity, and appropriately share the information they need to meet their business objectives or achieve information superiority over an enemy.

Level 0

**1.1 - Enterprise Information Technology.** Defence acquires sustainable information capabilities based on an approach which contracts for outcomes, implements strategy, is shaped by architectures, and complies with policy and regulatory requirements.

**1.2 – User Centric Design.** User needs are understood and are used to drive an agile design process that exploits prototyping to deliver innovative solutions at pace.

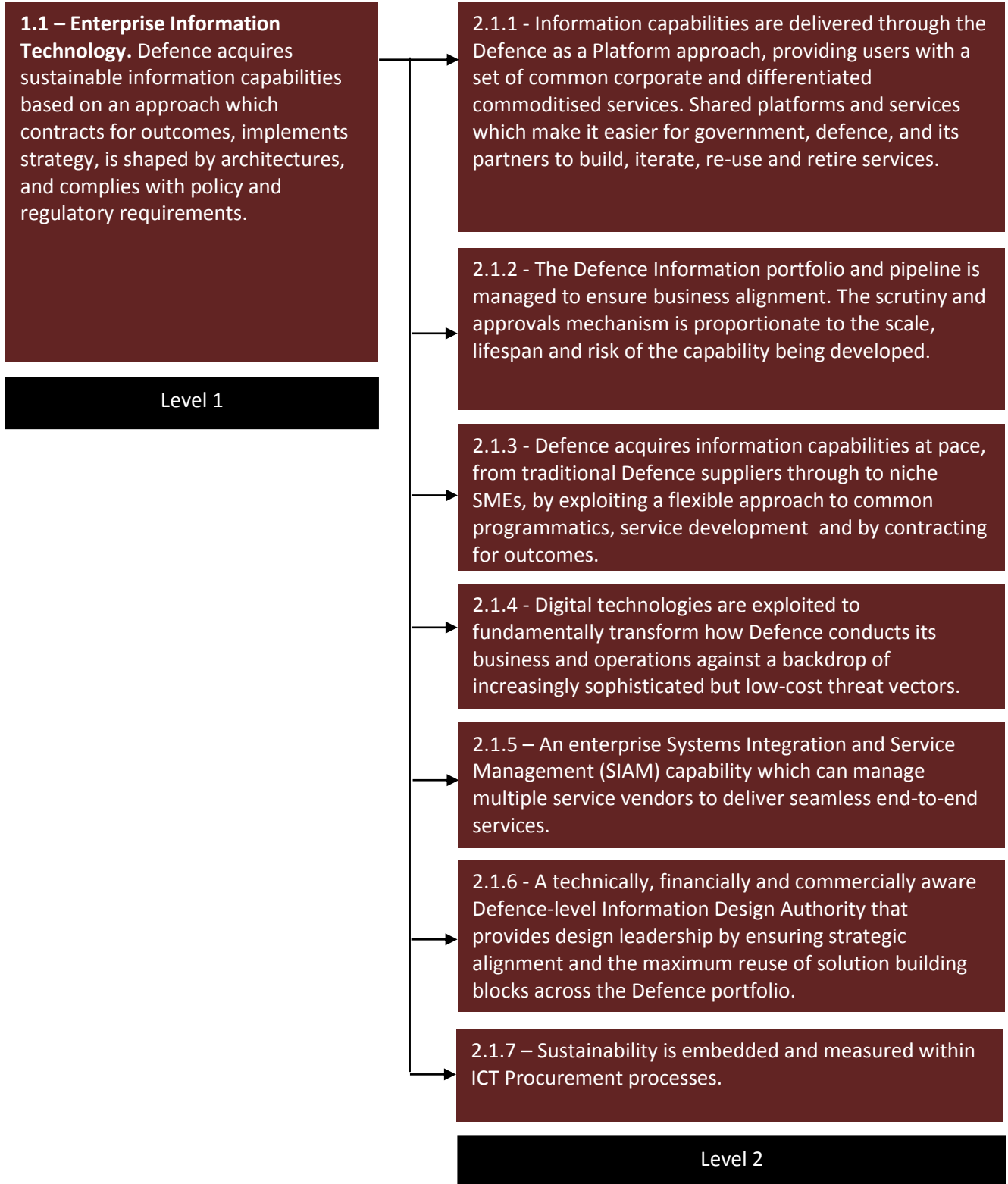
**1.3 – Information Security.** Defence moves from a threat-driven approach to an outcome-focused methodology which aligns risk appetite with the capabilities required to achieve departmental and operational objectives.

**1.4 - Operations.** Defence manages and exploits information as the lifeblood of operations to achieve information superiority and supports decision makers at all levels. The war-fighter, wherever they are located, is served with a common set of information capabilities that are configured to their mission, location and role, and are accessed through a choice of devices over appropriately scaled bearers.

**1.5 - People.** Defence staffs have the skills, knowledge and experience to deliver, operate, exploit and defend the single information environment to meet Departmental and war-fighter needs.

**1.6 - Data and Information.** Defence leverages its vast repositories of data and drives transformative change by ensuring that data is available, accessible and readily shareable so that it can be analysed and combined to create new value streams.

Level 1





**1.2 – User Centric Design.**  
User needs are understood and are used to drive an agile design process that exploits prototyping to deliver innovative solutions at pace.

Level 1

2.2.1 - Services and capabilities are designed to meet the citizen, workforce and warfighter needs through the disruptive exploitation of digital technologies. Services are designed end-to-end to be digital-by-default and enable business transformation.

2.2.2 - The customer is placed at the heart of the capability planning process by understanding and educating customers and users. Strategic demand is managed and prioritised across the whole Information space.

2.2.3 - Innovative services developed by FLCs, TLBs and Agencies are harvested and delivered as new services to Defence and wider Government.

2.2.4 - Digital services that make it simpler, easier and faster for people interacting with Defence to get things done both internally and externally. In particular, focusing on recruiting, reserve forces and veteran’s needs.

2.2.5 - The customer is able to discover, consume and integrate services from the supplier of choice via a single service catalogue. The through life unit cost and value of our services is understood across Defence.

2.2.6 - The Defence R&D programme, both departmental and of industry, is shaped by user needs and supports experimentation and innovation.

Level 2



**1.3 – Information Security.** Defence moves from a threat-driven approach to an outcome-focused methodology which aligns risk appetite with the capabilities required to achieve departmental and operational objectives.

Level 1

2.3.1 – Defence adopts a cyber defence posture based on an understanding of departmental and operational objectives, risk appetite and cyber threats.

2.3.2 – Defence protects information by detecting, containing and remediating hostile activity.

2.3.3 - Defence’s risk appetite shapes the information assurance regime and culture. The focus shifts to protecting the data and applications, rather than the infrastructure, and makes clear individual responsibilities and required behaviours.

2.3.4 - Customer and user needs drive security initiatives. Security activities do not materially hinder Defence capability and provide predictable service operations. Security investments are optimized in support of Defence objectives and outcomes.

2.3.5 – The information security risk management regime, including the strength and maturity of internal controls, is effective and reduces risk to an acceptable level.

2.3.6 – A coherent UK Crypto defence capability that is able to receive the required volume and variety of keymat from multiple national and international sources and securely distribute it to end users.

Level 2

