Our Reference:

<mark>BY EMAIL ONLY</mark>

27 October 2015

Dear

Request for Information

Thank you for your email dated 26 September 2015 requesting information on the Homes and Communities Agency's (HCA) IT department. For ease of reference your request is below:

> *I should like to request the following information: the structure of the agency's IT department including, but not limited, to its hierarchy, teams sizes and contract/permanent split. I would also like to request information on whether the development team uses Java or Microsoft programming language, and if Microsoft Dynamics is used as a CRM system and if so, which version.*

We are able to provide you with the full structure chart of the HCA's IT department which shows hierarchy and team sizes. We have also supplied you with a supplemental table which details the contract statuses.

We can confirm that the HCA development team uses both Java and Microsoft programming language and uses CRM version 4.

If you have any questions regarding this response or any further queries you can contact us at the following addresses and quote your unique reference number found at the top of this letter:

Email: mail@homesandcommunities.co.uk
Mail: Information Access Officer
Homes and Communities Agency
Fry Building
2 Marsham Street
London
SW1P 4DF

If you are unhappy with the way Homes and Communities Agency has handled your request you may ask for an internal review. You should contact

Head of Legal Services
Homes and Communities Agency
Fry Building
2 Marsham Street
London
SW1P 4DF

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Naomi McMaster
Information Access Officer
Homes and Communities Agency