

**HIGHWAYS AGENCY INFORMATION LINE
CALL REFERENCE: 17970551**

To: ASC6HAIL@amey.co.uk

Also Advised:

Area_6_CCC@highwaysengland.co.uk;

Area Area 6 (Amey)

Team:

Callers Details: Phone : eMail:	Motorway/Trunk Road Details: M/way,TR : A12 Junction : Nr. Town : Direction: Southbound
Date and Time of Journey (if known): 10 July 2015 07:45	Call details last saved: 11 July 2015 08:28
Reply to Customer by: Email	(for HAIL Use only)
Comments/Remarks: Please can you reply to the attached e-mail as soon as possible and keep me informed of any progress. Thank you. ~~~~~ From: Sent: 10 July 2015 10:25 To: CCC Subject: Boreham interchange traffic lights Morning, May I ask what the problem is with the traffic lights at the A12 southbound slip / roundabout at Boreham interchange? They weren't on at 7.45am today and as a result traffic was tailing back on to the A12, which is obviously dangerous. Regards, ----- Can the customer be contacted directly, thank you. Log fwd to area 6 for attention and response ZJ 11/07/2015 -----	

Please advise _____, quoting the Reference 17970551 when the call has been satisfactorily closed by clicking on [this link](#).

Traffic Management Directorate

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11 July 2015