



United Kingdom Hydrographic Office

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[REDACTED]

28 October 2015

Dear [REDACTED]

Thank you for your email of 22 October clarifying the scope of your earlier request for information about the UKHO's mobile phone contracts.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below alongside each of your questions.

1. Network Provider(s) - Please provide me with the network provider name

Defence Fixed Telecommunications Services (DFTS) which currently utilises the Vodafone Network. UKHO is mandated to use this contract for its Mobile Communications service under the Managed Services section of the contract.

2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.

FY2012/13 £55,232.26
FY2013/14 £57,310.78
FY2014/15 £50,796.72

3. Number of Users- Number of connections for each network provider.

257

4. Duration of the contract- please state if the contract also include contract extensions for each provider.

The original DFTS Contract came into place JULY 1997 and was extended to April 2005. The latest contract came into effect April 2005 and ran until July 2012 with the MoD exercising the extension period of 3 years extending until July 2015. DFTS has subsequently been extended for a further 12 months. The contract is held and managed by central MoD.

5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date i require the contract dates of the signed agreement.

UKHO's earliest mobile phone order using the DFTS contract is dated MARCH 2004. The contract is held by central MoD and as such UKHO is unable to provide this specific information.

6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

JULY 2015 – Currently extended to JULY 2016. This a centrally managed contract through MoD.

7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.

UKHO is mandated by MOD to use the contract; no review of contract is currently planned by UKHO. All reviews are managed by central MoD.

8. The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me the actual job title.

The management and ordering under the contract falls under the Technology Section and is managed by the Senior Buyer for IT within the Procurement Team. The contract management is undertaken by the Supplier Relationship Management function within the Technology Division. Please note the UKHO does not engage with the end supplier of the service only to the DFTS service team.

If the supply of mobile phones is provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider.

Defence Fixed Telecommunications Services (DFTS).

Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.

No Tender exercise is being undertaken by the UKHO.

Also if contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

UKHO is mandated to use the DFTS contract managed centrally by MoD.

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

N/A

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,


Communications Manager