

Community Organiser Month 10 Survey

THE FUTURE

The first section asks about your plans for the future.

Q28

Are you applying for progression funding?

Yes

No

IF NO AT Q28

Q29a

What do you plan to do after the end of your 51 weeks as a trainee community organiser?

Further study – please specify

I have another offer of employment – please specify

I plan to look for other employment – please specify type of employment

Unpaid voluntary work

Other – specify

Not yet decided

Q29b

What is the main reason you decided not to apply for progression funding?

SINGLE CODE

Community organising did not suit me as a job

I did not enjoy working in the particular local area

I did not enjoy working for my particular host

I did not think that I would be able to raise the matched progression funding

I was offered another job/place on a course

Other - specify

None of the above – I had always planned on working as a community organiser for one year only

IF YES AT Q28

Q30a

Who will be your employer in your second year as a community organiser?

I will be self-employed

My current host

Employed by another organisation – specify

Not yet decided

Q30b

To what extent are you satisfied or dissatisfied with the level of support available to help you raise your matched progression funding?

From Locality

From my prospective employer

From CoCo

Responses

Very satisfied
Fairly satisfied
Neither satisfied nor dissatisfied
Fairly dissatisfied
Very dissatisfied
Don't know

Q30c

What is the main reason you decided to apply for progression funding?

SINGLE CODE

Community organising suits me as a job
I enjoy working in the particular local area
I enjoy working for my particular host/I think I will enjoy working for my new employer
I knew I would be able to raise the matched progression funding
I was not able to find another job
Other – specify

PROGRESS AGAINST TARGETS

This next short section asks about your progress against the targets set for your 51 week training period. Please remember that your responses will not be passed on to anyone outside of Ipsos MORI or nef consulting and will be treated in the strictest confidence.

Q22a

Have you already achieved the following targets for your training year, or not?

SINGLE CODE ONLY

Carrying out 500 listenings
Identifying and supporting 3-5 fledgling projects
Recruiting 9 VCOs

Responses

Already achieved and exceeded
Not yet achieved

IF NOT YET ACHIEVED AT Q22a

Q22

How likely are you to achieve the following targets during your 51 week training?

SINGLE CODE ONLY

Carrying out 500 listenings
Identifying and supporting 3-5 fledgling projects
Recruiting 9 VCOs

Responses

Definitely will achieve
Very likely to achieve
Fairly likely to achieve
Not very likely to achieve
Not at all likely to achieve
Definitely will not achieve

Q23

Do you think that working towards the following targets has helped or hindered your work as a trainee community organiser?

SINGLE CODE ONLY

Carrying out 500 listenings
Identifying and supporting 3-5 fledgling projects
Recruiting 9 VCOs

Responses

Helped a great deal
Helped to some extent
Made no difference
Hindered to some extent
Hindered a great deal
Don't know

SKILLS AND PERSONAL PROGRESS

The next few questions ask about your skills and confidence in different areas.

Please answer as honestly as possible; the aim of these questions is to understand the programme overall, not to judge your performance or attitude.

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q1

How much, if at all, would you say you understand each of the following? Please answer on a scale of 0-10, where 0 means you do not understand it at all and 10 means you fully understand it.

RANDOMISE ORDER

The theory of community organising
The Root Solution Learning Matters (RSLM) approach
The role of a trainee community organiser
The role of a Volunteer Community Organiser (VCO)

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q2

Thinking about the following aspects of the trainee community organiser role, how confident, if at all, do you currently feel about carrying out each of these activities? Please answer on a scale of 0-10, where 0 means not at all confident and 10 means extremely confident.

RANDOMISE ORDER

Listening
Recruiting VCOs
Encouraging others in the community to participate/take an active role
Helping people to identify fledgling projects
Supporting fledgling projects
Building a local network of engaged people
Establishing the Community Holding Team
Reflecting on my progress throughout the year
Using digital tools to enhance my offline work

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q3

After almost a year of organising and learning, how would you now rate your skills in the following areas? Please answer on a scale of 0-10, where 0 means no skills in this area and 10 means highly skilled in this area.

RANDOMISE ORDER WITHIN EACH BANK

Communication skills

Speaking to new people
Facilitating group discussions
Understanding body-language
Uncovering people's feelings and opinions
Handling difficult situations

Role specific skills and knowledge

Understanding of confidentiality and data protection rules related to community organising
Understanding of personal safety issues linked to community organising
Ability to use self-reflection to improve your work
Ability to understand trends and patterns from data

ALWAYS LAST:

Overall understanding of what community organising is

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q4

After almost a year of organising and learning, how confident, if at all, do you currently feel about doing each of the following? Please answer on a scale of 0-10, where 0 means not at all confident and 10 means extremely confident.

RANDOMISE ORDER

Talking to new people
Working alone
Leading other people
Motivating other people
Developing skills in other people
Problem-solving
Using social media and online platforms in work projects
Working with people who come from different backgrounds to you

Q5

In a typical week, how many hours would you say you spend doing the following tasks? If this varies from week to week, please try to work out a rough average

WRITE IN NUMBER OF HOURS NEXT TO EACH ACTIVITY

Listening to members of the community for the first time
Follow-up listening/house meeting/other listening
Other meetings (e.g. with other community organisers, host)
Actions to support fledgling projects
Reflection on practice
Administration/paperwork
Reading/studying/preparing work for accreditation/Go Deeper option
Fundraising for progression
Tasks on behalf of your host organisation
Other – please specify

Q5a

You said you spend [Insert number of hours from 'other' code at Q5] doing 'other' activities. Can you please specify what activities you did during this time?

Q6

How helpful, if at all, has reflection been in helping you develop as a trainee community organiser?

Very helpful
Fairly helpful
Not very helpful
Not at all helpful
Don't know

ONGOING TRAINING AND SUPPORT

SOURCE: SAME QUESTION AS ASKED OF RESIDENTIAL TRAINING

The next few questions ask about your experience of ongoing training. Please think about the online training, any offline training, monthly support and supervisions, and any other training and support you may have had from Re:generate or Locality.

Please do not include the residential training, any support or training you have received from your host, or the training you have received as part of your Go Deeper option

Q7

On balance, how would you personally rate the ongoing training and support you have received since the residential training in terms of...

SINGLE CODE ONLY
RANDOMISE ORDER

Style of teaching
The pace at which topics are covered
Demands placed on you (e.g. time, energy)
Providing information relevant to the role
Practising skills relevant to the role
Preparing you for accreditation

ALWAYS LAST:

Overall, how well it equips you for your role as a trainee community organiser

Responses

Very good
Fairly good
Neither good nor poor
Fairly poor
Very poor
Don't know

SOURCE: SAME QUESTION AS ASKED OF RESIDENTIAL TRAINING

Q8

Still thinking about the ongoing training and support you have received since the residential training, which, if any, of the following do you think it should have helped *you* more with?

Please select as many as apply

MULTICODE OK
RANDOMISE ORDER

Helping me to understand community organising
Helping me to understand the Root Solution Listening Matters (RSLM) approach
Helping me to understand the role of a trainee community organiser
Helping me to understand the role of a Volunteer Community Organiser (VCO)
Providing me with the skills necessary to undertake the trainee community organiser role – specify
Providing me with the knowledge necessary to undertake the trainee community organiser role – specify
Providing me with the knowledge of digital tools to support community organising
Other (specify)
Don't know

SOURCE: SAME QUESTION AS ASKED OF RESIDENTIAL TRAINING

IF MORE THAN THREE SELECTED AT Q8

Q9

And which two or three are the most important things the ongoing training and support should have helped you more with?

Please code up to 3 options

CODE UP TO 3 ONLY

Response options: Pull through selected codes from previous question

SOURCE: SAME QUESTION AS ASKED OF RESIDENTIAL TRAINING

Q10

How could the ongoing training and support be improved for future trainee community organisers?

WRITE IN

Q11

Have you completed all the work you need to do in order to receive your accreditation in the Foundation of Community Organising?

SINGLE CODE ONLY

Yes – at level 2

Yes – at level 3

I am currently revising work

I do not expect to receive this accreditation

Q12

How helpful, if at all, did you find the work you have carried out in order to gain your accreditation...?

... for your role as a trainee community organiser

... for your own personal development

Very helpful

Fairly helpful

Not very helpful

Not at all helpful

Don't know

Q13**What Go Deeper option did you choose?**

SINGLE CODE ONLY

Digital Organising

Community Ideas into Action

Working with Community Conflict

Post Graduate Certificate in Communities, Engagement and Enterprise

Other (please specify)

SOURCE: SAME QUESTION AS ASKED OF RESIDENTIAL TRAINING

For the next question, please think about your Go Deeper option.

Q14**On balance, how would you personally rate the training provided to you as part of the Go Deeper option in terms of...**

SINGLE CODE ONLY

Style of teaching

The pace at which topics were covered

Demands placed on you (e.g. time, energy)

Providing information relevant to the role

Practising skills relevant to the role

ALWAYS LAST:

Overall, how well it equips you for your role as a trainee community organiser

Overall how much it develops your understanding of <INSERT NAME OF GO DEEPER

OPTION i.e. CODE AT Q13>

Responses

Very good

Fairly good

Neither good nor poor

Fairly poor

Very poor

Don't know

Q15**Overall, how much support, if any, have you received from...****... other trainee community organisers working in your host organisation?****... trainee community organisers working at other host organisations?**

A great deal of support

A fair amount of support

A little support

Hardly any support

No support at all

Don't know

IF AT LEAST 'HARDLY ANY SUPPORT' AT Q15

Q16a

And how helpful, if at all, have you found the support you have received from other trainee community organisers working in your host organisation...

... for your role as a trainee community organiser
... for your own personal development

Very helpful
Fairly helpful
Not very helpful
Not at all helpful
Don't know

IF AT LEAST 'HARDLY ANY SUPPORT' AT Q15

Q16b

And how helpful, if at all, have you found the support you have received from trainee community organisers working at other host organisations...

... for your role as a trainee community organiser
... for your own personal development

Very helpful
Fairly helpful
Not very helpful
Not at all helpful
Don't know

VIEWS OF HOST/AREA

This section asks about your host organisation and the area in which you organise.

Q17a

Do you currently organise in the same neighbourhood/patch as you did at the start of your 51 week training period?

Yes
No

IF NO

Q17b

Why are you organising in a different area/patch than when you started?

WRITE IN

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q17

How much, if anything, would you say you know about...?

**...the organisations and people that have influence in your local area
...your host organisation and the work it does**

A great deal
A fair amount
Not very much
Nothing at all
Don't know

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q18

What are the significant challenges in the specific patch/neighbourhood you work in?

MULTICODE OK

RANDOMISE

Please select as many as apply

Individuals not wanting to get involved in local community action

Weak sense of community identity

Limited interaction between people from different backgrounds

Crime and anti-social behaviour

Lack of community resources (e.g. facilities)

Lack of networks and associations

Individuals' lack of resources (e.g. money/time)

Damage to the physical environment (e.g. dilapidation/rubbish)

People focusing on problems rather than solutions

Other (specify)

Don't know

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q19

What are the significant strengths in the specific patch/neighbourhood you work in?

MULTICODE OK

RANDOMISE

Please select as many as apply

Individuals motivated to get involved in local community action

Strong sense of community identity

High levels of interaction between people from different backgrounds

Existing community resources (e.g. facilities)

Strong networks and associations already present

Individuals' resources (e.g. money/time)

The skills of local residents

Local economic assets (e.g. local businesses)

Other (specify)

Don't know

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q20

How much support, if any, have you received from the host organisation throughout your training year so far?

SINGLE CODE ONLY

A great deal of support

A fair amount of support

A little support

Hardly any support

No support at all

Don't know

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q21

Different hosts offer different kinds of support to the trainee community organisers that they host. Which two or three, if any, of the following types of host support have been most important to you so far?

Please select up to three
MULTICODE UP TO THREE

Resources (e.g. space, access to a landline)
Line-management support
Peer support (e.g. other host employees who are not trainee community organisers)
Information about the patch
Introductions to local people
Introductions to other local organisations/other useful local contacts
Other (specify)

IMPACT

This section asks about what you think are the main changes you have seen as a result of your work as a trainee community organiser

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q24

What have been the main impacts of almost a year spent training and working as a trainee community organiser on *you as a person*?

WRITE IN

And thinking specifically about the local area in which you work...

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q25

What have been the main impacts of almost a year spent training and working as a trainee community organiser on *the people in the area you come into contact with and work with directly*?

WRITE IN

SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q26

What do you expect will be the main impacts of almost a year spent training and working as a trainee community organiser on *the local community overall, including those who you have not worked with directly*?

WRITE IN

Q27

For each of the following, please tell me whether you think this has become more or less common in the neighbourhood since you started your work as a trainee community organiser, or whether it is about the same.

RANDOMISE

People feel proud of their neighbourhood
People understand the needs and aspirations of others in the neighbourhood
People in the neighbourhood know others who can help them when they face problems
People have the skills to organise activities and projects for themselves and others in the neighbourhood
People get involved to change the way local services are provided
People feel confident to become leaders to make changes in the neighbourhood

Local groups organise events and activities to address the needs of others in the neighbourhood

People form new groups around shared ideas or projects

People trust each other

People are aware of their community rights

People act on their community rights

Local groups, events, and activities reflect what different types of people in the neighbourhood want

Responses

Much more common

A bit more common

Stayed the same

A bit less common

Much less common

Don't know

Now, thinking about the fledgling projects you have supported as part of your work as a trainee community organiser.

Q27a

How many fledgling projects are you currently supporting?

WRITE IN NUMBER

SOURCE: COMMUNITY FIRST EVALUATION QUESTIONNAIRE

Q27b_1

Most projects seem to fall into one or more of the following categories – which do the projects that you support fall into?

Improve, repair, replace equipment and facilities Connect people together – neighbours, residents, families, vulnerable people etc

Encourage people to volunteer, donate or participate in the community

Encourage people to be active and healthy – e.g. sports, dance, healthy eating etc

Help people to learn – e.g. culture, music, drama, cooking, gardening, languages, job skills etc

Improve the environment and encourage interaction with local surroundings – e.g. greening, neighbourhood watch, decorating, public art etc

Address unemployment and financial hardship None of the above

Q27b

Please write a number of projects beside each relevant category. If a project falls under more than one category, please count it more than once

WRITE IN NUMBER NEXT TO EACH CODE SELECTED AT Q27b_1. SOFT CHECK THAT NUMBERS ADD TO OR EXCEED NUMBER @ Q27a

Improve, repair, replace equipment and facilities (enhance assets)

Connect people together – neighbours, residents, families, vulnerable people etc

Encourage people to volunteer, donate or participate in the community

Encourage people to be active and healthy – sports, dance, health eating

Help people to learn – culture, music, drama, cooking, gardening languages, job skills

Improve the environment and encourage interaction with environment –e.g. greening, decorating, public art etc

None of the above

Q43

Has the Community Holding Team been established in your area?

Yes, it has already been established
No, but it is likely to be established
No, and it is unlikely to be established

Q43b

What do you think will happen to the information you have gathered from the listenings?

OPEN

WELLBEING AND SOCIAL TRUST

This next section asks some questions about your feelings on aspects of your life. There are no right or wrong answers. For each of these questions I'd like you to give an answer on a scale of nought to ten, where nought is 'not at all' and 10 is 'completely'.

SOURCE Q25-Q28: ONS + TRACKING Q FROM POST RESIDENTIAL SURVEY

Q31

Overall, how satisfied are you with your life nowadays? Please use a scale of 0 to 10, where 0 is not at all satisfied and 10 is completely satisfied.

Q32

Overall, to what extent do you feel the things you do in your life are worthwhile? Please use a scale of 0 to 10, where 0 is not at all worthwhile and 10 is completely worthwhile.

Q33

Overall, how happy did you feel yesterday? Please use a scale of 0 to 10, where 0 is not at all happy and 10 is completely happy.

Q34

Overall, how anxious did you feel yesterday? Please use a scale of 0 to 10, where 0 is not at all anxious and 10 is completely anxious.

Option : Prefer not to say

Source: Community Life + SOURCE: TRACKING Q FROM POST RESIDENTIAL SURVEY

Q35

I'd now like to ask you how you view other people. Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people?

People can be trusted
You can't be too careful
Depends

Please only ask of if they **did not** participate in the post residential survey (see sample)

EXPERIENCE

This next section is about your work history and educational background, which will allow us to understand the range of different people who are training to be community organisers.

SOURCE: British Social Attitudes

Q36

What were you doing immediately before starting as a trainee community organiser??

SINGLE CODE

Working full-time (30hrs/wk+)

Working part-time (8-29 hrs/wk)

Not working (i.e. under 8 hrs/week) – full-time homemaker

Not working (i.e. under 8 hrs/week) – retired

Not working (i.e. under 8 hrs/week) – unemployed (registered)

Not working (i.e. under 8 hrs/week) – unemployed (not registered but looking for work)

Not working (i.e. under 8 hrs/week) – student

Not working (i.e. under 8 hrs/week) – other (incl. disabled)

SOURCE: British Social Attitudes

Q37

The last time you were in paid employment, what sector were you working in?

SINGLE CODE

Private Sector firm or company (e.g. limited companies or PLCs)

Nationalised industry or public corporations (e.g. the Post Office or the BBC)

Public Sector Employer (e.g. Central govt/ Civil Service/ Govt Agency/Local authority/ Local Education Authority INCL 'OPTED OUT' SCHOOLS, Universities, Health Authority / NHS hospitals / NHS Trusts / GP surgeries/ Police / Armed forces)

Charity/Voluntary Sector Including, for example, charitable companies, churches, trade unions

Self-employed

Own business / company

I have just left education/never had paid employment

ASK ALL CODE 1-6 AT Q19

Q38

What was your role?

WRITE IN

DEMOGRAPHICS

This section asks a few short questions about you, which again will allow us to understand the range of different people who are training to be community organisers.

Q39

What age were you on your last birthday?

Q40

Are you...

SINGLE CODE ONLY

Male

Female

SOURCE: Census 2011

Q41

What is your ethnic group?

SINGLE CODE ONLY

A. White

English / Welsh / Scottish / Northern Irish / British

Irish

Gypsy or Irish Traveller

Any other White background WRITE IN

B. Mixed / multiple ethnic groups

White and Black Caribbean

White and Black African

White and Asian

Any other Mixed / multiple ethnic background WRITE IN

C. Asian / Asian British

Indian

Pakistani

Bangladeshi

Chinese

Any other Asian background WRITE IN

D. Black / African / Caribbean / Black British

African

Caribbean

Any other Black / African / Caribbean background WRITE IN

E. Other ethnic group

Arab

Any other ethnic group WRITE IN

Prefer not to say

Don't know

FOLLOWING UP

Q42

We will be getting in touch with you in around 8 months to see how you are getting on and what has changed for you and in the area where you have been organising. Please write in a personal (i.e. non CO programme) e-mail address where we will be able to contact you at this time. This address will only be used for the purposes of the evaluation, be held securely and destroyed after the evaluation is complete.

WRITE IN

CONFIRM

Thank you very much for taking part in this survey. The data from this survey will feed into a number of published reports about the Community Organisers programme throughout the next few years. Please get in touch with us via communityorganisersevaluation@ipsos-mori.com if you have any questions about this survey or the wider evaluation.