

Latest quarterly (A1, A3, A5, A7, A8) and in-year (A2, A4, A6) tables

Table A1	<i>Number of non-routine information requests received by monitored bodies 1 July - 30 September 2016, and their status at time of monitoring</i>
Table A2	<i>Number of non-routine information requests received by monitored bodies, by quarter, since 1 July 2014</i>
Table A3	<i>Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2016</i>
Table A4	<i>Percentage of non-routine information requests received by monitored bodies that were answered “in time”, by quarter, since 1 July 2014</i>
Table A5	<i>Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2016</i>
Table A6	<i>Percentage of resolvable non-routine information requests received by monitored bodies that were granted in full, by quarter, since 1 July 2014</i>
Table A7	<i>Exemptions and exceptions applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2016</i>
Table A8	<i>Section 21 exemptions applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2016</i>

Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details

TABLE A1

Number of non-routine information requests received from 1 July - 30 September 2016, and their status at time of monitoring

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs ²
		Processed	On hold' or lapsed ¹	Still being processed	
TOTAL for all monitored bodies	10,564	9,732	24	808	397
TOTAL for Departments of State only	6,970	6,369	0	601	204
TOTAL for other monitored bodies	3,594	3,363	24	207	193
Departments of State					
Attorney General's Office	57	57	0	0	0
Cabinet Office#	378	360	0	18	1
Communities and Local Government	192	124	0	68	60
Department for Business, Energy and Industrial Strategy ³	195	187	0	8	45
Department for Business, Innovation and Skills ⁴	24	24	0	0	0
Department for Culture, Media and Sport	124	120	0	4	0
Department for Education#	489	465	0	24	3
Department for Environment, Food and Rural Affairs	158	156	0	2	36
Department for Exiting the European Union ³	54	51	0	3	0
Department for International Development	111	109	0	2	13
Department for International Trade ³	42	39	0	3	0
Department for Transport#	515	502	0	13	19
Department for Work and Pensions	1,093	990	0	103	0
Department of Energy and Climate Change# ⁴	20	20	0	0	8
Department of Health	274	274	0	0	0
Foreign and Commonwealth Office#	278	243	0	35	0
HM Treasury#	172	165	0	7	5
Home Office	836	684	0	152	2
Ministry of Defence#	961	920	0	41	9
Ministry of Justice#	876	758	0	118	3
Northern Ireland Office	34	34	0	0	0
Scotland Office	36	36	0	0	0
UK Export Finance ⁵	25	25	0	0	0
Wales Office	26	26	0	0	0

TABLE A1 continued

Number of non-routine information requests received from 1 July - 30 September 2016 and their status at time of monitoring

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs ²
		Processed	On hold' or lapsed ¹	Still being processed	
<i>Other bodies included in monitoring</i>					
Charity Commission	166	163	0	3	0
Competition and Markets Authority	30	30	0	0	0
Crown Prosecution Service	192	190	0	2	0
Debt Management Office	12	12	0	0	0
Food Standards Agency	35	33	0	2	0
Government Legal Department	105	105	0	0	0
HM Land Registry	133	133	0	0	0
HM Revenue and Customs	459	430	0	29	3
Health and Safety Executive	1,167	1,138	1	28	38
National Archives	713	548	23	142	0
National Savings and Investments	24	23	0	1	0
Office for National Statistics	84	84	0	0	0
Office for Standards in Education	116	116	0	0	0
Office of Gas and Electricity Markets	121	121	0	0	43
Office of Rail and Road	42	42	0	0	0
Ordnance Survey	19	19	0	0	0
Royal Mint	9	9	0	0	0
Rural Payments Agency	107	107	0	0	98
Serious Fraud Office	30	30	0	0	0
Water Services Regulation Authority	30	30	0	0	11

Notes

1 - Requests 'on hold' are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have 'lapsed' as no further action is required from the public authority.

2 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FoI Act. For further information on the EIRs, see the main notes section of this publication.

3 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

4 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

5 - UK Export Finance is the operating name of the Export Credits Guarantee Department.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A2

Number of non-routine information requests received by monitored bodies, by quarter, since 1 Jul 2014

Government body	2014		2015				2016		
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
TOTAL for all monitored bodies	11,067	10,749	12,884	11,499	11,971	11,039	12,791	11,037	10,564
TOTAL for Departments of State only	7,239	6,973	8,715	7,692	8,138	7,211	8,723	7,349	6,970
TOTAL for other monitored bodies	3,828	3,776	4,169	3,807	3,833	3,828	4,068	3,688	3,594
Departments of State									
Attorney General's Office	53	45	62	69	49	41	59	57	57
Cabinet Office#	346	313	439	404	478	423	471	423	378
Communities and Local Government	210	202	302	209	210	212	283	200	192
Department for Business, Energy and Industrial Strategy ¹	-	-	-	-	-	-	-	-	195
Department for Business, Innovation and Skills ²	251	221	280	217	220	229	270	224	24
Department for Culture, Media and Sport	109	125	157	146	137	113	164	143	124
Department for Education#	370	414	554	510	484	461	552	476	489
Department for Environment, Food and Rural Affairs	196	189	275	174	183	153	224	126	158
Department for Exiting the European Union ¹	-	-	-	-	-	-	-	-	54
Department for International Development	85	96	143	115	148	93	103	84	111
Department for International Trade ¹	-	-	-	-	-	-	-	-	42
Department for Transport#	602	694	828	524	621	605	677	517	515
Department for Work and Pensions	1,104	1,082	1,248	1,271	1,322	988	1,181	901	1,093
Department of Energy and Climate Change# ²	141	158	189	155	183	165	185	170	20
Department of Health	451	293	443	407	383	389	470	382	274
Foreign and Commonwealth Office#	271	235	334	323	324	281	370	270	278
HM Treasury#	330	285	275	248	285	258	281	202	172
Home Office	736	692	906	798	899	772	905	882	836
Ministry of Defence#	781	831	1,049	920	973	909	1,226	1,085	961
Ministry of Justice#	1,062	992	1,036	979	1,086	988	1,149	1,105	876
Northern Ireland Office	40	33	65	61	58	49	50	30	34
Scotland Office	37	33	61	76	37	35	44	30	36
UK Export Finance	31	16	18	32	17	20	21	20	25
Wales Office	33	24	51	54	41	27	38	22	26

TABLE A2 continued

Number of non-routine information requests received by monitored bodies, by quarter, since 1 Jul 2014

Government body	2014		2015				2016		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring									
Charity Commission	126	162	161	162	163	151	175	161	166
Competition and Markets Authority	32	40	50	34	38	28	40	25	30
Crown Prosecution Service	173	165	173	181	166	192	193	185	192
Debt Management Office	17	9	18	23	20	22	17	13	12
Food Standards Agency	38	41	54	38	34	36	40	30	35
Government Legal Department	99	66	108	147	113	103	129	103	105
Health and Safety Executive	1,243	1,236	1,338	1,200	1,215	1,189	1,272	1,136	1,167
HM Land Registry	87	104	83	111	112	94	125	97	133
HM Revenue and Customs	515	592	545	474	596	575	565	526	459
National Archives	783	716	825	736	713	819	834	742	713
National Savings and Investments	41	23	36	37	8	24	18	17	24
Office for National Statistics	71	75	106	86	85	78	99	96	84
Office for Standards in Education	159	176	216	255	191	138	174	148	116
Office of Gas and Electricity Markets	115	106	126	103	102	100	145	146	121
Office of Rail and Road	41	33	52	39	40	29	37	30	42
Ordnance Survey	25	15	28	24	22	39	27	24	19
Royal Mint	6	4	5	8	5	14	13	7	9
Rural Payments Agency	141	116	174	91	107	133	92	109	107
Serious Fraud Office	28	17	35	26	29	34	33	46	30
Water Services Regulation Authority	88	80	36	32	74	30	40	47	30

Notes

1 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

2 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A3

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension ² to 20-day deadline	Late response (i.e. 20-day deadline missed)		
TOTAL for all monitored bodies	10,540	8,749	616	1,175	83%	89%
TOTAL for Departments of State only	6,970	5,569	401	1,000	80%	86%
TOTAL for other monitored bodies	3,570	3,180	215	175	89%	95%
Departments of State						
Attorney General's Office	57	56	0	1	98%	98%
Cabinet Office#	378	316	28	34	84%	91%
Communities and Local Government	192	67	42	83	35%	57%
Department for Business, Energy and Industrial Strategy ³	195	119	28	48	61%	75%
Department for Business, Innovation and Skills ⁴	24	10	3	11	42%	54%
Department for Culture, Media and Sport	124	114	8	2	92%	98%
Department for Education#	489	407	14	68	83%	86%
Department for Environment, Food and Rural Affairs	158	143	5	10	91%	94%
Department for Exiting the European Union ³	54	39	0	15	72%	72%
Department for International Development	111	98	13	0	88%	100%
Department for International Trade ³	42	26	10	6	62%	86%
Department for Transport#	515	477	23	15	93%	97%
Department for Work and Pensions	1,093	851	2	240	78%	78%
Department of Energy and Climate Change# ⁴	20	12	1	7	60%	65%
Department of Health	274	273	1	0	100%	100%
Foreign and Commonwealth Office#	278	188	55	35	68%	87%
HM Treasury#	172	155	8	9	90%	95%
Home Office	836	571	108	157	68%	81%
Ministry of Defence#	961	852	44	65	89%	93%
Ministry of Justice#	876	687	3	186	78%	79%
Northern Ireland Office	34	31	3	0	91%	100%
Scotland Office	36	28	2	6	78%	83%
UK Export Finance	25	23	0	2	92%	92%
Wales Office	26	26	0	0	100%	100%

TABLE A3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 July - 30 September 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension ² to 20-day deadline	Late response (i.e. 20-day deadline missed)		
Other bodies included in monitoring						
Charity Commission	166	152	0	14	92%	92%
Competition and Markets Authority	30	30	0	0	100%	100%
Crown Prosecution Service	192	175	4	13	91%	93%
Debt Management Office	12	12	0	0	100%	100%
Food Standards Agency	35	31	4	0	89%	100%
Government Legal Department	105	100	5	0	95%	100%
HM Land Registry	133	133	0	0	100%	100%
HM Revenue and Customs	459	393	0	66	86%	86%
Health and Safety Executive	1,166	1,100	12	54	94%	95%
National Archives ⁵	690	506	168	16	73%	98%
National Savings and Investments	24	21	2	1	88%	96%
Office for National Statistics	84	80	0	4	95%	95%
Office for Standards in Education	116	115	1	0	99%	100%
Office of Gas and Electricity Markets	121	120	1	0	99%	100%
Office of Rail and Road	42	35	4	3	83%	93%
Ordnance Survey	19	19	0	0	100%	100%
Royal Mint	9	8	1	0	89%	100%
Rural Payments Agency	107	92	13	2	86%	98%
Serious Fraud Office	30	28	0	2	93%	93%
Water Services Regulation Authority	30	30	0	0	100%	100%

Notes

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - Permitted extensions include: extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request.

3 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

4 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

5 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A4
Percentage of non-routine information requests received since 1 Jul 2014 that were answered 'in time', by quarter¹

Government body	2014		2015				2016		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
TOTAL for all monitored bodies	91%	90%	90%	90%	89%	89%	92%	91%	89%
TOTAL for Departments of State only	89%	87%	89%	89%	87%	86%	91%	89%	86%
TOTAL for other monitored bodies	95%	94%	92%	93%	94%	94%	93%	94%	95%
Departments of State									
Attorney General's Office	100%	100%	100%	100%	96%	98%	97%	93%	98%
Cabinet Office#	94%	88%	94%	90%	91%	85%	91%	90%	91%
Communities and Local Government	72%	73%	94%	100%	100%	100%	100%	99%	57%
Department for Business, Energy and Industrial Strategy ²	-	-	-	-	-	-	-	-	75%
Department for Business, Innovation and Skills ³	96%	96%	99%	87%	87%	87%	81%	65%	54%
Department for Culture, Media and Sport	96%	93%	71%	84%	92%	100%	94%	89%	98%
Department for Education#	91%	92%	86%	83%	91%	85%	86%	88%	86%
Department for Environment, Food and Rural Affairs	62%	58%	79%	83%	74%	80%	87%	92%	94%
Department for Exiting the European Union ²	-	-	-	-	-	-	-	-	72%
Department for International Development	99%	98%	100%	99%	99%	99%	98%	98%	100%
Department for International Trade ²	-	-	-	-	-	-	-	-	86%
Department for Transport#	97%	96%	96%	98%	98%	96%	97%	96%	97%
Department for Work and Pensions	90%	91%	94%	93%	84%	83%	91%	78%	78%
Department of Energy and Climate Change# ³	93%	94%	93%	93%	92%	92%	92%	85%	65%
Department of Health	100%	100%	100%	100%	99%	100%	100%	100%	100%
Foreign and Commonwealth Office#	90%	90%	88%	90%	89%	87%	94%	92%	87%
HM Treasury#	92%	93%	92%	96%	93%	90%	92%	87%	95%
Home Office	87%	90%	86%	87%	84%	81%	87%	86%	81%
Ministry of Defence#	88%	84%	87%	91%	91%	91%	93%	93%	93%
Ministry of Justice#	81%	73%	76%	70%	65%	73%	85%	93%	79%
Northern Ireland Office	95%	91%	89%	85%	98%	98%	90%	93%	100%
Scotland Office	92%	94%	90%	86%	84%	74%	61%	77%	83%
UK Export Finance	90%	88%	100%	84%	88%	90%	100%	95%	92%
Wales Office	100%	100%	94%	100%	100%	96%	97%	95%	100%

TABLE A4 continued

Percentage of non-routine information requests received since 1 Jul 2014 that were answered 'in time', by quarter¹

Government body	2014		2015				2016		
	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep	Q4: Oct-Dec	Q1: Jan-Mar	Q2: Apr-Jun	Q3: Jul-Sep
Other bodies included in monitoring									
Charity Commission	93%	90%	92%	94%	94%	93%	93%	86%	92%
Competition and Markets Authority	97%	98%	96%	91%	89%	100%	93%	96%	100%
Crown Prosecution Service	94%	96%	91%	94%	96%	94%	92%	94%	93%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	100%	100%	96%	97%	100%	100%	100%	100%	100%
Government Legal Department	98%	100%	95%	97%	100%	99%	98%	99%	100%
Health and Safety Executive	95%	94%	93%	95%	95%	96%	96%	97%	95%
HM Land Registry	100%	99%	100%	99%	99%	94%	98%	96%	100%
HM Revenue and Customs	90%	87%	80%	83%	91%	91%	85%	89%	86%
National Archives ⁴	98%	98%	98%	95%	96%	96%	93%	90%	98%
National Savings and Investments	100%	100%	94%	100%	63%	46%	44%	88%	96%
Office for National Statistics	99%	95%	96%	97%	79%	88%	93%	95%	95%
Office for Standards in Education	99%	97%	95%	97%	93%	100%	98%	99%	100%
Office of Gas and Electricity Markets	90%	95%	83%	75%	91%	100%	99%	98%	100%
Office of Rail and Road	95%	100%	96%	97%	88%	97%	97%	97%	93%
Ordnance Survey	96%	100%	100%	100%	100%	100%	100%	100%	100%
Royal Mint	67%	100%	80%	88%	100%	43%	77%	43%	100%
Rural Payments Agency	94%	99%	95%	93%	91%	90%	97%	93%	98%
Serious Fraud Office	93%	76%	89%	92%	97%	97%	91%	93%	93%
Water Services Regulation Authority	99%	96%	94%	100%	72%	73%	98%	100%	100%

Notes

1 - A request is 'in time' if it was answered within the statutory response deadline, or within a permitted extension to this deadline. Permitted extensions include extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request. Requests 'on hold' or 'lapsed' are excluded from the calculation of timeliness measures. These requests are those where a fee has been charged but no payment has been received and so public authorities are not obliged to respond until payment has been made.

2 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

3 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

4 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A5
Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total 'resolvable' requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
TOTAL for all monitored bodies	10,540	759	1,899	7,882	3,488	982	2,604	808	44%	33%
TOTAL for Departments of State only	6,970	509	1,219	5,242	2,267	546	1,828	601	43%	35%
TOTAL for other monitored bodies	3,570	250	680	2,640	1,221	436	776	207	46%	29%
Departments of State										
Attorney General's Office	57	0	25	32	21	4	7	0	66%	22%
Cabinet Office#	378	16	137	225	59	32	116	18	26%	52%
Communities and Local Government	192	3	28	161	44	9	40	68	27%	25%
Department for Business, Energy and Industrial Strategy ⁶	195	14	47	134	41	35	50	8	31%	37%
Department for Business, Innovation and Skills ⁷	24	1	1	22	6	4	12	0	27%	55%
Department for Culture, Media and Sport	124	14	41	69	39	5	21	4	57%	30%
Department for Education#	489	70	65	354	212	49	69	24	60%	19%
Department for Environment, Food and Rural Affairs	158	22	49	87	39	21	25	2	45%	29%
Department for Exiting the European Union ⁶	54	1	15	38	16	4	15	3	42%	39%
Department for International Development	111	0	15	96	47	7	40	2	49%	42%
Department for International Trade ⁶	42	2	10	30	9	11	7	3	30%	23%
Department for Transport#	515	0	86	429	262	37	117	13	61%	27%
Department for Work and Pensions	1,093	117	72	904	476	31	294	103	53%	33%
Department of Energy and Climate Change# ⁷	20	0	1	19	6	7	6	0	32%	32%
Department of Health	274	12	79	183	68	27	88	0	37%	48%
Foreign and Commonwealth Office#	278	10	39	229	55	52	87	35	24%	38%
HM Treasury#	172	17	48	107	30	22	48	7	28%	45%
Home Office	836	86	133	617	202	58	205	152	33%	33%
Ministry of Defence#	961	72	189	700	407	85	167	41	58%	24%
Ministry of Justice#	876	51	115	710	168	38	386	118	24%	54%
Northern Ireland Office	34	0	5	29	13	2	14	0	45%	48%
Scotland Office	36	1	8	27	18	1	8	0	67%	30%
UK Export Finance	25	0	0	25	18	5	2	0	72%	8%
Wales Office	26	0	11	15	11	0	4	0	73%	27%

TABLE A5 continued

Initial outcomes of non-routine information requests received by monitored bodies from 1 July - 30 September 2016

Government body	Total requests received (excluding on-hold and lapsed ¹)	Requests where advice and assistance ² provided	Requests where information not held	Total 'resolvable' requests ³	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld ⁴	Response not yet provided ⁵		
Other bodies included in monitoring										
Charity Commission	166	9	31	126	51	35	37	3	40%	29%
Competition and Markets Authority	30	0	1	29	13	8	8	0	45%	28%
Crown Prosecution Service	192	18	25	149	80	16	51	2	54%	34%
Debt Management Office	12	0	2	10	8	0	2	0	80%	20%
Food Standards Agency	35	2	9	24	13	6	3	2	54%	13%
Government Legal Department	105	1	25	79	21	16	42	0	27%	53%
Health and Safety Executive	1,166	3	380	783	388	182	185	28	50%	24%
HM Land Registry	133	9	16	108	88	11	9	0	81%	8%
HM Revenue and Customs	459	55	40	364	95	16	224	29	26%	62%
National Archives	690	58	57	575	256	62	115	142	45%	20%
National Savings and Investments	24	0	5	19	14	3	1	1	74%	5%
Office for National Statistics	84	8	26	50	46	1	3	0	92%	6%
Office for Standards in Education	116	21	18	77	17	16	44	0	22%	57%
Office of Gas and Electricity Markets	121	12	20	89	60	14	15	0	67%	17%
Office of Rail and Road	42	3	7	32	12	11	9	0	38%	28%
Ordnance Survey	19	2	5	12	6	3	3	0	50%	25%
Royal Mint	9	0	1	8	4	4	0	0	50%	0%
Rural Payments Agency	107	47	8	52	21	17	14	0	40%	27%
Serious Fraud Office	30	2	1	27	12	4	11	0	44%	41%
Water Services Regulation Authority	30	0	3	27	16	11	0	0	59%	0%

Notes

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - 'Advice and assistance' would be provided to a requester when the body 'reasonably requires further information in order to identify and locate the information requested'. See section 1(3) of the Freedom of Information Act for further details.

3 - 'Resolvable requests' are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - 'Fully withheld' requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as 'resolvable' all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as 'resolvable' requests in general.

6 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

7 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A6

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Jul 2014¹

Government body	2014		2015				2016		
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
TOTAL for all monitored bodies	49%	47%	48%	46%	45%	45%	44%	44%	44%
TOTAL for Departments of State only	50%	49%	49%	48%	46%	46%	44%	45%	43%
TOTAL for other monitored bodies	47%	45%	46%	41%	44%	44%	44%	43%	46%
Departments of State									
Attorney General's Office	29%	7%	21%	68%	31%	36%	39%	42%	66%
Cabinet Office#	29%	16%	24%	17%	21%	24%	13%	28%	26%
Communities and Local Government	53%	48%	56%	57%	47%	59%	40%	48%	27%
Department for Business, Energy and Industrial Strategy ²	-	-	-	-	-	-	-	-	31%
Department for Business, Innovation and Skills ³	31%	29%	32%	32%	28%	22%	24%	24%	27%
Department for Culture, Media and Sport	71%	47%	51%	52%	55%	46%	34%	40%	57%
Department for Education#	68%	66%	64%	57%	59%	64%	64%	63%	60%
Department for Environment, Food and Rural Affairs	48%	34%	41%	46%	33%	39%	24%	31%	45%
Department for Exiting the European Union ²	-	-	-	-	-	-	-	-	42%
Department for International Development	60%	56%	52%	49%	57%	50%	58%	52%	49%
Department for International Trade ²	-	-	-	-	-	-	-	-	30%
Department for Transport#	77%	77%	77%	68%	69%	68%	63%	64%	61%
Department for Work and Pensions	65%	63%	64%	62%	58%	62%	61%	60%	53%
Department of Energy and Climate Change# ³	38%	24%	35%	36%	38%	34%	31%	18%	32%
Department of Health	19%	37%	53%	52%	56%	32%	43%	31%	37%
Foreign and Commonwealth Office#	27%	30%	27%	26%	22%	20%	15%	20%	24%
HM Treasury#	47%	42%	30%	24%	23%	28%	23%	31%	28%
Home Office	38%	38%	34%	35%	31%	34%	37%	33%	33%
Ministry of Defence#	52%	52%	50%	53%	55%	54%	52%	60%	58%
Ministry of Justice#	37%	34%	29%	32%	33%	32%	30%	32%	24%
Northern Ireland Office	56%	50%	74%	85%	58%	55%	59%	50%	45%
Scotland Office	88%	94%	82%	62%	55%	80%	76%	88%	67%
UK Export Finance	60%	38%	69%	62%	35%	89%	79%	67%	72%
Wales Office	50%	100%	86%	95%	83%	81%	81%	77%	73%

TABLE A6 continued
Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Jul 2014

Government body	2014		2015				2016		
	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:
	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	Jul-Sep
Other bodies included in monitoring									
Charity Commission	47%	50%	39%	40%	40%	43%	40%	40%	40%
Competition and Markets Authority	48%	48%	61%	50%	59%	57%	40%	47%	45%
Crown Prosecution Service	34%	38%	38%	29%	30%	29%	37%	38%	54%
Debt Management Office	50%	63%	44%	50%	45%	56%	33%	44%	80%
Food Standards Agency	68%	55%	57%	70%	53%	64%	46%	52%	54%
Government Legal Department	48%	41%	36%	27%	20%	15%	17%	26%	27%
Health and Safety Executive	52%	52%	47%	41%	45%	45%	47%	44%	50%
HM Land Registry	75%	91%	94%	85%	83%	88%	86%	76%	81%
HM Revenue and Customs	31%	18%	31%	32%	26%	25%	28%	27%	26%
National Archives	45%	51%	45%	44%	45%	52%	45%	44%	45%
National Savings and Investments	90%	75%	87%	61%	63%	42%	56%	85%	74%
Office for National Statistics	82%	83%	80%	79%	82%	86%	86%	89%	92%
Office for Standards in Education	30%	20%	27%	17%	33%	25%	23%	20%	22%
Office of Gas and Electricity Markets	43%	49%	54%	51%	77%	62%	74%	79%	67%
Office of Rail and Road	48%	50%	57%	30%	41%	50%	39%	30%	38%
Ordnance Survey	78%	50%	81%	53%	33%	44%	50%	42%	50%
Royal Mint	17%	75%	60%	29%	60%	100%	92%	71%	50%
Rural Payments Agency	51%	46%	47%	70%	51%	45%	52%	49%	40%
Serious Fraud Office	36%	43%	70%	43%	50%	46%	46%	46%	44%
Water Services Regulation Authority	86%	48%	69%	69%	99%	64%	86%	63%	59%

Notes

1 - 'Resolvable requests' are all those where it would have been possible to provide a substantive response. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

2 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

3 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A7

Exemptions and exceptions¹ applied by monitored bodies when withholding non-routine information requests received from 1 July - 30 September 2016

Exemption / Exceptions ¹	Number of requests where exemption used		
	Departments of State only	Other monitored bodies	TOTAL
Total number of requests where one or more exemptions or exceptions were applied	1,477	1,084	2,561
Number of requests where each exemption (listed in Part II of Fol Act²) was applied			
S(21) - Information available by other means ²	-	-	-
S(22) - Information intended for future publication	175	38	213
S(22A) - Research intended for future publication	0	0	0
S(23) - Information supplied by, or relating to, bodies dealing with security matters	71	16	87
S(24) - National security	81	0	81
S(26) - Defence	42	2	44
S(27) - International relations	94	5	99
S(28) - Relations within the United Kingdom	4	0	4
S(29) - The economy	1	0	1
S(30) - Investigations and proceedings conducted by public authorities	5	140	145
S(31) - Law enforcement	143	119	262
S(32) - Court records, etc.	104	10	114
S(33) - Audit functions	1	6	7
S(34) - Parliamentary privilege	0	0	0
S(35) - Formulation of Government policy, etc.	134	7	141
S(36) - Prejudice to effective conduct of public affairs	66	3	69
S(37) - Communications with Her Majesty, etc. and honours	6	3	9
S(38) - Health and Safety	28	28	56
S(39) - Environmental information ³	-	-	-
S(40) - Personal information	650	559	1,209
S(41) - Information provided in confidence	58	58	116
S(42) - Legal professional privilege	25	12	37
S(43) - Commercial interests	161	35	196
S(44) - Prohibitions on disclosure	35	148	183
Number of requests where each exception (listed in Part 3 of EIRs) was applied			
3(a) - Exempt personal data	28	39	67
4(a) - Information not available	18	6	24
4(b) - Manifestly unreasonable	17	4	21
4(c) - Too general	2	0	2
4(d) - Work in progress / incomplete data	11	3	14
4(e) - Internal communications	16	3	19
5(a) - Adverse effect on international relations, defence, national security, public safety	5	4	9
5(b) - Adverse effect on course of justice or conduct of enquiries	4	3	7
5(c) - Adverse effect on intellectual property rights	1	0	1
5(d) - Impinges on confidentiality of a public authority's work	0	1	1
5(e) - Impinges on confidentiality of commercial or industrial information	21	5	26
5(f) - Adverse effect on interests of person who provided the information	10	0	10
5(g) - Adverse effect on protection of environment to which information relates	1	0	1
Environmental Exceptions	134	68	202

Notes

- 1 - 'Exemptions' refers to the provisions in Part 2 of the Freedom of Information Act (and the similar 'exceptions' in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.
- 2 - The exemption described in section 21 of the Act ('Information accessible ... by other means') is not listed here, because requests falling under this exemption do not meet the formal definition of a 'non-routine' request and therefore are not counted in these monitoring statistics. Figures for Section 21 exemptions can be found in Table A8
- 3 - The exemption listed at section 39 of the Freedom of Information Act ('Environmental Information') effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

TABLE A8

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September 2016

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
TOTAL for all monitored bodies	485	455	30	94%
TOTAL for Departments of State only	389	361	28	93%
TOTAL for other monitored bodies	96	94	2	98%
Departments of State				
Attorney General's Office	2	2	0	100%
Cabinet Office#	36	29	7	81%
Communities and Local Government	1	1	0	100%
Department for Business, Energy and Industrial Strategy ²	6	5	1	83%
Department for Business, Innovation and Skills ³	2	1	1	50%
Department for Culture, Media and Sport	9	9	0	100%
Department for Education#	37	36	1	97%
Department for Environment, Food and Rural Affairs	3	3	0	100%
Department for Exiting the European Union ²	3	2	1	67%
Department for International Development	2	2	0	100%
Department for International Trade ²	2	0	2	0%
Department for Transport#	46	46	0	100%
Department for Work and Pensions	4	4	0	100%
Department of Energy and Climate Change# ³	1	1	0	100%
Department of Health	38	38	0	100%
Foreign and Commonwealth Office#	13	13	0	100%
HM Treasury#	14	14	0	100%
Home Office	48	40	8	83%
Ministry of Defence#	50	50	0	100%
Ministry of Justice#	67	60	7	90%
Northern Ireland Office	2	2	0	100%
Scotland Office	0	0	0	-
UK Export Finance	1	1	0	100%
Wales Office	2	2	0	100%

TABLE A8 Continued

Section 21 exemptions¹ applied by monitored bodies when dealing with routine information requests received from 1 July - 30 September

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
Other bodies included in monitoring				
Charity Commission	4	4	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	2	2	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	20	20	0	100%
Health and Safety Executive	1	1	0	100%
HM Land Registry	27	27	0	100%
HM Revenue and Customs	20	19	1	95%
National Archives	0	0	0	-
National Savings and Investments	0	0	0	-
Office for National Statistics	10	10	0	100%
Office for Standards in Education	5	5	0	100%
Office of Gas and Electricity Markets	0	0	0	-
Office of Rail and Road	1	0	1	0%
Ordnance Survey	0	0	0	-
Royal Mint	0	0	0	-
Rural Payments Agency	1	1	0	100%
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	5	5	0	100%

Notes

1 - A section 21 exemption is defined as information available by other means.

These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used.

Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

2 - Figures for the Department of Business, Energy and Industrial Strategy, the Department for Exiting the European Union and the Department for International Trade include requests received from 14 July to 30 September.

3 - Figures for the Department for Business, Innovation and Skills (BIS) and the Department for Energy and Climate Change include requests received from 1 July to 13 July, after which monitoring is primarily continued by the Department for Business, Energy and Industrial Strategy, with the following exceptions. BIS core directorates relating to education are now part of the Department for Education, and requests from 14 July are included in Department for Education figures. UK Trade and Investment and BIS core directorates relating to trade have now become part of the Department for International Trade and requests from 14 July are included in Department for International Trade figures.

- Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.