



# Ministry of Defence

[REDACTED]  
Secretariat  
Defence Business Services  
Rm F10  
Innsworth House  
Imjin Barracks  
Gloucester  
GL3 1HW

Ref: DBS/SEC/FOI/1680

E-mail: [DBSRES-Secretariat@mod.uk](mailto:DBSRES-Secretariat@mod.uk)

[REDACTED]  
[REDACTED]  
31 March 2015

Dear [REDACTED]

Thank you for your email of 12 February to the Ministry of Defence (MOD) requesting information on accounting software systems. Your email has been treated as a request for information under the Freedom of Information Act 2000 (FOIA). I apologise for the delay in replying. You asked:

*"Please can you provide me with the following information:*

- Name of financial accounting software system in use in your organisation*
- Original date of purchase (financial accounting software)*
- Cost of annual support and maintenance for the financial accounting software system (last financial year)*
- Other annual spend relating to the financial accounting software system, outside the support and maintenance costs*
- Number of members of staff involved in the internal support of the financial accounting software system for users and IT."*

The name of financial accounting software system used in the Ministry of Defence is the Departmental Financial Management System (Oracle eBusiness Suite), it was originally purchased in 1998, the cost of supporting and maintaining it in the last Financial Year was £480k and the number staff involved in the internal support is twenty two.

More detailed operational information can be found in *Joint Service Publication 530 - MOD Chart of Accounts Manual* at:

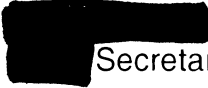
[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/210559/jsp530\\_chart\\_of\\_accounts\\_manual\\_jul13.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/210559/jsp530_chart_of_accounts_manual_jul13.pdf)

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of

Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely,

A large black rectangular redaction box covering the signature of the sender.A black rectangular redaction box covering the name of the sender.

Secretariat