

Annual Public Meeting 2014

4pm	Introduction – William Shawcross
4.10pm	Review of the year – Paula Sussex with Jane Hobson, Michelle Russell, Neville Brownlee and Sarah Atkinson highlighting aspects of the work of the Commission
4.35pm	Q&A
5pm	Lecture on <i>State of Charity</i> by Dr Frank Prochaska - followed by an invitation for discussion from the floor.
6pm	Drinks reception

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Annual Public Meeting 2014

17 September 2014



Context for charity regulation

Significant funding cuts

CC budget 2013-14 - **£21.4m**

CC budget 2007-8 - **£31.7m**

= c. **50% real terms** cut since 2007.

Rising public expectations of charity

Demands for greater accountability

Evidence of public giving charities less 'benefit of doubt'

Media focus on charities (e.g. pay, investments)

Increased external scrutiny

National Audit Office review

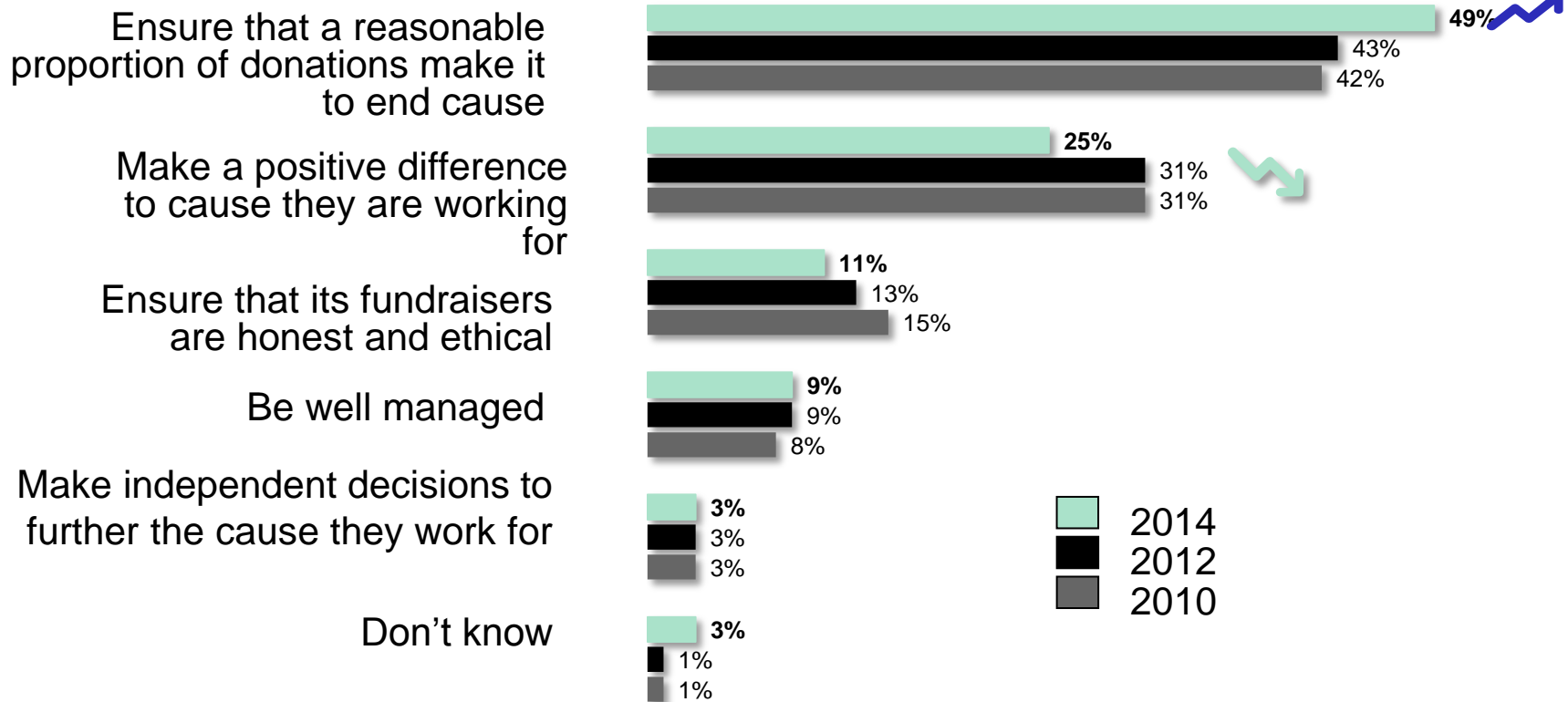
Public Accounts Committee scrutiny

Parliamentary debates about CC

Public Trust and Confidence Research

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Q Which one, if any, of these qualities is most important to your trust and confidence in charities overall?



Base: All respondents – 2014 (1163); 2012 (1,142), 2010 (1,150)

Source: Ipsos MORI

Key figures 2013-14

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Registrations

6,661 applications to register (16% > than last year)

4,968 registration applications approved

1,331 CIOs registered

Incoming traffic to First Contact

146,700 calls, emails letters (94% resolved in FC)

1,280 reports of serious incidents

86 whistleblowing reports

672 FOI requests (dealt with by business assurance team)

Operations cases

2,752 new cases (of which 1,865 compliance)

3,054 cases concluded

Investigations & Enforcement

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- **64** – charities placed under inquiry (15 in 2012-13)
- **540** – use of legal powers in investigative work (216 in 2012-13)
- **1,633** – number of formal exchanges of information with other agencies
- Proactive alerts – e.g. recent alert on reporting serious incidents.

More proactive approach

Operations / registrations

- New operations monitoring team
- 318 referrals, including **89** from registrations (betw. October 2013 & April 2014)

Accounts monitoring

- Casework related and themed accounts reviews
- **1,664** sets of accounts reviewed

Smarter, more focused guidance

- Clearer focus on expectations of trustees
- E.g. new Conflicts of Interest guidance

Annual Returns and Accounts-Defaulters Work

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- New initiative announced at public meeting last year
- **115** charities have now gone through the process
- **58** entered the class Inquiry and **43** have now fully complied
- **£47m** of charitable funds now publicly accounted for
- Response from defaulters much better
- Sector compliance on time is high (**86%**)

Sharing impact of our work

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Operational case reports

Published case reports on selection of cases

Announcing new inquiries

Puts on record that we are formally investigating a charity – leads to public coming to us with evidence.

New online charity search tool

New information: e.g. subject to inquiry, member of FRSB

NB – 6 million views of charities' details in 2013-14

New online charity search tool

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<http://ccgov.systemassociates.co.uk/charity-details/?regid=1026588&subid=0> Charity Details Welcome to GOV... Insert a screensho... New Tab

Medecins Sans Frontieres (Uk)

Charity number 1026588. Status: **up-to-date** share
Date for financial year ending **31 December 2013**

OVERVIEW

FINANCIALS

DOCUMENTS

PEOPLE

OPERATIONS

Income
£36.0M

Spending
£34.1M

Status
Up-to-date

Spending breakdown

88% charitable spending

7% income generation and governance

5% retained for future use

Aims & activities

To relieve and promote the relief of sickness and to provide medical aid to the injured and to protect and preserve good health by the provision of medical supplies, personnel and procedures calculated to overcome disease, injury or malnutrition in any part of the world in accordance with the principles espoused by the International Council of Medecins Sans Frontieres in October 1990.

Contact details

Website: www.msf.org.uk
Email: office-ldn@london.msf.org
Tel: 020 7404 6600
Address: Mr Joe Gandhi, Medecins Sans Frontieres, 67-74 Saffron Hill, London, EC1N 8QX

Charity details

Charity number: 1026588
Type: Charitable incorporated organisation
Company number: 2853011

Looking ahead

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Charity Commission APM 2014



Looking ahead



Risk

- Better use of **data**
- **Targeting** work where it makes greatest impact
- Supporting increasingly **proactive** approach to case work

Digitisation

- **Digitising** front-end services
- **Streamlining** low risk customer-facing services
= recognising charities are our customers

Structure

- Recruiting smaller senior management team
- Skills and talent management agenda

Q&A

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The State of Charity

Dr Frank Prochaska

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