



Our ref: 732122
Your ref:

Via Email

Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

22 December 2015

Dear Mr

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 18th of December regarding Highways England's Local Area Network (LAN) contracts.

Please find your information below:

1. Existing Supplier: Who is the current supplier for each contract? –

Highways England's current supplier is Thales

2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier. –

The LAN contract is part of a larger PSN Connectivity managed service contract. This contract covers LAN, WAN, Email gateways, Internet gateways, remote access solutions, wi-fi, anti-virus protection and malware protection and additional services.

Costs are not broken down by service and as such discreet LAN costs cannot be extracted and provided.

3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable. –

The contract covers approximately 3700 internal and 1400 external users.

4. Number of Sites: The number of sites where equipment is supported by these contract. –

The contract covers Highways England's' 8 main offices, 7 Regional Control Centres, 33 outstations and approximately 20 site offices and 70 home workers.

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5. **Contract Type:** For each contract is the contract Managed, Maintenance, Installation, Software –

The contract is a Managed Service

6. **Hardware Brand:** What is the hardware brand of the LAN equipment? –

The hardware is from Cisco systems

7. **Contract Description:** Please provide me with a brief description of the overall contract. –

The contract title is the Government Procurement Services Framework RM860 PSN Connectivity Contract. It has been procured under the PSN Connectivity Framework and details can be found on the cabinet office website.

8. **Contract Duration:** What is the duration of the contract is and can you please also include any extensions this may include for each contract. –

It is a 5 year contract. This can be extended in one year increments for a maximum of 2 years

9. **Contract Expiry Date:** When does the contract expire for each contract? –

The contract expires on the 17th July 2019

10. **Contract Review Date:** When will the organisation is planning to review the contract? –

A contract review date will be set during 2018

11. **Responsible Officer:** Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address? –

The responsible officer is Robert Greaves, Head of ICT Solutions. He can be contacted via the Highways England Information line.

If the LAN maintenance is included in-house or managed please include the following information:

1. **Hardware Brand:** What is the hardware brand of the LAN equipment? –

The hardware is from Cisco systems



2. **Number of Users:** Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. –

The contract covers approximately 3700 internal and 1400 external users.

3. **Number of Sites:** Estimated/Actual number of sites the LAN covers. –

The contract covers Highways England's 8 main offices, 7 Regional Control Centres, 33 outstations and approximately 20 site offices and 70 home workers.

4. **Responsible Officer:** Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? –

The responsible officer is Robert Greaves, Head of ICT Solutions. He can be contacted via the Highways England Information line.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. I would be grateful if you would contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely

A black rectangular redaction box covering the signature of the Chief Information Officer.

Chief Information Officer
Highways England

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