



How do I synchronise my antenna to receive English TV channels?

Sorry Sir, do you realise you've called the British consulate?

# MAKE THE RIGHT CALL

Find out what #FCOcan help you with abroad at [gov.uk/knowbeforeyougo](http://gov.uk/knowbeforeyougo)



## The FCO cannot:

- Help you enter a country if you do not have a valid passport or necessary visas
- Give you legal advice or translate documents
- Investigate crimes or get you out of prison
- Get you better treatment in hospital or prison than is given to local people, but we will raise concerns if treatment falls below internationally recognised standards
- Pay any bills or give you money
- Make travel arrangements for you



## The FCO can:

- Issue you with an emergency travel document
- Provide information about transferring money
- Provide help if you have suffered rape or serious sexual or physical assault, are a victim of crime, are ill or in hospital
- Give you a list of local lawyers, interpreters, doctors or funeral directors
- Contact you if you are detained abroad
- Contact friends and family back home for you if you wish
- Provide help in cases of forced marriage
- Assist people affected by parental child abduction