



Department  
for Environment  
Food & Rural Affairs

T: 03459 33 55 77 or  
08459 33 55 77  
helpline@defra.gsi.gov.uk  
[www.gov.uk/defra](http://www.gov.uk/defra)

[REDACTED]  
[REDACTED]

**Our ref:** RFI 7384  
**Date:** 27 April 2015

Dear [REDACTED]

### **REQUEST FOR INFORMATION: FIXED TELEPHONY, BROADBAND AND WAN**

Thank you for your request for information, which we received on 26 March 2015, about fixed telephony, broadband and WAN in Defra. We have handled your request under the Freedom of Information Act 2000 (FOIA).

Following our response to your FOI request (RFI 6695) in July 2014, you replied and asked the following questions, which we have answered below:

*Can you please send me the contract description and the number of sites for each WAN contract?*

The high level Service Description is:

This Service provides a fully managed branch office WAN Service that provides connectivity to the Authority Network. The branch office WAN Managed Service includes the end to end management of the WAN, the circuit/s, managed CPE router/s and the management of third party network bandwidth suppliers.

We have 151 individual WAN connections. NB some of these service the same sites.

We now have 4205 SAPs.

Estimated monthly costs are £42,400.

*Can you also make sure that the information I have previously requested is still valid?*

We can confirm that the information supplied to you in July 2014 in RFI 6695 is still valid. However, we are now able to supply an updated total WAN spend in financial year 2014/15 of £2,964,628 for question 17.



Information disclosed in response to this FOIA request is releasable to the public. In keeping with the spirit and effect of the FOIA and the government's Transparency Agenda, this letter and the information disclosed to you may be placed on [GOV.UK](https://www.gov.uk), together with any related information that will provide a key to its wider context. No information identifying you will be placed on the GOV.UK website.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter please contact the address below.

Yours sincerely,

██████████

**Information Rights Team**

[InformationRequests@defra.gsi.gov.uk](mailto:InformationRequests@defra.gsi.gov.uk)

## Annex A

### Copyright

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## Annex B

### Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA within 40 working days of the date of this letter. Please write to [REDACTED] Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: [requestforinfo@defra.gsi.gov.uk](mailto:requestforinfo@defra.gsi.gov.uk)) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF