

Premium phone lines

“1. The number of premium phone lines, chargeable 08 business rate numbers and directory enquiry numbers operated by the department and what each is used for (for example, what departmental service the line is used to access). Please follow [the Ofcom definitions](#).”

None.

“2. The number of premium phone lines, chargeable 08 business rate numbers and directory enquiry numbers operated by the department since Thursday 6 May 2010, but no longer operated by it and what each was used for”

DFID previously operated one 0845 number which was used to contact DFID's Public Enquiry Point.

“3. The number of calls made to each in 1) and 2) and the total cost to callers, broken down by calendar year”

1) None.

2) DFID does not hold information relevant to this part of your request.

“4. The revenue for the department from the calls in 3), broken down by line and by calendar year (should the figure be different to that in 3)).”

No revenue was earned from the 0845 number.