

Our ref: FOI 743,194

Your ref:

OT Directorate Services Team Manager
9th Floor
The Cube
199 Wharfside Street
Birmingham B1 1RN

17 October 2016

Dear

Thank you for your freedom of information request of 30 September 2016 to our customer contact centre asking for copies of letters sent to local authorities responsible for litter picking on the A12. I am writing to confirm that we have now completed our search for the information.

In your email of 30 September you asked the following question:

Please refer to your Operations Director Mike Wilson's letter to me of 28th September 2016. In it he wrote:

'I can also confirm that we have recently communicated with the relevant local authorities responsible for litter picking the A12 from London and into Suffolk, reminding them of their responsibilities under the EPA.'

Could you please let me have a copy of these communications.

A copy of the letter that was sent to the appropriate local authorities is attached to the covering email to this letter.

I can confirm that this letter was sent to the following local authorities:

In Essex:

Chelmsford Borough Council
Brentwood District Council
Colchester Borough Council
Maldon District Council

In Suffolk:

Babergh District Council
Ipswich Borough Council
Mid Suffolk District Council

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 743,194 in any future communications.

Yours sincerely

Email: Ops_dst@highwaysengland.co.uk