

Natural England 2015/16 Key Performance Indicators (KPIs)

Natural England is not publishing a 2015/16 update to our 2014/19 Corporate Plan. However, our final suite of 2015/16 KPIs is set out below.

Ref	Key Performance Indicators	2015/16 Metric	Unit of Measure
Terrestrial Biodiversity			
1	Maintain and improve the condition of terrestrial protected sites:		
	■ SSSIs in favourable condition	39%	% of area
	■ Area of SSSIs in favourable and unfavourable recovering condition	95%	% of area
2	Maintain priority habitats through agri-environment and Green Infrastructure	577,179ha	Hectares maintained
3	Conserve threatened priority species and manage invasive non-native species	Task based	<ul style="list-style-type: none"> ■ % of Species Recovery Programme budget allocated to urgent or high priority actions ■ Action for Invasive Non-Native Species
4	Deliver Catchment Sensitive Farming to agreed milestones and standards	4,000	Number of targeted farmers engaged in farm advice
Marine Biodiversity			
5	Deliver advice to Defra on the network of Marine Protected Areas (MPAs)	21 MCZs (T2) / SPAs / SACs/plus progress MCZs (T3)	Number of MPA designations advised on
6	Deliver a programme of conservation advice packages and fisheries management advice for MPA habitats and species to support the IFCA's and MMO	35-50	Number of draft or final advice packages provided

Ref	Key Performance Indicators	2015/16 Metric	Unit of Measure
7	Deliver a programme of marine monitoring surveys and develop and test a new condition assessment method	Task based	Key Milestones: <ul style="list-style-type: none"> ■ Complete condition monitoring programme for 15/16 ■ Complete and agree new approach ■ Complete guidance for Area Teams ■ Deliver training for Area Teams
Landscape and Geodiversity			
8	Develop a National Character Area (NCA) based programme of landscape monitoring	Task based	<ul style="list-style-type: none"> ■ Develop a suite of updated indicators of landscape change ■ Pilot methods and indicators in 6 representative NCAs
Access and Engagement			
9	Deliver the accelerated programme for the creation of the England Coastal Path by 2020	1,009km	Km submitted to the Secretary of State for approval
Environmental Land Management			
10	Existing Higher Level Stewardship agreements continue to deliver multiple environmental outcomes	100%	% of priority agreements visited to appropriate standards
11	Environmental Stewardship agreements are administered within service standards	96.15%	% of payments made within target
12	Support the development and successful launch of Countryside Stewardship in 2015	Task based	Progress against critical path milestones
13	Secure continued support for priority outcomes in those expiring HLS agreements pipelined for Higher tier of Countryside Stewardship from 1st January 2016	85% of priority outcomes in pipeline	% of priority outcomes in pipelined 2016 HLS expiries based on the: <ul style="list-style-type: none"> ■ Ha of priority habitat being supported ■ Ha of SSSI being supported

Ref	Key Performance Indicators	2015/16 Metric	Unit of Measure
National Nature Reserves			
14	Natural England's National Nature Reserves (NNRs) are in a favourable condition	50.81%	% of Natural England's NNRs in favourable condition
15	Complete our 4 year programme to dedicate our NNRs and, wherever practicable, to improve higher rights on the same sites	8	Number of batches of NNR dedication proposals determined (cumulative)
Support to the Planning System			
16	Respond to all casework consultations within agreed deadlines	95%	% responded to within agreed deadlines
Wildlife Management			
17	Reduce the administrative costs (over 3 years) on those we regulate	5%	% savings to businesses we regulate
18	Increase in the number of class and general licences available	10% (6 licences)	% of class and general licences
Evidence			
19	Continue to deliver significant improvements in availability of, and access to, evidence	100 2,000 Task based Task based	Number of evidence publications Number of MAGIC user sessions per day Increased partnership and stakeholder participation evidenced through joint working Review and implement improvement plan for transparency of evidence used by Area Teams and develop and share at least one best practice case study from each area

Ref	Key Performance Indicators	2015/16 Metric	Unit of Measure
20	Continue to build and apply the evidence base we have to support delivery	Task based	Deliver Defra/NE agri-environment evidence programme to time and on budget (£1.4 million)
		19	Number of SSSI series reviews completed by the end of the year
		Task based	Effective deployment and development of specialist services to support strategic and operational advice and science delivery
Corporate Services/Cross-Cutting			
21	We deliver our financial outturn to agreed forecast	100%	% actual spend to budget
22	We deliver excellent customer service	90%	% of customers satisfied with our service
23	We deliver high levels of staff morale	60%	% of staff agree
24	We deliver a healthy workplace for our staff	1:2	We have more Near Hits than Accidents that cause harm, i.e. for every Accident that causes harm (injury, ill-health or damage to equipment) there are 2 Near Hits
25	We increase the level of income generated through chargeable services	£1.5 million	£ of income generated



Natural England is here to secure a healthy natural environment for people to enjoy, where wildlife is protected and England's traditional landscapes are safeguarded for future generations.

ISBN 978-1-84754-215-8

Catalogue Code: NE620

www.gov.uk/natural-england

Natural England publications are available as accessible pdfs from www.gov.uk/natural-england. Should an alternative format of this publication be required, please contact our enquiries line for more information: 0300 060 3900 or email enquiries@naturalengland.org.uk.

This publication is published by Natural England under the Open Government Licence v3.0 for public sector information. You are encouraged to use, and reuse, information subject to certain conditions. For details of the licence visit www.nationalarchives.gov.uk/doc/open-government-licence/version/3.

Please note: Natural England photographs are only available for non-commercial purposes. For information regarding the use of maps or data visit www.gov.uk/how-to-access-natural-englands-maps-and-data.

© Natural England 2016