



Moving Britain Ahead



Record levels of investment are being made in transport to improve passengers' experience of transport networks.

- A huge programme of rail modernisation is underway to improve the experience of rail passengers:
 - Major station upgrades to deliver better services for passengers have been completed or are underway including: Blackfriars; Farringdon; King's Cross; London Bridge; Reading; Bristol Temple Meads; Peterborough; Birmingham and Sheffield.
 - Passenger experience is being improved at hundreds of other stations around the country resulting in better accessibility, ticket buying, car parking; and building new stations.
 - There is a big rolling stock increase being delivered – over 3,700 new carriages are contracted to be in service by the end of 2019. Almost £20bn worth of investment in brand new trains, infrastructure and systems through Crossrail, the Intercity Express Programme and Thameslink – providing significant increases in capacity, better connections and a much better experience for the passenger.
- Over 9m older and disabled people every year have been given the freedom to travel on off-peak bus services in England without worrying about the cost of doing so, helping them to continue playing an active role in society. 246 new or improved bus services and 1,975 upgraded bus stops are making it convenient and pleasant for more people to travel by bus.
- We are paying for new minibuses for over 300 community transport operators, many in the most rural and isolated areas, that are helping people to get around and participate in local life.
- We have developed and published a Disability Action Plan for improving the customer experience of the disabled passenger (2012/13) and enabled 70,000 wheelchair users to get around more independently by giving them access to advanced-powered wheelchairs.
- Nearly 7,000 workplaces and schools have received support to provide their employees, pupils and parents with all the facilities, information, equipment and skills they need in order to walk, cycle or catch public transport for their commute or the school run.
- 17,902 new or improved cycle parking spaces have been installed, improving security for cyclists and making them welcome at more places.
- Roll out of smart ticketing is improving flexibility and convenience for passengers.

- We've laid the foundations for delivery of HS2 – Britain's new North-South railway – and we're putting passenger experience at the heart of its design. In addition, HS2 will free up space for more trains to run on existing railways, providing more seats and more frequent services.
- The Roads Investment Strategy will see £15bn invested in over 100 schemes over 5 years to tackle congestion and improve connectivity, capability and capacity.



Department
for Transport