

Email us at: foi@dvla.gsi.gov.uk
Website: www.gov.uk/browse/driving

Your Ref:
Our Ref: FOIR4483

Date: 2 March 2015

Dear

Freedom of Information Request

Thank you for your email dated 20 February requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked for:

The appeal success rate of POPLA and IAS by month over the past year in percentage and overall format.

This information is not held. DVLA does not hold information on the appeal success rate of POPLA and IAS over the past year.

DVLA is aware that POPLA publish this information in their Annual Report which is available at <http://www.popla.org.uk/AnnualReport.htm>.

Information on the IAS appeal success rate is not held by DVLA. However, you may wish to look at the IPC website at <https://www.theias.org/> for further information on their appeals process.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely



ppRobert Toft
Head of Data Sharing Policy & Freedom of Information Team

Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gsi.gov.uk or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you can complain to the Information Commissioner's Office. Further information can be found via: www.ico.org.uk/concerns/getting Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.