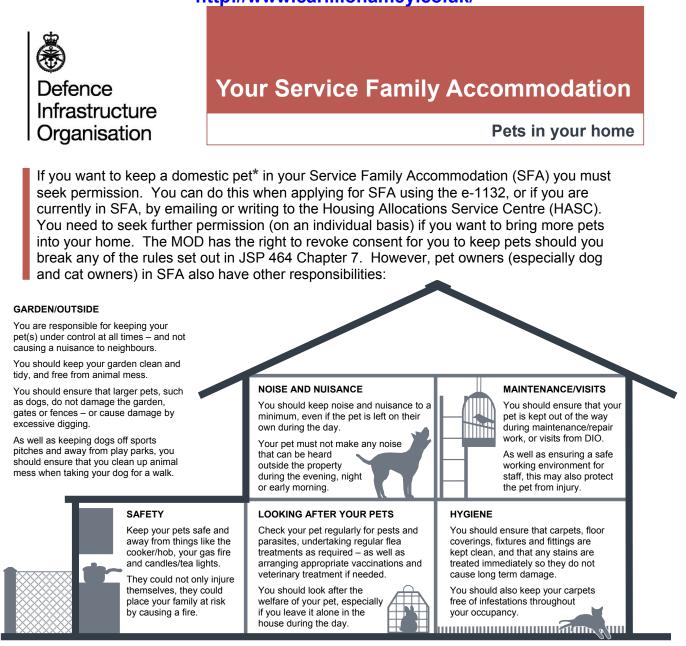
This document was archived on 1 December 2014 and is now out of date following the introduction of the National Housing Prime contract for Service Family Accommodation (SFA) in the UK. New details can be found at: http://www.carillionamey.co.uk/



Hygiene and Moving Out

When you move out of your SFA you will need to ensure your home is suitably cleaned so that it meets the Move Out standard – and provide proof that you have taken action to ensure it is free of any evidence of pets being kept in the property. You should ensure that the carpets, floor coverings, fixtures and fittings are left clean and free of infestation - and that you make good any garden areas have been damaged by your pets. You are required to provide evidence at the Move Out that the floor coverings and/or soft furnishings (in the case of cats and dogs) have had an appropriate pesticide and/or deodorising treatment applied. If you choose to use the Pre-Payment Cleaning Scheme you should inform them that you have kept pets in the property. Finally, if an infestation re-occurs shortly after you have left the property, you may be liable for further charges so the problem can be addressed.

Domestic pets include dogs, cats, rabbits, other small caged animals or birds. DIO will consider any sensible written requests to keep animals that are not classed as a domestic pet, such as chickens, or larger numbers of pets – subject to the suitability of the property and impact on neighbours. However, any potentially dangerous or exotic animals, larger animals such as horses, or farm animals such as goats/pigs/sheep would not be approved.

www.gov.uk/dio/sfa