



Our ref: 718806
Your ref:

Via Email

@conceptresourcing.com

Robert Greaves
Head of ICT Solutions
The Cube
199 Wharfside
Birmingham
B1 1RN

28 April 2015

Dear Ms

FREEDOM OF INFORMATION REQUEST

Thank you for your e-mail Freedom of Information request regarding IT staff recruitment.

On the 30th of March you wrote:

Please can you provide me with a report showing the amount your IT department have spent on recruitment agency staff in 2014? I would like this information to be broken down by Function or Job Title or Project name if possible.

I would also like to know which recruitment agencies were used by the IT department in 2014?

We have interpreted 'IT department' to include our Office based ICT department, our Traffic Technology department, and our digital communications department.

The Highways Agency IT department recruited 1 agency worker in 2014. This was an interim Chief Information Officer role. Given this was 1 placement, the amount spent is being withheld under the exemption in section [40] of the Freedom of Information Act 2000 <http://www.legislation.gov.uk/ukpga/2000/36/section/40>

Our Shared Services migration project spent £25,673 on temporary workers with Pertemps Recruitment Partnership Ltd, Brook Street and Reed Specialist Recruitment Ltd in general support roles. The IT department also employed consultants on fixed term contracts to consult on separate IT projects.

Our Digital Communications department employed 3 agency workers in 2014 covering Digital Service Manager and Digital Editor roles. The suppliers were Capita Business Services, Morgan Hunt and Spring Technology. The total cost for the 3 workers was £207,821.

Our Traffic Technology department employed 1 person in 2014 from Brook Street. This was an Assistant Technology Manager role and the cost was £3,765.

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In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](http://www.gov.uk).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote the reference number in any future communications.

Yours sincerely



PP

Robert Greaves
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