OrderNoDescrip on JobTypeDateRecFFPDateStatusOrderNotesPlannedOrderNoPlannedRBDPlannedFFPDatePlannedStatus HPC01/1617-0000[See notes ...]RESP18/01/20060PENGRILL PAN HANDLE NEEDS REPLACING ON COOKERScheduled incorrectly - please reschedule to the correct specialist 04/12/2006 EWring01HPC01/1617-000015/02/200601/01/00010PEN HPC01/4866-0004repair pvcu doorRESP05/04/2006FFPPVCU DOOR:REPAIRHPC01/4866-000412/04/200601/01/0001FFP HPC01/1024-0016FENCE NEEDS RENEWING. THE FENCE IS WOODEN. ONLY THRESP25/07/2006 Asmith01/ence is 2.5 metres in length and 300 mm high 25/07/2006 Asmith01/HPC01/1024-001622/08/2006FFNCE NEEDS RENEWING WHERE A DOG COMES INTO THE GARDEN. 25/07/2006 Asmith01/ence is 2.5 metres in length and 300 mm high 25/07/2006 Asmith01/HPC01/1024-001622/08/2006FFNCE HPC01/9829-00155moke detector beepingRESP25/07/2006OPENSMOKE DETECTOR BEEPING-. 25/07/2006 ASe 001offered appt but occupant said would change ba ery himself and will callback if this does not work-alarm is mains wired with bar ery backup 25/07/2006 ASeHPC01/9829-00101/07/000601/07/2006 HPC01/2073-0024No heat or hot water in property has young children under 2yo. does have immersion heater. advised to turn immersion on in interimNo central hea 'ng. No alterna' we heat. Any further work requiremeHPC01/2073-002403/10/200619/10/2006FCN HPC01/2504-0026NEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/200626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LRoger01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LROGER01HPC01/2504-002626/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LROGER01HPC01/2504-00266/10/2006FCNEW ORDER RAISED TO FIT PARTS ON EMERGENCY REF: 2073-0024 18/10/2006 LROGER01HPC01/2504-00266/10/2006FCNEW HPC01/4578-0073see notesREMM24/09/2007OPENVOID NO STABILITY BRACKET ON COOKER 24/09/2007 Lohara01 01/11/2007 SCOOK001HPC01/4578-007322/10/200701/01/00010PEN HPC01/5907-0080Renew meter c/board and sleeve pipework(nb. propREMM13/11/200710/01/2008FCRENEW METER CUPBOARD AND SLEEVE PIPE WORK AS PER GAS TEST 6/11/07 13/11/2007 ABremn01HPC01/5907-008011/12/200710/01/2008FC HPC01/91 HPC01/9148-0083GARAGE ROOF LEAKINGRESP06/12/200712/12/2007FCGARAGE Corrugated garage roof leaking 06/12/2007 BBrist01HPC01/9148-008308/01/200812/12/2007FC HPC01/91t any further works should be raised on a new order number. DOOR PLATE NEEDED TRIP HAZARD 06/12/2007*HPC01/9165-008313/12/200722/02/2008FC HPC01/0886-0085GARAGE - WALL TO GARAGE HAS CRACKS IN IT AND LEAKIRESP13/12/2007FCGARAGE - WALL TO GARAGE HAS CRACKS IN IT AND LEAKING - NEEDS REPAIRING.HOUSE WALL bricks loose; 13/12/2007 SMcCoy01HPC01/0886-008515/01/200827/12/2007FC HPC01/60: any further works should be raised on a new order number. 02/01/2008 LBate001"HPC01/6032-008603/01/200807/01/2008FC
HPC01/61: OCC THINKS THAT THE TOILETS ONLY HAVE 1 SKIN ON THEM INSTEAD OF TWO. 02/01/2008 LBate001"HPC01/6148-008630/01/200821/01/2008FC HPC01/61! THEREFORE THERE MAYBE A PROBLEM AS THIS SHOULDN'T BE HAPPENING, 02/01/2008 LBate001Yellow card 268949 at 12.15 monday 7th ian. 08/01/2008 L"HPC01/6152-008630/01/200801/01/00010PEN HPC01/851 BELIEVED SOME TO BE MISSING AND NEEDS TO BE REPLACED. OCCUPANTS NAME IS MIR REFFELL 01271 817191 OR 07917 750418 16/01/PPC01/8510-008813/02/200825/01/2008FC

HPC01/8512-0088PATCH PAINTING REQUIRED AFTER ROOF WORKS ON TUESDARESP16/01/200829/01/2008FCPATCH PAINTING REQUIRED AFTER ROOF WORKS ON TUESDARESP16/01/2008 tcarr001HPC01/8512-008813/02/200829/01/2008FC HPC01/2023-00895ee NotesREMM18/01/200811/02/2008FCAVOID SCHOOL RUNExceeds max 25 - garageBroken twin socket - entrance 18/01/2008 GSterr01 31/01/2008 GSterr01 31/01/2008 ACorni01HPC01/2023-008915/02/200811/02/2008FC
HPC01/4999-0096NEW METER BOX & SLEEVE REQUIRED. ORDERED REF APRO0REMM11/03/20080PENNEW METER BOX & SLEEVE REQUIRED. ORDERED REF APRO0185 11/03/2008 jsmith02HPC01/4999-009610/04/200801/01/00010PEN
HPC01/3999-0107WORKS NOT COMPLETED - NO ACCESS CLAIMED BUT OCCUPANTS MOBILE NUMBER PROVIDED PLEASE ATTENED ATO FIT NEW THRESHOLD. 27/05/2008 TWalsh01Will not be paid for anything on this job - omi ed the emerHPC01/3999-010724/06/200807/07/2008FC HPC01/4725-01175HOWER NOT WORKING water running cold RESP01/08/200818/08/2008FCSHOWER NOT WORKING water running cold 01/08/2008 PMaylo01HPC01/4725-011701/09/200818/08/2008FC
HPC01/2583-01185urvey windowsresp07/08/200819/08/2008FCOCC SAYS HE HAS JUST BEEN CLEANING THE WINDOWS AND NOTICED THAT THEY ARE ALL LOOSE AND APPARENTLY ARE SUPPOSED TO HAVE SCREWS WHICH SCREWS WHICH SCREWS HAVE NEVER BEHPC01/2583-011805/09/200819/08/2008FC HPC01/27. OCC SAYS THIS HAS BEEN RAISED TWICE PREVIOUSLY AND NOTHING HAS EVER BEEN DONE 07/08/2008 Dwainw01"HPC01/2771-011805/09/200801/01/00010PEN HPC01/2781-0118Patch plasterRESP07/08/2008OPENPlaster (also any remedial patch pain ng as may be required) OCC SAID HE HAD A JOB DONE LAST YEAR AND AROUND FIRE PLACE HAD HOLES AND WAS DAMAGED. HE HAS TAPE COVERING SMALL HOLE AT THE MOMENT BUHPC01/2781-011805/09/200801/01/00010PEN HPC01/0426-0122FOLLOWING TECHNICAL SURVEY 2583-0118 THE FOLLOWINGRESP03/09/200815/09/2 HPC01/1604-0129REMM COMPLETED - IMMERSION THERMOSTAT RENEWEDREMM22/10/200828/10/2008FCREMM COMPLETED - IMMERSION THERMOSTAT RENEWED 22/10/2008 JWEBBE01HPC01/1604-012919/11/200828/10/2008FC HPC01/5411-0134repair water supply to cold water tap in bath 24/11/2008 MKriel01HPC01/5411-013422/12/200809/12/2008FC HPC01/0458-0138GarageRESP10/12/200824/12/2008FCGARAGE ROOF IS STILL LEAKING. GARAGE Flat garage roof leaking 10/12/2008 LKelly01HPC01/0458-013812/01/200924/12/2008FCHPC01/046 IT IS NEAR THE CHIMNEY BREAST IN THEMAIN BEDROOM. 10/12/2008 LKelly01"HPC01/0462-013812/01/200916/12/2008FC HPC01/30! STAIN BLOCK & EMULSION AREA IN CORNER OF CEILING BEDROOM 1 HPC01/3 057-013920/ 01/2009 23/01/20 09FC HPC01/48 013900 C HAS DAMP IN LIVINGRO OM ON WALLS AND RESP19 /12/2008 08/01/2 009FCO CC HAS DAMP IN THE OM ON any further works should be raised on a new order number. $19/12/2008\ LBate 001" HPC 01/4878-013920/12/200802/01/2009 FC$ HPC01/5133-0139Replace upvc door panel - Folloing on from emergenRESP19/12/200812/02/2009FCReplace upvc door panel - Following on from emergency ref 4878-0139. 19/12/2008 AMcEva01HPC01/5133-013921/01/2009FC HPC01/8649-0139**REWORK ORDER**THERE ARE STILL CRACKS ON THE GAREWX23/12/200820/01/2009FC**REWORK ORDER**THERE ARE STILL CRACKS ON THE GAREGE WALL AND THE OCCUPANT SAYS THE GARAGE STILL LEAKS - THIS WAS ALSO DONE ON JOB NUMBER 0886-0085 - WHERE REA050 CLAIMED FOR REPLACMNT OF BRICKS ANDHPC01/8649-013923/01/200920/01/2009FC HPC01/8775-0145extractor fan not working. RESP06/02/200918/02/2009FC and not working. Extractor fan n HPC01/8779-0145 les to the bathroom and the kitchen need re-grouRESP06/02/200913/02/2009FC les to the bathroom and the kitchen need re-grou ng. 06/02/2009 HBarne02HPC01/8779-014506/03/200913/02/2009FC HPC01/8793-0145ignitor to the cooker is working intermi antlyRESP06/02/200915/02/2009FCignitor to the cooker is working intermi antlyRESP06/02/200915/02/2009FC HPC01/8793-014506/03/200915/02/2009FC HPC01/9586-0153Hot kitchen tap will not switch on . 8ESP30/03/200906/04/2009FCKitchen Sink tap hot tap seized Hot kitchen tap will not switch on . 30/03/2009 kcook001Please call occupant 20 minutes befor arriving at this property Mr Grieves 0781371340630/03/2009 kcooHPC01/9586-015306/04/2009FC HPC01/809 RAISED ON ORDER 7763-0155 15/04/2009 SAxon001"HPC01/8099-015516/04/200922/04/2009FC HPC01/7763-0155Shower not workingRESP15/04/2009OPENELECTRIC SHOWER NOT WORKING. SWITCH HAS BROKEN 15/04/2009 Dwainw01HPC01/7763-015517/04/200901/01/00010PEN HPC01/7393-0168No healing or hot water to property - 3 month old RESP07/07/200910/07/2009FCBoiler not working - vulnerable persons in property. 3 hot water to property - 3 month old baby in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old baby in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old Baby in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons in property - 3 month old RESP07/07/2009 KBowma01HPC01/7393-016808/07/2009FCBoiler not working - vulnerable persons - vulne HPC01/0227-0184NO HEATING (VULNERABLE PERSON IN PROPERTY) 13/10/2009PCNO HEATING (VULNERABLE PERSON IN PROPERTY) 13/10/20 HPC01/55! part is no. car carry out works without occ being there*****GARAGE DOOR Metal garage door - Lock broken GARAGE DOOR IS HANGING OFF. 29/12/2009 SPutze01"HPC01/5599-019606/01/201027/01/2010FC
HPC01/6744-0211cooker igni on not workingRESP29/03/201007/04/2010FCCooker igni on: Repair/replace as necessary.; cooker igni on not working 29/03/2010 LWESTH01HPC01/6744-021107/04/201007/04/2010FC
HPC01/9400-0217Cyclical Maintenance / PPM - External Redecora onXDEC06/05/201030/11/2010FCHPC01/9400-021731/03/201130/11/2010FC HPC01/3902-0232XDEC Pre-Paint Remedial WorksXDRR02/08/201001/12/2010FCHPC01/3902-023231/03/201101/12/2010FC
HPC01/6332-0232REMM FROMM LGSI EXTERNAL PIPE CLIPS NEED REPLACING COOKER KNOBE WORN 03/08/2010 cmcqua01HPC01/6332-023224/08/201014/06/2011FC HPC01/75: tried religh ing but it didn't work. no heat coming through ra"HPC01/7518-025417/12/201023/12/2010FC HPC01/0243-02605hower and lightrRESP21/01/1201103/02/2011FC**PIEASE CALL AS EARLY AS YOU CANT**Flectric Shower (pullcord type) Not Working/Wont Switch On (no other taps without water). ALSO LIGHT FITTING BROKEN IN BEDROOMshower and light 21/01/2011 HLangt01HPC01/0243-026011/02/201103/02/2011FC HPC01/1494-0267Metre Cupboard DoorRESP25/02/2011 HSnepp01HPC01/1494-026718/03/2011 HS HPC01/3988-0272Pls assess garage as customer has reported that thRESP21/03/201125/03/2011FCPls assess garage as customer has reported that there is damp to the garage floor and that they believe that the roof (Tarpolion roof) has a leak to the inside of the roof. Please a end and assess whHPC01/3988-027211/04/2011FC HPC01/4633-027315/04/2011FC HPC01/4633-027315/04/2011FC HPC01/4633-027315/04/2011FC HPC01/6311-0274RESPONSE WORKSRESP01/04/20110PENRESPONSE WORKSPLEASE SPEAK TO PAUL CANTWELL ON DAY OF APPOINTMENT.METER CUPBOARD DOOR on the inside to be renewed Metre Cupboard Door 25/02/2011 HLangt01 07/03/2011 HShepp01 01/04/2011 HeaHPC01/6311-027426/04/20110PENRESPONSE WORKSPLEASE SPEAK TO PAUL CANTWELL ON DAY OF APPOINTMENT.METER CUPBOARD DOOR on the inside to be renewed Metre Cupboard Door 25/02/2011 HIsnagt01 07/03/2011 HShepp01 01/04/2011 HShepp01 01/04/2 HPC01/1422-0281ELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLRESP13/05/201118/05/201118/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/2011FCELECTRIC SHOWER NOT WORKING - CUSTOME RHAS RECENTLY HAD OP AND UNABLE TO USE BATH 13/05/2011 JCaim01HPC01/1422-028114/05/201118/05/201118/05/201118/05/201118/05/201118/05/201118/05/20118/05/ HPC01/1412-0281ELECTRIC SHOWER NOT FUNCTIONINGRESP13/05/20110PENElectric Shower Not Working/Wont Switch On (no other taps without water) ELECTRIC SHOWER NOT FUNCTIONING 13/05/2011 JCaim01HPC01/1412-028106/06/201101/01/00010PEN HPC01/1612-0284lgni on for gas oven not working.RESP01/06/20119/06/2011FCHob or oven broken to gas cooker Igni on for gas oven not working. 01/06/2011 Rlohns01HPC01/1612-028408/06/201109/06/2011FC
HPC01/1324-02865hower not workingRESP13/06/2011109/06/2011FCShower in stock at Plymouth officeElectric Shower unable to regulate temperature. Shower not working 13/06/2011 MGalla01 21/06/2011 Pcantw01HPC01/1324-028604/07/201130/06/2011FC HPC01/4319-0289REPAIR FAULT TO BOILER- NO HOT WATER. CUSTOMER DOERESP01/07/20116/07/2011FCCUSTOMER DOES NOT HAVE ANY ALTERNATIVE SOURCES OF HOT WATER. 01/07/2011 NDawie01HPC01/4319-028902/07/201106/07/2011FC HPC01/43: GATE HAS GATE HAS COME OFF THE HINGES AND CANNOT BE CLOSED PROPERLY 01/07/2011 NDavie01"HPC01/4332-028922/07/201108/07/2011FC HPC01/5286-0289FOLLOW UP FROM EMCO 4319-0289: LOCATE FAULT TO BOIRESP01/07/201107/07/2 HPC01/083-0291REMM Required following GSI 6309-0283REMM12/07/2011111/08/2011FCREMM Required following GSI 6309-0283REMM Re HPC01/9140-0345TECH SURVEYRESP15/05/2012230/05/20127CSurvey: Assess reasons for damp mould and raise follow on work as required. TECH SURVEY3 AREAS OF DAMP WITHIN PROPERTY - PLEASE ASSESS AND INVESTIGATE 15/05/2012 ICaim01HPC01/9140-034507/06/201225/05/2012FC HPC01/9149-0345GARDEN GATE & TOWEL RAILESP15/05/2012ECJURHeated towel rail: Refix or replace // Gate: Wooden side gate repair GARDEN GATE & TOWEL RAIL(1) TOWEL RAIL TO BE RESECURED(2) GARDEN GATE DEFECTIVE 15/05/2012 ICaim01HPC01/9149-034507/06/201225/05/2012FC HPC01/9792-0348garage door has come offRESP05/06/201220/06/20125C## GARAGE DOOR ARM WILL BE AVAILABLE FROM JEWSON EXETER FROM FRI 15/06 AS PER GAVIN AT JEWSON ##Garage door: Wooden garage door - Off mechanism garage door has come off 05/06/2012 SClusk01 13/06HPC01/9792-034812/06/201220/06/20125C HPC01/296 NOISY GRI GRILL SPA CONTROL COOKER K OVEN DOOR SEAL ST"HPC01/2966-035531/07/201213/08/2012FC HPC01/4338-0359CUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 Sunder01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 SUNDER01HPC01/4338-035929/08/201214/08/2012FCCUT EXISTING FOOTPATH ON THE HOUSE SIDE OF THE CLORESP07/08/2012 SUNDER01HPC01/4338-035929/08/201214/08/2012 SUNDER01/4338-035929/08/201214/08/2012 SUNDER01HPC01/4338-035929/08/201214/08/2012 SUNDER01HPC01/4338-035929/08/2012 SUNDER01HPC01/4338-035929/08/2012 SUNDER01HPC01/4338-035929/08/2012 SUNDER01HPC01/4338-035929/08/2012 SUNDER01HPC01/438-035929/08/2012 SUNDER01HPC01/438-035929/08/2012 SUNDER01HPC01/438-035929/08/2012 SUNDER01HP HPC01/3566-0360GAS COOKERRESP14/08/201222/08/2012FCGAS COOKER- OVEN IS TAKING LONG TIME TO HEAT UP AND NOT COOKING FOOD PROPERLY. 14/08/2012 NDavie01HPC01/3566-036021/08/201222/08/2012FC HPC01/3570-0360SHED ROOFFRWK14/08/2012OPENFlat Felt Roof: Damaged causing minor leak SHED ROOF IS LEAKING QUITE HEAVILY WHEN IT RAINS. 14/08/2012 NDavie01HPC01/3570-036005/09/201201/01/00010PEN HPC01/32: Tuesday 21st August, survey outhouse roof for respons"HPC01/3214-036112/09/201226/10/2012FC HPC01/2236-0365Hea ng defectRESP19/09/201226/09/2012FCCustomer called up and confirmed that the wall mou nted on/off for the boiler is damaged and the bu ons have come loose. This is located in the kitchen. Please a end and assess and carry out works neHPC01/2236-036526/09/201226/09/2012F0 HPC01/50; INCLUDING INCLUDING FLASHING 10/10/2012 Sunder01Date booked in for 15th AD as requested by R"HPC01/5025-036831/10/201220/11/2012FC HPC01/3704-0369garage roof leakingFRWK16/10/20120PEN***EXTERNAL WORKS - PLEASE COMPLETE WORKS IF CUSTOMER NOT IN. NO ACCESS RESTRICTIONS****07450030056Flat Felt Roof: Damaged causing minor leak garage roof leaking 16/10/2012 tcarr001 09/11/2012 HPC01/3704-036923/10/201201/01/00010PEN HPC01/1958-0371Hot WaterRESP29/10/201205/11/2012FCNo hot water to property: Gas boiler. Hot Water 80/LER TAKING UPTO 4 HOURS TO HEAT UP WATER 29/10/2012 cgordo01HPC01/1958-037119/11/2012FC HPC01/9154-0378customer as asked for surveyor to check mold in barESP11/12/2012 tcarr001 18/12/2012 HShort01HPC01/9154-037804/01/201327/12/2012 FC**PI FASE CALL REFORE ARRIVAL ON 07450030056 ***Survey: Tech officer surveyor to check mold in barbroom and other rooms 11/12/2012 tcarr001 18/12/2012 HShort01HPC01/9154-037804/01/201327/12/2012 FC HPC01/47: treat moult reat mould and damp 20/12/2012 CMcCar03"HPC01/4734-038015/01/201302/01/2013FC HPC01/8711-0380all gu ering around property blocked and overflowRESP24/12/201211/01/2013FCGu er blocked or overflowing - Plas c gu er all gu ering around property blocked and overflowing cousing damp inside property 24/12/2012 SMcDon02HPC01/8711-038017/01/201311/01/2013FCGu er blocked or overflowing - Plas c gu er all gu ering around property blocked and overflowing cousing damp inside property 24/12/2012 SMcDon02HPC01/8711-038017/01/201311/01/2013FCGu er blocked or overflowing - Plas c gu er all gu ering around property blocked and overflowing cousing damp inside property 24/12/2012 SMcDon02HPC01/8711-038017/01/201311/01/2013FCGu er blocked or overflowing - Plas c gu er all gu ering around property blocked and overflowing cousing damp inside property 24/12/2012 SMcDon02HPC01/8711-038017/01/201311/01/2013FCGu er blocked or overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around property blocked and overflowing - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering around - Plas c gu er all gu ering a HPC01/9448-0382JoinerRESP11/01/201318/01/2013FCNO ACCESS ISSUES- GATE NEEDS NEW BOLTWooden back gate will not shut this is warped 11/01/2013 MBowma01 14/01/2013 GShepp01HPC01/9448-038201/02/201318/01/HPC01/945: but needs loose or broken this is missing from by chimney stack (2) joist and faia requires renewal "HPC01/9430-038201/02/201301/01/00010PEN

HPC01/0660-0384surveyRESP19/01/2013OPENSurvey: Tech officer survey needed TO ASSESS UNEVER PAYMENT OUTSIDE THIS PROPERTY CUSTOMERS WIFE FELL OVER AND FRACTURED HER RIB SHE WENT TO HOSPITAL TODAY WILL FILL IN SF60 AND CONTACT STUART WILLIAMHPC01/0660-038408/02/201301/01/00010PEN HPC01/0669-0384BricklayerRESP20/01/20133CPG-1013FCBricklayer20/01/2013 APearc01Raised as per S Williams following customer Hospitalisa on a er falling outside her property on uneven paving. SF60 raised by Mary Gallagher- husband did advise cHPC01/0692-038425/01/20132FC

HPC01/9272-0386fencing at back broken and ro enRESP05/02/201319/02/2013FCRefix wooden fencing fencing at back broken and ro en 05/02/2013 HShort01HPC01/9272-038626/02/201319/02/2013FCR

HPC01/4703-0390Scaffolding works. RESP27/02/20130S/03/2013FCScaffolding works. RESP27/02/20130S/03/2013FCScaffo

HPC01/86: as per Coli as per Colin Robinson. 01/03/2013 MBarne01"HPC01/8679-039022/03/201305/04/2013FC

HPC01/7075-0391renew fencing in back gardenRESP06/03/201315/03/2013FCrenew fencing in back garden 06/03/2013 Ewise001HPC01/7075-039127/03/201315/03/2013FC

HPC01/5219-0393REA 198a x5 clean mould REA198 x5 repaint areaRESP14/03/201309ENBOB PLEASE CAN YOU CHECK THE LOFT AND GARAGE TO ENSURE TIGHTNESS ON THE ROOF WHEN THIS JOB IS REAPOINTED AND SHOULD CODES BE REQ PLZ CALL ROCPlease a end a er 10:15am Please call 10 mins pHPC01/5219-039308/04/201301/01/00010PEN

HPC01/39: water coming through ceiling assess roof from lo space in house and also garage to accertain what may issues there are with roof a er repairs 1"HPC01/3924-039717/04/201317/04/2013FC

HPC01/08: REA084 at REA084 at 1 at chimney area and at valley, valley has debris in. rh ridge les loose and hip iron detached. ch"HPC01/0873-039807/05/201301/01/00010PEN

HPC01/68(REA084 ar 1 at chimney area and at valley, valley has debris in. rh ridge les loose and hip iron detached. ch"HPC01/6805-040131/05/201301/01/00010PEN HPC01/43: any further works should be raised on a new order number. Gas cooker not working 15/05/2013 JThrea01"HPC01/4375-040216/05/201320/05/2013FC

HPC01/4380-0402Assess crack in bedroom ceiling RESP15/05/2013FFPSurvey. Tech officer survey needed Assess crack in bedroom ceiling 15/05/2013 Threa01customer has said there is a large crack in his daughters ceiling. he is worried that it is asbestos. thre HPC01/4380-040206/06/201301/01/0001FFP

HPC01/4383-0402Gu er over front door RESP15/05/201321/05/201321/05/2013FCGu er broken: Plas c gu er Gu er over front door 15/05/2013 Threa01HPC01/4383-040206/06/201321/05/2013FCGu

HPC01/42: BARNSTAP BARNSTAPLE DEVON 15/05/2013 Ewise001"HPC01/4229-040206/06/201301/01/00010PEN

ridge tiles sand & cei lead seala lead rid"HPC01/1595-040311/06/201309/07/2013FC

HPC01/1741-0405B08 PLEASE CAN YOU CHECK THE LOFT AND GARAGE TO ERESP03/06/201310/06/20

HPC01/5575-0409REA 490 x1 check elec sockets in garage customer fRESP02/07/201315/07/2013FCREA 490 x1 check elec sockets in garage customer feels they are unsafe-OD NOT REPLACE UNLESS UNSAFE DO NOT BE CO PERSUADE TO CHANGE by Customer 02/07/2013 Ewise001HPC01/5575-040923/07/201315/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood liceESP02/07/201319/07/2013FCREA 009 x1 pests in garage inf

HPC01/5596-0409REA105a x1 (nearest code) remove ro en joist in gRESP02/07/201316/07/2013FCREA105a x1 (nearest code) remove ro en joist in grage at rear roof to wall plate REA 101 x1 renew exis ng mber fascia with new plas ca er mber repair as are complete 02/07/2013 Ewise001HPC01/5596-040923/07/201316/07/

HPC01/7190-0434surveyorRESP06/12/2013FFPSurvey: Tech officer survey needed - mould growing in 5 rooms and stairway - has this last year work got done but mould has come back worst. surveyor 06/12/2013 dhilli004HPC01/7190-043431/12/201301/01/0001FFP
HPC01/2377-0436REA468 x 2 - Above Main Bedroom - Check lo insulRESP16/12/201330/12/2013FCREA468 x 2 - Above Main Bedroom - Check lo insulRESP16/12/201330/12/2013FCREA468 x 3 - MainHPC01/2377-043609/01/201430/12/2013FC

HPC01/20: loose or broken causing minor leak Damaged roof les PLEASE ATTEND/ASSESS AND REPAIR AS NEEDED. 20/12/2013 DDavie01"HPC01/2037-043715/01/201402/01/2014FC

HPC01/20: loose or b PLEASE ATTEND/ASSESS AND REPAIR AS NEEDED. 20/12/2013 DDavie01*HPC01/2028-043731/12/201301/01/00010PEN
HPC01/5052-0450REMM on the back of LGSI 4105-0438.REMM04/03/201411/08/2015FCREMM on the back of LGSI 4105-0438.REMM04/03/2014 MBarne01pizHPC01/5052-045025/03/201411/08/2015FC

HPC01/6616-0451Washing LineRESP10/03/201419/03/2014FCCIothes line post: Concrete clothes line post: Concrete clothes line post: Concrete clothes line post Washing Line - LINE AHS COME AWAY FROM POST - AS RUSTED 10/03/2014 Crowan01HPC01/6616-045131/03/201419/03/2014FC
HPC01/6672-0476shed door jammingRESP19/08/201428/08/2014FC**access available via back gate** please also repair back gate latch defec veOutbuilding Door: Wooden doors cking shed door jamming 19/08/2014 Ckay0002 19/08/2

HPC01/6704-0476shower too hot RESP19/08/201404/09/2014FCElectric Shower: Problems with water temperature to an instantaneous electric heated shower, shower too hot 19/08/2014 Ckay0002HPC01/6704-047610/09/2014FCE

HPC01/2563-0478joinerRESP29/08/201411/09/2014FCRefix wooden fencing - one row broken joiner 29/08/2014 rbrunt01HPC01/2563-047819/09/201411/09/2014FC HPC01/2568-0478hea ng engineerRESP29/08/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/201411/09/2014FCRec fy leak to Gas boiler hea ng engineer 29/08/201411/09/2014FCRec fy leak to Ga

HPC01/2573-0478electricianRESP29/08/2014OPENReplace pull cord to light electrician 29/08/2014 rbrunt01HPC01/2573-047805/09/201401/01/00010PEN

HPC01/7399-0490ELECTRICIANRESP24/11/201421/05/2015FCReplace pull cord to light DOWNSTAIRS BATHROOM ELECTRICIAN 24/11/2014 DLawre01HPC01/7399-049001/12/201421/05/2015FC

HPC01/7485-0490SURVEYORRESP24/11/2014FFPSurvey: Tech officer survey needed MOULD IN BEDROOMS HALLWAYS ALSO WINDOWS ARE ALL CONDENSATING SURVEYOR 24/11/2014 DLawre01HPC01/7485-049015/12/201401/01/0001FFP

HPC01/8775-0600all top cupboards in all 3 bedrooms have mouldRESP04/12/2014FFPSurvey: Tech officer survey needed all top cupboards in all 3 bedrooms have mould 04/12/2014 HDiver01HPC01/8775-060029/12/201401/01/0001FFP HPC01/8521-0601BED 1. REA198a x 4 REA198 x 4 - Treat & repairs the dalcove wall. REA198a x 4 REA198 x 4 - Treat & repairs window wall & was a second of the second REA198a x 4 REA198 x 4 - Treat & repaint window wall & window wall to right. HPC01/8521-060106/01/201501/01/0001FFP

HPC01/3453-0602Surveyor required as customer wants a re decora oRESP15/12/201406/03/2015FCSurvey. Tech officer survey needed Surveyor required as customer wants a re decora on off the property 15/12/2014 DDorma01HPC01/3453-060208/01/201506/03/2015

HPC01/5773-0609Heating Engineer RESP03/02/2015FFPREMEDY DEFECTIVE GAS BOILER - NO HEATING OR HOT WATER. NO FIRE / HEATING IN LIVING ROOM Heating Engineer 03/02/2015 Slo u01HPC01/5773-060904/02/201501/01/0001FFP HPC01/7575-0609hearing engineerRESP04/02/2015FFPcustomer couldn't get the boiler switched on eventually got it on by switching the hot water on but possible mer issue please assess hearing engineer 04/02/2015 Alang001HPC01/7575-060911/02/201501/01/0001FFP

HPC01/6643-0611mouldRESP17/02/2015FFPmould IN HALLWAY PLS TREAT AND PAINT 17/02/2015 MGalla01HPC01/6643-061110/03/201501/01/0001FFP
HPC01/6692-0611CookerRESP17/02/201504/08/2015FCCookerSLOW FLOW TO GAS COOKER THIS WAS PICKED UP ON LAST INSPECTION HOWEVER THE OPRATIVE HAS LEFT THE COMPANY 17/02/2015 MGalla01HPC01/6692-061124/02/201504/08/2015FC

HPC01/7255-0611Garage door broken RESP18/02/2015 FRHale001 18/02/2015 FRHale001 18/02/2015 RHale001 18/02/

HPC01/2063-0613Intermi ent boiler faultresP25/02/2015FF970318 parts due 5thPLZ DO A CP12 / CP4 AND CHECK THE GAS COOKER AS NOT COMPLTED WHEN INSTALLED PLZ CALL 07450090056 1 HOUR PRIOR TO ARRIVALCUSTOMERS BOILER KEEPS CUTTING OUT. HAS BEEN TOHPC01/2063-061304/03/201501/01/0001FF

HPC01/3905-0613new gas cooker as approved by dean gibbrESP26/02/201521/04/2015FCnew gas cooker as approved by dean gibbreSP26/02/2015 RHPC01/3905-061305/03/201521/04/2015FC new gas cooker as approved by dean gibbreSP26/02/2015 RHPC01/3905-061305/03/201521/04/2015FC

HPC01/4631-0619cat 2 remm following ppmc on 8009-0600 to supply aREMM10/04/201503/08/2015FCcat 2 remm following ppmc on 8009-0600 to supply and fit a new hot surface ignitor and an newep2 programmer NLowe002 10/04/2015 NLowe002HPC01/4631-061901/05/201503/08/2015FC HPC01/5928-0622Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Re

HPC01/8860-0630JOINERRESP02/07/2015 FFPBACK UPVC DOOR NOT SECURE CUSTOMER STATES PROPERTY NOT SECURE AS DOOR NOT CLOSE JOINER 02/07/2015 VGawth01HPC01/8860-063002/07/201501/01/0001FF

HPC01/5657-0633Hea NG eNGINEERRESP21/07/2015OPENoven keeps turning itself offthea NG eNGINEER 21/07/2015 JHarri01HPC01/5657-063328/07/201501/01/00010PEN

HPC01/0531-0645Fire alarm ac va ng - SoundingRESP03/10/2015FFPFire alarm ac va ng - Sounding 03/10/2015 Lsaver01HPC01/0531-064505/10/201501/01/0001FFP

HPC01/1156-2004SurveyorRESP26/11/201509/12/2015FCPlease a ened and assess property for damp and mould Surveyor 26/11/2015 mcc03a04HPC01/1156-200417/12/201509/12/2015FC HPC01/0373-2007Boiler is faulty RESP11/12/2015FFPBoiler is faulty 11/12/2015 doo22d59HPC01/0373-200712/12/201501/01/0001FFP

HPC01/6693-2008502 for 211011 x 20. Install missing internal plas c eaves ven lators to roof insulHPC01/6693-200815/01/201601/01/00010PEN

HPC01/6746-2008REA225 Check and clear gu ering at front especialRESP22/12/2015FPPREA225 Check and clear gu ering at front especially at the junc on of the roof valley and the gu er (nb. property is an ac ve void) 22/12/2015 but03l41HPC01/6746-200815/01/201601/01/0001FFF HPC01/3477-20090HE(nb. property is an ac ve void) 8E5P31/12/2015FFPno hea ng HE(nb. property is an ac ve void) 31/12/2015 par50m95HPC01/3477-200901/01/201601/01/0001FFP

HPC01/9579-2009contacted occupant to find boiler firing up for hoRESP05/01/2016OPENcontacted occupant to find boiler firing up for hot water but not hea ang talked through with occupant to find myson power extra actuator faulty explained how to lock in open posi on all working tempHPC01/9579-200926/01/201601/01/00010PEN