

HPC01/9272-0386fencing at back broken and ro enRESP05/02/201319/02/2013FCRefix wooden fencing fencing at back broken and ro en 05/02/2013 HShort01HPC01/9272-038626/02/201319/02/2013FC
HPC01/4703-0390Scaffolding works.RESP27/02/201305/04/2013FCscaffolding works. 27/02/2013 GShone01HPC01/4703-039020/03/201305/04/2013FC
HPC01/4817-0390BoilerRESP27/02/201308/03/2013FCBoilerCUSTOMER SAYS THE FRONT PANEL OF THE BOILER HAS FALLEN OFF AND RADIATORS AND HOT WATER NOT GETTING AS HOT AS IT SHOULD. 27/02/2013 Rknight01HPC01/4817-039006/03/201308/03/2013FC
HPC01/86: as per Coli as per Colin Robinson. 01/03/2013 MBarne01"HPC01/8679-039022/03/201305/04/2013FC
HPC01/7075-0391renew fencing in back gardenRESP06/03/201315/03/2013FCrenew fencing in back garden 06/03/2013 Ewise001HPC01/7075-039127/03/201315/03/2013FC
HPC01/5219-0393REA 198a x5 clean mould REA198 x5 repaint areaRESP14/03/2013OPENBOB PLEASE CAN YOU CHECK THE LOFT AND GARAGE TO ENSURE TIGHTNESS ON THE ROOF WHEN THIS JOB IS REAPPOINTED AND SHOULD CODES BE REQ PLZ CALL ROCPlease a end a er 10:15am Please call 10 mins pHPC01/5219-039308/04/201301/01/0001OPEN
HPC01/39: water coming through ceiling assess roof from lo space in house and also garage to ascertain what may issues there are with roof a er repairs 1"HPC01/3924-039717/04/201317/04/2013FC
HPC01/08: REA084 ar REA084 ar 1 at chimney area and at valley. valley has debris in. rh ridge les loose and hip iron detached. ch"HPC01/0873-039807/05/201301/01/0001OPEN
HPC01/68: REA084 ar 1 at chimney area and at valley. valley has debris in. rh ridge les loose and hip iron detached. ch"HPC01/6805-040131/05/201301/01/0001OPEN
HPC01/43: any further works should be raised on a new order number. Gas cooker not working 15/05/2013 JThread01"HPC01/4375-040216/05/201320/05/2013FC
HPC01/4380-0402Assess crack in bedroom ceilingRESP15/05/2013FFPSurvey: Tech officer survey needed Assess crack in bedroom ceiling 15/05/2013 JThread01customer has said there is a large crack in his daughters ceiling. he is worried that it is asbestos. thre HPC01/4380-040206/06/201301/01/0001FFP
HPC01/4383-0402Gu er over front doorRESP15/05/201321/05/2013FCGu er broken: Plas c gu er Gu er over front door 15/05/2013 JThread01HPC01/4383-040206/06/201321/05/2013FC
HPC01/42: BARNSTAF BARNSTAPLE DEVON 15/05/2013 Ewise001"HPC01/4229-040206/06/201301/01/0001OPEN
HPC01/15: lead ridge tiles sand & cei lead seala lead rid"HPC01/1595-040311/06/201309/07/2013FC
HPC01/1741-0405BOB PLEASE CAN YOU CHECK THE LOFT AND GARAGE TO ERESP03/06/201310/06/2013FCFollowing leak apply mould treatment and/or stainblock as appropriate and redecorate to remove stains. BOB PLEASE CAN YOU CHECK THE LOFT AND GARAGE TO ENSURE TIGHTNESS ON THE ROOF WHEN THIS JOB IS HPC01/1741-040524/06/201310/06/2013FC
HPC01/5575-0409REA 490 x1 check elec sockets in garage customer fRESP02/07/201315/07/2013FCREA 490 x1 check elec sockets in garage customer feels they are unsafe-DO NOT REPLACE UNLESS UNSAFE DO NOT BE CO PERSUADE TO CHANGE by Customer 02/07/2013 Ewise001HPC01/5575-040923/07/201315/07/2013FC
HPC01/5579-0409REA 009 x1 pests in garage infesta on of wood licRESP02/07/201319/07/2013FCREA 009 x1 pests in garage infesta on of wood lice 02/07/2013 Ewise001HPC01/5579-040923/07/201319/07/2013FC
HPC01/5596-0409REA105a x1 (nearest code) remove ro en joist in gRESP02/07/201316/07/2013FCREA105a x1 (nearest code) remove ro en joist in garage at rear roof to wall plate REA 101 x1 renew exis ng mber fascia with new plas c a er mber repair as are complete 02/07/2013 Ewise001HPC01/5596-040923/07/201316/07/2013FC
HPC01/7190-0434surveyorRESP06/12/2013FFPSurvey: Tech officer survey needed - mould growing in 5 rooms and stairway - has this last year work got done but mould has come back worst. surveyor 06/12/2013 dhil004HPC01/7190-043431/12/201301/01/0001FFP
HPC01/2377-0436REA468 x 2 - Above Main Bedroom - Check lo insulRESP16/12/201330/12/2013FCREA468 x 2 - Above Main Bedroom - Check lo insula on for correct applica on & top up where necessary.REA198a x 3 - Main Bedroom & Stairs - Mould treat & prep ceilings & walls.REA198 x 3 - MainHPC01/2377-043609/01/201430/12/2013FC
HPC01/20: loose or broken causing minor leak Damaged roof les PLEASE ATTEND/ASSESS AND REPAIR AS NEEDED. 20/12/2013 DDavie01"HPC01/2037-043715/01/201402/01/2014FC
HPC01/20: loose or b PLEASE ATTEND/ASSESS AND REPAIR AS NEEDED. 20/12/2013 DDavie01"HPC01/2028-043731/12/201301/01/0001OPEN
HPC01/5052-0450REMM on the back of LGS1 4105-0438.REMM04/03/201411/08/2015FCREMM on the back of LGS1 4105-0438.CASING WORN FIXED WITH FLUE TAPE - PLEASE REPAIR/REPLACE.TERMINAL GUARD CORRODED NEW REQUIRED.CYLINDER JACKET WORN NEW REQUIRED. 04/03/2014 MBarne01plzHPC01/5052-045025/03/201411/08/2015FC
HPC01/6616-0451Washing LineRESP10/03/201419/03/2014FCClothes line post: Concrete clothes line post Washing Line - LINE AHS COME AWAY FROM POST - AS RUSTED 10/03/2014 Crowan01HPC01/6616-045131/03/201419/03/2014FC
HPC01/6672-0476shed door jammingRESP19/08/201428/08/2014FC**access available via back gate** please also repair back gate latch defec veOutbuilding Door: Wooden door s cking shed door jamming 19/08/2014 Kcay0002 19/08/2014 Kcay0002 19/08/2014 Kcay0002 19/08/2014 Kcay0002HPC01/6672-047610/09/201428/08/2014FC
HPC01/6704-0476shower too hotRESP19/08/201404/09/2014FCElectric Shower: Problems with water temperature to an instantaneous electric heated shower. shower too hot 19/08/2014 Kcay0002HPC01/6704-047610/09/201404/09/2014FC
HPC01/2563-0478joinderRESP29/08/201411/09/2014FCRefix wooden fencing - one row broken joinder 29/08/2014 rbrunt01HPC01/2563-047819/09/201411/09/2014FC
HPC01/2568-0478hea ng engineerRESP29/08/201411/09/2014FCrec fy leak to Gas boiler hea ng engineer 29/08/2014 rbrunt01HPC01/2568-047819/09/201411/09/2014FC
HPC01/2573-0478electricianRESP29/08/2014OPENReplace pull cord to light electrician 29/08/2014 rbrunt01HPC01/2573-047805/09/201401/01/0001OPEN
HPC01/7399-0490ELECTRICIANRESP24/11/201421/05/2015FCReplace pull cord to light DOWNSTAIRS BATHROOM ELECTRICIAN 24/11/2014 DLawre01HPC01/7399-049001/12/201421/05/2015FC
HPC01/7485-0490SURVEYORRESP24/11/2014FFPSurvey: Tech officer survey needed MOULD IN BEDROOMS HALLWAYS ALSO WINDOWS ARE ALL CONDENSATING SURVEYOR 24/11/2014 DLawre01HPC01/7485-049015/12/201401/01/0001FFP
HPC01/8775-0600all top cupboards in all 3 bedrooms have mouldRESP04/12/2014FFPSurvey: Tech officer survey needed all top cupboards in all 3 bedrooms have mould 04/12/2014 HDiver01HPC01/8775-060029/12/201401/01/0001FFP
HPC01/8521-0601BED 1. REA198a x 4 REA198 x 4 - Treat & repaRESP11/12/2014FFP**first visit**BED 1. REA198a x 4 REA198 x 4 - Treat & repaint bed alcove wall. REA198a x 4 REA198 x 4 - Treat & repaint window wall & window wall to right. HPC01/8521-060106/01/201501/01/0001FFP
HPC01/3453-0602Surveyor required as customer wants a re decora oRESP15/12/201406/03/2015FCSurvey: Tech officer survey needed Surveyor required as customer wants a re decora on off the property 15/12/2014 DDorma01HPC01/3453-060208/01/201506/03/2015FC
HPC01/5773-0609Heating EngineerRESP03/02/2015FFPREMEDI DEFECTIVE GAS BOILER - NO HEATING OR HOT WATER. NO FIRE / HEATING IN LIVING ROOM Heating Engineer 03/02/2015 Slo u01HPC01/5773-060904/02/201501/01/0001FFP
HPC01/7575-0609hea ng engineerRESP04/02/2015FFFCustomer couldnt get the boiler switched on eventually got it on by switching the hot water on but possible mer issue please assess hea ng engineer 04/02/2015 Alang001HPC01/7575-060911/02/201501/01/0001FFP
HPC01/6643-0611mouldRESP17/02/2015FFPmould in HALLWAY PLS TREAT AND PAINT 17/02/2015 MGalla01HPC01/6643-061110/03/201501/01/0001FFP
HPC01/6692-0611CookerRESP17/02/201504/08/2015FCCookerSLOW FLOW TO GAS COOKER THIS WAS PICKED UP ON LAST INSPECTION HOWEVER THE OPRATIVE HAS LEFT THE COMPANY 17/02/2015 MGalla01HPC01/6692-061124/02/201504/08/2015FC
HPC01/7255-0611Garage door brokenRESP18/02/2015FFPNO ACCESS ISSUES - PLEASE CALL OCC 15 MINUTES BEFORE ARRIVAL 07450030056 Garage door broken - cable may have snapped inside. 18/02/2015 RHale001 18/02/2015 RHale001HPC01/7255-061111/03/201501/01/0001FFP
HPC01/2063-0613intermi ent boiler faultRESP25/02/2015FFP570318 parts due 5thPLZ DO A CP12 / CP4 AND CHECK THE GAS COOKER AS NOT COMPLETED WHEN INSTALLED PLZ CALL 07450090056 1 HOUR PRIOR TO ARRIVALCUSTOMERS BOILER KEEPS CUTTING OUT. HAS BEEN TOHPC01/2063-061304/03/201501/01/0001FFP
HPC01/3905-0613new gas cooker as approved by dean gibbRESP26/02/201521/04/2015FCnew gas cooker as approved by dean gibb 26/02/2015 Ewise001550 cooker to be fitted 26/02/2015 RNewin01plz a end 1st job of the a ermoon as occ going out at 3pm and complaint job 26/02/2015 RHPC01/3905-061305/03/201521/04/2015FC
HPC01/4631-0619cat 2 remm following ppmc on 8009-0600 to supply aREMM10/04/201503/08/2015FCcat 2 remm following ppmc on 8009-0600 to supply and fit a new hot surface ignitor and an newep2 programmer NLowe002 10/04/2015 10/04/2015 NLowe002HPC01/4631-061901/05/201503/08/2015FC
HPC01/5928-0622Request to run a business surveyRESP05/05/2015FFPbefore the 30/05 or a er the 16/06 Request to run a business surveyOCCUPANT WOULD LIKE TO REQUEST TO RUN A BUSINESS. SMALL MASSAGE THERAPY BUSINESS WITHIN THE SFA. THEY HAVE ADVISED PARKING WHPC01/5928-062227/05/201501/01/0001FFP
HPC01/8860-0630JOINERRESP02/07/2015FFPBACK UPVC DOOR NOT SECURE CUSTOMER STATES PROPERTY NOT SECURE AS DOOR NOT CLOSE JOINER 02/07/2015 VGawth01HPC01/8860-063002/07/201501/01/0001FFP
HPC01/5657-0633Hea NG ENGINEERRESP21/07/2015OPENoven keeps turning itself offHea NG ENGINEER 21/07/2015 JHarr01HPC01/5657-063328/07/201501/01/0001OPEN
HPC01/0531-0645Fire alarm ac va ng - SoundingRESP03/10/2015FFPFire alarm ac va ng - Sounding 03/10/2015 Lsayer01HPC01/0531-064505/10/201501/01/0001FFP
HPC01/1156-2004SurveyorRESP26/11/201509/12/2015FCPlease a ened and assess property for damp and mould Surveyor 26/11/2015 mcc03a04HPC01/1156-200417/12/201509/12/2015FC
HPC01/0373-2007Boiler is faultyRESP11/12/2015FFPBoiler is faulty 11/12/2015 doo22459HPC01/0373-200712/12/201501/01/0001FFP
HPC01/6693-2008502 for 211011 x 20. Install missing internal plaRESP22/12/2015OPEN** Install missing internal plas ceaves ven lators to roof insula on any probs call supervisor from site**502 for 211011 x 20. Install missing internal plas ceaves ven lators to roof insulHPC01/6693-200815/01/201601/01/0001OPEN
HPC01/6746-2008REA225 Check and clear gu ering at front especiaRESP22/12/2015FFPREA225 Check and clear gu ering at front especially at the junc on of the roof valley and the gu er.(nb. property is an ac ve void) 22/12/2015 but03141HPC01/6746-200815/01/201601/01/0001FFP
HPC01/3477-2009HE[nb. property is an ac ve void]RESP31/12/2015FFPno hea ng HE[nb. property is an ac ve void] 31/12/2015 par50m95HPC01/3477-200901/01/201601/01/0001FFP
HPC01/9579-2009contacted occupant to find boiler firing up for hoRESP05/01/2016OPENcontacted occupant to find boiler firing up for hot water but not hea ng talked through with occupant to find myson power extra actuator faulty explained how to lock in open posi on all working tempHPC01/9579-200926/01/201601/01/0001OPEN