



Ministry
of Defence

Ministry of Defence
D3, Building 405
Corsham
Wiltshire SN13 9NR
United Kingdom

Ref. FOI2015/09460

E-mail: ISS-SecretariatGpMbx@mod.uk

[REDACTED]

[REDACTED]

23 November 2015

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for email of 27 October 2015 requesting the following information:

"I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the's organisations servers.*
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-*
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)*
- Storage Area Network Maintenance/Support (EMC, NetApp etc)*

For each of the types of server ICT contracts above can you please send me the following data types:

- 1. Contract Title:*
- 2. Contract Type: Please input one the type of contract from above e.g. Hardware Maintenance, Virtualisation Licensing, Virtualisation Maintenance/Support, Storage Area Network Maintenance*

3. *Existing/Current Supplier: Please provide me with the supplier name for each contract.*
4. *Hardware Brand: Please state the hardware or software brand related to the contract with supplier e.g. Hardware Maintenance could be Dell, IBM etc*
5. *Operating System / Software (Platform): (Windows, Linux, Unix, VMWare etc.) the brand name relating to the contract.*
6. *Annual Average Spend: (For the whole duration of the contract, if the total value sent is per annum please state this in the response)*
7. *Contract Duration: (Please can you also include notes if the contract includes any contract extension periods.)*
8. *Contract Expiry Date:*
9. *Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)*
10. *Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.*
11. *Number of Physical Server: Please can you provide me with the number of physical servers.*
12. *Number of Virtual Servers: Please can you provide me with the number of Virtual servers servers.*
13. *Brief Contract Description: I require a brief description of the service provided under this contract.*
14. *Internal Contact: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)*

If there is more than one supplier for these contracts can you please split the contract individually for each supplier. So the information above which I am requesting is for each supplier.

If this service is part of a managed contract please can you send me the contract information for this managed service including Hardware Brand, Number of Users, Operating System, and contact details of the internal contact responsible for this contract.”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information you have requested has now been completed within the Ministry of Defence (MOD), and I can confirm that some of the information in scope of your request is held.

I am aware that you submitted the same FOI request separately to the UK Hydrographic Office (UKHO) and to the Defence Science and Technology Laboratory (Dstl). Those two separate requests have been closed and my response below should be regarded as a response to those requests.

Your questions 1 to 9; 13 and 14 ask for the same information as your earlier request (Ref: FOI2015/02975) of 06 March 2015, to which we responded on 22 May 2015. The answers we provided on 22 May 2015 remain extant and cover all areas of the Ministry of Defence (MOD) including the UK Hydrographic Office (UKHO) and the Defence Science and Technology Laboratory (Dstl) which are both part of the MOD.

I have interpreted questions 10, 11 and 12 as relating to the Defence Information Infrastructure (DII).

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

Most servers were purchased in 2005. A small amount have been replaced through Tech Refresh activities.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

There are 3,635 physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers servers.

No information held.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible

and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

Information Systems and Services (ISS) Secretariat