



Our ref: 725253
Your ref:

[REDACTED]
Via Email
[REDACTED]

Tony Malone
Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

1 September 2015

Dear Mr [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 4 August regarding Corporate Software. Please find below the responses to your question:

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. *Software Category: ERP, CRM, HR, Payroll, Finance*

The software category is ERP & Finance

2. *Software Supplier: Can you please provide me with the software provider for each contract?*

The provider is Oracle Corporation (UK) Ltd

3. *Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.*

The software name is E-Business Suite

4. *Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.*

The licence is to use Oracle E-Business Suite software including reporting tools such as Discoverer & Oracle Financial Analyzer. The licence renewal provides support and security updates are included but no maintenance (outside of the support included with the licence) or upgrade.

The modules included in the contract are:





- General Ledger
- Fixed Assets
- Accounts Payable
- iExpenses
- Accounts Receivable
- Apps & Certs
- Cash Management
- Purchasing
- iProcurement
- Inventory
- Materials Requirement Planning
- Order Management
- Discoverer
- Oracle Financial Analyzer
- Projects

5. **Number of Users/Licenses:** *What is the total number of user/licenses for this contract?*

Please see attached spreadsheet:

6. **Annual Spend:** *What is the annual average spend for each contract?*

Spend per year for contracts ending in April 2015: £771,194.16 plus VAT
Spend per year for contracts ending in December 2014: £64,405.90 plus VAT

7. **Contract Duration:** *What is the duration of the contract please include any available extensions within the contract.*

Contract renewals run on an annual cycle.

8. **Contract Start Date:** *What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*

Renewable each year from April to March. Some are renewable in December (highlighted at the bottom of the attached list) but most agreements run from April to March.

9. **Contract Expiry:** *What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*

Please see question 8.

10. **Contract Review Date:** *What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.*



The estimated contract review date is 01/12/15.

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.

Tony Malone is the Chief Information Officer for Highways England and has overall responsibility for ICT contracts.

Please note that all it is Highways England Policy that the personal information of all staff at Pay Grade 8 or below is not disclosed to the public as part of Freedom of Information requests and therefore we cannot disclose specific contact manager details. However, these staff can be contacted via the Highways England information line at the following address and number:

Email: info@highwaysengland.co.uk
Tel: 0300 123 5000

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. I would be grateful if you would contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely



Tony Malone
Chief Information Officer

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