



Department
for Environment
Food & Rural Affairs

T: 03459 33 55 77 or
08459 33 55 77
helpline@defra.gsi.gov.uk
www.gov.uk/defra

Your ref: email 24/07/14
Our ref: RFI 6772
Date: 4 September 2014

Dear *,

REQUEST FOR INFORMATION: Cost of managing SSCL services

Thank you for your request for information about the cost of managing SSCL services including expenditure for business as usual, additional costs for projects, IT systems, change activities including changes to IT systems such as Oracle and any peripheral activity, which we received on 24th July 2014. As you know, we have handled your request under the Freedom of Information Act 2000 (FOIA).

Please find below details of the information you requested:

- The actual cost since 1 November 2013 to 30 June 2014 (latest available data) is £6,278,000
- The forecast cost in November 2013 for the period 1 November 2013 to 30 June 2014 was £6,620,000
- The variance between forecast cost in November 2013 and actual cost, for the period November 2013 to June 2014, is £342,000 favourable.

Note. The figures above represent only the Defra element including Defra agencies.

The business case for the contract predicted very significant savings and there is no reason to date to believe these savings will not be delivered. It is too early in the contract to provide detailed savings information.

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on www.gov.uk together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.



I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact the address below.

Yours sincerely,

Defra FOIA and EIRs Team
InformationRequests@defra.gsi.gov.uk

Annex A

Copyright

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Annex B

Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: requestforinfo@defra.gsi.gov.uk) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF