

Our ref: CRS 731,902
Your ref:

Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Direct Line:

12 January 2016

Dear

**FREEDOM OF INFORMATION REQUEST
M1 SOUTHBOUND SERVICES, TODDINGTON**

Thank you for email of 14 December requesting information about the road that circles the southbound service station of the M1 Toddington Services. Following your telephone conversation with my colleague, [REDACTED], on 6 January to confirm the location, I confirm I have dealt with your request under the terms of the Freedom of Information Act 2000 and my responses are set out below:

- 1) *The number and type of report of damage to vehicles caused by potholes in this area in the last 6 months.*

We have not received any type of report of damage to vehicles alleged to have been caused by potholes on the road that circles the southbound service station in the last six months.

- 2) *The number and type of repairs to road surface in this area in the last 6 months*

We are not responsible for the maintenance and operation of this road and do not hold any information about repairs to the road surface. The service station operator is responsible for repairing this road. I attach a plan at Annex A, showing roads for which they are responsible within the service area shaded brown.

- 3) *Claims against the agency for damage to vehicles in this area in the last 6 months (and the outcome of those claims).*

We have received no claims for damage to vehicles relating to the use of the road in the last six months.

If you have any queries about this letter, please contact me. Please remember to quote reference number 731,902 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Business Management Team Leader
Network Delivery and Development (East)
Email: