



Ministry  
of Defence

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Defence Infrastructure Organisation  
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[www.gov.uk/DIO](http://www.gov.uk/DIO)

14 March 2016

Ref. FOI 2016/02069

Dear

Thank you for your email of 13 February 2016 requesting the following information:

*"Please supply the following information on the property we reside in at*

*Date windows were installed  
Energy rating of the windows  
Date the doors were installed  
Energy efficiency rating of the glazing in the doors  
Date central heating was installed  
Energy efficiency rating of the central heating system  
Date the boiler was installed  
Energy efficiency rating of the boiler  
Date the water tank was installed  
Date the Bathroom was installed  
Date the upstairs toilet was installed  
Date the upstairs cistern was installed  
Date the WC toilet was installed  
Date the WC cistern was installed  
Date the loft insulation was put in place  
Depth of loft insulation installed  
Type of loft insulation  
Detail of any damp proof course installed  
Details of any cavity wall insulation  
Date carpets were installed  
Date the kitchen was installed  
Date the kitchen sink was installed  
Do the trees in the rear garden have TPO's applied?  
Date the house was redecorated  
From 1980 what repairs have been done to this property and when*

*Date the hardstanding was laid to the driveway  
Date the flat roof was laid on the outbuilding  
Detail of any repair to said flat roof."*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that some information in scope of your request is held. The information you have requested can be found enclosed at annexes A and B.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat

Date carpets were installed  
No information held

Date the kitchen was installed  
Kitchen installed in 1990

Date the kitchen sink was installed  
1990

Do the trees in the rear garden have TPO's applied  
All records of this are held by the council

Date the house was redecorated  
No information held

From 1980 what repairs have been done to this property and when  
Supplied as separate attachment

Date the hardstanding was laid to the driveway  
No information held

Date the flat roof was laid on the outbuilding  
No information held

Details of any repairs to said flat roof  
No information held

Date windows were installed

1994

Energy rating of the windows

No energy rating information held, property is 100% double glazed, pre 2002

Date the doors were installed

External doors were installed in 1994

Energy efficiency rating of the glazing in the doors

No information held

Date central heating was installed

1970

Energy efficiency rating of the central heating system

No information held

Date boiler was installed

2001

Energy efficiency rating of the boiler

65% - GlowWorm Space Saver

Date the water tank was installed

No information held

Date the bathroom was installed

2010

Date the upstairs toilet was installed

No information held

Date the upstairs cistern was installed

No information held

Date the WC toilet was installed

No information held

Date the WC cistern was installed

No information held

Date the loft insulation was put in place

No information held

Depth of loft insulation installed

250mm

Type of loft insulation

No information held

Detail of any damp proof course installed

No information held

Details of any cavity wall insulation

Walls are filled cavity



### Property History

UPRN	Address	Office	Ensite			
1884444						
Unplanned / Project Orders						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC0145082-0078	Kitchen door locked shut and wont open at all to g	RESP	07/08/2014	10/09/2014	FC	Kitchen door locked shut and wont open at all to get outside - key is just hanging and not opening 07/08/2014 14:44:01 Only minor adjustment door to x-axis. Handles already done as per occupant. Parts ready as per Gary. GHICapboard door needs replacing the keys for the windows in the property Jonez 05/01/2015 TWA
HPC0145009-0074	Jonez	RESP	05/01/2015		FCP	Light in living room not working and is hanging down 05/01/2015 TWA06:01
HPC0145025-0074	Light	RESP	06/01/2015	30/04/2010	FC	EXTRACTOR FAN will not switch off! Extractor fan in the kitchen defective and replaced in the window a little electrician already looked at this but was not on the job to do. 12/04/2010 JY14:00:01
HPC0145041-0213	Extractor fan in the kitchen defective and melted	RESP	12/04/2010	22/04/2010	FC	Help or open broken to gas cooker : occupant says the main oven door seal is split and not working also the smaller ones is not heating up properly. 12/04/2010 JY14:00:01
HPC0145043-0466	occupant says the main oven door seal is split and Jonez	RESP	16/06/2014	02/07/2014	FC	UPVC window draughty JonezWIN/DOW WONT OPEN 10/08/2014 MCS1601
HPC0145047-0466	Electrician	RESP	19/06/2014	30/06/2014	FC	Be alerted from 2pm the lease the better security light not working ElectricianEXTERNAL LIGHT OFF- 10/08/2014 MCS1601 10/08/2014 MCS1601
HPC0145058-0434	Electrician	RESP	05/12/2013	12/12/2013	FC	Electrician - EXTERNAL LIGHT NOT WORKING BY FRONT DOOR. Security light not working 05/12/2013 HKT9:00:01
HPC0145096-0094	Gasler checking and there is a problem with the #	RESP	25/02/2008	03/03/2008	FC	Gasler checking and there is a problem with the timer. Hot water is intermittent 26/02/2008 KCAJUD01
HPC0145796-0077	Jonez works for void property	VDCC	22/10/2007	20/10/2007	FC	Void Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0145796-0077	GH - Operations (Horticulture) works for void property	VDCC	22/10/2007	24/10/2007	FC	Void Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0146000-0077	Electrician works for void property	VDCC	22/10/2007	05/11/2007	FC	Void Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0146001-0077	Joliter works for void property	VDCC	22/10/2007	28/10/2007	FC	VOID KEYS ASK DUNCAN ROBERTSONWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0145802-0077	Plumbers works for void property	VDCC	22/10/2007	28/10/2007	FC	Move in date. In the event of del
HPC0145803-0077	Cleaner works for void property	VANW	22/10/2007	25/10/2007	FC	Void Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0145804-0077	VOID Works Inspection	VCW1	22/10/2007	23/10/2007	FC	Void Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPC0145805-0077	VOID Joint Pre-Move-In Inspection	VPMA	22/10/2007	23/10/2007	FC	VOID Property WorkWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please

Parameters: UPRN: 1884444

### Property History

UPRN	Address	Office	Estimate
1864444			
Unplanned / Project Orders			
Reference	Problem	Type	Reported On
HPCO14899-0205	GMI - Operative (horticultural) works for void WNW	FC	22/02/2010
HPCO14899-0205	GMI - Operative (horticultural) works for void WNW	FC	22/02/2010
HPCO14899-0205	Minor works for void property	FC	22/02/2010
HPCO14899-0205	Labourer works for void property	FC	22/02/2010
HPCO14899-0205	GMI - Operative (horticultural) works for void WNW	FC	22/02/2010
HPCO14899-0205	VOID Works (inspection)	FC	22/02/2010
HPCO14899-0205	Void Joint Pre-Store in bathroom	FC	22/02/2010
HPCO14899-0205	Fl Blind to Bathroom, held at gasport office WNW	FC	22/02/2010
HPCO14899-0205	Flnd	FC	09/12/2015
HPCO15017-0288	PLEASE INVESTIGATE THE PAVING SLABS AT THE PATIO	FC	22/02/2011
HPCO15051-0288	THE KNUD ON THE GAS COOKER HAS SNAPPED OFF	FC	22/02/2011
HPCO15054-0288	THE BATHROOM WINDOW WILL NOT CLOSE AND THE WINDOW	FC	22/02/2011
HPCO15074-0104	AS PER RESP/1504-0101 DOWNSTAIRS REWIK TOILET BLOCKED.	FC	13/09/2008
HPCO15164-0212	Supply of Curtains for Marnda	FC	06/04/2010
HPCO15172-0484	guttering all round prop blocked	FC	10/10/2014
HPCO15221-0357	Carbon Monoxide alarm defect	FC	24/07/2012
HPCO15230-0406	3 m french drain across driveway R/W garage as per	FC	11/09/2013
HPCO15234-0357	Boiler defect	FC	24/07/2012

Parameters: UPRN: 1864444

**Order Notes**

Void Property Works/Warnings: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please

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Fl Blind to Bathroom, held at gasport office/ab property is an active void 22/02/2010 NPYhd01

water goes cond after 5mins in shower about 10/12/2015 Car77937

\*AND ACCESS ISSUES\* Tech Survey General (helpdesk to detail) PLEASE INVESTIGATE THE PAVING SLABS AT THE PATIO OF THE PROPERTY AS THESE ARE VERY

UNEVEN AND ADVISED BY LEWIS MCCLELLAND FOR SURVEY TO

Gas Cooker Fault or Damaged Component Cooker valve (gas) has some hot's and/or oven) THE KNUD ON THE GAS COOKER HAS SNAPPED OFF 22/02/2011

HPWED1\*\*\*\*\* please do not before 1pm \*\*

UPVC WINDOW sill & slide mechanism faulty \*\*\*\*\*please attend after 1pm

\*\*\*\*\*THE BATHROOM WINDOW WILL NOT

CLOSE AND THE WINDOW SEEMS TO HAVE

AS PER RESP/1464-0101 DOWNSTAIRS TOILET BLOCKED. 13/09/2008 61Fand001

MH45, GRANGE LANE, ROWNER, GOSPORT, PO13 9RX Supply of Curtains for

Marnda : : : : : Supply of Curtains for Marnda 06/04/2010 Simlano1

Gutter blocked or overflowing. Plastic gutter guttering all round prop blocked 10/10/2014

provided from external issues 10/10/2014 prndr01

Customer called up and confirmed that the Carbon Monoxide alarm at the property is beeping

intermittently. Carbon Monoxide alarm defect 24/07/2012 Alj019401

Customer will leave garage door they with neighbour at 9 Bond Close, 07564023410, call if

there are any problems. 3M french drain across driveway R/W garage as per 04/08 1506/2013

John 10/11/2007

Customer called up and confirmed that the hot water will only come on via the boiler when the

heating is selected. Please attend and assess and carry out works needed. Boiler defect

24/07/2012 Alj019401



### Property History

UPRN	Address	Office	Estate			
1884444						
Unplanned / Project Orders						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC01/8598-0119	Bulk/Screen screen defective	RESP	14/09/2008	01/09/2008	FC	BATH SCREEN BATHSHOWER SCREEN DEFECTIVE - LOOSE 14/09/2008 Leaky01
HPC01/130-2014	Can you please raise REA225 x1 for the side gutter	RESP	28/01/2016		FFP	On the drive way of the property, can you please raise REA225 x1 for the side gutter at 12 Bot Drive Rd, 28/01/2016 MORRISYS23 08/07/2016 dlm0522
HPC01/481-0245	garage floods with heavy rain needs drain in front of front	RESP	14/05/2012	07/08/2012	FC	Survey, Tech officer survey needed garage floods with heavy rain needs drain in front of garage. Please assess, 14/05/2012 WVC0701
HPC01/474-0345	Garage lock broken.	RESP	14/05/2012	08/08/2012	FC	****reflect from build centre Building*****Please call 0781 941 8927 when on mobile. Garage door: Metal garage door - Lock broken Garage lock broken, 14/05/2012 WVC0701 14/05/2012 WVC0701
HPC01/752D-0147	Shower bracket broken.	RESP	18/02/2009	08/03/2009	FC	Shower bracket broken, 18/02/2009 JCOLL102
HPC01/784D-0824	plumber	RESP	18/05/2015		FFP	customer has leak coming from the bath into the kitchen plumber 18/05/2015 Squid01
HPC01/8031-0038	Boiler will not turn off	RESP	30/08/2015		FFP	Boiler will not turn off 30/08/2015 JEWASD1
HPC01/8034-0135	Hot water too hot/too cold	RESP	28/11/2008	08/12/2008	FC	Hot water too hot/too cold. Occupant has a number of hot water facilities producing unusable water. Occupant has information: 28/11/2008 MWYF0001
HPC01/8078-0216	Fence	RESP	29/04/2010	11/05/2010	FC	Rubbish (C) still in front garden. It has gone away from the ground. 29/04/2010 H-Lang01
HPC01/8150-0218	Reverse gate and 2 concrete posts.	RESP	28/04/2010	15/06/2010	FC	Reverse gate and 2 concrete posts 28/04/2010 H-Lang01
HPC01/8170-0487	Garage door is broken and will not open properly	RESP	03/11/2014	25/02/2015	FC	Garage door: Metal garage door - Damaged. Garage door is broken and will not open properly only opens a few bit and cannot get into garage. 03/11/2014 ADVKED1
HPC01/8221-0288	water to shower is cold	RESP	30/08/2014	12/08/2014	FC	Electric Shower: Water Temperature problem (possible failure of thermostat/wire) water to shower is cold 30/08/2014 BBH5101
HPC01/8135-0333	electrician jobs	RESP	29/02/2012	13/03/2012	FC	****COULD YOU PLEASE CALL CUSTOMER 20 MINUTES BEFORE ARRIVING ON MOBILE 07819146827****EXTRACTOR FAN: will not switch off NO LIGHT TO BATHROOM OR STAIRS: Tube cleaning has an alternative space
HPC01/8096-0282	best controls in the grate left of no 12 in west	RESP	22/07/2011	27/07/2011	FC	Best heat: remove to somewhere where they are NOT easily disturbed post controls in the grate left of no 12 in west. (note: property is an active yard) 22/07/2011 BBH5101
HPC01/8155-0841	water leaking through kitchen ceiling	RESP	10/09/2015		FFP	Key is stuck in back door property is unsecured Janur 10/09/2015 JHlan01
HPC01/8546-0145	water leaking through kitchen ceiling	RESP	08/02/2009	13/02/2009	FC	After Emergency is made safe, any further works should be raised on a new order number to thank please
HPC01/8579-0397	CUPBOARD DOOR UNDER THE SINK HAS COME OFF	RESP	12/02/2013	01/09/2013	FC	Cupboard: Doors, repair CUPBOARD DOOR UNDER THE SINK HAS COME OFF 12/02/2013 SRich01
HPC01/8788-0307	leak at 6303 fan switching itself on	RESP	17/08/2011	29/08/2011	FC	CO DUCTOR: Faulty Carbon Monoxide detector. Repair or replace. Please do not leave the occupant without a functioning alarm. After Emergency is made safe, any further works should be raised on a n
HPC01/8882-0054	CO detector	RESP	28/07/2007	11/09/2007	FC	CO detector
HPC01/8970-0312	Cyclical Maintenance/PPM - External Refraction	XDRG	03/11/2011	30/12/2011	FC	03/11/2011 ADVI01

Parameters: UPRN: 1884444

### Property History

UPFRN	Address	Office	Estimate			
1984444						
Unplanned / Project Orders						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPCO15581-0046	there is total waste coming from the overflow at	RESP	27/03/2007	30/03/2007	FC	There is total waste coming from the overflow at the side of the house - it is overflowing and smelling, odd bellows it is total waste as there is total paper in it 27/03/2007 Check 0111 plus survey. Tech officer survey needed. Tree is overhanging in back garden 03/04/2015 00022859
HPCO16014-2016	Tree is overhanging in back garden	RESP	03/04/2016		OPEN	Tree is overhanging in back garden 03/04/2015 00022859
HPCO16024-2016	Roofboards are damaged, windows are defective	RESP	03/04/2016		OPEN	Roofboards are damaged, windows are defective 03/04/2015 00022859
HPCO16030-2016	light is buzzing please assess	RESP	03/04/2016		FFP	light is buzzing please assess 03/04/2016 00022859
HPCO16117-0137	REPAIR FOR HBM NEW CYLINDER PUMP VALVES AND ROOM ST	REMA	09/12/2008	27/01/2009	FC	REAR210E, REAR21A, REAR295, REAR295A X2 AND REAR305, NEW CYLINDER PUMP AND VALVES ALSO ROOM STAT. 09/12/2008 KH41801
HPCO16336-0034	REPAIR kitchen LGS 9803-0817	REMA	28/07/2015		FFP	REPAIR kitchen LGS 9803-0817 CAT 2 REPAIRING ENGINEER WAS UNABLE TO FIND A DATE FOR BOTH SIMONE ALARMS- NEED REPLACING 28/07/2015 meca001
HPCO16890-0119	leak from the bathroom into the kitchen	RESP	15/04/2008	20/09/2008	FC	Leak source of leak and resolve as necessary. Leak from the bathroom into the kitchen 15/04/2008 NWA04901
HPCO16889-0473	alter & Decorator works for void property	WDEC	28/07/2014	27/08/2014	FC	Void Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16884-0473	UB Cartridges works for void property	WDEC	29/07/2014	08/08/2014	FC	Void Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16885-0473	Electrical Test Engineer works for void property	WPEM	29/07/2014	21/08/2014	FC	D14 - 06-08M1 - 20/08/2014 Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16886-0473	hearer works for void property	WISW	29/07/2014	26/08/2014	FC	D14 - 06-08M1 - 20/08/2014 Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16887-0473	M - Operative (Horticulture) works for void property	WIMW	29/07/2014	19/08/2014	FC	Void Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16888-0473	ceiling Engineer works for void property	WIMW	29/07/2014	08/09/2014	FC	Void Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16889-0473	Joiner works for void property	WIMW	29/07/2014	28/08/2014	FC	D14 - 06-08M1 - 20/08/2014 Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16890-0473	VOID Works Inspection	WCVI	29/07/2014	29/08/2014	FC	29/07/2014 NPH0901
HPCO16891-0473	Void Joint Pre-insure-in Inspection	WMI	29/07/2014	28/08/2014	FC	Void Property Workswarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the event of delay please
HPCO16892-0473	UR break down	RESB	05/08/2015	09/09/2015	FC	UR break down 09/09/2015 JBRAD.01
HPCO16894-0119	Bath seal defective	RESP	15/08/2008	01/08/2008	FC	BATH Seal on defective 15/08/2008 LK4001
HPCO16895-0302	EXTRACTOR FAN will not switch off	RESP	20/08/2011	23/08/2011	FC	EXTRACTOR FAN will not switch off 20/08/2011 AWG0901

Parameters: UPFRN: 1984444





### Property History

UPRN	Address	Office	Estate			
1884444						
Unplanned / Project Orders						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPQ0144335-0259	External Light Not Working	RESP	18/01/2011	23/01/2011	FC	External Light Not Working: 18/01/2011: MACE:ed01
HPQ0144438-0058	Wile blocked	RESP	21/03/2008	10/04/2008	FC	W/C Toilet Unusable: 21/03/2008 MCallie01
HPQ0144472-0528	Sturgeon Carpets	RESP	01/06/2015	17/06/2015	FC	Survey: Tech officer survey needed. Lounge and dining room carpets need to be assessed. Sturgeon Carpets 01/06/2015 M8rags02
HPQ0144544-0101	unblock toilet	RESP	14/04/2008	24/04/2008	FC	W/C Toilet Unusable: Deposits biller is blocked and has been blocked for some time: 14/04/2008 JVA:amw01
HPQ0144554-0101	Repair door bell	RESP	14/04/2008	22/04/2008	FC	DDOR BELL: renew battery type: 14/04/2008: JVA:amw01
HPQ0144648-0370	no water coming through shower.	RESP	23/10/2012	06/11/2012	FC	COLLECT FROM GOSPORT OFFICE: no water coming through shower: 23/10/2012
HPQ0144817-4472	Replaces flooring in Bathroom, Kitchen, W/C or Cloakro	VCARP	21/07/2014	12/08/2014	FC	SLC:Dev12 20/07/2012 AW:WIL04 Order note-created by s41NW system (takeaway flooring Order Approval Bathroom - Vinyl - Stone Slip Original Charcoal x Kitchen - Vinyl - Stone Slip Original Charcoal x W/C or Cloakroom - Vinyl - S
HPQ0144850-0206	GM - Operatives (Gress) works for void property	VCULT	22/02/2010	26/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144851-4205	Painter & Decorator works for void property	VPDEC	22/02/2010	12/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144852-4205	Electrician works for void property	VCDEF	22/02/2010	08/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144853-4205	Heating Engineer works for void property	VCDEF	22/02/2010	01/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144854-4205	Joiner works for void property	VCDEF	22/02/2010	08/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144855-1205	P plumber works for void property	VCDEF	22/02/2010	17/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144856-4205	Plasterer works for void property	VCDEF	22/02/2010	13/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144857-4205	Specialist works for void property	VCDEF	22/02/2010	12/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HPQ0144858-1205	Cleaner works for void property	VMMW	22/02/2010	28/03/2010	FC	Void Property: WorksWarning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please

Parameters: UPRN: 1884444



Property History

UPRN	Address	Office	Estimate			
1884444						
<b>Unplanned / Project Orders</b>						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC01/8901-0184	Repairs Rooming in Hall/Landing/Bedroom 3, Stairs	VCANP	16/12/2010	01/03/2010	FC	Order auto-created by eNVI system following recurring Order Approval/Hall - Carpet, Downstair Carpet & Landing - Carpet - Downstair Carpet x 1 Bedroom 5 - Carpet - Porouse Parquet x 1 Stairs - Carp 03/11/2011 Aashid01
HPC01/8907-0312	XDEC Pre-Paint Remedial Works	XDCRR	03/11/2011	30/12/2011	FC	the liner not working on boiler Heating and hot water is working, but the liner is not functional
HPC01/8900-0080	the liner not working on boiler	RESP	23/01/2008	31/01/2008	FC	Guilers around property blocked, overflowing and dangerous. Plumber guilers long leaders required 17/02/2015 mtr1980
HPC01/8900-2017	Plumber guilers	RESP	17/02/2016		OPEN	
<b>Cancelled Orders</b>						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC01/0641-2014	plumber	RESP	26/01/2016		OPEN	Issue is with drains outside of property overflowing raw sewage by back door at the side of the property. plumber 26/01/2016 Sch0555
HPC01/1104-0216	Repairs electric supply cable to garage	RESP	13/06/2010		OPEN	: Repairs electric supply cable to garage 13/06/2010 egr04001
HPC01/1271-0390	INWYO Garage Works	INWYO	13/06/2012		OPEN	Occupant would like a 3m trench drain fitted across the driveway into their garage as the rain runs down the drive and under the door, occupants items are getting wet in the garage/shed within our car
HPC01/1371-0213	seal edges of roof	RESP	09/04/2010		OPEN	: seal edges of roof 09/04/2010 bwm0031
HPC01/2623-0285	PATIO Loose or unseen pathing - Ork w PCC	RESP	03/08/2011		OPEN	PATIO Loose or unseen pathing 03/08/2011 LThorp01
HPC01/2686-2016	Plumber - guiler's blocked and/or added	RESP	09/02/2016		OPEN	Guiler's are blocked at every round - front and back. Guilers are checked around the front and back of property - existing damp patches on the building. Guilers around porch are blocked and ca
HPC01/14923-2006	Joiner	RESP	06/12/2016		OPEN	floor boards in 3 rooms are raising under the carpet. Joiner 06/12/2016 Car7737
HPC01/16288-0602	LIGHTING	RESP	16/12/2014		OPEN	LIGHTING, MAIN LIGHT IN LIVING ROOM IS HANGING DOWN WITH WIRES VISIBLE AND NEEDS PLACING BACK IN THE CEILING - 16/12/2014 Jred007
HPC01/17123-0642	have closed window follow on need to replace hinge	RESP	16/09/2015		OPEN	have closed window follow on need to replace hinges for kitchen upper window hinges give to
HPC01/18620-2013	Plumber	RESP	25/01/2016		OPEN	Raw sewage is coming up the gully in the rear of the property. Plumber 25/01/2016 Jm113498
HPC01/18006-0203	FM Blindfold, property is an active road	INWYO	12/02/2010		OPEN	: FM Blindfold, property is an active road 12/02/2010 NP01001
HPC01/18734-0610	new road construction road no 444440153 see	RESP	12/02/2015		OPEN	ignition burner find part in sludge 12/02/2015 Jm06101
HPC01/18617-0810	REPAIR LIGHT AFTER WATER DAMAGE	RESP	12/02/2015		OPEN	REPAIR LIGHT AFTER WATER DAMAGE 12/02/2015 AAvan01

Parameters: UPRN: 1884444

### Property History

UPRN	Address	Office	Estate
18B4444			
Unplanned / Project Orders			
Reference	Problem	Type	Order Notes
Reported On	Completed On	Status	
HP001A737-0230	Unable to lock UPVC back door.	RESP	Unable to lock UPVC back door. 28/07/2010 Adams01 28/07/2010 Aburra01
HP001A737-0230	Hot Water tap in bedroom flooding	RESP	Severe leak to plumbing pipeline. hot water tap gushing out in master bedroom - ooc ticks that weather has gone unable to turn off tap at all. Hot Water tap in bedroom flooding 17/08/2008 DM100
HP001A737-0230	repair faulty wiring on socket	RESP	Socket not working repair faulty wiring on socket 28/10/2008 SChaw01
HP001A737-0230	blitchen condition survey	RESP	following customer satisfaction survey the customer would like the kitchen surveyed as it is in poor condition having been in for a long time. Kitchen condition survey 28/02/2013 P1web01
HP001A737-0230	garage door/welder gate defective	RESP	garage door/welder gate defective. GARGAGE DOOR HAS TOP BE PROPPED UP WITH TWO PIECES OF WOOD WHEN THE DOOR IS OPENED. THE GARDEN GATE HAS A DEFECTIVE HINGE AND IS LOBBED SIDED GARGAGE DOOR. Metal gas Jeml Movo in inspection to be carried out with Dolenco Estates 24/08/2014 Avile
HP001A737-0230	Void - Works Identification Survey	VWIS	Sink tap Sink Leak From Tap 12/08/2011 G1abean1
HP001A737-0230	Sink Leak From Tap	RESP	Kitchen Sink tap hose in the hobbing (not leaking); tap in kitchen defective 11/04/2010 MD0yad01
HP001A737-0230	tap in kitchen defective	RESP	Kitchen Sink tap hose in the hobbing (not leaking); tap in kitchen defective 11/04/2010 MD0yad01
HP001A737-0230	COOKERS	RESP	COOKER SMELLING OF GAS WILL. RING TRASHCO AND FILL IN SPIN 02/12/2014 MGS0ad01
HP001A737-0230	gutters overhanging	RESP	Mrs Wykes has also informed that the gutter is actually damaged and will need replaced. Guttering clear blockage - water overflowing the gutter. at the front and side of the property. gu
HP001A737-0230	Void - Works Identification Survey	VWIS	Two Other Void Survey to be completed over ASAP after the Move-Out date and no later than the Required. By date. Void Survey Form to be returned to the MFTS Office listed in the 'Return Address' for Manchester
HP001A737-0230	External security light faulty, new bulb may be	RESP	Gas Boiler will not switch off - identify fault and rectify. Boiler pilot light misfiring and the dial is missing (our notes: 08/12/2011 M10yad01)
HP001A737-0230	Boiler pilot light misfiring and the dial is missing	RESP	COOKER KNOB HAS NOT BEEN REPLACED AS PROMISED FOR CANNON CHESTERFIELD
HP001A737-0230	COOKER knob	RESP	HOB KNOB COOKER knob 28/05/2010 P1web01
HP001A737-0230	socket in living room not working and socket in bedroom	RESP	socket in living room not working, and socket on landing stops live when maines turned off 14/09/2015 AH100d01
HP001A737-0230	Chamber works for void property	VCLM	Void Property Works Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HP001A737-0230	Electrician works for void property	VDOF	Void Property Works Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please
HP001A737-0230	Joiner works for void property	VDOF	Void Property Works Warning: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the Move in date. In the event of delay please

Parameters: UPRN: 18B4444

### Property History

UPRN	Address	Office	Estim			
1884444						
<b>Unplanned / Project Orders</b>						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC01/2278-0290	Roofers works for void property	VOIDF	07/07/2011	19/09/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please Void Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2280-0290	Specialist works for void property	VOIDF	07/07/2011	26/07/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2281-0290	Electrical Test Engineer works for void property	VOIDF	07/07/2011	15/07/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2282-0290	VCUO Works Inspection	VCWI	07/07/2011	25/12/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2283-0290	Void Joint Penetration Inspection	VPJI	07/07/2011	26/07/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2390-0188	Void - Works Identification Survey	VWIS	29/10/2008	10/12/2008	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2413-0231	customer critical air ventiles to front back door	RESP	26/07/2010	02/08/2010	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2463-2018	Heading engineer	RESP	06/02/2010		OPEN	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2538-0079	pipe marsh in works	RESP	05/11/2007	12/11/2007	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2543-0078	pipe marsh in works	RESP	06/11/2007	13/11/2007	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2544-0078	pipe marsh in works	RESP	05/11/2007	21/11/2007	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2686-0282	Void - Works Identification Survey	VWIS	20/05/2011	06/07/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2682-0231	follow on from armo 3413 0231 - adjust and RESIST	RESP	27/07/2010	11/08/2010	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2751-0222	Review Electric Supply to Garage	RESP	02/08/2010	21/02/2010	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2858-0150	REMAIN FOR HEALTHCARE BOWLER PAUL T/GAS SOLUTIONS VIA RESPTO 0777-0121	REMA	08/03/2009	24/08/2009	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/2876-0128	REMAIN FOR HEALTHCARE BOWLER PAUL T/GAS SOLUTIONS VIA RESPTO 0777-0121	REMA	23/10/2008	09/12/2008	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/4248-0089	light in kitchen not working	RESP	06/11/2014	11/11/2014	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please
HPC01/430-0259	Quites To Front & Rear Of Property Leaking	RESP	18/01/2011	01/02/2011	FC	VOID Property Works/Warranty: Works should be completed by the scheduled date. Failure to do so may impact completion of works by other suppliers before the above in date. In the event of delay please

Parameters: UPRN: 1884444

**Property History**

UPRN	Address	CRICA	Estate			
1864444	1					
<b>Unplanned / Project Orders</b>						
Reference	Problem	Type	Reported On	Completed On	Status	Order Notes
HPC010202-0484	Heating engineer	RESP	07/10/2014	17/10/2014	FC	Components faulty to gas cooker - pilot light goes out and gas continues to be supplied. Heating engineer 07/10/2014 (batch)01 "..."extract from build centre" (1)Water ingress under garage door. 01/05/2012 through02 01/05/2012 through02 16/05/2012 Avonville (1)F/F WC blocked. 01/05/2012 through02 01/05/2012 through02
HPC010283-0344	(1)Water ingress under garage door.	RESP	01/05/2012	29/05/2012	FC	Squint's handle properly, please remove. Contact to Mrs Blake on 07874694577 13/02/2015 MC2401 13/02/2015 Lpico01 Customer may not be present, permission for access to garden is given by Is on the garage/turner, assesses potential risk of damage from Ivy. Occupant states the Ivy is causing damage to roof structure. Lift and renew bin2 of patio stairs in rear garden by patio door 05/08/2011 Alnico1
HPC010271-0344	(1)F/F WC blocked.	RESP	01/05/2012	10/05/2012	FC	
HPC010294-0611	Squint's handle properly, please remove.	RESP	13/02/2015		FC	
HPC010269-0240	the customer has reported lots of Ivy overgrowing	RESP	19/09/2010	11/10/2010	FC	
HPC010261-0301	Lift and renew bin2 of patio stairs in rear garden	RESP	05/08/2011	29/08/2011	FC	
HPC010264-0106	HOT WATER	RESP	02/08/2008	09/08/2008	FC	
HPC010272-0244	remove Ivy from garage / wall and to 9 Bayrd	RESP	11/10/2010	05/11/2010	FC	
HPC010277-0121	SURVEY FOLLOW UP ON REPAIRS	RESP	28/08/2008	23/10/2008	FC	
HPC010293-0021	side gate	RESP	05/09/2006	11/10/2006	FC	
HPC010292-0021	2. ceiling pullcord for SHOWER BROKE. SHOWER CON	RESP	05/09/2006	12/10/2006	FC	
HPC011096-0362	6681 Side Gate Awfullyseawant	RESP	07/01/2013	04/02/2013	FC	
HPC011251-0350	Shower Head And Shower Bracket	RESP	13/08/2012	29/08/2012	FC	
HPC011285-0390	Pull Cord To Extractor	RESP	13/08/2012	28/08/2012	FC	
HPC011386-0213	cooker hob missing	RESP	09/04/2010	15/04/2010	FC	
HPC011370-0213	heating fault with light s in garage and outside	RESP	09/04/2010	15/04/2010	FC	
HPC011378-0213	patio door wont open	RESP	09/04/2010	15/04/2010	FC	
HPC011388-0021	SUPPLY AND CONNECT NEW COOKER	RESP	05/09/2006	07/09/2006	FC	

Parameters: UPRN: 1864444  
Run At: 18/02/2016 13:32 User: C0Nha29032

Report: [http://svbusurprn00001/Reports/Sener/Property\\_History](http://svbusurprn00001/Reports/Sener/Property_History)