

# Freedom of Information request 0732/2011

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## Information request

1. I now want a copy of the Act of Parliament, in whole or in part, which specifically and categorically states that both the Department of Work and Pensions and Jobcentre Plus are given Carte Blanche to issue unnamed and unsigned pseudoletter documents without any other form of unique and indelible person identification.
2. I want (a) the DWP protocols, and (b) any Act of Parliament; upon the complete criteria used to decide for what and when to issue such unnamed, unsigned and anonymously issued pseudo-letter documents.

## DWP response

Having sought legal advice from the Department's Legal Group, they have advised that there is no legislation in place that covers the use of signatures on official letters and therefore we can not provide this information.

In respect to handling of questions on FoI, please note that standard Departmental procedure for the people who are qualified to answer a question provide the reply, particularly with FoI where an unqualified person will not know what is held in relation to the request. This ensures that the quality of response is to the acceptable standard.