

Our ref: CRS 719,890
Your ref:

██████████
Via email

██████████
Charging and Enforcement Policy Team
Leader
WMRCC Quinton
1 Ridgeway, Quinton
Birmingham B32 1AF

01 June 2015

Dear ██████████

Freedom of Information request - HGV fines issued Dart Charge

Thank you for your email dated 30 April 2015 about the number of Dart Charge issued HGV penalty charges under the Freedom of Information Act 2000.

With reference to your request, the specific details have been extracted verbatim from your email and are highlighted bold with our responses below.

1) To date, how many HGVs have received Penalty Charge Notices since 1 December 2014 under the new Dartcharge system, separated into months?

Between 1 December 2014 and 29 April 2015, 17,584,450 vehicle passages have been recorded at the Dartford Crossing during chargeable hours (6am until 10pm). From these crossings, 44,411 Penalty Charge Notices (PCNs) have been issued to HGVs. When placed in the context of the number of chargeable crossing equates to 0.25% of the total.

The following chart is illustrative of when the HGV contraventions occurred broken down by month.

Date of contravention	Volumes
December 2014	15,399
January 2015	11,377
February 2015	6,670
March 2015	7,794
April 2015	3,171
Total	44,411

PCNs for this period continue to be issued. The first penalty charge issued for any vehicle includes an offer to pay any outstanding crossing charges within 14 days of the date of the penalty charge and avoid a penalty.

2) How many of the above were issued to Non UK-registered vehicles?

32,624 PCNs have been issued to owners of foreign registered HGVs, which represents 1.55% of the 2,110,920 total HGVs using the crossing during chargeable hours over this period.

3) How many of the issued PCNs remain unpaid, separated into UK registered and non-UK registered vehicles?

We are actively monitoring compliance and will publish data in due course, which meets with the requirements of section 22(1) of the Freedom of Information Act 2000

As PCNs relating to the period specified in your enquiry continue to be issued, and because some of them may still be subject to the warning letter/ enforcement period, we do not currently have the data to provide a definitive answer to this question.

Enforcement activity abroad can take significantly longer than within the UK because in some countries we are required to request registered keepers' details by post and, in some cases, it can take up to 2 months to obtain this information.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](https://www.gov.uk).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 719,890 in any future communications.

Yours sincerely



Charging and Enforcement Policy Team Leader
Email: [\[redacted\]@highwaysengland.co.uk](mailto:[redacted]@highwaysengland.co.uk)