

Freedom of Information request 2502/2014

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Information request

From all claims for Personal Independence Payment to date for which you have data, please could you tell me what is the average time from a) initial claim to Face to face assessment and b) from Face to face assessment to decision being made and notified to claimant

DWP response

The information you have requested is not currently available. Statistics on clearance times are intended for future publication but releasing them at this stage would give an incorrect representation of the process since the system has not yet reached maturity.

Available information about Personal Independence Payment claims can be found in the Official Statistics Release of 5 June 2014

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/317425/pip-statistical-release-june-2014.pdf