



Our Reference:

BY EMAIL ONLY

24 February 2016

Dear

Request for Information

Thank you for your email and letter dated 11 February 2016 requesting information on the Homes and Communities Agency's (HCA) financial accounting software. For ease we have answered each of your questions separately below.

1. Name of financial accounting software system in use at your organisation?

The HCA's financial accounting software is called eFinancials.

2. Name of the vendor who supplies your financial accounting software system?

Advanced Computer Software Group Ltd supplies the HCA with eFinancials.

3. Original date of purchase or contract start date?

The contract start date was July 2013.

4. If relevant the contract renewal or expiry date?

The contract expires on 31st July 2016.

5. Cost of annual support and maintenance or annual service cost (last financial year)?

The HCA has an annual contract of £38,131.32 for eFin user licences which provides support and maintenance.

6. Other annual spend relating to the financial accounting software system, outside the support and maintenance/service costs?

Due to the nature of how the HCA's systems work together we cannot provide you with an exact figure in response to this question. However, we estimate there is circa £35k annual spend outside of the maintenance costs.

7. Number of members of staff involved in the internal support of the financial accounting software system for users and IT?

There are 4 members of staff involved with this internal support.

8. Is your financial accounting software on premise or hosted?

Our software is on our premises.

9. Who is accountable to what financial accounting software is used at your organisation?

The HCA Project Board is accountable for this.

If you have any questions regarding this response or any further queries you can contact us at the following addresses and quote your unique reference number found at the top of this letter:

Email: mail@homesandcommunities.co.uk

Mail: Information Access Officer
Homes and Communities Agency
Fry Building
2 Marsham Street
London
SW1P 4DF

If you are unhappy with the way Homes and Communities Agency has handled your request you may ask for an internal review. You should contact

Head of Legal Services
Homes and Communities Agency
Fry Building
2 Marsham Street
London
SW1P 4DF

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Online: <https://ico.org.uk/concerns/getting/>

Yours sincerely

Naomi McMaster
Information Access Officer
Homes and Communities Agency

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