



Department  
for Environment  
Food & Rural Affairs

Tel: 0117 372 8774  
wildlife.licensing@ahvla.gsi.gov.uk

02 December 2015

Dear Ms Macmanus

## **Notice of Suspension of a licence issued under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012**

As you know, an unannounced inspection under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 (the "Regulations") took place on 25 November to ensure your ongoing compliance with the Regulations. As I said in my letter of 16 November, although the scheduled inspections planned for your circus for your current licence had finished, the Department retain the power to undertake further announced or unannounced inspections during the remaining period of your licence. Additional inspections could be required in response to concerns raised about the wild animals in your circus.

In summary, the inspection found a number of matters which cause concern. However, the matters of most immediate concern found during the inspection were that:

1. The two reindeer and the camel 'Kachana' were not adequately supervised whilst the public had access to them. The public were allowed unsupervised contact with the camel and were allowed to feed the reindeer and camel unsupervised. As has been made clear to you several times previously in writing, unsupervised access to licensed animals is restricted to authorised persons and any access by the general public requires direct supervision. Given it's medical history, we have also required you to maintain additional monitoring of the camel's well-being.
2. The camel 'Kachana' was found to have a hoof condition which had not been seen by a vet and did not appear to be being treated appropriately. It was the view of the inspector that the animal was not fit to be on display.

CL10

3. The display enclosures were also found to be inappropriate. The size is smaller than that required in the circus guidance for animals including reindeer. Further, none of the animals on display, given that they appeared to have been on display all day, have been provided with a place to retreat to, out of public gaze.
4. Animals were reported to not be receiving sufficient exercise as they are been kept in the display enclosure for most of the day and the on-site facilities only enable them to have short walks
5. Care plans did not include any risk assessments for the display work undertaken and individual records did not record the amount of extra food being fed to the animals by the public, which is clearly taking place and being encouraged.

### **Decision of the Circus Licensing Panel**

The Inspector's additional findings have been considered by a panel of officials on behalf of the Secretary of State and the panel is satisfied there is a clear breach of conditions 4, 5, 7, 8 and 9 of the licensing conditions. The panel has recommended that your licence be suspended with immediate effect.

During the suspension period you must not operate a travelling circus with wild animals. You will need to ensure that your wild animals do not perform and are off display at all times. Under the Animal Welfare Act 2006, the maximum penalty for operating a travelling circus with wild animals without a licence is 6 months' imprisonment or an unlimited fine or both. If your wild animals are dangerous wild animals within the meaning of the Dangerous Wild Animals Act 1976, they will need to be licensed under that Act which is administered by local authorities. It is your responsibility to ensure that you are compliant with any other laws that are relevant to the keeping or displaying of wild animals.

### **Measures required to secure compliance with the Licensing Conditions**

Before your licence can be reinstated we require you to undertake the following measures:

- Provide Defra with evidence that the camel 'Kachana', has been seen by an appropriate vet as instructed by the inspector during the inspection on 25 November and that the camel is now undergoing a suitable course of treatment. We would expect to see this evidence, in the form a signed letter from the vet, within one week of the date of this letter.
- Provide Defra with a signed letter from the vet stating that, in their opinion, the camel 'Kachana' is now fit to be used in a display. The animal is not to be used in a display until such time as it is fit to do so and, if you are unable to confirm its fitness, you should remove the animal from your stocklist.
- Ensure that the environment that any animals are to be displayed in is appropriate, both in terms of size and security. Further details can be found in the section on

Environment (pages 18 to 25) in the guidance on the Regulations. Also, if the animals are to be displayed during all the opening hours of the Garden Centre, the environment provides ready access to a place for the animals to retreat to, out of public gaze.

- A clear commitment from you that, if the public are to be allowed access to any of your animals, it will only be under direct supervision by someone from your list of authorised persons.
- Care plans are revised to include a risk assessment of the display work being undertaken, and that individual records will include details of all extra food being eaten by the animals on display.

If you do not provide the Secretary of State with sufficient evidence to demonstrate that the conditions on which the suspension was based, points one to four above, have been rectified by 28 days after the day following the date of this letter your licence to operate a travelling circus using wild animals may be revoked.

### **Right of appeal**

You are entitled to appeal this decision to a magistrates' court by way of a complaint but must do so no later than 28 days after the day following the date of this letter. The Magistrates' Courts Act 1980 will apply to the proceedings.

The magistrates' court may on application permit you to continue to operate a travelling circus, subject to the conditions in the Schedule to the Regulations, pending an appeal.

S.G. Ellis.

(Issued on behalf of the Secretary of State)

[REDACTED]

(Defra)

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**From:** carol macmanus <[REDACTED]>  
**Sent:** 03 December 2015 13:24  
**To:** Circus Animals [REDACTED] (Defra)  
**Attachments:** CCE03122015\_00000.pdf

Dear Defra Circus Animal Welfare Team

Thankyou for your letter of yesterday regarding our unannounced inspection. Obviously we are upset at the suspension but do realise the reasons this decision was made. Unfortunately we have had a stressful few months recently what with Dad dying and [REDA] and me having to go backwards and forwards to Poland where he died and also [REDA] husband [RED] has had to have a knee operation which means he is out of action too, so we are working on a more than usual reduced winter staff. We realise this is no excuse for bad management and also realise that we have not kept to the standards agreed before with you.

We have as from this morning taken our licensed animals off display at the garden centre for this season, we don't do any Father Christmas reindeer work. With regards to the camels feet I phoned this morning to the Vets practice only to find that the Vet who saw the camel is now on leave until the 10<sup>th</sup> so we will not be able to get a letter signed by her within a week, I have asked if another Vet can confirm that the Vet did see Kachana and they have just comeback with the attached report. You will see that it states that a follow up would be by phone, however our intention is to have her revisit when she returns. Perhaps you could let me know by return if this ok until the Vet gets back on the 10<sup>th</sup>. We can then get another report which will be signed by her.

It is our intention to hold an emergency management meeting as soon as possible to go through our procedures and devise a new system which will be sent to you to agree. Just so you know the garden centre intend to bring back their own reindeer and will be displaying them when they do, so if anyone does turn up they are not ours.

Best regards

Carol

Animal ID: 108217 Client: 100789 Miss CAROL MACMANUS [REDACTED]

Animal Name: KACHANA - CAMEL

Species: Wildlife

Breed:

Gender:

Colour:

Est. Date of Birth:

or select age:

Age:

Date Last Vacc:

Date Last Seen by Vet: 30/11/2015

Recall: Y

Weight:

kg

lbs

st/lb

Height:

Microchip:

Insured:

Company:

Policy No: Policy No

Expires:

Known Allergies

Current Medication

Location:

Travel Band:

Travel Time:

Map Ref:

Mileage:

Notes/Comments:

Pricing Policy:

Effective Date:

Health Plan

Number:

[submit](#) [printable history](#) [edit clinical notes](#) [abandon](#)

Date of Death:

Cause of Death:

| Appointments           |      |      |        |
|------------------------|------|------|--------|
| Date                   | Time | With | Reason |
| No appointments booked |      |      |        |

History

| Date<br>Weight kg<br>Case Ref | Seen By/Notes  | Products/Services   | Invoice/Estimate |
|-------------------------------|--|---|------------------|
| 01/12/2015                    | [REDACTED]   | 2.00 763810 AS<br>ISADERM GEL PERSCRIBED<br>30gmm 1 19.23<br>-27.00   |                  |
| 30/11/2015                    | [REDACTED]   | 1 VISO Complimentary Visit<br>1 EX1 Examination 1<br>1 181997 FLAMAZINE CRM 250 grm<br>1 -59.00<br>1 763810 ISADERM GEL 30gmm 1<br>-29.00 |                  |
| [REDACTED]                    | 5 MONTH OLD CAMEL WITH DERMATTIS ON ALL 4 LEGS. THE LESIONS ARE VERY DRY AND IN PLACES BLEEDING THROUGH CRACKS. OWNER TO CLIP THE AREA AND CLEAN WITH HIBISCRUB TWICE DAILY. WHEN DRY APPLY ISADERM IN THE MORNING AND FLAMAZINE IN THE EVENING. UPDATE BY PHONE IN 15 DAYS. |   |                  |

[REDACTED]

(Defra)

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**From:** carol macmanus [REDACTED]  
**Sent:** 07 December 2015 22:23  
**To:** Circus Animals; [REDACTED] (Defra); [REDACTED]

Dear Welfare team

we are planing to take the two reindeer and the one adult camel to our farm at [REDACTED] not sure on dates yet as we are waiting for one of our catorgrie B staff to come back of holiday around the 11 or 12 December but will let you know before we move them. the reason we cant move them before is no one lives there at the moment, and once he is back he could live there on site full time. we don't plan on taking the baby camel there as he lives with the llamas and the llama must stay at the garden center, and it is more dry at the garden center and we need to keep his feet dry at the moment, at the farm it is long grass so he's feet would get wet. Of course the baby camel will not be on show and we will always keep two of the llamas with him at all time, they will be in the stable tent that they have on the show. We will change the llamas around so that the camel keeps up his friendship with them all. I hope this is satisfactory.

regards Carol

[REDACTED]

(Defra)

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**From:** Circus Animals  
**Sent:** 09 December 2015 16:02  
**To:** 'carol macmanus'  
**Cc:** [REDACTED]  
**Subject:** Circus Animal Licence

Dear Carol

Thank you for your emails of 3<sup>rd</sup> and 7<sup>th</sup> December. We understand that, due to leave, you have not been able to get a signed letter from the vet who has seen Kachana. The Panel took the decision to approach the veterinary practice separately to discuss the treatment outlined in your email of 3<sup>rd</sup> December. The veterinary practice confirmed that the camel Kachana has been seen by a member of the practice but that person is currently on leave. The Panel was concerned about the length of time suggested by the practice between visits by the vet. The practice has agreed to contact you regarding the effectiveness of the treatment and arrange a check-up if necessary. Even though your licence is currently suspended, we would advise you that your records for the camel Kachana should be kept up to date and that the veterinary advice and treatment is recorded appropriately. The attending veterinary surgeon should update the individual records as necessary and should, if they have not already done so, consult your lead vet regarding any treatment recommended.

We note that all your animals are now off display, and that – with the exception of the Camel Kachana - the animals currently at the garden centre will be moved to a new location. You will need to confirm that the animals have been moved when it occurs.

With regard to reinstating your licence, we await the outcome of your emergency management meeting. Once you have considered your procedures, and suggested how you will ensure that your licensed animals are always supervised in future where the public has access to them, we will consider again your suspension and what other action we think might be necessary. We reserve our right to carry out further, unannounced inspections in this regard.

Yours sincerely

[REDACTED]

(on behalf of Sue Ellis)

Circus Animal Licensing Team

[REDACTED]

**(Defra)**

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**From:** carol macmanus [REDACTED]  
**Sent:** 12 December 2015 09:00  
**To:** Circus Animals; [REDACTED] (APHA); [REDACTED]

Hi [REDACTED]

We are moving kashmire the camel and the two reindeer today from the garden centre Spalding to our farm  
[REDACTED]

Regards Carol



[REDACTED]

(Defra)

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**From:** carol macmanus [REDACTED]  
**Sent:** 14 December 2015 00:35  
**To:** Circus Animals; [REDACTED] Defra); [REDACTED]  
**Attachments:** kachana treatment1.pdf; kachana treatment 2.pdf; kachana treatment 3.pdf

Dear welfare team

we have moved the two reindeer and the older male camel to our farm now.  
we have had the vet back to see the baby camel his feet are clearing up. I know your vet is in talks with  
tower vets regarding the camel I am not sure if they have sent you a copy of the reports? we are still waiting  
for a letter from the vets, and a copy of the first vets report

regards Carol

KACHANA VET REPORT

VET

DATE

LOCATION

ESZKA  
IANACH,  
RCVS

11/12/15

BAYTREE GARDEN  
CENTRE, WESTON

MALE CAMEL CALF

PROCEDURES]

Examination of all 4 feet.

TAKEN SWABS FROM 2 PLACES

WITCH ARE STILL PRESENTED WITH SCABS

DRUGS]

BATCH NUMBER]

FLAMAZINE CREAM 10%

2X 11277  
Exp. 03-2018

COMMENTS

Stem changes start clearing up. Only few  
lores with scabs left on caudal aspect of  
fetlocks. Swabs taken from two places  
ith scabs. Continue with cleaning with  
luted mibi-scrob twice daily and apply  
FLAMAZINE only (stop Isaderm because legs  
it itchy anymore).

[REDACTED]

[REDACTED]

# Veterinary Surgeons

[REDACTED]

Tel: [REDACTED] Fax: [REDACTED] Email: [REDACTED]

Cascade Drug: FLAMAZINE CREAM 1.0%

Batch Number: 11277 (~~11~~)

Expiry Date: 03-2018

Quantity: 2

Client Name: MONDHO - CIRCUS

Horse Name: CAMEL - KACHANA

Date: 11/12/15

Dear .....CAROL GRACIE.....

The cascade drug above, supplied to you for your horse/pony, is not licensed for use in the horse.

Whilst there may be potential side effects – as with any medicine – we feel that this is the best treatment for your horse at this time. By signing for receipt of the product, you are agreeing to its use.

[REDACTED]

Client Signature

Date: 11 12 15

[REDACTED]

## Veterinary Surgeons

[REDACTED]

Tel: [REDACTED] Fax: [REDACTED] Email: [REDACTED]

Cascade Drug: FLAMAZINE CREAM 1.0%

Batch Number: 11198

Expiry Date: 01/2018

Quantity: 250g

Client Name: MONDAD - CIRCUS

Horse Name: CAMEL - KACHANA

Date: 31/11/15

Dear ..... CAROL / GRACIE .....

The cascade drug above, supplied to you for your horse/pony, is not licensed for use in the horse.

Whilst there may be potential side effects – as with any medicine – we feel that this is the best treatment for your horse at this time. By signing for receipt of the product, you are agreeing to its use.

[REDACTED]

Client Signature:..

Date: 31 - 11 - 15 .....

[REDACTED]

# Veterinary Surgeons

[REDACTED]

Tel/Fax:[REDACTED] Email:[REDACTED]

17<sup>th</sup> December 2015

## VETERINARY REPORT

**Ref: Kachana, 5 months old camel belonging to Carol Macmanus and kept at Baytree Nurseries, High Road, Weston, Spalding, Lincs, PE12 6JU**

The above camel was examined on the 30<sup>th</sup> of November due to a 2 week history of sore feet in all four limbs.

On presentation, the camel was in good body condition. A mild dermatitis in all four feet was found; the lesions were dry and in some places small bleeding was observed through the scabs.

A treatment consisting of topical disinfectants (hibiscrub solution twice a day), topical anti-inflammatories (Isaderm cream once a day) and ointments to improve the healing (Flamazine, once a day) was started. Re-check in 15 days is recommended.

[REDACTED]

[REDACTED]

PP

DVM, MRCVS

[REDACTED]

[REDACTED]

(Defra)

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**From:** carol macmanus <[REDACTED]>  
**Sent:** 20 December 2015 17:28  
**To:** Circus Animals; [REDACTED] Defra); [REDACTED] (APHA)  
**Subject:** circus Mondao  
**Attachments:** reply re suspension 1..doc; animals risc.docx

Morning circus animal welfare team

Mondao are really sorry with regards to the current situation and are hoping that our new policy will meet with your approval and our license re-instated.

Please find attached reply regards suspension and risk assessment.

Regards Carol

## Mondao Management Meeting 15<sup>th</sup> December 2015

Venue: Garden Centre, High Road, Weston, Spalding, PE12 6JU

Time: 12 Noon

[REDACTED]

Attendees: Carol Macmanus,  
[REDACTED]

Apologies: [REDACTED]

This meeting was called to review Mondao's management policy due to the fact that since returning to base camp after touring our current management policy had all but broken down and this has resulted in our Defra Circus License being suspended following an unannounced inspection. The reasons for the suspension are as follows.

1. The two reindeer and the camel 'Kachana' were not adequately supervised whilst the public had access to them. The public were allowed unsupervised contact with the camel and were allowed to feed the reindeer and camel unsupervised. As has been made clear to you several times previously in writing, unsupervised access to licensed animals is restricted to authorised persons and any access by the general public requires direct supervision. Given its medical history, we have also required you to maintain additional monitoring of the camel's well-being.
2. The camel 'Kachana' was found to have a hoof condition which had not been seen by a vet and did not appear to be being treated appropriately. It was the view of the inspector that the animal was not fit to be on display.
3. The display enclosures were also found to be inappropriate. The size is smaller than that required in the circus guidance for animals including reindeer. Further, none of the animals on display, given that they appeared to have been on display all day, have been provided with a place to retreat to, out of public gaze.
4. Animals were reported to not be receiving sufficient exercise as they are been kept in the display enclosure for most of the day and the on-site facilities only enable them to have short walks.
5. Care plans did not include any risk assessments for the display work undertaken and individual records did not record the amount of extra food being fed to the animals by the public, which is clearly taking place and being encouraged.

The meeting started with a discussion on why and how the old management policy had broken down and the following were agreed as contributors.

1. The recent death of [REDACTED] which caused great distress to all.
2. [REDACTED] and [REDACTED] leaving to do Christmas work elsewhere.

Mondao Management Meeting  
December 2015.

3. [REDACTED] having to undergo a knee operation.
4. Failure to keep the circus licensing panel up to date with any Veterinary problems and treatment.
5. Poor holding conditions at the garden centre.
6. Not enough staff on duty to monitor the animals as required by the license.
7. Failure to have a discussion regarding the similar conditions and defra requirements from last year.
8. Lack of control of the amount of food the animals were receiving from the public.

Immediately following the suspension letter the animals were taken off display and were not in sight or touch of the public, but they continued to stay at the garden centre until a firm staffing plan was put in place. It was decided that Mondeo would not display their licensed animals at the garden centre in the future.

The following is now in place:

1. The baby camel is still at the garden centre but off display and is being looked after by [REDACTED] and [REDACTED] who all realise that even if the animal is not on display the conditions of the license for keeping the camel and completing and recording all the necessary paperwork is ongoing. The reason for keeping the camel there is because, where they are housed off display is dryer than the two other holding places and it was decided this would be better for the healing of the camels feet. He does have company day and night with two of the llamas in the day and all the llamas at night.
2. The adult male camel and the reindeer are now at [REDACTED] [REDACTED] the groom, now lives at the Stables and during the day [REDACTED] and [REDACTED] are there working between 8.30 am and 4/5 pm and Carol visits once a day to oversee the animal's condition. These animals cannot be accessed by the public in any way.
3. The zebra continues to live at Carols home, [REDACTED] [REDACTED] and is cared for by Carol.

The baby camel had been treated by a vet and his treatment is ongoing but has improved considerably. The Vets reports have been forwarded to defra. However Mondao are still waiting for the Vet who saw the camel initially to return to the practice. The next Vets visit to the baby camel is planned for Monday 21<sup>st</sup> December, details of which will be sent to defra.

Mondao does have a risk assessment but the inspector obviously did not access it on his inspection it is attached for your attention. This may need updating now.



**Future Action in order to comply with the licensing regulations.**

- 1. Regular management staff meetings with updates on all issues so that everyone is up to date with current situations. Actions following meetings have to be passed down to the grooms.**
- 2. Full inspections of the venues holding areas and suitability for each animal prior to their inclusion.**
- 3. Sufficient exercise areas for each animal.**
- 4. Any Veterinary problems to be reported to Defra as they happen.**
- 5. Closer contact with defra.**
- 6. Enough staff to cover each area and species.**
- 7. Regular consulting on current Codes of Practices.**
- 8. Records, risk assessments, etc. kept in such a way every item is visible and available to the Circus Vet Inspectors and to staff and regularly updated.**
- 9. Food intake to be recorded on a daily basis.**

## Circus Mondao – Risk Assessment for animals

Date of Assessment: 12 February 1213

Assessment Team: Circus Mondao Management

| Potential Hazard                | Potential Harm   | Who may be at risk   | Controls that are in place  | Likelihood | Severity | Risk Rating |
|---------------------------------|--|--|---|------------|----------|-------------|
| The site                        | Toxic plants, Insufficient fencing, barbed wire, pot holes,  | The animals  | <ul style="list-style-type: none"> <li>Visual inspection of entire site.</li> <li>Cordon of any dangerous areas.</li> <li>Remove hazardous objects when possible</li> <li>Fence of were appropriate.</li> </ul>   | 3          | 1        | 3           |
| performing                      | Unusual noise. Faulty Equipment. ill fitting or worn harness. Injury from stakes on the way to big top | Animals<br>Members of the general public and circus employees. | <ul style="list-style-type: none"> <li>The animal are lead around the ring by a trained handler.</li> <li>If the animal is startled the handle has full control.</li> <li>All harness is checked on a regular basis</li> <li>Animal are lead to and throw for the own safety.</li> </ul>                                | 2          | 1        | 2           |
| Rides ( camels )<br>And ponies. | Injury from falling off. To handler bitten or kicked.  | Members of the general public and circus employees.            | <ul style="list-style-type: none"> <li>Staff are given adequate training on how to handle the animals before working with them.</li> <li>Only trained competent staff work in contact with the animals.</li> <li>All riders are held in place while riding animals.</li> <li>Animals only walk during rides.</li> </ul> | 2          | 1        | 2           |

|  |   |                                       |  |  |   |   |   |  |
|--|---|---------------------------------------|--|--|---|---|---|--|
|  |   |                                       | <ul style="list-style-type: none"> <li>All animals are lead with appropriate fitting head collar and lead rope.</li> <li>Animals are always supervised by circus employees when members of the public are in the stables</li> <li>Animals are kept behind adequate fencing</li> <li>Out of bounds areas are roped off to the general public</li> <li>Public are advised to wash hands after touching any animal.</li> <li>The public do not have access to the camels.</li> </ul>                                  |  | 1 | 1 | 1 |  |
| <p>Visiting Animals in the Stables</p> | <p>Animals may kick or bite.<br/>bacteria</p>   | <p>Members of the general public.</p> |  |  | 2 | 1 | 2 |  |
| <p>Working with Animals</p>            | <p>Animals may kick or bite.<br/>Animals may cause injury during loading, unloading and general handling.<br/>Falling hay and straw</p> | <p>Circus employees</p>               | <ul style="list-style-type: none"> <li>Only trained, competent staff work in contact with the animals</li> <li>Staff are given adequate training on how to handle the animals before working with them</li> <li>All loading and unloading is carried out by a competent and highly experienced member of staff</li> <li>All animals are led on a head collar and lead rope.</li> <li>Hay and straw is never stacked higher than 2 metres and staff are taught how to stack these in the correct manner.</li> </ul> |  | 2 | 1 | 2 |  |

|                         |   |                             |  |   |   |   |
|-------------------------|---|-----------------------------|--|---|---|---|
| Transporting of animals | Loading and unloading, treading on handler as loading /unloading. Slipping on ramp, | The animal and the handler. | <p>All animals are loaded and unloaded with suitable fitted head collar and lead rope. Specific category A staff load and unload animals.</p> <p>If ramp is slippery we will put straw or sawdust onto it.</p> <p>Transport is purpose built for the animals .</p> <p>Zebras have partitions where they stand and can brace themselves against the walls, and wooded slats on the floor to aid stability and stop hooves slipping under partitions.</p> <p>Camels have large area where they travel together and can lie down as this is how camels like to travel.</p> <p>Reindeer have large area where they travel together and are able to lie down, when rutting/shedding antlers they are travel in separate partitions so as not to cause injury to each other or their antlers.</p> <p>Zebras and camels have haynets when travelling.</p> <p>Reindeer have a metal hay rack .</p> | 2 | 2 | 4 |
|                         |   |                             |  |   |   |   |
|                         |   |                             |  |   |   |   |
|                         |   |                             |  |   |   |   |

[REDACTED]

**(Defra)**

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**From:** [REDACTED]  
**Sent:** 22 December 2015 15:26  
**To:** Circus Animals; [REDACTED] (Defra)  
**Cc:** 'carol macmanus'; [REDACTED]  
**Subject:** baby camel Mondao  
**Attachments:** CCE22122015\_00000.pdf  
  
**Importance:** High

Dear Team

Seems like I am a secretary today.

Carol is out at the moment for an hour and by the time she gets back you may have given up and recessed for Christmas. I reminded her that she needs to get the latest Vets report back to you today. As the Vet also sent it to me she has asked me to forward it to you also to let you know that even though the Vet says the camel is fit enough to back on display they are not putting any of their licensed animals on display anywhere again this winter.

Carol would like to wish you all a very Happy Christmas.

With very best wishes

[REDACTED]

[REDACTED]

Government Liaison Officer  
Circus Guild of Great Britain  
Tel: [REDACTED]  
Mob: [REDACTED]  
e-mail: [REDACTED]

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This email has been scanned by iomartcloud.  
<http://www.iomartcloud.com>

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[REDACTED]

**Veterinary Surgeons**  
[REDACTED]

Tel/Fax: [REDACTED] Email: [REDACTED]

22<sup>nd</sup> December 2015

**VETERINARY REPORT**

**Ref: Kachana, 5 months old camel belonging to Carol Macmanus and kept at Baytree Nurseries, High Road, Weston, Spalding, Lincs, PE12 6JU**

The above camel was examined on the 21<sup>st</sup> of December for a follow up due to a previous skin condition (dermatitis) in all four limbs.

On presentation, the camel was in good body condition. At this point, the mild dermatitis in all four feet that was found in previous visits is almost resolved and the swab results were negative for ringworm.

A continuous treatment consisting of Flamazine twice a day must be followed until the skin has healed completely.

At this moment, the camel is fit to be used in a display. However the current owners (Carol Macmanus and Gracie Timmis) have decided to stop the display until the skin is completely recovered.

[REDACTED]

pp [REDACTED]

**DVM, MRCVS**



**Department  
for Environment  
Food & Rural Affairs**

Tel: 0117 372 8774  
wildlife.licensing@ahvla.gsi.gov.uk

22 December 2015

Dear Ms Macmanus

## **Notice of reinstatement of a licence issued under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012**

As you know, following an unannounced inspection on 25 November under the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 (the "Regulations") Defra's Circus Licensing Panel took the decision to suspend your licence, pending further actions from you as notified in our letter of 2 December 2015.

The Circus Licensing Panel confirms that they have received the required notification that the camel 'Kachana' has been seen by a vet, has been treated and is now deemed fit to be displayed again. Also, we accept your undertaking that you will no longer be displaying any of your licensed animals at the Baytree Garden Centre. The Panel also note the new procedures you have agreed to adopt to ensure there is appropriate supervision and monitoring of your licensed animals at all times.

### **Decision of the Circus Licensing Panel**

The above information has been considered by the Circus Licensing Panel, which has recommended that your licence be reinstated for the remaining period of the licence. The decision to reinstate your licence has been taken on the basis that:

- We are satisfied that the camel 'Kachana' has been seen by a vet and is now fit to be displayed;
- you do not intend to display any of your licensed animals at Baytree Garden centre again during the winter; and

- you have introduced new procedures to ensure your licensed animals will be supervised at all times where the public has access to them.

A copy of the inspection report is now attached for your information. You are reminded that, where an inspection report's use in deciding the status of a licence has been concluded, it is our usual policy to release inspection reports in response to any Freedom of Information request.

You are again reminded that the Secretary of State retains the power to undertake further announced or unannounced inspections during the remaining period of your licence. Additional inspections may also be required in response to changes in your stock list, any complaints received or concerns raised about the wild animals in your circus.

You will usually be charged for the costs of any further inspection visits, once they have taken place.

### **Licence Renewal**

You are reminded that your current licence is due to expire on 12 March 2016. Given the suspension that has occurred during your current licence, if you wish to continue touring England with wild animals after 12 March we would expect you to have applied for, and received, a new licence before your 2016 touring season begins. As you are aware, it could take up to 6 weeks to issue a renewal, assuming that the paperwork is in order and a satisfactory inspection visit has taken place. A fee of £389.36 must still be paid when applying for a renewal.

Any new licence application should still be submitted with the reviewed care plans for your animals, as agreed with your lead vet, as set out in my letter of 16 November. In line with the comments by the inspector in his inspection report of 25 November (attached to this letter, in additional notes, at bullet point 6), we would also expect the revised care plans to record what additional actions you will be taking to manage your two male camels. We would also expect to see a revised risk assessment for where the public have access to your licensed animals when not on tour, should you choose to display them at a different winter venue in future.

S.G. Ellis.

(Issued on behalf of the Secretary of State)



# Inspection Report

## Section 1:

|  |  |         |
|--|--|---------|
| Name of applicant or current licence holder: | Carol Macmanus   |         |
| Name of circus:                              | Circus Mondao  |         |
| Location of circus                           | Baytree Garden Centre<br>High Road<br>Spalding<br><br>Postcode: PE12 6JU |         |
| Tel no.                                      | [REDACTED]   | Fax no. |

|            |  |                |
|------------|--|----------------|
| [REDACTED] |  | Carol Macmanus |
|            |  | [REDACTED]     |

|                                    |                    |                                     |                   |
|------------------------------------|--------------------|-------------------------------------|-------------------|
| Date and start time of inspection: | 25/11/14 12.15 hrs | Date and finish time of inspection: | 25/11/14 16.15hrs |
|------------------------------------|--------------------|-------------------------------------|-------------------|

### Preamble to Inspector's Report\*

This was an unannounced visit to the Winter quarters where the circus remains for November, December, January & part of February.

The two reindeer, which are shedding velvet, are walked over to the garden centre each day, where they are penned, under cover, next to the Mondao, s llamas, & are in close proximity to the public but behind a stand off barrier. The public hand feed them carrots but cannot touch them.

The young hand reared camel, "Kachana" now 5 months old, is also brought over each morning & is penned alongside, with two young llamas. However, there is no stand off barrier here & so the public can not only hand feed him, they can also touch him.

There is no permanent staff presence in this area.

I was told the animals are walked over to the G.C. by authorised persons from Mondao, but was not thjere at the requisite time to observe this. As far as I was made aware or observed, there are no Mondao staff at the GC apart from when they take them to & fro & clean them out & replenish food & water. The public are "encouraged" to buy carrots at the GC to feed by hand to the reindeer & young camel. There appears to be no control of quantity or quality, BUT, the animals do not have to eat them all & ad lib hay is also provided which would be of greater dietary value & in fairness they do not look overweight. There were no members of the public present during the visit & as far as I am aware, no records are kept, however signage indicates that the money from carrot sales goes to various named charities & so there should be records of the amount raised & hence fed.

The adult male camel "Kashmeire" is kept separated from his son as he has bitten him. He is kept in the main winter quarters & has a 12m x 6m partly covered area and another outdoor paddock is available. This was not in use at the time of the visit but was adequately fenced & free of hazards.

The zebra "Zebedee" was not on site. [REDACTED] said that he had been moved to reside with Carol Macmanus who visits the Baytree site once or twice/week.  
Her address is: [REDACTED]

All the paperwork, apart from the daily records were with Carol, as was the drug box.

A visit was made to these additional premises, which are [REDACTED]

\*This might include general background of the circus (type of animals, number of animals and information obtained from the stock list and the other required forms supplied by Inspectorate at Bristol) and any relevant information gathered prior to the inspection

Information and guidance about the Welfare of Wild Animals in Travelling Circuses (England) Regulations 2012 is available at <http://www.defra.gov.uk/wildlife-pets/circuses/>

## Section 2: Findings at Inspection

Level of compliance should be included in report using a RAG rating - Green – full compliance/minor breach (no action required)/ Amber – breach identified (remedial action recommended) / Red – significant breach (action required).

|  |  |          |
|--|--|----------|
| <p><b>(1) Staff</b><br/>Is unsupervised access to licensed animals restricted to authorised persons?</p>   | <p>NO. The young camel is in unsupervised close contact during the day with the public in the garden centre .</p>  | <p>R</p> |
| <p><b>(2) Healthcare</b><br/>Do all licensed animals appear to be in good health?</p>  | <p>NO. See below re the dermatitis affecting the young camel. All the other animals appear fit and healthy.</p>  | <p>A</p> |
| <p><b>(3) Environment</b><br/>Are areas used by licensed animals operated in a way that provides good welfare?<br/>Are areas a suitable size?<br/>Are areas in good condition and free from hazards?<br/>Are areas sufficiently secure?<br/>Are areas suited to the social, behavioural and environmental needs of the animals?<br/>Do animals have sufficient access to exercise and enrichment?<br/>Are areas hygienic and clean?<br/>Do areas have a suitable floor?<br/>Are environmental factors managed, including shelter from the elements?<br/>Is due regard had for species specific guidance?</p> | <p>YES<br/><br/>See note re reindeer later<br/><br/>YES<br/><br/>YES in the sense that they are unlikely to escape. The reindeer are out of reach to touch due to the stand off &amp; only the carrot can make contact. There is no stand off barrier in front of the young camel to prevent contact.<br/>YES<br/><br/>SEE BELOW<br/>YES<br/>The floor was not damp at the time of visit_ straw was not used for the camel as it was thought to possibly exacerbate the dermatitis but hay was used ( as well as in the feed rack).<br/><br/>YES All animals have shelter available day &amp; night.<br/><br/>YES but see note re reindeer</p> | <p>G</p> |
| <p><b>(4) Diet</b><br/>Is food stored properly?<br/>Is food prepared properly?</p>   | <p>Hay of good quality is fed ad lib . All other food was stored appropriately in one of the wagons in vermin &amp; water proof containers. There is no evidence that the hand feeding of carrots is leading to dietary problems but it would be advisable to monitor it.</p>  | <p>A</p> |

|  |  |   |
|--|--|---|
| <p><b>(5) Display, training and performance</b></p> <p>Are the precautions required by the assessment of welfare risks carried out?</p> <p>Are animals fit for the activities expected of them?</p> <p>Are only suitable areas used for display, training and performance?</p> <p>Are display, training and performance correctly staffed?</p> <p>Are items of equipment (including aids, props, costumes, decoration etc) designed, maintained and used appropriately?</p> <p>Are the animals checked after carrying out activities?</p> <p>Are there signage and announcements to inform the public?</p> | <p>No training or performance is undertaken during the winter rest period so this was not observed.</p> <p>The young camel should not be exhibited when his feet are as badly affected, &amp; has no refuge from public view, as per the reindeer. As above, the display is not staffed &amp; the animals are periodically (but not recorded) checked during the day &amp; at night. Appropriate signage is present.</p> | R |
| <p><b>(6) Breeding</b></p> <p>Are the health and welfare needs of animals during all stages of the breeding process met?</p> <p>Is guidance on fitness followed?</p> <p>Is suitable veterinary care provided?</p>  | <p>No further breeding is planned (there is now no female camel)</p>   | G |
| <p><b>(7) Transport</b></p> <p>Check for evidence of unfit animals being transported. Can you confirm this is not the case?</p> <p>Are transport containers and any fitting (etc) suitable?</p>  | <p>All of the animals were in a condition suitable to be transported</p> <p>YES The two large vehicles used for transport are well designed &amp; in good condition.</p>   | G |

|  |   |   |
|--|---|---|
|  |   |   |
| <p><b>(1) Tour itinerary</b></p> <p>Confirm that the inspectorate was informed of the correct current and future location of the licensed travelling circus.</p> | <p>The current location of the winter quarters is as correctly stated to DEFRA (apart from the zebra) &amp; records of the journeys made during the year appear in good order</p> | A |
| <p><b>(2) List of licensed animals</b></p> <p>Confirm that every animal present which is covered by the licence is uniquely identified</p>                       | <p>All animals ID checked and identification confirmed.</p>   | G |

|   |  |          |
|---|--|----------|
| <p><b>(3) List of current location of licensed animals</b></p> <p>Confirm that the whereabouts of all animals covered by a licence</p>  | <p>All animals listed were at the licenced location EXCEPT the zebra</p>   | <p>A</p> |
| <p><b>(4) Individual records</b></p> <p>Confirm that a single source of information about an animal's signalment (age, breed, sex, etc) health and welfare history, including all relevant clinical, health and behavioural data is quickly available at the present location of the animal.</p>  | <p>Up-to date Individual records are kept for all the animals but all records except the daily ones, were at Washdyke Lane</p>   | <p>G</p> |
| <p><b>(5) Care Plans</b></p> <p>Do Care Plans demonstrate that good welfare standards have been planned for and put into practice?</p> <p>Do they record that the welfare needs of licensed animals are being provided for? (Particular note should be taken of the daily record sheets)</p> <p>Are they reviewed regularly?</p> <p>Group Care Plans and Individual Care Plans should each include sections on:</p> <p>(a) assessment of welfare risks</p> <p>(b) behavioural and environmental enrichment</p> <p>(c) breeding</p> <p>(d) dietary requirements</p> <p>(e) preventative medicine</p> <p>(f) retirement</p> <p>(These sections may be cross referenced to avoid duplication of recording)</p> | <p>YES</p> <p>YES BUT I did not see any risk assesments for the display of the reindeer or young camel or records of the extra carrot feeding</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> | <p>A</p> |
| <p><b>(6) Daily Records</b></p> <p>Do the Daily Records record include all factors relevant to welfare of the licensed animals</p> <p>(a) Diet</p> <p>(b) Training, including results of checks carried out after activities</p> <p>(c) Environment</p> <p>(d) General Observations</p>   | <p>YES apart from the hand feeding of carrots</p> <p>YES</p> <p>YES</p> <p>YES</p>   | <p>A</p> |

|   |  |          |
|---|--|----------|
| <p><b>(7) List of authorised persons</b></p> <p>Confirm that only persons that have appropriate qualifications, experience or supervision are permitted to access and care for the licensed animals</p>   | <p>YES (apart from public access to the young camel)</p>                             | <p>A</p> |
| <p><b>(8) List of authorised persons on duty</b></p> <p>Confirm that someone is in overall charge of the animals at all times.</p> <p>Do circus staff know who is currently on duty and how to contact them urgently?</p>   | <p>YES But there is no constant supervision at the Garden Centre</p> <p>YES</p>      | <p>A</p> |
| <p><b>(9) Journey plans</b></p> <p>Confirm that sufficient planning is being done before embarking on a journey.</p> <p>Are plans updated with important details about the actual journey afterwards?</p> <p>Is a contingency plan in place for each journey?</p> <p>Does a suitable person travel with the animal?</p>   | <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p>  | <p>G</p> |
| <p><b>(10) Veterinary Care</b></p> <p>Are the lead vet and the circus in good communication?</p> <p>Is the lead vet providing continuity of care, veterinary oversight and advice on Care Plans?</p> <p>Are routine quarterly visits carried out by veterinary surgeons?</p> <p>Does the lead vet attend at least two of the inspections (of which one of which must be at a tour site and one at winter quarters)?</p> <p>Are general healthcare and treatments properly administered?</p> | <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>YES</p> <p>But see comments below</p> | <p>A</p> |

**THE FOLLOWING SPACE IS PROVIDED FOR:**

- **ADDITIONAL NOTES AND COMMENTS ON THE ANSWERS TO THE EARLIER QUESTIONS**
- **ANY GENERAL REMARKS WHICH THE INSPECTOR MAY WISH TO RECORD**

1. The young camel has dermatitis affecting all four feet with some lesions being open & inflamed & causing self trauma (biting). I was informed by [REDACTED] that local treatment with iodine & hibiscrub was being applied under veterinary direction. However, inspection of his individual record & discussion with C. Macmanus showed that there had been no veterinary involvement. A verbal instruction was given to C. Macmanus to seek immediate veterinary attention.

2. The public have unsupervised contact with this camel. Apart from this appearing to be in breach of the licence conditions, there must, until tests determine otherwise, be a possibility of a zoonotic transmission eg. of mange or ringworm from the feet via the mouth of the animal to the public, who are encouraged to buy carrots for hand feeding. C. Macmanus was informed that in my opinion the Panel will probably not approve of this situation.

3. The reindeer daytime pen (9am to 5pm) in the garden centre measures approx. 54sq.m This is probably less than ideal but they are partly restricted as they are shedding velvet at present. They also get exercise when walked to & from their night time location, which is approx. the same size & approx. 200m away.

The size of the reindeer pen (as last year) is not ideal ( certainly not the 150sq.m in the Guidance, but then neither is the size of the ungulate specified). I was told last year that they would have a common, larger pen with some alpacas once shedding had stopped. ( but they were in a different location then & Carol was not on site this year to comment). They said it was difficult to increase the walking into the car park due to continual traffic & by the time that had stopped it was dark. They seem aware it is not ideal & mentioned possibly moving to an alternative site next year. Their feet appear in good condition & there are no visible skin lesions.

The young camel also returns to the circus compound at night, staying with the young llamas from 5pm till 10pm & then going into his own stall.

4. Apparently, at the request of the garden centre, the reindeer were walked (on leading reins) over to the opening of "Santa's Grotto". A young girl dropped the carrot she was feeding & when the reindeer took it off the floor & then raised its head, the girl was "hit" by the antlers causing the parents to complain. The circus say that this trip will not be repeated.

5. The zebra was inspected at [REDACTED] & found to be in good condition. It has a large grass paddock shared with horses & there is an excellent stable block for indoor accommodation. The drug box (inside the horse trailer) was also at this location, as were all the records apart from the daily ones.

6. It is recommended that consideration be given, & recorded in the care plans, as to the future management of the two male camels.

7. The records show that the required 4 vet visits/yr have been made, that there have been communications recently eg. re injections for the reindeer & that the agreed preventative medicines eg. wormers, have been administered. It is obviously very regrettable that there appears to have been no veterinary examination of the camel's feet which raises the question of whether any would have been sought if the unannounced inspection had not taken place.

### Section 3: Inspectors Recommendation to Defra

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Having inspected (name of circus)

operated by (name of operator).

on:

**Summarise the potential impact of the issues found on the welfare of the wild animals in this travelling circus, noting the involvement of any other authority.**

The two major issues that must be addressed are the unsupervised public access to the young camel & the requirement for immediate veterinary attention for the dermatitis affecting its feet.

{This text will be transferred to the letter sent to the circus after the inspection}

**Recommendation:**

- Licence awarded / Continue to be licensed
- Documentary evidence to demonstrate improvements to be provided
- Early visit recommended to confirm that action taken
- Licence refused / suspended

*(Please delete as necessary)*

Signed:

Dated:



**Section 4: Decision**

**The Circus Licensing Panel, on behalf of the Secretary of State, makes the following decision:**

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- It is recommended that a licence be refused/suspended
- It is recommended that the above circus be licensed in accordance with the Regulations

*(delete as necessary)*

**Explanatory note if decision is different from recommendation**

It is recommended that the licence is suspended until the issues identified in this report have been addressed.

Signed: Sue Ellis

Dated: 2 December 2015

The Inspector should complete sections 1-3 and submit the signed form to the Wildlife Licensing and Registration Team, who will keep one copy and pass one to DEFRA. DEFRA will return a copy of the form with section 4 completed to WLRT.

## **The Data Protection Act 1998**

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Information supplied on this form will be used by Defra to monitor the implementation of the Welfare of Wild Animals in Travelling Circuses (England) Regulations. The information will be held on a central database at Defra and will be used to issue relevant guidance and information to travelling circuses. The information will also be used as a resource to develop relevant training and guidance for the Secretary of State's Circus Inspectors and to field circus related questions and issues addressed from time to time by Non Governmental Organisations, members of the public, Members of Parliament, Government Ministers, other Government Departments. Defra may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulation, the Code of practice on Access to Government Information or the Freedom of Information Act 2000. However, Defra will not permit any unwarranted breach of confidentiality nor will we act in contravention of our obligations under the Data Protection Act 1998.