



Ministry
of Defence

[REDACTED]
DE&S Policy Secretariat Air

Defence Equipment and Support
Maple 0a #2043
MOD Abbey Wood South
Bristol BS34 8JH



Tel: [REDACTED]

[REDACTED]

[REDACTED]

Your Reference:

[REDACTED]
Our Reference:
FOI2015/02275
Date:
26 March 2015

Dear [REDACTED]

Thank you for your letter of 25 February 2015 requesting the following information:

Re: Request to the Ministry of Defence ("MOD") under the Freedom of Information Act ("FOIA")

Re: the provision by a Serco Group PLC affiliate or subsidiary ("Serco") of repair and maintenance services at RNAS Yeovilton of aircraft engines and future support arrangements for UK MOD Gem Mk 204 and Mk 205 aero engines fitted to Lynx Helicopters

Re: the provision by Serco at RNAS Yeovilton of repair and maintenance services of helicopters and support arrangements for Gem Mk 204 and 205 Aero Engines ("the Yeovilton Gem Repair and Maintenance Contracts")

Our request under the FOIA is for you provide, in relation to the selection and award process for the Yeovilton Gem Repair and Maintenance Contracts, the information requested in the Annex to this letter.

ANNEX

In relation to the procurement for the Yeovilton Gem Repair and Maintenance Contracts:

- *Service description*
- *Key performance indicators*
- *Key Success Factors*

I am treating your correspondence as a request for information under the Freedom of Information (FOI) Act 2000.

A search for the information has now been completed within the Ministry of Defence, and I can confirm that information in scope of your request is held.

The information you have requested can be found attached.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note that the attached information consists of the original advertisements for the Yeovilton Gem Repair and Maintenance Contracts. This information was formerly in the public domain.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

A solid black rectangular redaction box covering the signature area.