

(4)

2d

From: [REDACTED]
Sent: 18 November 2014 10:32
To: [REDACTED]
Cc: [REDACTED]

Subject: 20141014-Grading Challenge Alte Brennerei 5-U

don't want to sloppy shoulder but all relevant information is with me please let me know and I will get it to you ASAP.

inc 4 tier grading if there is anything else you

Kind Regards

Accommodation & DAS Manager

Website: www.mod.uk/dio/

From: DIO
Sent: 18 November 2014 10:25

Subject: RE: 20141014-Grading Challenge Alte Brennerei 5-U

Is this done. Please can I see a copy by Thursday?

Defence Infrastructure Organisation | B306

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From: [REDACTED]
Sent: 12 November 2014 11:41
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: 20141014-Grading Challenge Alte Brennerei 5-U

Please have one of your staff go through all of the relevant files and copy the relevant bits of information. You are not to release them until I have data protection advice.

Thanks

**MRICS BSc PGDip | Delivery Manager ESG |
Defence Infrastructure Organisation | B306 | SHAPE | Belgium | BFPO26**

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From: [REDACTED]
Sent: 12 November 2014 11:38

Subject: RE: 20141014-Grading Challenge Alte Brennerei 5-U

Within Dio we have not had this issue provided to us directly as an FOI from within the DIO FOI team.

I have taken some informal data protection advice from EJSU and we don't believe we can release names, ranks or addresses of properties. Therefore we will have to go through all of the information available to us and redact large sections. If you wish to obtain

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all of this information I will need to take some formal specialist advice. Before I do this please can I ask what the point of the exercise is because it may be that we can offer a solution to the underlying issue?

I am available on the number below if you want to discuss.

Your sincerely

| Delivery Manager ESG |
Defence Infrastructure Organisation | B306 | SHAPE | Belgium | BFPO26

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From
Sent: 12 November 2014 10:14
To: [redacted]
Cc: [redacted]
Jon
Subject: FW: 20141014 Grading Challenge Alte Brennerer 5-U

Classification: NATO UNCLASSIFIED

Sir/Madam,

At the correspondence below, I requested certain information relating to the grading of my FMQ, under the FOI act. Under that act there is a requirement to either provide the requested information within 20 working days, explain if and why there is a delay in providing the information or refuse based on either the sensitivity of the information or cost. In all cases I should at least receive a response detailing what course of action is being taken.

The original request was submitted to DIO (see e-mail below) on 14 Oct 2014; accordingly 20 working days passed at COP yesterday. At this point I have not received either the requested information or an explanation as to what if any information will be provided. Whilst my issue with the poor service I have received to date is subject to a formal complaint and not something I wish you to deal with, I would appreciate your assistance in dealing with the lack of response regarding the FOI request.

Your assistance in this matter is greatly appreciated.

Rgds

Warren Durbach

From
Sent: Tuesday, October 14, 2014 9:59 AM
To: 'C'
Cc: 'DIO SDU'
Subject: RE: 20141014 Grading Challenge Alte Brennerer 5-U

Classification: NATO UNCLASSIFIED

Further to original e-mail referring my challenge of FMQ Grade & Type to DIO SHAPE dated 18 July 14 and my subsequent e-mails in Jul, Aug & Sep I am now at the point where I feel I must take a different tack due to the lack of response. The failure of DIO to either resolve the matter, provide an update on the status of the challenge or even acknowledge receipt of my e-mails, means that I will now submit a formal complaint. Utilizing the procedure detailed in the DIO "how to make a complaint" document found on the UK .gov website ([DIO Complaint](#)). This complaint should also investigate why it has taken so long to resolve and why (after multiple e-mails to DIO Shape) it appears I have been ignored.

Coupled with this complaint I am also submitting a Freedom of information (FOI) request (see attached) for the detailed output (4TG forms) of the Board of Officers conducted on all properties at Alte Brennerer, 66882, Hutschenhausen, Germany from the completion of their build through to the present day. This has also been accompanied by an FOI request for any Noise studies undertaken at Alte Brennerer during the same period, as though it has been quoted to me on many occasions that these studies took place I have yet to have sight of these studies (despite repeated requests). These requests have been copied to the complaints department at DIO Wyton.

As you are no doubt aware, UK government guidelines for FOI requests ([FOI requests](#)) require that FOI requests are handled and a response provided within 20 days. By taking this approach I am at least guaranteed that someone will respond to my request.

It is unfortunate that I have had to resort to this approach in order to gain a response, but the fact that I have waited over 3

29/01/2015

months and have received not so much as a confirmatory or holding e-mail has left me little choice.

Rgds

29/01/2015

From:
Sent: 21 November 2014 13:23
To:
Subject: Fw: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc
Attachments: Dear .doc

Can you review and correct the english and send back by monday morning.

Also can the scanning of the redacted documents be ready for monday please?

Thanks

Message sent from a MoD Blackberry device.

Fr:
Sent: Thursday, November 20, 2014 03:59 PM
T:
Subject: RE: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Attached find please the letter t .

From: D.
Sent: 06 November 2014 06:54
To:
Subject: FW: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

I have put hand written notes from this on you desk. Please could you update for me. Thanks very much

J | Delivery Manager ESG |
Defence Infrastructure Organisation

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From: DIO S
Sent: 23 October 2014 10:30
T:

29/01/2015

Cc

Subject: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Dear All

Please see the minutes of the last delivery committee.

Kind regards

Defence Infrastructure Organisation

| Email

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29/01/2015

From: [REDACTED]
Sent: 21 November 2014 13:34
To: [REDACTED], DIO OS OS [REDACTED] (Mr)
Subject: Re: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

. Can you go through carefully and send comment to gc. I am on the bb so can't amend until monday.

Message sent from a MoD Blackberry device.

From: [REDACTED]
Sent: Friday, November 21, 2014 12:30 PM
To: [REDACTED], DIO ESG DC Meeting 7 AHE OS.doc (Mr)
Subject: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

The letter has [REDACTED] and I have highlighted a paragraph that doesn't read well.

Kind Regards

[REDACTED]
[REDACTED]
Accommodation & DAS Manager
Defence Infrastructure Organisation

Website: www.mod.uk/dio/

From: [REDACTED]
Sent: 21 November 2014 13:23
To: [REDACTED]
Subject: [REDACTED]

Can you review and correct the english and send back by monday morning.

Also can the scanning of the redacted documents be ready for monday please?

Thanks

Message sent from a MoD Blackberry device.

From: [REDACTED]
Sent: Thursday, November 20, 2014 03:59 PM
To: DIO OS OS [REDACTED]
Subject: RE: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Attached find please the letter to [REDACTED]

29/01/2015

From: DIO
Sent: 06 November 2014 06:54
To: L...
Subject: FW: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

I have put hand written notes from this on you desk. Please could you update for me. Thanks very much

| Delivery Manager ESG |

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From: [REDACTED]
Sent: 23 October 2014 10:30
To: [REDACTED]

(Purser, Jon B2)
Subject: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Dear All

Please see the minutes of the last delivery committee.

Kind regards

| Delivery Manager ESG |

Defence Infrastructure Organisation

Tel: 01223 344 777

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29/01/2015

From:
Sent: 21 November 2014 13:31
To:
Subject: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc
Attachments: 20141121-Dear e.doc

The letter h. and I have highlighted a paragraph that doesn't read well.

Kind Regards

Accommodation & DAS Manager
Defence Infrastructure Organisation

Website: www.mod.uk/dio/

From:
Sent: 21 November 2014 13:23
To: []
Subject: Fw: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Can you review and correct the english and send back by monday morning.

Also can the scanning of the redacted documents be ready for monday please?

Thanks

Message sent from a MoD Blackberry device.

From:
Sent: Thursday, November 20, 2014 03:59 PM
To:
Subject: RE: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Attached find please the letter to

From:
Sent: 06 November 2014 06:54
To: D
Subject: FW: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

29/01/2015

I have put hand written notes from this on you desk. Please could you update for me. Thanks very much

Defence Infrastructure Orga | Delivery Manager ESG |

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From: [REDACTED]
Sent: 23 October 2014 10:30
To: DIO

Subject: 20141022_ DIO ESG DC Meeting 7 AHE OS.doc

Dear All

Please see the minutes of the last delivery committee.

Kind regards

MRICS BSc PGDip | Delivery Manager ESG |

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29/01/2015

From: [REDACTED]
Sent: 21 November 2014 14:07
To: [REDACTED]
2)
Subject: [REDACTED]
Attachments: 20141121-Dear Sqn [REDACTED].doc

I have re-written the letter and I now think it makes sense.

Kind Regards

Accommodation & DAS Manager
Defence Infrastructure Organisation

Website: www.mod.uk/dio/

29/01/2015

From:

Sent: 24 November 2014 10:14

To:

Subject: RE: 20141121-Dear Sqn Ldr Jdc

Please note that has been spe

Kind Regards

Accommodation & DAS Manager
Defence Infrastructure Organisation

Website: www.mod.uk/dio/

From: D)

Sent: 21 November 2014 16:45

To:

CC:

Subject: 20141121-Dear Sqn Ldr doc

Further minor changes. Please put on your letterhead and we can discuss at our meeting.

Thanks

29/01/2015

From:

Sent: 21 November 2014 16:45

To:

Cc:

Subject:

Attachments:

Further minor changes. Please put on your letterhead and we can discuss at our meeting.

Thanks

29/01/2015

From: [REDACTED]
Sent: 25 November 2014 11:05
To: DIO SD OS-Eur2a1 F
Subject:
Attachment: [REDACTED].f

Please can you provide me with a printed copy of the letter to [REDACTED] as I wish to have one for my file on this case.

[REDACTED] | Delivery Manager ESG |
Defence Infrastructure Organisation

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29/01/2015

From:
Sent: 25 November 2014 12:12
To:
Cc: DIO Sec-Parli (MULTIUSER)
Subject: RE: 20141112 Grading Challenge at Alte Brennerai 5-O
Attachments: 20141014-Fol request-U.docx; 20141014-Fol request-U.docx

Thank you for getting back to me. Can you confirm with the attachments you sent to us yesterday that all the information has requested in his attached Freedom of Information request have been addressed? I have captured the relevant parts of the request below:

"I am requesting all the relevant information relating to the 4TG grading assessments of all MoD leased properties at Alte Brennerai, Hutschenhausen, 66882, Germany, from the date of their build completion through to the present day.

This information should include any and all completed 4TG grading reports and completed JSP 464 4TG tables for each property. This information should also include any challenges to the grading of those properties and the responses provided.

Further to the above, I also request any and all Noise Pollution/Noise Surveys/Noise Studies done for the addresses at Hutschenhausen & any conducted in Ramstein city for the same period as the above request"

Having skimmed over the large attachment you sent it would appear that the requests have been addressed although not in a completely FOI complaint way. The requester would have the option to appeal against his FOI request, although unlikely as you appear to have sent what he asked for. He may only appeal against his grading challenge, which was not part of the FOI request. Could you also confirm the date on which you received the attached request and at what time? (If by email)

DIO Sec, I have logged the request on eCase and assigned it to your Hub. Grateful if you could close it down as the date the response was sent out to the requester. Depending on when the Request was received, the received date might need to be altered on eCase.

Regards,

Information Systems & Services - Strategy Policy and Practice | JFC ISS



(@)Role: | (@)Pers

eCase2 is being updated on 29 Oct 2014, click here for more information: [eCase2 Updates](#)

From: [REDACTED]
Sent: 24 November 2014 16:07
Subject: RE: 20141112 Grading Challenge at Alte Brennerai 5-O

The attached letter has been sent to [REDACTED] today. However the scanned documents

29/01/2015

also attached should form part of the FOI information requested.

Regards

| Accommodation Manager DIO SHAPE |
| Defence Infrastructure Organisation |
SHAPE | BFPO 26 |
Civ:
4745
Role email:
Website: www.mod.uk/dio/

From: [REDACTED]
Sent: 17 November 2014 17:07
To: DIO [REDACTED]
Cc: DIO
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Dear

Having been copied in on this email I performed a search on the Freedom of Information toolkit (eCase) and I cannot see that the case has been logged. Was the letter on 12th November in response to his request of 14th October? I'd be grateful if you could send me a copy of this letter. This request will need to be logged on eCase as having been received on the date you initially received and read his request. It's possible that his follow up letter could be regarded as a request for Internal Review which would be dealt with here in ISS.

Many thanks,

Info: [REDACTED]
1. N. C. [REDACTED]
(@)Role [REDACTED] | (([REDACTED]
eCase2 is being updated on 29 Oct 2014, click here for more information: [eCase2 Updates](#)

From: [REDACTED]
Sent: 17 November 2014 07:03
To: [REDACTED]
Cc: [REDACTED]; DIO
OS-FIR2 ESC Area
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

WARNING: An attachment to this email may contain a potentially harmful file. If this email is unsolicited **DO NOT** open the attachment and advise your local help desk immediately. If you requested the attachment ensure that a virus scan is carried out before the file is opened.

Classification: NATO UNCLASSIFIED

Further to your letter dated 12 Nov. PSA.

Rgds

29/01/2015

From: [REDACTED]
Sent: Wednesday, November 12, 2014 11:42 AM
To: [REDACTED]
Subject: 20141112 Grading Challenge at Alte Brenneri 5-O

3,

Please find attached the result of your grading challenge.

Regards

| Accommodation Manager DIO SHAPE |
| Defence Infrastructure Organisation |

4745

Role :

Website: www.mod.uk/dio/

29/01/2015

From:
Sent: 25 November 2014 15:46
To:
Subject: RE: 20141124 Alte Brenneri 4TG
Classification: *NATO UNCLASSIFIED*

Thank you

I think at this point, given that we both seem to interpret the JSP differently, there is little point in my challenging this further.

Rgds

From:
Sent: Monday, November 24, 2014 5:04 PM
To:
Subject: 20141124 Alte Brenneri 4TG

D

Attached letter is the result of the further four tier grading appeal on your SFA.

Regards

| Accommodation Manager DIO SHAPE |
| Defence Infrastructure Organisation |

4

Website: www.mod.uk/dio/

29/01/2015

From: DIO SD OS-EUR2 ESG AREAMGR AH@mod.uk
Sent: 01 December 2014 09:52
To:
Cc: DIO SD OS -
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O
Attachments: Jon [DIO SD OS-EUR2 AREAMGR AH@mod.uk].vcf

Dear

I expect a comprehensive draft response by 12th December.

Thanks

Delivery Manager ESG |
Defence Infrastructure Organisation | B306 | SHAPE | Belgium | BFPO26
Tel: | Mob: | Email: diosdos-eur2esgareamgrah@mod.uk

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From:
Sent: 01 December 2014 09:40

Subject:

Dear

I have just received a copy of your written complaint from DIO Housing Complaints team in Wyton. It appears to be incorrectly dated at 14th October 2014 (I think it is meant to be 14th November and have taken as such).

I can confirm that we have sent the response to the FOI back to the UK FOI team to send to you. We have redacted certain sections having taken advice from EJSU. You have received a response to your grading challenge which addresses each point. I have responded to you regarding the dates at which excel spreadsheets were saved.

However there appear to still be two items outstanding;

1. A review of why the process took so long and
2. Investigation into whether the SBO was involved in the process (and if he was why)

I have therefore taken an action to resolve these two issues. I have given my staff 10 days to provide me with a response to these points and I will then write to you. My target date to write to you is the 15th December 2014.

Yours sincerely

29/01/2015

Defence Infrastructure Organisation | DIO | 0115 951 1111 | Email: info@dio.gov.uk

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Sent: 18 November 2014 10:23
To: info@dio.gov.uk
Cc: DIO SD
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Thank you for this email.

I do not understand why the timings at which documents are saved would indicate that DIO were trying to deliberately tell you the wrong grade. I do not see that there is any action to take as this appears to be an innocent mistake that was corrected a few days later.

I have spoken with [redacted] and he has confirmed that the dates are for September 2014. [redacted] has explained to me that the reason that the dates are wrong is because the dates on the machine were not correctly set before recording was undertaken. This explains why the dates are incorrect. You are welcome to visit [redacted] in his office and see the machinery and software used. Unfortunately [redacted] did not pick this up in his response to you.

I hope this answers your emails satisfactorily, in particular if you have further issues with point 2 after you have spoken with [redacted] then please ask.

Kind regards

[redacted], Delivery Manager ESG |
 Defence Infrastructure Organisation | DIO | 0115 951 1111 | Email: info@dio.gov.uk

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From: [redacted]
Sent: 14 November 2014 13:46
To: info@dio.gov.uk
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Classification: NATO UNCLASSIFIED

Mr Purser,

29/01/2015

The dates I am referring to are the dates the attached Excel spreadsheets were completed. The date 7/11/2014 refers to the microsoft time code (an in-built mechanism that microsoft uses to track document modification) and is captured in the United States format – hence 7/11/2014 equates to the 11th of July 2014.

The issue is that both Excel spreadsheets were last modified on the same day, but the spreadsheet showing my property as Grade 2 was completed 2 hours before the spreadsheet showing my property as grade 1. If this was the case and there was evidence that the property was grade 2, I should never have received the e-mail, or the first spreadsheet. Whilst it may have been an error in which spreadsheet was sent the wording of the e-mail was clear. "Please find attached the ADM SHAPE Grading response. **I am afraid that after due consideration your property has only 4 deficiency points so therefore is Grade 1.** Please also find below my response to the matters mentioned in your challenge".

Although it states in the later e-mail that there was an error, this was after a written response to and Telephone calls with [redacted]. It is not until 3 days later (and after supposedly speaking with the landlord) that the property was **re-assessed** as Grade 2 and I was passed the second spreadsheet.

To me this appears as a deliberate attempt to leave me at grade 1. Had I not challenged this I have no doubt I would not have been re-assessed as grade 2 despite the information already being held within DIO (in the second spreadsheet).

In essence the issue I am trying to resolve is did DIO deliberately tell me my property was Grade 1 when they knew it was Grade 2?

Hope this clarifies the issue

From: [redacted]
Sent: Friday, November 14 2014 1:19 PM
To: [redacted]
Cc: DIO SD [redacted]
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

I am looking into the issue with the noise report and have left a message with [redacted] to phone me back ([redacted] is on leave). I will get an answer on this by early next week.

I have looked at the sent dates on the two emails and it looks like an error could have been made between the two. They are sent 3 days apart, the first email does not include any points for serial 6, 7 and 8 but then the second email does (and the second email apologises that there was an error in the first email). This appears like it is a genuine error. I am not sure if I have fully understood because you refer to dates during last week (November?)

Kind regards

MRICS BSc PGDip | Delivery Manager ESG |
 Infrastructure Org

29/01/2015

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From: D.
Sent: 14 November 2014 09:41
To: D.
Subject: FW: 20141112 Grading Challenge at Alte Brennerei 5-O

Classification: NATO UNCLASSIFIED

Further to our telecon:

The first point I would like you to look at is the information contained in the noise study included in the attached response.

1. Start time of the survey is stated as 5/09/2014 13:36:22, this is the exact start time of the 2005 survey (curser A: 39.3@14/09/2005 13:36:22) - This is an incredible coincidence.
2. The sipke (highest recorded sound 74.5db 20th Sept 2014 matches exactly the highest spike in the 2005 report – just before Sat 1)
3. The written note states the sample is from 8 Hutschenhausen. If the chart is from 2005, there were no properties in Alte Brennerai in 2005? If the data is from 2014 why does it have exactly the same start time as those stated for 2005.
4. Why does the chart have original dates (in what appears to be the copy and pasted section) and new dates for 2014 underneath.

All these points lead me to believe there is either a massive error in drawing the information together, or this is an attempt to use old data to try to convince me a recent survey has been completed that gives the answer that as used in para v. of his response to me.

Second point. I have attached 2 e-mails from the original chain when dealing with my initial challenge. (please go into document properties to obtain the required details).

E-mail 1 from DIO Ramstein with the attached Excel spreadsheet providing the evidence as to why my property was Grade 1. This document was last modified 7/11/2014 @ 12:27.
 The second e-mail, received after I challenged this result explains that following further investigation my property was in fact grade 2 again with an Excel spreadsheet providing the evidence as to why my property was Grade 2. This document was last modified 7/11/2014 @ 10:22: just over 2 hours before the spreadsheet showing I was grade 1.
 This suggests to me that there was an awareness that my property was grade 2 (or at least had the potential to be grade 2) prior to the e-mail telling me it was grade 1. This is potentially a deliberate attempt to defraud; had I not challenged the decision, I would still be classed a grade 1 today.

There are a number of other points I wish to raise with your response, this I will do in a formal letter. The reason I raise these 2 points separately is that they suggest to me some very bad practices have been undertaken, potentially to persuade me that I was not entitled to any reduction and to close the complaint without the correct scrutiny and accuracy. In essence there could be a fraud issue here?

I would be grateful for your thoughts on these issues in particular and will be in office most of today should you wish to discuss any points. I am also at SHAPE 18-20 Nov so can meet in person during that time.

29/01/2015

Rgds

From: DIO 02 00 5 0 1 114 (3)
Sent: Wednesday, November 12, 2014 11:42 AM
To: 3
Subject: 20141112 Grading Challenge at Alte Brenneri 5-O

Please find attached the result of your grading challenge.

Regards

| Accommodation Manager DIO SHAPE |
| Defence Infrastructure Organisation |
SHAPE | BFPO 26 |

474
Role &
Website: www.mod.uk/dio/

From: [REDACTED]
Sent: 18 December 2014 08:16
To: DIO COLIN F. [REDACTED] (Mr); DIO [REDACTED] (Mr) IO
ODC- [REDACTED] (Mr)
Cc: [REDACTED]

Subject: 201412172-FOI 07795_Sqn Ld

All,

I think you may already have sight of this?

Please see below from [REDACTED] for your attention.

Regards

Defence Infrastructure Organisation

Tel: [REDACTED] Email: DIO ODC-

website [REDACTED]

**** Confidentiality Notice ****

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From: [REDACTED]
Sent: 17 December 2014 16:11
To: DIO ODC [REDACTED]
Cc: [REDACTED]
Subject: FW: 20141212-FOI 07795_Sqn Ld

Can you point in the right direction re BoO Ramstein please?

I believe that software exists to do the searching required so hopefully no further action for us.

Kind Regards


Dp Hd Europe


29/01/2015


DIO Overseas
**Defence
Infrastructure
Organisation**

 **Teleph**

 **Mo**

 **Fax: tba**

 **Email:** DIO SD OS-Eur DH(Lawlor, John)
www.mod.uk/DIO

 **Website:**

Recipients should note that email traffic on MOD systems is subject to monitoring, recording and auditing to secure the effective operation of the system and for other lawful purposes.

From:
Sent: 17 December 2014 14:58
To:
Cc: DIO SD OS-Eur
Subject: RE: 20141212-FOI 07795_Sqn Ldr f

Your first point of contact on this one should be [redacted] copied.

[redacted]
Deputy Head Strategic Support
SD Overseas

**Defence
Infrastructure
Organisation**

MOD telephone:
Mo:
Email:
Website: www.mod.uk/DIO

Teleph

Fax:

From:
Sent: 12 December 2014 15:34
To: DIO
Subject: FW: 20141212-FOI 07795_Sqn Ldr

Please see the attached FOI request.

In the first part of his request [redacted] appears to be referring to the Board of Officers. Please could you tell me who deals with the boards for Ramstein?

Thanks

29/01/2015

From:
Sent: 02 December 2014 12:50
To: DIO SD
Subject: FW: 20141112 Grading Challenge at Alte Brennerei 5-O
Attachments: (DIO SD OS-EUR2 AREAMGRvcf

Highlighted in red and underlined this man is accusing me of fraud and I am supposed to be polite to him? After actually downgrading him.

Kind Regards

Accommodation & DAS Manager
Defence Infrastructure Organisation

Website: www.mod.uk/dio

From: DI
Sent: 01 December 2014 09:52
To:
Cc: (32)
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Dear

I expect a comprehensive draft response by 12th December.

Thanks

MRICS BSc PGDip | Delivery Manager ESG |
Defence Infrastructure

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From: DI
Sent: 01 December 2014 09:40
To: ...@... .int'
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Dear

I have just received a copy of your written complaint from DIO Housing Complaints team in Wyton. It appears to be incorrectly dated at 14th October 2014 (I think it is meant to be 14th November and have taken as such).

29/01/2015

I can confirm that we have sent the response to the FOI back to the UK FOI team to send to you. We have redacted certain sections having taken advice from EJSU. You have received a response to your grading challenge which addresses each point. I have responded to you regarding the dates at which excel spreadsheets were saved.

However there appear to still be two items outstanding;

1. A review of why the process took so long and
2. Investigation into whether the SBO was involved in the process (and if he was why)

I have therefore taken an action to resolve these two issues. I have given my staff 10 days to provide me with a response to these points and I will then write to you. My target date to write to you is the 15th December 2014.

Yours sincerely

MRICS BSc PGDip | Delivery Manager ESG |
Defence Infrastructure Organisatio
Tel: 0000 0000 0000 0000

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From:
Sent: 18 November 2014 10:25
To:
Cc: DIO SD 00 500 500
Subject: RE: 20141112 Grading Challenge at Alte Brennerlei 5-O

Sqn L...

Thank you for this email.

I do not understand why the timings at which documents are saved would indicate that DIO were trying to deliberately tell you the wrong grade. I do not see that there is any action to take as this appears to be an innocent mistake that was corrected a few days later.

I have spoken with [redacted] and he has confirmed that the dates are for September 2014. [redacted] has explained to me that the reason that the dates are wrong is because the dates on the machine were not correctly set before recording was undertaken. This explains why the dates are incorrect. You are welcome to visit [redacted] in his office and see the machinery and software used. Unfortunately [redacted] did not pick this up in his response to you.

I hope this answers your emails satisfactorily, in particular if you have further issues with point 2 after you have spoken with [redacted] then please ask.

Kind regards

MRICS BSc PGDip | Delivery Manager ESG |

29/01/2015

Defence Infrastructure Organisation |

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From: [REDACTED]
Sent: 14 November 2014 13:46
To: [REDACTED]
Subject: RE: 20141112 Grading Challenge at Alte Brennerei 5-O

Classification: NATO UNCLASSIFIED

The dates I am referring to are the dates the attached Excel spreadsheets were completed. The date 7/11/2014 refers to the microsoft time code (an in-built mechanism that microsoft uses to track document modification) and is captured in the United States format – hence 7/11/2014 equates to the 11th of July 2014.

The issue is that both Excel spreadsheets were last modified on the same day, but the spreadsheet showing my property as Grade 2 was completed 2 hours before the spreadsheet showing my property as grade 1. If this was the case and there was evidence that the property was grade 2, I should never have received the e-mail, or the first spreadsheet. Whilst it may have been an error in which spreadsheet was sent the wording of the e-mail was clear. "Please find attached [REDACTED] ADM SHAPE Grading response. **I am afraid that after due consideration your property has only 4 deficiency points so therefore is Grade 1.** Please also find below my response to the matters mentioned in your challenge".

Although it states in the later e-mail that there was an error, this was after a written response to [REDACTED] and Telephone calls with [REDACTED]. It is not until 3 days later (and after supposedly speaking with the landlord) that the property was re-assessed as Grade 2 and I was passed the second spreadsheet.

To me this appears as a deliberate attempt to leave me at grade 1. Had I not challenged this I have no doubt I would not have been re-assessed as grade 2 despite the information already being held within DIO.(in the second spreadsheet).

In essence the issue I am trying to resolve is did DIO deliberately tell me my property was Grade 1 when they knew it was Grade 2?

Hope this clarifies the issue

From: [REDACTED]
Sent: Friday, November 14, 2014 1:19 PM
To: [REDACTED]
C: [REDACTED]

29/01/2015

Subject: RE: 20141112 Grading Challenge at Alte Brennerai 5-O

I am looking into the issue with the noise report and have left a message with [redacted] to phone me back [redacted]. I will get an answer on this by early next week.

I have looked at the sent dates on the two emails and it looks like an error could have been made between the two. They are sent 3 days apart, the first email does not include any points for serial 6, 7 and 8 but then the second email does (and the second email apologises that there was an error in the first email). This appears like it is a genuine error. I am not sure if I have fully understood because you refer to dates during last week (November?)

Kind regards

**MRICS BSc PGDip | Delivery Manager ESG |
Defence Infrastructure Organisation**

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From: [redacted]
Sent: 14 November 2014 09:41
To: [redacted]
Subject: FW: 20141112 Grading Challenge at Alte Brennerai 5-O

Classification: NATO UNCLASSIFIED

Further to our telecon:

The first point I would like you to look at is the information contained in the noise study included in the attached response.

1. Start time of the survey is stated as 5/09/2014 13:36:22, this is the exact start time of the 2005 survey (cursor A: [39.3@14/09/2005 13:36:22](#)) - This is an incredible coincidence.
2. The sipke (highest recorded sound 74.5db 20th Sept 2014 matches exactly the highest spike in the 2005 report – just before Sat 1)
3. The written note states the sample is from 8 Hutschenhausen. If the chart is from 2005, there were no properties in Alte Brennerai in 2005? If the data is from 2014 why does it have exactly the same start time as those stated for 2005.
4. Why does the chart have original dates (in what appears to be the copy and pasted section) and new dates for 2014 underneath.

All these points lead me to believe there is either a massive error in drawing the information together, or this is an attempt to use old data to try to convince me a recent survey has been completed that gives the answer t [redacted] has used in para v. of his response to me.

Second point. I have attached 2 e-mails from the original chain when dealing with my initial challenge. (please go into document properties to obtain the required details).

29/01/2015

E-mail 1 from DIO Ramstein with the attached Excel spreadsheet providing the evidence as to why my property was Grade 1. This document was last modified 7/11/2014 @ 12:27.

The second e-mail, received after I challenged this result explains that following further investigation my property was in fact grade 2 again with an Excel spreadsheet providing the evidence as to why my property was Grade 2. This document was last modified 7/11/2014 @ 10:22: just over 2 hours before the spreadsheet showing I was grade 1.

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I would be grateful for your thoughts on these issues in particular and will be in office most of today should you wish to discuss any points. I am also at SHAPE 18-20 Nov so can meet in person during that time.

Rgds

From: [REDACTED]
Sent: Wednesday, November 12, 2014 11:42 AM
To: Aileen [REDACTED]
Subject: 20141112 Grading Challenge at Alte Brennerlei 5-O

Please find attached the result of your grading challenge.

Regards

**Accommodation Manager DIO SHAPE |
Defence Infrastructure Organisation |**

4/45

Role email [REDACTED]

Website: www.mod.uk/dio/