

# News from HS2 for where you live

## What is HS2?

This leaflet is about the new railway called HS2.

It will run between big cities in Britain and it will help to link people and jobs.



## What is happening now?

Parliament says we can start building part 1 of the railway now.



## What will I see, near me?

There is a team of people working for HS2, near you.

We are starting to build the railway.

You might see us:

- Clearing the ground before we build the track.
- Digging holes in the ground.
- Making a report on the wildlife near you.
- Checking under the ground to find out more history.
- Making sure your gas, electricity and water still work when we start to build.

Do you have questions about HS2 and how it could affect you?

You can talk to us – the back of this leaflet shows you how.



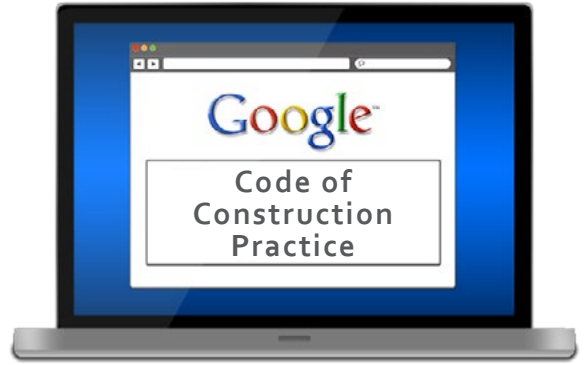
## Our promises to you

Our promises to you are in the Code of Construction Practice.

We promise to be a good neighbour. This means we will:

- Have respect for people and places near where you live.
- Make sure that all the people working for us act with respect for you and where you live.
- Find ways to let you know what we're doing, and ways for you to talk to us.
- Tell you about our building plans before we start work.
- Keep our helpline open all day and all night, all year round.
- Keep your area safe while we work here.
- Make plans so that things like changes in traffic flows and air quality affect you less.
- Help the area where you live to be better, in some of the ways you'd like.
- Re-use as many things as we can, instead of making waste.
- Ask people who work for us to use public transport to get here.

You can find these promises at [www.gov.uk/hs2](http://www.gov.uk/hs2)



Traffic

air quality



## What could happen to my land or property?

If your land or property is affected by the new railway, we will send you a letter.

You can talk to our helpdesk on **020 7944 4908** if you're not sure.

You can get 30 minutes of free expert advice from the RICS helpline on **02476 868 555**.



**If you have any questions or you'd like to find out more, you can get in touch with our helpdesk (open 24/7).**



**TELEPHONE**  
**020 7944 4908**

You can contact us if you'd like a free copy of this leaflet in:

- Large print
- Braille
- Audio

You can also contact us for help and information in a different language.



**EMAIL**  
**HS2enquiries@hs2.org.uk**



**MINICOM**  
**020 7944 6500**