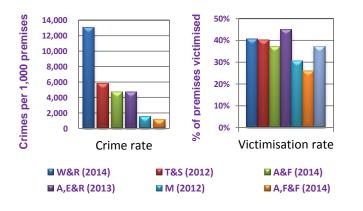
2014 Commercial Victimisation Survey Home Office

Wholesale and Retail Sector

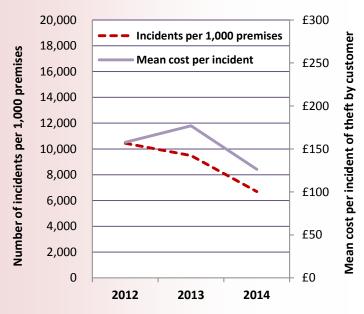
Crime in the sector has fallen since 2012:

- **Total crime is down** from 7.7 million incidents to 4.1 million incidents.
- Theft by customers is down from 10,445 incidents per 1,000 premises to 6,695.
- Average number of customer thefts per victim is down from 49 to 33.
- **Proportion of premises victimised is down** from 53% to 41%.

This sector saw a higher crime rate, but a similar victimisation rate compared with other sectors*:



Changes in the average cost of shoplifting and the rate of shoplifting, 2012-2014



The average cost of shoplifting has remained fairly steady (changes over time are not statistically significant), while the rate of shoplifting has fallen significantly between 2012 and 2014.

Experiences of crime (2014 CVS) and changes (compared to 2012 CVS)

Crime type	Number of incidents (000s)	Number of incidents of crime per 1,000 premises		Number of victims (000s of premises)Proportion of premises that experienced a crime		Average number of crimes experienced by each victim (premises)		
All burglary (inc. attempts)	45	143 (- *	1 94 *)	24	8%	(-4%*)	2	(-1)
Vandalism	97	308 (-1	177)	33	10%	(-6 %*)	3	(0)
All vehicle-related theft	13	40 (-3	31)	6	2%	(-3%*)	2	(+1)
All robbery (inc. attempts)	63	199 (-4	434)	11	3%	(1%)	6	-
Assaults and threats	410	1,301 (+	-127)	34	11%	(0%)	12	(+1)
All theft	3,255	10,319 (-	5,517*)	85	27%	(-5% *)	38	(-12)
Thefts by customers	2,112	6,695 (-	3,749*)	63	20%	(-1%)	33	(-16*)
Thefts by employees	69	219 (-4	424)	11	3%	(-1%)	6	(-7)
Thefts by others	64	202 (+	-64)	7	2%	(0%)	10	(+3)
Thefts by unknown persons	1,010	3,202 (-1	1,407)	25	8%	(-5% *)	41	(+6)
All fraud	240	761 (-4	406)	27	8%	(-4%*)	9	(0)
ALL CVS CRIME	4,123	13,070 <mark>(-</mark>	6,630*)	128	41%	(-12%*)	32	(-5)

Unweighted base: 2,109 premises

Table notes: Statistically significant changes are highlighted in red bold italics with asterisks (*). Other changes are not significant. A hyphen (-) indicates that a figure is not shown due to a small sample size (fewer than 50 respondents). **Source:** Home Office, 2014 CVS headline tables.

*The CVS sectors 2012-14: W&R – Wholesale & Retail (2014), T&S – Transportation & Storage (2012), A&F – Accommodation & Food (2014), A,E&R – Arts, Entertainment & Recreation (2013), M – Manufacturing (2012), A,F&F – Agriculture, Forestry & Fishing (2014). Figures are based on the most recent data available for each sector, e.g. Manufacturing was most recently included in the 2012 CVS.

Commercial Victimisation Survey 2014, crime against businesses in England and Wales. https://www.gov.uk/government/collections/crime-against-businesses