

Our ref: 737151
Your ref:

[REDACTED]
via Email

Tony Malone
Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

[REDACTED]
05 May 2016

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 12th of April regarding Highways England's Local Area Network (LAN) environment. We have identified that we responded to your questions previously and there is no change to the answers we gave in our letter to you dated 22 December 2015, our ref 732122.

We note that you have asked new questions in relation to contracts managed by a 3rd party e.g commissioning support unite. There are two 3rd party suppliers and our response is provided below:

Supplier 1

If the contract is managed by a 3rd party e.g Commissioning Support Unite can you please provide me with:

1. Existing Supplier: Who is the current supplier?

Thales UK Limited

2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

3500

3. Number of Sites: Estimated/Actual number of sites the LAN covers.

45

4. Contract Type: Managed, Maintenance, Installation, Software:

Framework: PSN Connectivity

5. Hardware Brand: What is the hardware brand of the LAN equipment?

Cisco

6. Contract Description: Please provide me with a brief description of the overall contract?

See link provided as full details are available from the Crown Commercial Service website: <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm860>

7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

5 years. Option for 2 annual extensions

8. Contract Expiry Date: When does the contract expire?

17th July 2019

9. Contract Review Date: When will the organisation is planning to review the contract?

2017

10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Responsible Officer is Jason Bedford, Director of IT Service Operations. He can be contacted via the Highways England Information Line.

Supplier 2

If the contract is managed by a 3rd party e.g Commissioning Support Unite can you please provide me with:

1 Existing Supplier: Who is the current supplier

Network Information Services Ltd

2 Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.

60

3 Number of Sites: Estimated/Actual number of sites the LAN covers.

1

4 Contract Type: Managed, Maintenance, Installation, Software:

Managed

5 Hardware Brand: What is the hardware brand of the LAN equipment?

CISCO, JUNIPER, F5

6 Contract Description: Please provide me with a brief description of the overall contract?

NTIS (National Traffic Information Service)

7 Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.

7 years with optional 3 year extension

8 Contract Expiry Date: When does the contract expire?

August 2018 (unless extended)

9 Contract Review Date: When will the organisation is planning to review the contract?

Not specified

10 Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?

Responsible Officer is Steve Crosthwaite, Head of National Traffic Operations Centre, he can be contacted via the Highways England Information Line.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely



Tony Malone
Chief Information Officer
Highways England

