

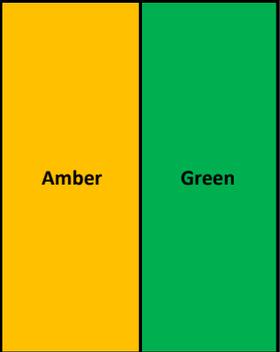
Business Plan	Mongolia		Link to guidance			
[REDACTED - International Relations- promotion and protection of UK interests abroad Section 27 (1c,d); Policy Development Section 35 (1a)]					<i>Heads of Mission / Director: the delivery of Outcomes ar</i>	
				Business Plan signed off by: (Name, Position & Date)	<i>Chris Stuart, HMA 28 October 2013/ September 2014 MYR/March 2015 Andrew Allen, TD-HoP</i>	
Four-Year (Strategic) Goals for 2014/15 - 2017/18					Explanation	
					MYR Rating	
1	[REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)]					
2	[REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)]					
3	[REDACTED - International Relations - bilateral relations, promotion and protection of UK interests abroad Section 27 (1a,c,d)]					

4	[REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)]					
5	Consular; To deliver a consistently high quality consular service with focus on priority and vulnerable customers. [REDACTED - International Relations Section 27 (1c,d)- promotion and protection of UK interests abroad; Policy Development Section 35 (1a)] Proactive communications campaigns including the use of online and social media. Crisis preparedness fully embedded in the Embassy culture with a high level of preparedness at Post.					
Outcomes for 2014/15 Please set out the main outcomes for the year ahead, in order of priority, indicating which of the Four-Year Goals they will help to achieve		4 Year Goals	FCO Priority Outcome/ OGD Lead	ODA (Y/N)	MYR Rating	EYR Rating
(i)	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK interests abroad Section 27 (1a,b,c,d) ; Commercial Interests - prejudice interests of person and public authorities Section 43 (2)]	1	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK interests abroad	N	Red	Amber
(ii)	[REDACTED - International Relations- promotion and protection of UK interests abroad Section 27 (1c,d) ; Commercial Interests - prejudice interests of person and public authorities Section 43 (2)]	1	[REDACTED - International Relations- Bilateral relations; relations with international	N	Amber	Amber
(iii)	[REDACTED- International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK interests abroad Section 27 (1a,b,c,d) ; Commercial Interests - prejudice interests of person and public authorities Section 43 (2)]	1	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and	Y	Green	Green

(iv)	[REDACTED - International Relations - Promotion and protection of UK interests abroad Section 27 (1c,d)]	1	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK	N	Amber	Amber
(v)	[REDACTED - International Relations - Bilateral relations, Promotion and protection of UK interests abroad Section27 (1a, c,d)]	1,4	[REDACTED - International Relations- Bilateral	N	Green	Green
(vi)	Building on the FS visit deliver a Roundtable in UB which has defined business outcomes for our Prosperity and Security objectives.	1,4	[REDACTED - International Relations- Bilateral	N	Green	Green
(vii)	Support CROM Beijing's achievement of Consular business targets. Good working relationship between teams and regional contact centres. Staff well-managed, trained, motivated and confident.	5	[REDACTED - International Relations- Bilateral relations; relations with	N	Green	Green
(viii)	[REDACTED - International Relations - Promotion and protection of UK interests abroad Section 27 (1c,d)]	1	[REDACTED - International Relations- Bilateral relations; relations with international	N	Green	Amber
(ix)	Lobbying of MFA and reporting, in support of key UK requests with direct relevance to Mongolia; EIT12, PSVI, OGP, UN issues (including support for UK nominees for jobs) and MDGs.	3	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and	N	Amber	Green

(x)	Fund and support delivery of HRDF & BPB projects through external parties, which have a positive impact on GoM and Mongolian institutions, prioritising activity; Climate Change and Environment, MDGs, Democracy and Good Governance. Maximise ODA-able activity.	2	[REDACTED - International Relations- Bilateral relations; relations with international organisations;	Y	Green	Amber
(xi)	Enhance the profile of the UK Alumni/Chevening network, through sponsored events, which multiply our ability to engage with Government, Civil Society and business. Prioritise activity in health, education and environmental sectors. Evidence gathered for effective business case for British Council's return.	2	[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK interests abroad Section 27 (1a,b,c,d)]	N	Green	Green
(xii)	[REDACTED- International Relations - Bilateral relations; Promotion and protection of UK interests abroad Section 27 (1a, c,d)]	4	[REDACTED - International Relations- Bilateral relations; relations with international organisations;	N	Green	Green
(xiii)	Corporate Management; Local Budget and BPB procedures adhered to, efficiency savings delivered (VAC), corporate returns (Security, Management, CBP etc) managed in accordance with published guidance which supports the delivery of cross sectoral activity.	All		N	Green	Green

Diplomatic Excellence Outcomes for 2014/15 Please set out your Outcomes (1-2) for the year ahead to strengthen capability in support of Diplomatic Excellence.		Diplomatic Excellence Strand (Policy, People, Network)	MYR Rating	EYR Rating
a	Work with FCO London to increase Post's ability to function routinely at 'Official'. This will empower increased inclusiveness and productivity across all staff in policy formation and decision making at Post through overcoming the hurdles local staff not having access to Restricted tier material.	Policy	Green	Green
b	By 1 May 2014, deliver on outstanding elements of the One Global Workforce agenda. Ensure Line Managers and all staff enshrine in PDPs, a focus on knowledge professionalisation in economic, trade and project delivery activities.	People	Green	Green
c	Enhance Post's strategic oversight of Mongolian activity through analysis and reporting of multi-media. Maximise the impact of project funds and high-level visits through a wider range of media communications and engagements, including a media strategy that encompasses activities of all Embassy sections.	Network	Green	Green
			Overall MYR Rating	Overall EYR Rating



Mid-Year / End-Year Review

Managers should review their Post's / Directorate's progress at the MYR and EYR stages and provide RAG ratings on a scale of 1 to 5 and a brief explanation for the ratings.

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Explanation

[REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)]

[REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)]

[REDACTED - International Relations - bilateral relations, promotion and protection of UK interests abroad Section 27 (1a,c,d)]

Currently a stable [REDACTED - International Relations Section 27 (1a) BILATERAL RELATIONS] democracy which we must support. The government continues to reach out to Europe with top-level visits. [REDACTED - International Relations Section 27 (1a) BILATERAL RELATIONS] Mongolian army punches well above its weight in peacekeeping contributions - with training and assistance from UK which is greatly valued.

An effective consular operation. Increased use of social media has raised post's profile considerably. [REDACTED - International Relations Section 27 (1c,d) - promotion and protection of UK interests abroad; Policy Development Section 35 (1a)] Crisis plan in place and actively refined and tested.

Explanation

[REDACTED Section 43 (2) COMMERCIAL RELATIONS]. HMA has provided constructive advice to both sides [REDACTED Sections 43 (2) and 27(1a) COMMERCIAL AND BILATERAL RELATIONS] The Government secured some public support for the project through an informal referendum and has since put several key pieces of enabling legislation through parliament. [REDACTED Section 27(1a) BILATERAL RELATIONS] Speaker and less vocal public opposition have helped. No deal yet but the gaps on outstanding issues are narrower and prospects for one are somewhat brighter [REDACTED Section 27(1a) BILATERAL RELATIONS]

[REDACTED - International Relations- promotion and protection of UK interests abroad Section 27 (1c,d) ; Commercial Interests - prejudice interests of person and public authorities Section 43 (2)]

[REDACTED - International Relations- Bilateral relations; relations with international organisations; promotion and protection of UK interests abroad Section 27 (1a,b,c,d) ; Commercial Interests - prejudice interests of person and public authorities Section 43 (2)]

[REDACTED - International Relations - Promotion and protection of UK interests abroad Section 27 (1c,d)]

[REDACTED - International Relations - Bilateral relations, Promotion and protection of UK interests abroad Section 27 (1a, c,d)]

Mr Swire's useful, intensive visit progressed a range of key issues.

CMP revision and 'survival pack for 8' identified as an operational necessity and purchased in FY. More liaison with new UKB team and local Dip Corps, NGOs etc for establishing a more formal 'warden' network linking into NGOs specifically, with countrywide spreads. CROM supportive with Consular advice and forward objective setting. Travel Advice reviewed regularly. CMP table-top exercise held March 2015. Full spend of consular budget achieved. Consular outreach events held and network contacts established including local airlines, EU consular officers and local authorities at border crossings. Successful transition to new online consular booking system and webpage updated.

[REDACTED - International Relations - Promotion and protection of UK interests abroad Section 27 (1c,d)]

Lobbying summary; established Mongolia co-sponsorship of World anti-Death Penalty day (Oct); UNGA 69 Human Rights re Syria, DPRK (& sanctions) and Ukraine; UK ITU candidate support; GoM supported PSVI and attended summit; Arms Trade Treaty; Iran sanctions; GoM attended July's NATO Summit; post and JM Team successfully lobbied UK Gov for GoM participation in Afghanistan Conference; Despite active lobbying, [REDACTED - International relations - Bilateral Relations Section 27 (1a)]

Due to cut in BPB from £252,000 to £50,000, we only had one project this year - Environmental Sequestration Trust (EST). Project management followed central guidance and expenditure was to plan. Change of PM in November led to risks from changes to Cabinet but project successfully completed in Feb 2015 with strong participation from across the new Government. This laid a solid basis for further EST work in Mongolia. DHM participated in ICRC's December, East Asia Regional Workshop 'Strengthening Community Resilience in Crises'(funded from DFID through Red Cross, 2013 funds). Following successful lobbying Mongolia pledged to contribute \$50m to the Global Green Fund. The embassy has been actively involved in supporting Mongolia as Chair of the Freedom Online Coalition 2015. Lack of resources for projects outside of core prosperity work is noticed by GoM and has a negative impact.

Our business case in the Chevening review made a positive impact and at the time of writing Mongolia is now in the frame for 9 Chevening Scholarships in 2015-16 - not taking into account potential Ministry of Education support. The increase should not reduce efforts to develop partnerships with private business which remains crucial for the long term development of Chevening. The Chevening Communications Team was one of three main winners of this year's Global Communications Award. Digital engagement to promote Chevening in Mongolia led to astonishing results and helped triple Mongolia Chevening applications for 2015-16. The alumni group made good steps forward with an increased number of British trained Mongolians holding positions of influence in government and the private sector and using the network well. Post also provided effective support to the UK based Camden & Islington NHS trust to build partnership on mental health with Mongolian partners. And is building links with local universities, participating in events, e.g. judging panel for English speaking competition as well as supporting environmental projects, e.g. attending 3GI conference.

[REDACTED - International Relations - Bilateral relations; Promotion and protection of UK interests abroad Section 27 (1a, c,d)]

Post is on target to achieve a full spend for the year. UKVI savings £14k finally accepted by RMU APD London in November. However, Post struggled to balance its books in the third quarter because of delays in the receipt of pro rata increases for increased UKTI team, in some part because of staff changes in UKTI RMU UK. UKTI team are still forecasting an overspend but we have offset this by FCO underspend through postponing maintenance work until next financial year and covered some trade expenditure with FCO representational spend as trade is key to our overall objectives. All procedures have been followed correctly and deadlines met and a good working relationship with the new Corporate Service Centre in Manila has been established.

Explanation

Steady progress on inclusivity although London have a critical role in sense checking the classification of material sent to posts to action i.e. lobbying.

Achieved all OGW goals. Local Staff Survey results improved on 2013 80%, to 89%. Follow-up action in 2015 agreed with Local Staff Association and carried out, with specific focus on bullying and Good Line Manager campaign.

PPA refresh sees use of Facebook and Twitter with level of engagement on Facebook increase dramatically. Knowledge database created on Leading Personalities. Significant improvement in Embassy's public profile.

Overall Progress (max 250 words)

