

Feedback from the Nuclear Decommissioning Supply Event 2015

I would like to take the opportunity to personally thank everyone for taking the time to attend the NDA Supply Chain Event and making it a huge success. Thank you to those who contributed to the feedback, which will help to shape our future events. A summary of the feedback results is detailed below.

Kind regards,

Ron Gorham

Head of Supply Chain Optimisation and SME Champion.

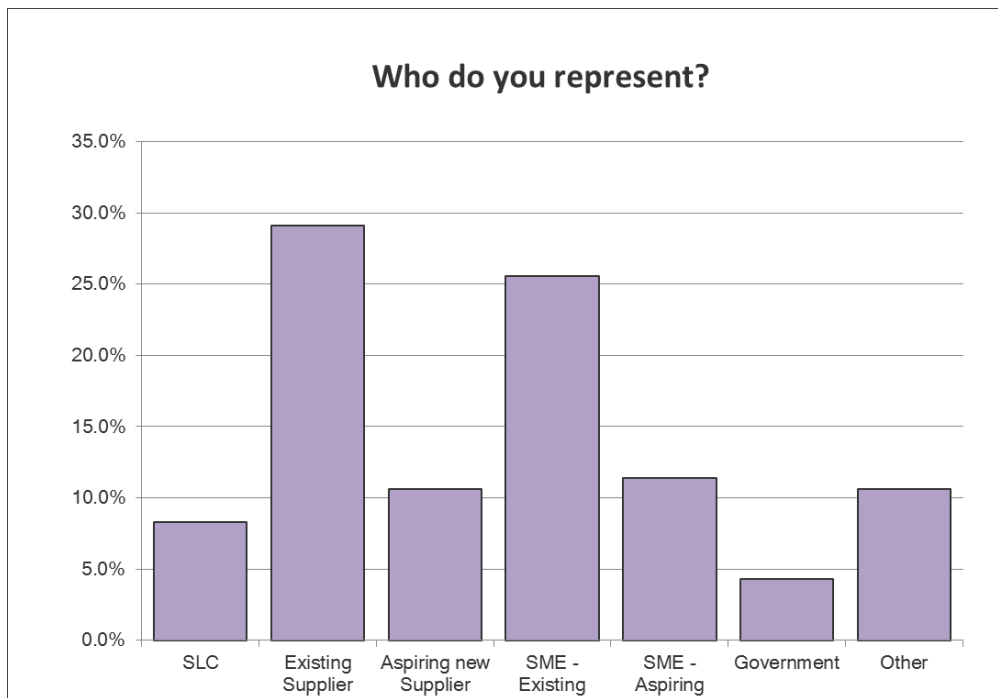
In summary the findings of the feedback are:

NB: We have removed the numerous comments from some of the questions as these were intended to help shape next year's event, the only exception being to question 19 where we expressly invited comments which could be published.

- The event generally was considered to be a huge success with **97.3%** of those that responded strongly agreeing or agreeing that the day had been a good use of their time.
- **37%** of responders were existing or aspiring SME's, **39.7%** were existing or aspiring suppliers, **4.3%** from Government and SLC's responders were **8.3%** with **11.7%** listing themselves as 'Other'
- **39.8%** knew about the event because they had attended in previous years. It was followed by word of mouth at **20.1%**.
- The **Exhibitor stands** and **Networking** with the Tier 2s/other suppliers were considered to be the most useful parts of the day with the afternoon presentations proving the least useful.
- Of the companies that did not consider submitting an entry for the Supply Chain Awards, the main reasons were they did not know about them or they did not have anything worthy to submit or they were new to the industry.
- Great event with good networking opportunities, however more time and space to do this would be beneficial. Suggestions to either open the exhibition hall earlier/ make the event a two-day one and/or make the morning presentations optional. The poor quality of the food was raised by a lot of the responders again. Many people commented that making the event a paid for one would deter many smaller companies.

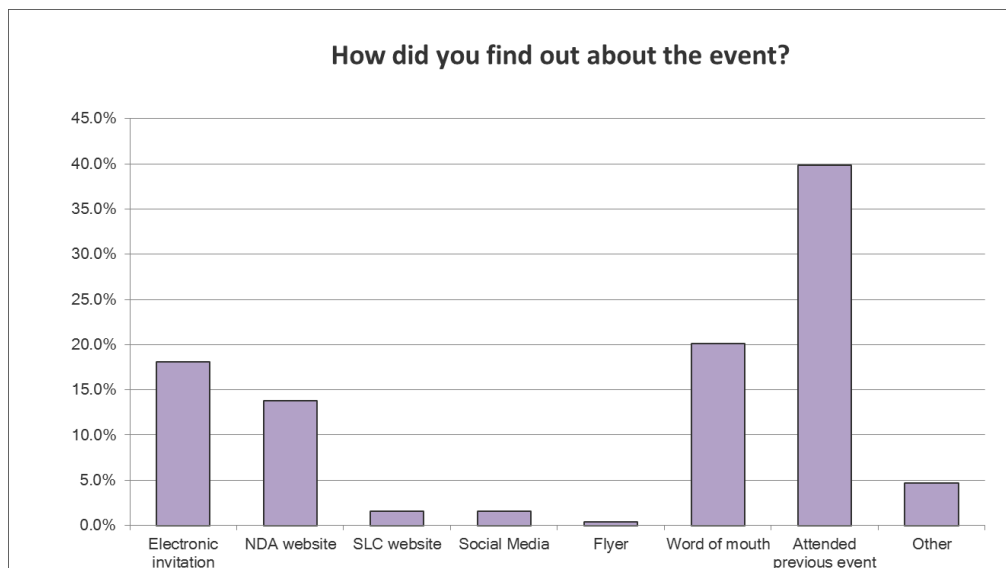
Detailed results breakdown

Question 1:



Answer Options	Response Count
SLC	21
Existing Supplier	74
Aspiring new Supplier	27
SME - Existing	65
SME - Aspiring	29
Government	11
Other	27
<i>answered question</i>	254
<i>skipped question</i>	0

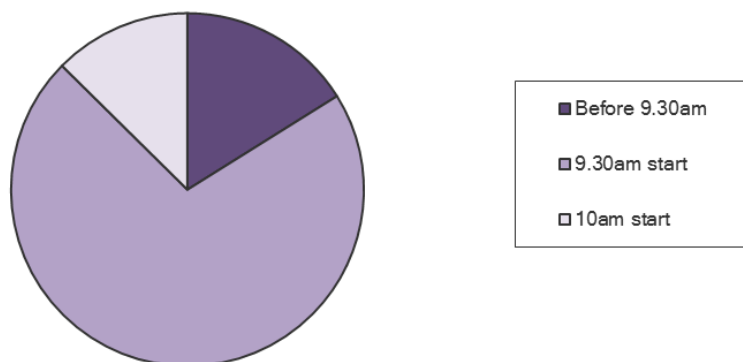
Question 2:



Answer Options	Response Percent
Electronic invitation	18.1%
NDA website	13.8%
SLC website	1.6%
Social Media	1.6%
Flyer	0.4%
Word of mouth	20.1%
Attended previous event	39.8%
Other	4.7%

Question 3:

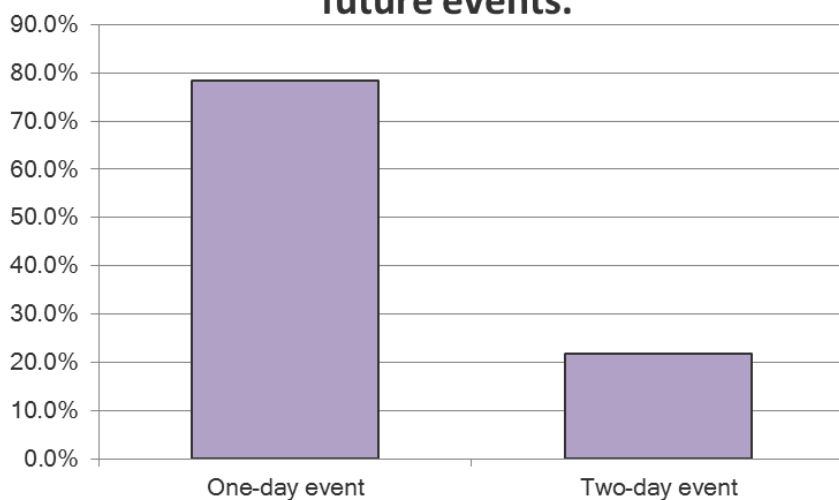
Following last years feedback we brought the start time forward to 9.30am and kept the event over one day. However it would be helpful to understand if you have a preference for future events. Please select you preferred start time for future events.



Answer Options	Response Percent
Before 9.30am	16.1%
9.30am	71.3%
10am	12.6%

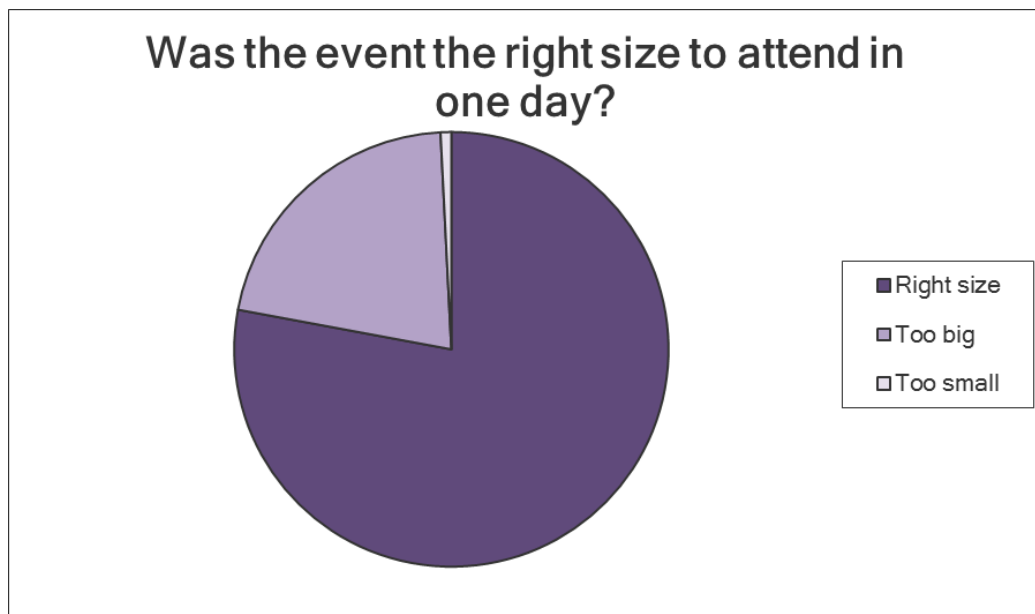
Question 4:

Please select your preferred duration for future events.



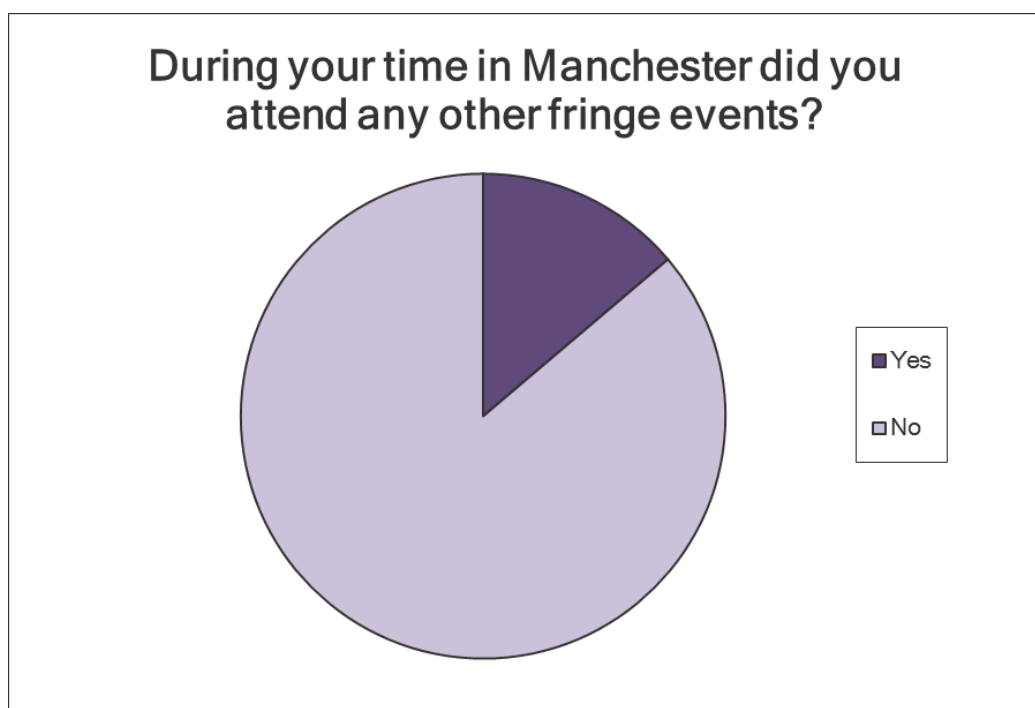
Answer Options	Response Percent
One-day event	78.3%
Two-day event	21.7%

Question 5:



Answer Options	Response Percent
Right size	78%
Too big	21.3%
Too small	0.8%

Question 6:



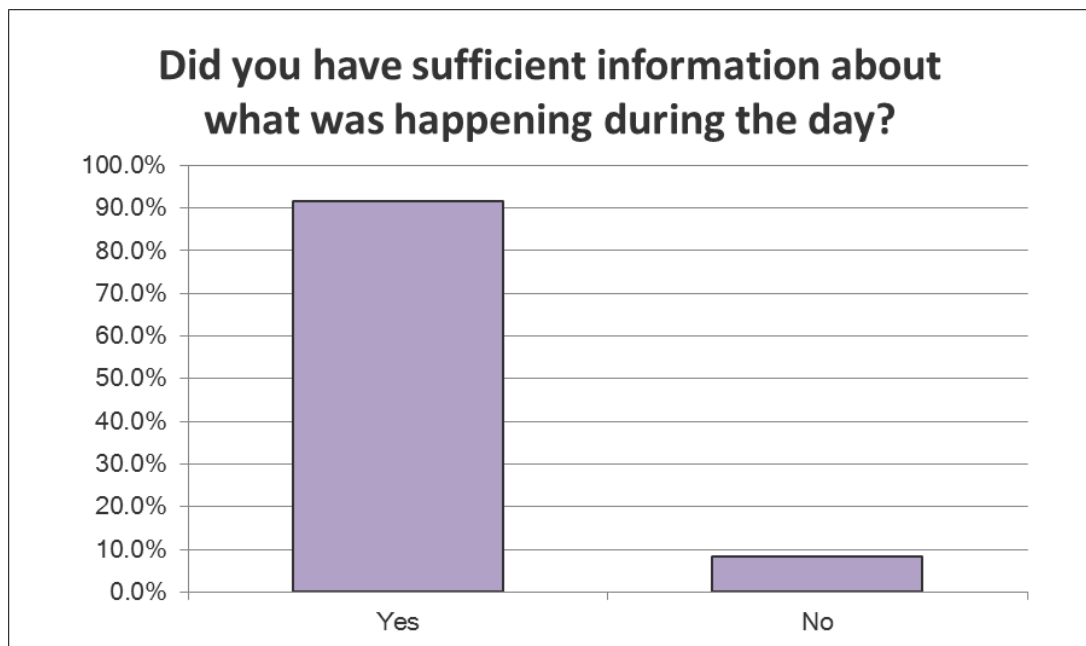
Answer Options	Response Percent
Yes	13.8%
No	86.2%

If yes please give more details:

BEC cluster meeting and NIA decom group meeting
 BECBC waste management and decommissioning group meeting
 SME mentoring scheme
 BECBC members meeting
 One-to-one meeting with contacts and clients
 Customer meetings
 Energy Coast Monthly Meeting at Morson HQ
 NIA Dinner

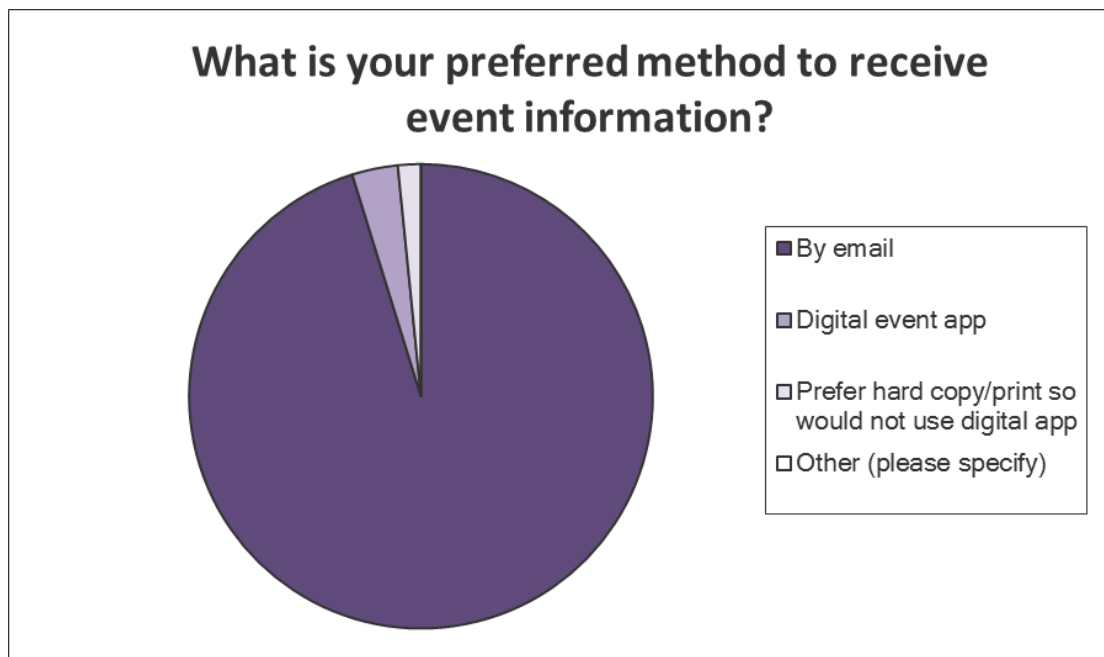
UKTI-organised site visits
 Nu-Tech event, Risley, 3rd November
 WiN Speed Mentoring

Question 7:



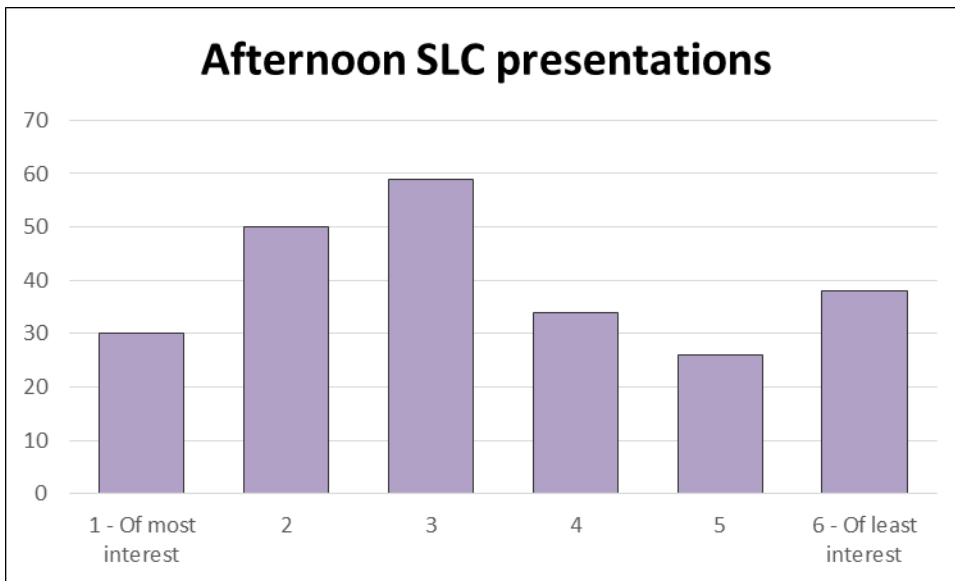
Answer Options	Response Percent
Yes	91.7%
No	8.3%

Question 8

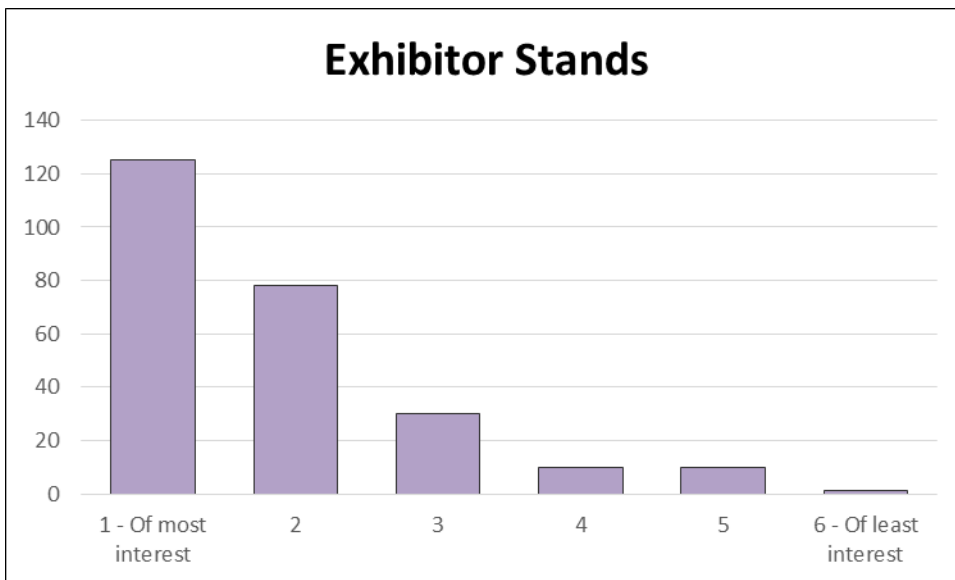


Answer Options	Response Percent
By email	95.3%
Digital Event app	3.2%
Prefer hard copy/print so would not use digital app	1.6%
Other	0%

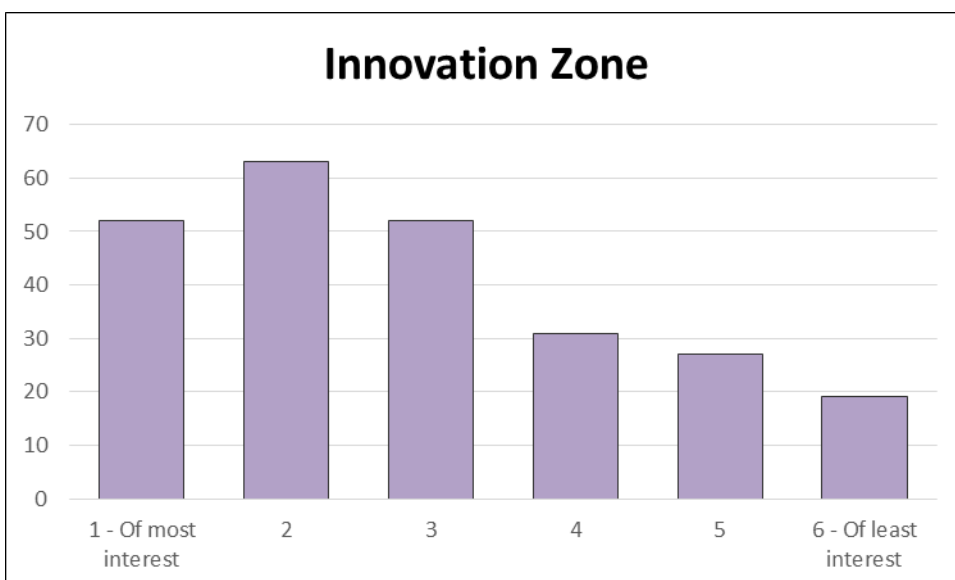
Question 9: Which feature(s) was of most interest to you during the day? Please rank - 1 as the highest and 6 as the lowest.



Answer Options	Response Count
1 - Of most interest	30
2	50
3	59
4	34
5	26
6 - Of least interest	38

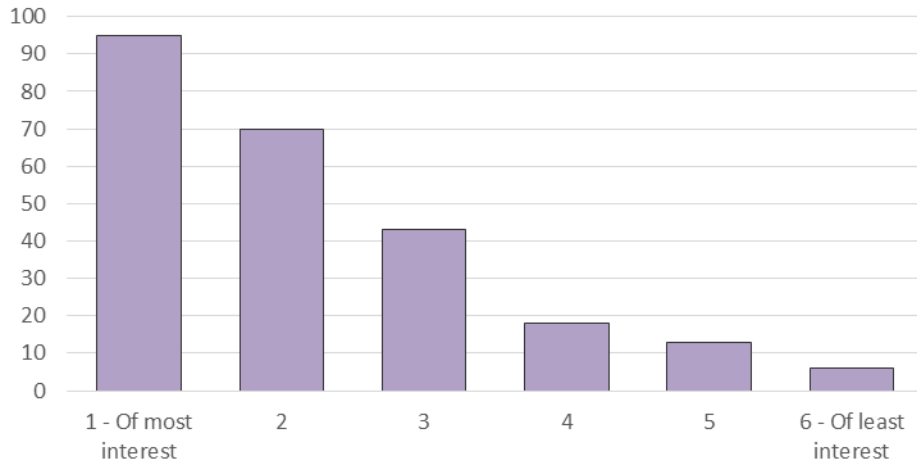


Answer Options	Response Count
1 - Of most interest	125
2	78
3	30
4	10
5	10
6 - Of least interest	1



Answer Options	Response Count
1 - Of most interest	52
2	63
3	52
4	31
5	27
6 - Of least interest	19

Networking with the NDA/SLCs



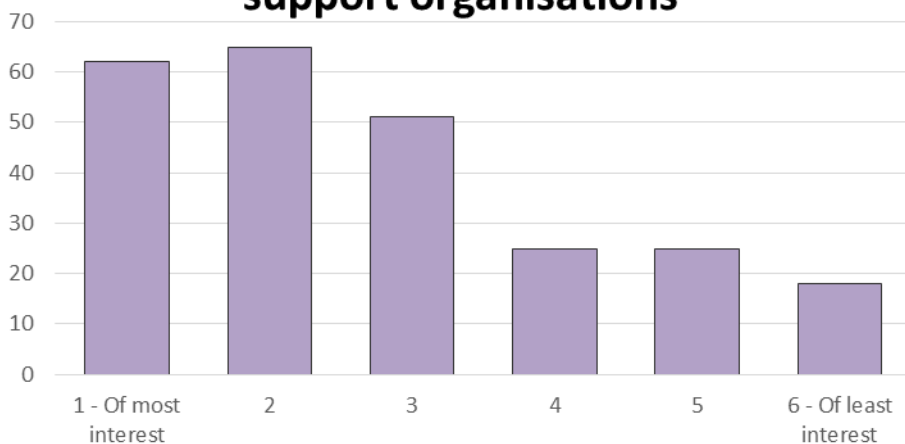
Answer Options	Response Count
1 - Of most interest	95
2	70
3	43
4	18
5	13
6 - Of least interest	6

Networking with the Tier 2s/other suppliers



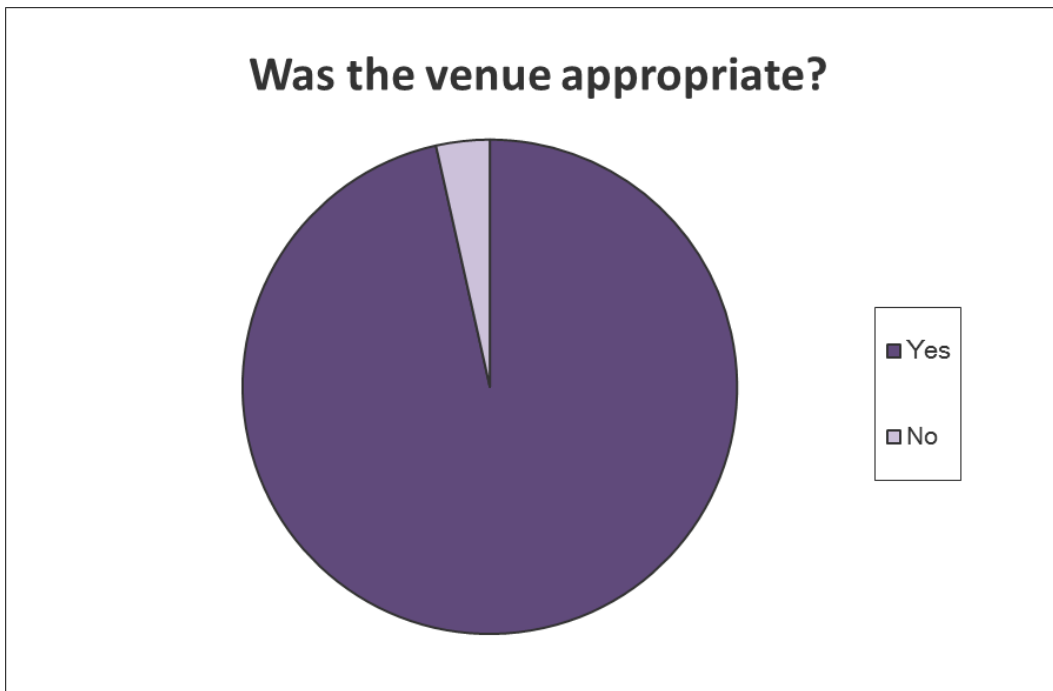
Answer Options	Response Count
1 - Of most interest	119
2	84
3	28
4	5
5	8
6 - Of least interest	3

Networking with the Government / support organisations



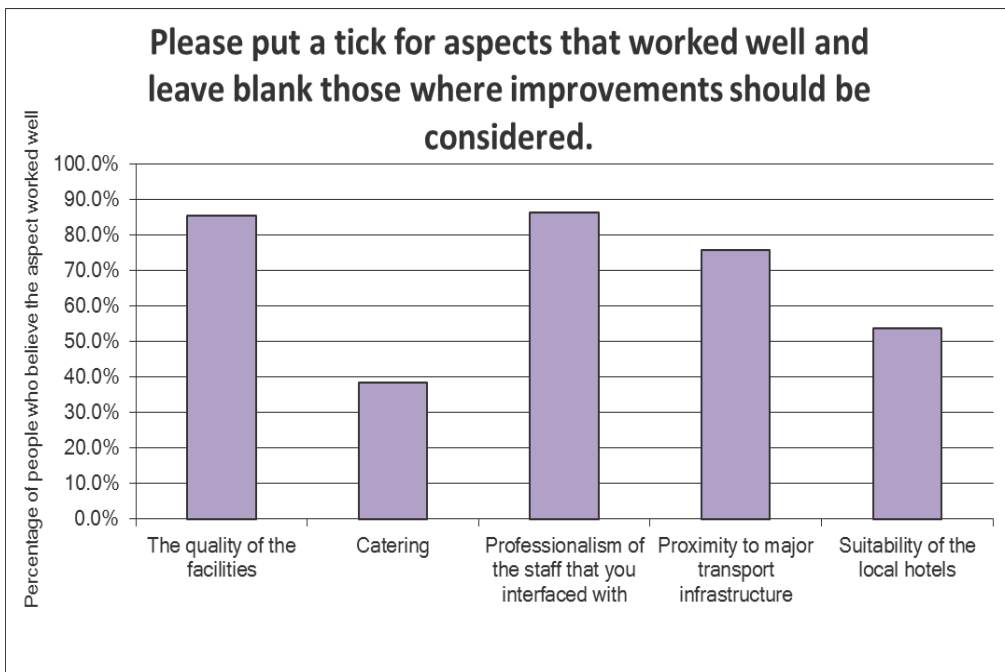
Answer Options	Response Count
1 - Of most interest	62
2	65
3	51
4	25
5	25
6 - Of least interest	18

Question 13



Answer Options	Response Percent
Yes	96.5%
No	3.5%

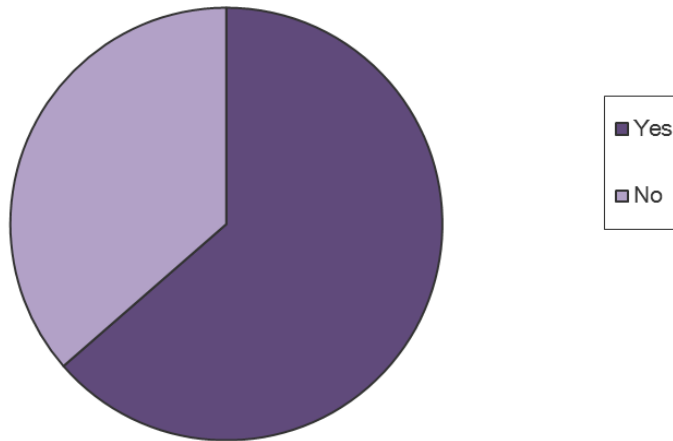
Question 14



Answer Options	Response Percent
The quality of the facilities	85.7%
Catering	38.5%
Professionalism of the staff that you interfaced with	86.5%
Proximity to major transport infrastructure	75.8%
Suitability of local hotels	53.7%

Question 15

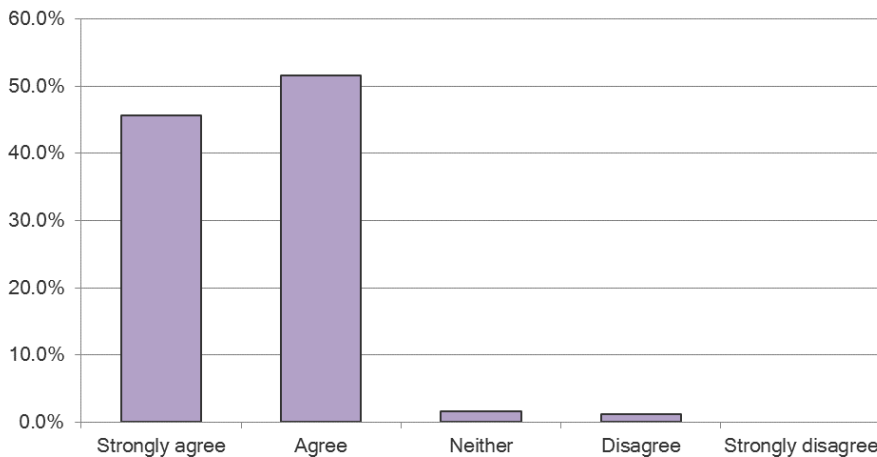
This event has been free to attend in the past. In light of the current financial environment NDA may have to consider alternative financial arrangements for future events . Would you still find the event valuable if you had to pay a contribution towards



Answer Options	Response Percent
Yes	63.6%
No	36.4%

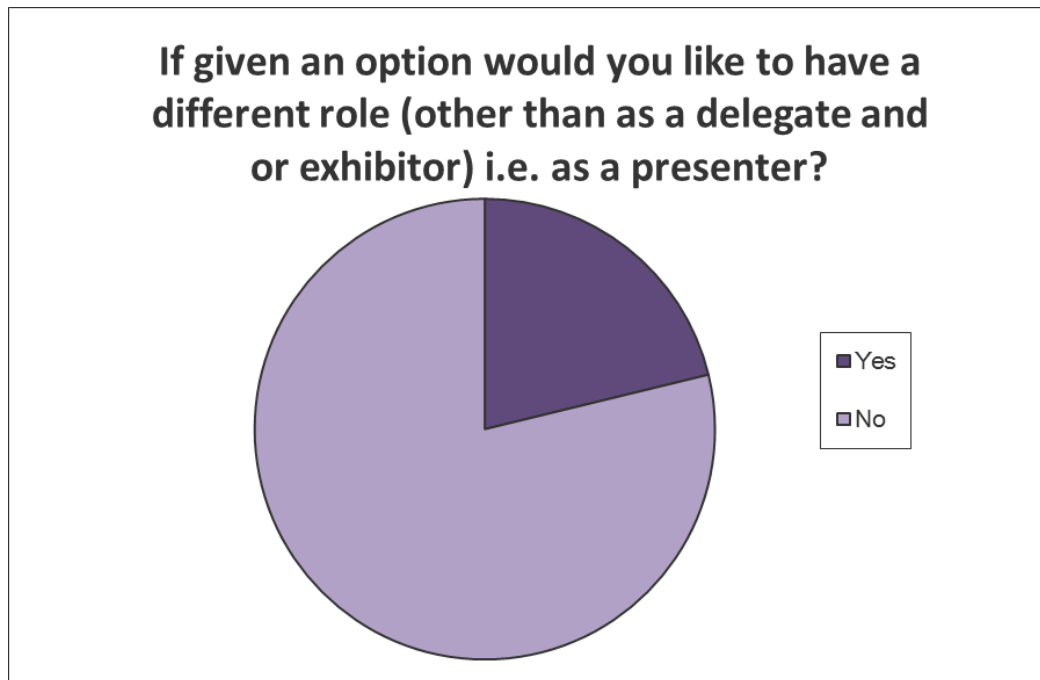
Question 16

Taking everything into account, has the day has been a successful use of your time?



Answer Options	Response Count
Strongly agree	45.7%
Agree	51.6%
Neither	1.6%
Disagree	1.2%
Strongly disagree	0%

Question 17



Answer Options	Response Percent
Yes	21.2%
No	78.8%

Question 19: Do you have any comments or feedback you would be willing for us to share for publicity purposes?

- Great opportunity to network with all in the nuclear industry.
- This was an extremely good event. The best in the Industry anywhere in the world.
- Well done it was a great event, keeping the event free for exhibitors or keeping low-cost encourages emerging technologies to be displayed.
- The event is the biggest & best of its kind in the nuclear industry. The NDA staff and SLC staff worked extremely hard to get to meet everyone at the event. The organising of the event was excellent and was seamless. A good day spent at a very worthwhile event. Well done to the NDA.
- Innovation zone really helped us contact with potential customers - please do the same again next year.
- Excellent event with a refreshing culture of collaboration evident between all parties.
- The NDA event is a showcase for the civil nuclear industry in the UK. I cannot think of an organisation or even a person that was not there. A great success again on 2015.
- Overall the event maintains its commitment to SME's and continues to give them very meaningful exposure.
- The best event for the nuclear industry ... by far.
- Excellent event for both existing and new suppliers to assess the Decommissioning Sector market opportunities.
- Thank you to NDA and Marick Communications for setting up another excellent event!
- I found attendance at this conference an outstanding forum for prospective SME's to gain an improved understanding of the sector and what its main drivers are. This is gained not just from attendance at the conference, which effectively 'pushes' information at the delegates, but by two way discussions with the wide range of exhibitors who are in attendance.
- A very difficult sector for new SME's to break into and these types of events do help. NDA and SLC's are achieving success in increased spend with SME's but is this through increased spend predominately with existing SMEs in the supply chain or an increase in the SMEs operating in the supply chain? If value for money through competition and increased innovation is to be achieved then the focus and monitoring should be on the latter.
- Excellent exhibition and conference, facilities and content.
- Another well organised event - well done.
- Best event in the nuclear industry. Professional, interesting with great networking opportunities. Allows relationships to be built, partnerships to be formed and business to be done!
- This event brings together representatives of almost the entire Nuclear Decommissioning market and as such it is the single most important supply chain event in our Calendar. The pre exhibition speeches were varied, interesting and entertaining and set the scene for what was a great day. Thank you NDA.
- This event is now the UK's annual nuclear decommissioning forum represented at every tier level in the supply chain, and everyone gets the same size stand - fair play.

- Another very good event thank you.
- For new entrants into the market, like ourselves, the event offered a wealth of information, networking opportunities and was an economic way to get our product in front of potential buyers.
- Great event, venue, and presenters. The best one I have attended (even against aerospace events I have attended). Keep up the good work.
- Well done to the NDA, another excellent supply chain event.
- Excellent event, well attended and a lot of useful information available from knowledgeable people.
- A well-planned, well organised outstanding event with a professional but friendly atmosphere that no company who wants to work within the NDA Estate or already works in should miss.
- We really enjoyed the event and considered that it was an excellent opportunity to network with buyers and the supply chain.
- I found it a very worthwhile and enjoyable day
- It was an excellent event and very well organised. The NDA Estate Supply Chain Event is an excellent opportunity to meet, network with and get together with Customers & Suppliers alike to find out what is going on within the industry sector and future developments. It's always a good thing to put faces to names, meet new people and hear of their experiences; also a good opportunity to sort out any issues/ resolve problems.
- Best event of the year to really meet people who want to do business as both buyers and sellers.
- The event is becoming a victim of its own success, that is to say - too big for one day. There was a real buzz about the place and we made good new contacts for future mutually beneficial business.
- This is an excellent event, free at point of access. I regard this as the most value event attended during the year.
- Fantastic event well worth visiting.
- After ongoing largely unsuccessful attempts to diversify into the nuclear supply chain, this event was a fantastic opening as it allowed us to network with a massive portion of the sector in one place - excellent event!
- Great event for access to organisations and businesses in all areas of the nuclear supply chain.
- For small companies and those new to the market the cost, location and size of the event makes it a 'must attend' day and excellent value.
- The NDA Decommissioning Supply Chain is the biggest annual UK event for our industry. It's a fantastic opportunity for all the major organisations, decision makers, influencers and suppliers to be under the same roof on the same day. It's a unique experience to be able to network, forge relationships and generate business and long may it continue.
- Excellent event covering the entirety of the supply chain. Great networking opportunity
- An excellent event providing the opportunity to engage with a number of other companies to identify opportunities to work together in the future.
- The NDA Supply Chain event is essential to us because as well as supporting the NDA it enables us to network with our SLC clients, meet representatives from our own existing supply chain and engage with potential new suppliers.
- Great venue, great event, great day!
- The NDA provided us with a great opportunity and atmosphere to network with current clients and to showcase ourselves to organisations wanting to know more about skills for nuclear.
- A great example of how to bring suppliers from all areas and levels together
- The presentation stage was very impressive and very professional.
- A "must do" for any supplier involved with or aspiring to supply into the nuclear decommissioning market.
- A very useful event giving the opportunity to meet with existing and new customers, mingle with competitors and discuss potential new projects all in one day and under one roof.
- Yes, we were thrilled that the NDA Senior Team and Rear Admiral Mike Wareham took the time to show genuine interest in our capabilities.
- This is a great event highlighting the diverse challenges, innovations and success stories in the nuclear industry.
- It was great to here right at the outset, the degree of positive impact that the Sharing in Growth Programme is already having from NDA perspective.
- A first class opportunity for aspirant and established suppliers to understand and develop opportunity in this long-term market.
- An excellent event for engaging with both the supply chain and SLCs.
- Great event which has improved over the past few years.
- It was good to see both new and familiar faces at what has to be the one of the best annual events in the nuclear industry's calendar.
- It was a very well organised event and we look forward to attending and exhibiting next year
- With a critical mass of people it presents a rare opportunity for networking and learning.