



Our ref: 721114
Your ref:

[REDACTED]
Via Email

[REDACTED]@googlemail.com

Tony Malone
Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

4 June 2015

Dear Mr [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 15 April regarding the outsourced ICT Services. You requested:

1. *Network Provider(s) - Please provide me with the network provider name.*

All Highways England phones are with O2.

2. *Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.*

The forecast annual spend, not including hardware, is £300,000

3. *Number of Users- Number of connections for each network provider.*

Highways England has 208 3G Data Sims and 1970 Mobile Sims.

4. *Duration of the contract- please state if the contract also include contract extensions for each provider.*

It is a 5 year contract

5. *Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.*

The contract was signed in August 2013

6. *Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date*



I require the contract dates of the signed agreement. If the contract is rolling please state. –

The contract expires August 2018.

7. *Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.*

The contract is due to be reviewed in August 2017.

8. *The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me the actual job title.*

Transition Manager - Telecommunications
All contact should be made via the Highways England Information Line:
Tel: +44 (0) 300 123 5000 Email: ha_info@highway.gsi.gov.uk

If the supply of mobile phones is provided by an external organisation please state the name of the organisation, the number of users (Connections of your organisation only) and the name of the network provider.

Our mobile phones are not supplied by an external organisation.

Please can you provide me with the latest information- If the organisation's is currently out to tender please can you also state the approx. date of award along with the information above.

We are not currently out to tender.

Also if contract in the response has expired / rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

The contract has not expired or is rolling.

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

The contract was not awarded in the last three months.

In keeping with the spirit and effect of the Freedom of Information legislation, all information disclosed to you is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](http://Gov.uk).



If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. I would be grateful if you would contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely

A handwritten signature in black ink, appearing to read "Tony Malone".

Tony Malone
Chief Information Officer
Highways England

