

ImmForm Helpsheet 2 System requirements

The minimum recommended system requirements for using ImmForm are set out below. ImmForm may work outside of these recommendations, but performance and usability may be adversely affected. You may wish to discuss these requirements with your local IT support.

Browser

Currently, ImmForm is designed and tested to work with Internet Explorer (versions 7, 8 and 9) only. If you try to use other browsers, you will be prevented from opening the website and a link to the download website for Internet Explorer will be displayed (www.windows.microsoft.com/en-GB/internet-explorer/downloads/ie). We hope to modify and test ImmForm in the future to work with the most common browsers.

Screen resolution

ImmForm is designed for a minimum screen resolution of 1024 x 768.

Internet speed

For ImmForm, we recommend a broadband internet connection with a minimum of 2000 kbps download speed. Connection via dial-up is not recommended.

Tip: If your connection is below this speed, please close all other applications on your PC and run the broadband speed test again. If the broadband speed is still low, please try accessing the website when fewer users are accessing the internet (i.e. before 9.30am or after 5pm) and raise the issue with your local IT support.

Tip: You can check your connection speeds at several websites, such as www.mybroadbandspeed.co.uk – see the *ImmForm Troubleshooting Helpsheet* for more details.

Website address (URL)

To access ImmForm, you need to use the following website address (URL) <https://www.immform.dh.gov.uk> (entering just www.immform.dh.gov.uk or <http://www.immform.dh.gov.uk> will automatically redirect you to the secure site). If you have problems accessing this, please check with your local IT support that there are no firewall, proxy server or internet browser privacy or security settings that are preventing you accessing this address (see the *ImmForm Troubleshooting Helpsheet* for more details).