

MAN

NATIONAL STATISTICS OMNIBUS SURVEY - March 2014 Module MAN Aviation for DfT

ASK ALL

Intro1

The next set of questions is being asked on behalf of the Department for Transport. The questions are about air travel from the United Kingdom. The United Kingdom includes England, Wales, Scotland and Northern Ireland.

This module is MAN Aviation

(1) Press <1> to continue

ASK ALL

MAN_1

In the last 12 months, that is since [Current date - 1 year], have you travelled by plane at all, either within the United Kingdom or to go abroad? Please include business travel as well as leisure travel and visiting friends or family. Only include flights that originate in the UK.

Exclude flights where the outward flight was undertaken more than 12 months ago.

Exclude air travel by people whose jobs it is to fly by plane e.g. pilots/cabin crew/crop sprayers/air ambulance etc. Ask these people to think only about flights they made for their own purposes.

Do not include flights from RAF bases.

Do not include trips made simply for the pleasure of going on a plane rather than to get somewhere.

- (1) Yes
- (2) No

- (3) I choose not to fly (Spontaneous only)
- (4) Housebound (Spontaneous only)

ASK IF: MAN_1 = 1

MAN_2M

NAN1

Looking at this card, what types of flights starting from the UK have you taken in the last 12 months? Please count each individual flight starting from a UK airport.

UK includes England, Wales, Scotland and Northern Ireland.

Short-haul means continental Europe, including EIRE. Long-haul means outside Europe.

Code all that apply.

SET [3] OF

- (1) Domestic - to other UK locations
 - (2) Short-haul international - to somewhere else in Europe
 - (3) Long-haul international - to somewhere outside Europe

 - (4) Don't know (Spontaneous only)
-

ASK IF: MAN_1 = 1

AND: MAN_2M=1

MAN_3

How many domestic flights (within the UK) did you make by plane during the last 12 months? Please count the outward and return flight and any transfers as one trip. If you don't know the exact number please give your best guess.

Flights should start in the UK.

1..300

ASK IF: MAN_1 = 1

AND: MAN_2M=2

MAN_4

How many short-haul flights starting from the UK did you make to Europe during the last 12 months? Please count the outward and return flight and any transfers as one trip. If you don't know the exact number please give your best guess.

Flights should start in the UK.

1..300

ASK IF: MAN_1 = 1

AND: MAN_2M=3

MAN_5

How many long-haul flights starting from the UK did you make during the last 12 months? Please count the outward and return flight and any transfers as one trip. If you don't know the exact number please give your best guess.

Flights should start in the UK.

1..300

ASK IF: MAN_1=1

AND: MAN_2M=4

MAN_6

Earlier you stated that you have taken a flight in the last 12 months but you didn't know whether it was within the UK, short-haul or long-haul. How many flights of unknown type did you make during the last 12 months? Please count the outward and return flight and any transfers as one trip. If you don't know the exact number please give your best guess.

Flights should start in the UK.

1..300

RECORD IF: MAN_1=1

MAN_TOT

1..1200

ASK IF: MAN_1=1

AND: MAN_TOT = 1

MAN_7

NAN2

What was the main purpose of your ^Tfly plane trip from the UK?

- (1) Business (including for employment)
- (2) For a holiday
- (3) To visit family or friends
- (4) Studies - paid for by employer
- (5) Studies - not paid for by employer
- (6) Other leisure trip (including for cultural or sporting events)
- (7) Other purposes (Please specify)

ASK IF: MAN_1=1

AND: MAN_TOT = 1

AND: MAN_7 = 7

MAN_7Sp

Please specify other purpose(s) for this plane trip

ASK IF: MAN_1=1

AND: MAN_TOT > 1

MAN_8M

NAN2

For what reasons did you travel by plane from the UK in the last 12 months?

Code all that apply

SET [7] OF

- (1) Business (including for employment)
- (2) For a holiday
- (3) To visit family or friends
- (4) Studies - paid for by employer
- (5) Studies - not paid for by employer
- (6) Other leisure trip (including for cultural or sporting events)
- (7) Other purposes (Please specify)

ASK IF: MAN_1=1

AND: MAN_TOT > 1

AND: MAN_8M=7

MAN_8Sp

Please specify other purposes for this plane trip

ASK IF: MAN_1=1

AND: MAN_TOT > 1

AND: MAN_tripDV > 1

MAN_9

NAN2

And what was the main purpose of your last plane trip from the UK?

- (1) Business (including for employment)
- (2) For a holiday
- (3) To visit family or friends
- (4) Studies - paid for by employer
- (5) Studies - not paid for by employer
- (6) Other leisure trip (including for cultural or sporting events)
- (7) Other purposes (Please specify)

ASK IF: MAN_1=1

AND: MAN_TOT > 1

AND: MAN_tripDV > 1

AND: MAN_9 = 7

MAN_9Sp

Please specify other purposes for this plane trip

ASK IF: MAN_1=1

MAN_10

NAN3

Thinking about your last plane trip from the UK, how did you travel to the UK airport?

If more than one method used, please code the method that covered the longest distance.

- (1) Car/van - private transport - vehicle left at or near the airport
- (2) Motorcycle/scooter - private transport - vehicle left at or near the airport
- (3) Bicycle - private transport - bike left at or near the airport
- (4) Given a lift - private transport - vehicle left at airport
- (5) Given a lift - private transport - vehicle not left at airport
- (6) Taxi/minicab
- (7) Bus/coach - public transport
- (8) Train - public transport
- (9) Underground/Metro - public transport
- (10) Light rail - public transport
- (11) Walked
- (12) Other (Please specify)

ASK IF: MAN_1=1

AND: MAN_10 = Other

MAN_10Sp

Please record other method used.

ASK IF: MAN_1=1

MAN_11

NAN4

How satisfied or dissatisfied were you with your journey to the airport?

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

- (6) Don't know (Spontaneous only)

ASK IF: MAN_1=1

**AND: ((MAN_10 = 1) OR (MAN_10 = 2) OR (MAN_10 = 3) OR (MAN_10 = 4)
OR (MAN_10 = 5) OR (MAN_10 = 6) OR (MAN_10 = 11))**

MAN_12M

NAN5

Why did you travel to the airport by ^Txt3 on this occasion?

Code all that apply

SET [11] OF

- (1) It was easiest by ^Txt3
- (2) It was quickest by ^Txt3
- (3) It was cheapest by ^Txt3
- (4) Public transport too unreliable
- (5) Public transport not available at time needed
- (6) Public transport fares too high
- (7) I would have had difficulty getting to a train/bus station/stop
- (8) I had too much luggage to conveniently travel by public transport
- (9) Not possible to travel to airport from home by public transport
- (10) Possibility of flight delays made it difficult to plan ahead to use public transport
- (11) Other (Please specify)

ASK IF: MAN_1=1

AND: MAN_12M=11

MAN_12Sp

Please record other reason why ^Txt3 used.

ASK IF: MAN_1=1

AND: ((MAN_10 = 7) OR (MAN_10 = 8) OR (MAN_10 =9) OR (MAN_10 = 10))

MAN_13M

NAN6

Why did you travel to the airport by public transport on this occasion?

Code all that apply

SET [10] OF

- (1) It was easier than by car/taxi
 - (2) It was quicker than by car/taxi
 - (3) It was cheaper than by car
 - (4) It was cheaper than by taxi
 - (5) Too many people/too much luggage to travel by car
 - (6) I did not want to park at the airport
 - (7) Parking costs were too high
 - (8) I don't have a car
 - (9) I couldn't get a lift
 - (10) Other (Please specify)
-

ASK IF: MAN_1=1

AND: MAN_13M=10

MAN_13Sp

Please record other reason why public transport used.

ASK IF: MAN_1=1

MAN_14

Thinking about your last trip from a UK airport, how did you check-in for your flight? (i.e. how did you choose your seat prior to baggage drop-off?)

- (1) Airport desk
- (2) Airport self-service kiosk
- (3) Internet/online and printed own boarding pass
- (4) Internet/online and printed boarding pass at airport
- (5) Other (Please specify)

ASK IF: MAN_1=1

AND: MAN_14 = 5

MAN_14Sp

Please specify other method of flight check-in

ASK IF: MAN_1=1

MAN_15

NAN7

Thinking about your last trip from a UK airport, how satisfied or dissatisfied were you with your experience at check-in?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) Don't know (Spontaneous only)
-

ASK IF: MAN_1=1

MAN_16

NAN7

(Thinking about your last trip from a UK airport)

How satisfied or dissatisfied were you with the flight information provided at the airport?

Flight information includes all sources of information e.g. screens, staff, announcements.

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

- (6) Don't know (Spontaneous only)

ASK IF: MAN_1=1

MAN_17

NAN7

(Thinking about your last trip from a UK airport)

How satisfied or dissatisfied were you with the timeliness of your flight?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) Don't know (Spontaneous only)
-

ASK IF: MAN_1=1

MAN_18

NAN7

(Thinking about your last trip from a UK airport)

How satisfied or dissatisfied were you with the cost of flights?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) Don't know (Spontaneous only)
-

ASK IF: MAN_1=1

MAN_19

NAN7

(Thinking about your last trip from a UK airport)

How satisfied or dissatisfied were you with your experience of the security screening used at the airport?

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

- (6) Don't know (Spontaneous only)

ASK IF: MAN_1=1

MAN_20

NAN7

(Thinking about your last trip from a UK airport)

How satisfied or dissatisfied were you with your experience while on board the plane on your outward flight from the UK?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) Don't know (Spontaneous only)
-

ASK IF: MAN_1=1

MAN_21

NAN7

Now thinking about the last time you arrived at a UK airport by plane, how satisfied were you with your experience of getting through border controls (immigration and customs) on your arrival?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) I haven't arrived in the UK by plane (Spontaneous only)
 - (7) Don't know (Spontaneous only)
-

ASK IF: MAN_1=1

MAN_22

NAN7

(Thinking about the last time you arrived at a UK airport by plane)

How satisfied were you with the information provided on goods you can bring back into the UK?

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

- (6) I haven't arrived in the UK by plane (Spontaneous only)
- (7) Don't know (Spontaneous only)

ASK IF: MAN_1=1

MAN_23

NAN7

(Thinking about the last time you arrived at a UK airport by plane)

How satisfied or dissatisfied were you with your experience of collecting your baggage on your arrival?

- (1) Very satisfied
 - (2) Fairly satisfied
 - (3) Neither satisfied nor dissatisfied
 - (4) Fairly dissatisfied
 - (5) Very dissatisfied

 - (6) I haven't arrived in the UK by plane (Spontaneous only)
 - (7) Don't know (Spontaneous only)
-

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

MAN_24

NAN8

In the coming year, do you think you will make more, ^Txt4 the same number of trips by plane as you did last year?

- (1) Make a lot more trips
- (2) Make a few more trips
- (3) Make about the same number of trips
- (4) Make a few less trips
- (5) Make a lot less trips

- (6) I choose not to fly (Spontaneous only)
- (7) Don't know/Can't say (Spontaneous only)

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

AND: (MAN_24 = 4 OR (MAN_24 = 5))

MAN_25M

Why do you think you will make fewer trips?

Code all that apply. Do not prompt

SET [15] OF

- (1) Too far to the airport
- (2) Difficult to get to the airport by public transport
- (3) Expensive to park the car at the airport
- (4) Afraid of terrorist attacks/afraid of flying
- (5) Do not like flying
- (6) Flights are expensive
- (7) Check-in times are too long
- (8) Too many delays to flights
- (9) Do not want to go abroad so much
- (10) Will not have so many business trips/other compulsory trips
- (11) Friends/relatives moved back to the UK
- (12) Overall cost of travel/holidays
- (13) Change in personal circumstances (eg health reasons, owning a pet, reduced income)
- (14) Concern about the environment
- (15) Recession/credit crunch/economic downturn
- (16) Other (Please specify)

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

AND: MAN_25M = 16

MAN_25Sp

Please record other reason.

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

AND: (((MAN_24 <> 1) AND (MAN_24 <> 2)) AND (MAN_24 <> 6)) AND (MAN_24 <> 7)

MAN_26

If you could, would you like to make more trips by plane next year than you currently plan to?

- (1) Yes a lot more
- (2) Yes a few more
- (3) No
- (4) Don't know (Spontaneous only)

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

AND: (MAN_24 = 1) OR (MAN_24 = 2)

MAN_27M

Why do you think you will make more trips?

Code all that apply. Do not prompt.

SET [14] OF

- (1) More destinations served from nearest airport(s)
- (2) Live close to the airport
- (3) Easy to get to the airport by public transport
- (4) Better airport security
- (5) I like flying
- (6) Cheaper flights
- (7) Check-in times are shorter
- (8) Fewer delays to flights
- (9) Want to go abroad more
- (10) Will have more business trips/other compulsory trips
- (11) Friends/relatives moved abroad
- (12) Overall cost of travel/holidays lower
- (13) Change in personal circumstances (e.g better health, increased income)
- (14) Other (Please specify)

ASK IF: (MAN_1=1) OR (MAN_1 = 2)

AND: MAN_27M = 14

MAN_27Sp

Please record other reason.

ASK IF: MAN_1 <> 4

MAN_28M

And can I check, apart from flying have you travelled abroad by any other means in the last 12 months?

SET [2] OF

- (1) Yes - by train/Eurostar
- (2) Yes - by ferry/cruise liner/ship
- (3) No

ASK ALL

MAN_29

NAN9

Please tell me to what extent you agree or disagree with the following statement:

People should be able to travel by plane as much as they want to?

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK ALL

MAN_30

NAN9

(Please tell me to what extent you agree or disagree with the following statement:)

People should be able to travel by plane as much as they want to, even if new terminals or runways are needed to meet demand?

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK ALL

MAN_31

NAN9

(Please tell me to what extent you agree or disagree with the following statement:)

Developers should be required to improve transport links if they are given permission to expand an airport?

- (1) Strongly agree
- (2) Agree
- (3) Neither agree nor disagree
- (4) Disagree
- (5) Strongly disagree

- (6) Don't know/no opinion (Spontaneous only)

ASK ALL

MAN_32

NAN9

(Please tell me to what extent you agree or disagree with the following statement:)

In order to boost the economy, new terminals and runways should be built.

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK ALL

MAN_33

NAN9

(Please tell me to what extent you agree or disagree with the following statement:)

In order to protect the local environment, we should limit the expansion of airports.

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK ALL

MAN_34

NAN9

(Please tell me to what extent you agree or disagree with the following statement:)

In order to reduce the impact of aviation on climate change we should limit the expansion of airports.

- (1) Strongly agree
- (2) Agree
- (3) Neither agree nor disagree
- (4) Disagree
- (5) Strongly disagree

- (6) Don't know/no opinion (Spontaneous only)

ASK ALL

MAN_35M

What advantages, if any, do you think expansion of your nearest airport would bring to your local area?

Code all that apply. Do not prompt

SET [7] OF

- (1) Greater range of destinations available
 - (2) More frequent flights
 - (3) Increased job opportunities
 - (4) Improved local economy
 - (5) Improvements to local roads
 - (6) Better public transport services
 - (7) Other (Please specify)
 - (8) No advantages at all
-

ASK IF: MAN_35M =7

MAN_35Sp

Please record other advantage.

ASK ALL

MAN_36M

And what disadvantages, if any, do you think expansion of your nearest airport would bring to your local area?

Code all that apply. Do not prompt

SET [7] OF

- (1) More congestion on roads
- (2) More noise from flights
- (3) Pollution
- (4) Devaluation of property prices
- (5) Loss of greenbelt/countryside
- (6) Harmful to wildlife and environment
- (7) Other (Please specify)
- (8) No disadvantages

ASK IF: MAN_36M=7

MAN_36Sp

Please record other disadvantage.

ASK ALL

MAN_37

NAN10

And would you personally be in favour of or against the expansion of your nearest airport?

- (1) Strongly in favour
 - (2) In favour
 - (3) Neither in favour nor against
 - (4) Against
 - (5) Strongly against

 - (6) Don't know (Spontaneous only)
-

ASK ALL

MAN_38

NAN11

Please tell me to what extent you agree or disagree with the following statement:

People should be able to travel by plane as much as they want to, even if this harms the environment.

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK ALL

MAN_39

NAN11

(Please tell me to what extent you agree or disagree with the following statement:)

People should be allowed to travel by plane as much as they want to, as long as damage to the environment is limited.

- (1) Strongly agree
- (2) Agree
- (3) Neither agree nor disagree
- (4) Disagree
- (5) Strongly disagree

- (6) Don't know/no opinion (Spontaneous only)

ASK ALL

MAN_40

NAN11

(Please tell me to what extent you agree or disagree with the following statement:)

Air travel harms the environment

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

MAN_41M

In what way do you think that air travel harms the environment?

Code all that apply. Do not prompt

SET [5] OF

- (1) Noise
- (2) Climate change/global warming/ozone damage
- (3) Pollution/poor air quality
- (4) Uses up/wastes a lot of fuel
- (5) Other (Please specify)

ASK IF: MAN_41M = 5

MAN_41Sp

Please record other way air travel harms the environment.

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

MAN_42

NAN11

Please tell me to what extent you agree or disagree with the following statement:

The price of a plane ticket should reflect the environmental damage that flying causes, even if this makes air travel a bit more expensive.

- (1) Strongly agree
 - (2) Agree
 - (3) Neither agree nor disagree
 - (4) Disagree
 - (5) Strongly disagree

 - (6) Don't know/no opinion (Spontaneous only)
-

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

MAN_43

NAN11

(Please tell me to what extent you agree or disagree with the following statement:)

The price of a plane ticket should reflect the environmental damage that flying causes, even if this makes air travel much more expensive.

- (1) Strongly agree
- (2) Agree
- (3) Neither agree nor disagree
- (4) Disagree
- (5) Strongly disagree

- (6) Don't know/no opinion (Spontaneous only)

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

MAN_44

Would you personally be willing to pay an extra 20% on the price of a plane ticket, to reflect the environmental damage caused by flying. For example, this would mean paying £120 instead of £100 or £360 instead of £300?

- (1) Yes
- (2) No, but I'd be willing to pay a little extra (i.e an amount less than 20%)
- (3) I wouldn't be prepared to pay anything extra

- (4) I choose not to fly (Spontaneous only)
- (5) Don't know (Spontaneous only)

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

AND: MAN_44 = 2

MAN_45

Would you personally be willing to pay an extra 15% on the price of a plane ticket to reflect the environmental damage caused by flying. For example, this would mean paying £115 instead of £100, or £345 instead of £300?

- (1) Yes
- (2) No, but I'd be willing to pay a little extra (i.e an amount less than 15%)
- (3) I wouldn't be prepared to pay anything extra
- (4) Don't know (Spontaneous only)

ASK IF: MAN_44 = 2 AND MAN_45 = 2

MAN_46

Would you personally be willing to pay an extra 10% on the price of a plane ticket to reflect the environmental damage caused by flying. For example, this would mean paying £110 instead of £100, or £330 instead of £300?

- (1) Yes
- (2) No, but I'd be willing to pay a little extra (i.e an amount less than 10%)
- (3) I wouldn't be prepared to pay anything extra

- (4) Don't know (Spontaneous only)

ASK IF: (MAN_40 = 1) OR (MAN_40 = 2)

AND: MAN_44 = 2

AND: MAN_45 = 2

AND: MAN_46 = 2

MAN_47

Would you personally be willing to pay an extra 5% on the price of a plane ticket to reflect the environmental damage caused by flying. For example, this would mean paying £105 instead of £100, or £315 instead of £300?

- (1) Yes
- (2) No, but I'd be willing to pay a little extra (i.e an amount less than 5%)
- (3) I wouldn't be prepared to pay anything extra
- (4) Don't know (Spontaneous only)

ASK IF: MAN_1=1

MAN_48

Which airport did you make your last outbound flight from?

- (1) Aberdeen
- (2) Belfast City Airport
- (3) Belfast International Airport
- (4) Birmingham
- (5) Blackpool
- (6) Bournemouth
- (7) Bristol
- (8) Cardiff
- (9) City of Derry Airport
- (10) Coventry
- (11) Doncaster/Sheffield
- (12) Durham Tees Valley (Teeside)
- (13) Nottingham East Midlands
- (14) Edinburgh
- (15) Exeter
- (16) Gatwick
- (17) Glasgow
- (18) Heathrow
- (19) Humberside
- (20) Inverness
- (21) Isle of Man
- (22) Leeds/Bradford
- (23) Liverpool
- (24) London City
- (25) Luton
- (26) Manchester
- (27) Newcastle
- (28) Newquay
- (29) Norwich
- (30) Plymouth
- (31) Prestwick
- (32) Southampton
- (33) Stansted
- (34) Other airport

- (35) Don't know (Spontaneous only)

ASK IF: MAN_1=1

AND: MAN_48 = 34

MAN_48Sp

Please record other airport.

ASK ALL

MAN_49

And what is the nearest passenger airport to where you live?

Accept the respondent's opinion of which is their nearest airport

- (1) Aberdeen
- (2) Belfast City Airport
- (3) Belfast International Airport
- (4) Birmingham
- (5) Blackpool
- (6) Bournemouth
- (7) Bristol
- (8) Cardiff
- (9) City of Derry Airport
- (10) Coventry
- (11) Doncaster/Sheffield
- (12) Durham Tees Valley (Teeside)
- (13) Nottingham East Midlands
- (14) Edinburgh
- (15) Exeter
- (16) Gatwick
- (17) Glasgow
- (18) Heathrow
- (19) Humberside
- (20) Inverness
- (21) Isle of Man
- (22) Leeds/Bradford
- (23) Liverpool
- (24) London City
- (25) Luton
- (26) Manchester
- (27) Newcastle
- (28) Newquay
- (29) Norwich
- (30) Plymouth
- (31) Prestwick
- (32) Southampton
- (33) Stansted
- (34) Other airport

- (35) Don't know (Spontaneous only)

ASK IF: MAN_49 = 34

MAN_49Sp

Please record other airport.

ASK IF: (MAN_49 = RESPONSE) AND (MAN_49 <> 35)

MAN_50

NAN12

How far do you live from ^Txt5 airport?

- (1) 10 miles or less
 - (2) 11 to 20 miles
 - (3) 21 to 30 miles
 - (4) 31 to 40 miles
 - (5) 41 to 50 miles
 - (6) More than 50 miles

 - (7) Don't know (Spontaneous only)
-

ASK IF: (MAN_1=1) AND (MAN_49 <> 35)

MAN_51

NAN13

How satisfied or dissatisfied are you with the number of destinations served by ^Txt5 airport?

- (1) Very satisfied
- (2) Fairly satisfied
- (3) Neither satisfied nor dissatisfied
- (4) Fairly dissatisfied
- (5) Very dissatisfied

- (6) Don't know (Spontaneous only)