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## INFORMATION RELEASED UNDER THE FREEDOM OF INFORMATION ACT

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Information released title	Support contracts
Original request	A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said Contracts with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services as well as the person responsible for placing support contracts within your organisation's name, job title, email address and telephone number.
Date of release	25/09/2014
Requester type	Individual



UK COMMISSION FOR  
EMPLOYMENT AND SKILLS

Information released:

Contract cost	Contract Start	Contract End	Service Level	Company	Models of equipment covered
£6,565.13	Feb-12	Feb-15	8 Hour fix Mon - Fri	Phoenix IT Managed Service Ltd	ASA 5510
					Cisco 2851 x 2
					Cisco 3845 x 2
					Cisco 3925 x 2
					Cisco 877
					Cisco ASA 5510
					Cisco Catalyst 2950T
					Cisco Catalyst 3560 x 3
					Cisco Catalyst 3560E x 2
					Cisco Catalyst 4500 x 4
					HP ML 570 G4 Server x 3
					HP ProLiant DL360 G5 x 8
					HP ProLiant DL360 G6 x 1
					HP ProLiant DL380 G5 x 5
HP ProLiant ML 350 G6 x 1					
HP ProLiant ML 370 G5 x 1					
HP StorageWorks LTO448 SAS					

In relation to the details of the member of UK Commission staff responsible for managing support contracts, I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

*Exemption 40(2): Information is exempt information if disclosure would breach one of the data protection principles.*

The reason that this exemption is engaged is due to this information consisting of personal information. Release to the general public would be likely to breach one of the Data Protection Act principles. Our organisation does not publish/release personal information of staff other than the Executive Leadership Team – which details can be found on our website: [www.gov.uk/ukces](http://www.gov.uk/ukces).

If you would like to find out more about working with the UK Commission for Employment and Skills, please visit: <https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills/about/procurement>.