



CIVIL NUCLEAR CONSTABULARY

[Redacted]

Email: [Redacted]

Our Ref: 2014-080

The Executive Office

Civil Nuclear Constabulary
Building F6 Culham Science Centre
Abingdon
Oxon
OX14 3DB

Tel: 01235 466428

Website: <https://www.gov.uk/government/organisations/civil-nuclear-constabulary>

Dear [Redacted]

I am writing in response to your request for information regarding the below request received on 8 September 2014. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1)(a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

Who is the Control Centre / Contact Centre Manager in your organisation?

Duty Officer 01235 466466

Who is the Head of ICT in your organisation?

Mark Verrier – 01235 466920

In accordance with Section 1(1)(a) of the Act I hereby confirm that the CNC/CNPA does not hold information of the type specified. Our understanding of Community messaging is that it is a free service, which enables the Police to keep the public informed about crimes and incidents affecting their local area. CNC is not a Civil Contingencies Act 2004 Categorised responder and does not undertake community messaging at any of its UK sites. That role falls to the Home Office or Scottish Office Police service in the relevant community

Who is responsible for delivering community messaging policy in your organisation?

o Please provide contact details

- Are any technology products/tools/solutions used to deliver community messaging?

If yes:

o Who in your organisation is responsible for the implementation of the solution(s)?

§ What is their role?

§ Please provide contact details

o Which supplier(s) provides this solution(s)?

o What is the contract length(s) and end date(s)?

o What is the contract value(s)?

o Is the solution(s) hosted and managed by your organisation or managed remotely as a service?

- How does your organisation tender for technology solutions? (BlueLight Tender Portal, G-Cloud etc.)

- **Does your organisation collaborate with other agencies to deliver community messaging?**

If yes:

o Which other agencies do you collaborate with?

o Is a technology solution used to implement and support this collaboration?

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

Yours sincerely

Sarah Shevlin
Disclosures Officer
Civil Nuclear Constabulary