



Vehicle & Operator  
Services Agency

# Non Code Action Bulletin

01 January 2008 – 31 December 2012

## What is a non-code action?

This is a proactive and proportionate action registered with VOSA, which falls outside the scope of a safety recall. The issue may affect the long term safety of the product or its ability to satisfy legislative requirements. In simple terms it is;

- an issue which if not attended to could result in a safety issue occurring in the future. VOSA supports manufacturers in locating the user of that product so that they can attend to the issue.

For example; the owner manual has incorrect tyre pressure recommendations for the vehicle when towing a trailer. The non-code action will involve the manufacturer writing to the user to inform them of the error and providing them with an insert to correct the error.

- an issue with the vehicle that is likely to affect the legality of an aspect of the vehicle.

For example; the incorrect Vehicle Identification number (VIN) has been placed on to the vehicles chassis. This would provide issues when the vehicle is submitted for MOT or if the vehicle is checked to verify its identity. The non-code action will involve the manufacturer writing to the user to inform them of the issue and request that they visit their local dealership for remedial work to be completed.

## What will happen during a non-code action?

The process is broadly the same as a safety recall. The manufacturer will normally contact the DVLA to obtain data in order to write to users to inform them of the issue with their vehicle. Instructions will be contained in the letter which will advise the user of the next steps to take to rectify the issue. This should normally be free to the user.

## What is contained in this bulletin?

This bulletin contains brief information about the non code actions that have been registered with VOSA during the period January 2008 – December 2012.

## How can I find out if my vehicle is affected?

You can find out more information about the action from your local dealership or from the manufacturers customer helpline. Please have your vehicle registration and your vehicle identification number (VIN) to hand.

**Note: The information contained in this document is from the DVSA historical database and some data may not be available, therefore, you may find some blank fields (marked unavailable) within the data where this information cannot be provided by DVSA**

## 2008

VOSA Reference number	Make and Model	Vin range/ build dates (if provided)	Numbers	Defect
NCA/2008/001	Suzuki - SX 1.6	Unavailable	4394	Catalytic converter may fail – incorrect emissions
NCA/2008/002	Nissan – Navara D40 pick up	01/01/2005 -31/12/2007	23336	Enhancement of SRS system – improve airbag
NCA/2008/003	Renault - Scenic	Unavailable	70000	Mirror switch may overheat- window operation affected
NCA/2008/004	Saab -9-5	Unavailable	691	Owner manual has incorrect pages – jacking procedure
NCA/2008/005	Chrysler – Voyager and Grand Voyager	Unavailable	812	Brake pipes may deform during steering rack replacement – check only
NCA/2008/006	KTM - 950 Adventure, 950 Super Enduro and S/950 Super Moto	Unavailable	1305	Inform owners of need of regular brake fluid changes
NCA/2008/007	Mitsubishi - Outlander	Unavailable	1081	Engine may stall when idling
NCA/2008/008	Mitsubishi – Carisma and Space-star	Unavailable	459	Wheel nut too long
NCA/2008/009	Mitsubishi - Grandis	Unavailable	1893	Floor mat fixing kit not fitted
NCA/2008/010	Mitsubishi – L200	Unavailable	51953	Loss of power assistance
NCA/2008/011	Mitsubishi – Shogun Sport	Unavailable	15462	Loss of power assistance
NCA/2008/012	Fiat – Sedici (Petrol models)	01/01/2006 -30/11/2007	888	Catalytic converter may not work correctly – emissions incorrect
NCA/2008/013	Isuzu Truck- NKR77, NPR77, NPR70 & NQR75	Unavailable	7000	Braking system may become inefficient – maintenance issue during stator replacement
NCA/2008/014	BMW Motorcycles- F800S & F800ST	01/01/2008-31/1/2008	4	Incorrect length suspension spring fitted

NCA/2008/015	Renault trucks – Magnum, Premium, Kerax, Midlum and G range	Unavailable	Unavailable	Cab movement increased by locking mechanism becoming seized
NCA/2008/016	VW – Passatt with diesel engine	24/12/2005 – 23/8/2007	14275	Fuel pump may fail – high level power reduction
NCA/2008/017	Suzuki motorcycles – GSX-R600K8	Unavailable	49	Incorrect power ECM fitted
NCA/2008/018	Toyota – MR2	Unavailable	Unavailable	ABS warning light may illuminate by incorrect fitment of accessory
NCA/2008/019	Peugeot - 407	Unavailable	7118	Tyre inflation pressure of the space saver spare wheel is incorrectly displayed on the label situated on the driver's front door pillar
NCA/2008/020	Mercedes Benz – Vito and Viano	01/01/2008-15/7/2008	179	Parking brake effectiveness – VOSA informed prior to any vehicles being delivered to dealers
NCA/2008/021	Lunar – Quasar EB, Quasar FB	Unavailable	Unavailable	Tyre pressures listed incorrectly in the handbook
NCA/2008/022	Ford – Transit fire extinguisher	02/7/2007-29/7/2008	2600	Nozzle may become inoperative
NCA/2008/023	LTI- TX4	Unavailable	6000	Fuel may leak – new maintenance instructions following investigations
NCA/2008/024	LTI- TX4	Unavailable	968	Continuing investigations into vehicle fire -survey
NCA/2008/025	Mazda – 2	19/6/07-22/1/08	6469	Hub bearings may corrode
NCA/2008/026	Mitsubishi – Colt	Unavailable	33647	Information to users to use only existing wheel nuts when spare wheel is used
NCA/2008/027	Volvo Bus – B7L, B7TL, B9TL, B12M & B12B	Unavailable	2300	Footbrake valve warning light and fault code reports – up date software
NCA/2008/028	NAC MG - TF-LE500	04/8/2008-24/9/2008	267	Accelerator may detach – found on production – no vehicles delivered
NCA/2008/029	Mitsubishi – Outlander	Unavailable	5250	Turbo hose may become disconnected
NCA/2008/030	Mercedes Benz – Uni Mog	Unavailable	38	Tachograph contravenes EU directive
NCA/2008/031	Nissan – D33 Pick-up	Unavailable	19534	Loss of engine power – durability issue – notification to users about correct maintenance
NCA/2008/032	BMW Motorcycles- R1200GS and R1200 GS Adventure	1/1/2004-30/9/2007	7699	Handlebars may be ineffective
NCA/2008/033	Kia- Sportage	Unavailable	4285	Plastic pipe on fuel pipe can crack
NCA/2008/034	VW – Transporter California	18/5/2005-18/9/2008	603	Vehicle incorrectly classified
NCA/2008/035	Honda Motorcycles – XL125V-8	2/10/08 – 18/9/2008	8640	Emissions do not meet legislative requirements
NCA/2008/036	Man Bus- A series, 466, 486 &489	Unavailable	142	Potential loss of ABS, EBS and Retarder

NCA/2008/037	Mazda – 6	8/2/2008-26/2/2008	152	Roof may not be sealed correctly – allowing ingress into control module
NCA/2008/038	Man Truck – TGA, TGS & TGX	Unavailable	11000	Potential loss of EBS, ABS and Retarder
NCA/2008/039	Mercedes Benz – Springer (NCV3) 515	1/3/2006 – 30/6/2007	156	Oil may escape through dipstick holder
NCA/2008/040	Toyota – Lexus – IS220D, IS250, GS300, GS430, GS450H & rx400h	1/8/2005-30/9/2006	16935	Level of power assistance may reduce slightly

## 2009

VOSA Reference number	Make and Model	Vin range/ build dates (if provided)	Numbers	Defect
NCA/2009/001	VW - Passat	3/5/2001-8/4/2002	29000	Moisture may enter the servo due to lack of maintenance-notification to owners
NCA/2009/002	Hyundai – Elantra	1/1/200-31/12/2002	3422	SRS warning light may illuminate – rear passenger may disturb wiring
NCA/2009/003	Suzuki Motorcycles – GSXR1000	1/1/2005-31/12/2005	3938	Frame cracking may occur due to abuse only
NCA/2009/004	Gray and Adams – Y composite fitting 2818 & 2795	1/8/2007-30/9/2008	580	Precautionary measure only, replacement of Y connector in air system
NCA/2009/005	VW – Caddy	1/3/2004-31/3/2009	23000	Vehicle classification is incorrect – lower maximum speed limit applies
NCA/2009/006	Toyota – Corrolla and Corrolla Verso	29/7/2004-1/2/2007	2955	Clutch warning buzzer may give warning of transmission malfunction
NCA/2009/007	Ford- Transit	1/7/2008 – 31/10/2008	2883	Brake pipe may chafe
NCA/2009/008	Hyundai – i20		418	Defective valve may cause loss of tyre inflation
NCA/2009/009	BMW Motorcycles – RG1200 GS and RG1200GS Adventurer	1/8/2006-31/1/2008	2938	Fuel pump may fail to operate
NCA/2009/010	Hyundai – Trajet	23/8/1999 – 4/5/2007	5900	Throttle pedal may crack
NCA/2009/011	Man Bus – Neoplan N30 & N40	Unavailable	790	Track rod arm may break
NCA/2009/012	Vauxhall – Corsa D	3/8/2009-21/8/2009	Unavailable	Front seat frame may not be secured correctly
NCA/2009/013	Hyundai – i20 (Gasoline)	15/10/2008-27/8/2009	6000	Wiring loom may be damaged
NCA/2009/014	Renault – Twingo II RS	Unavailable	301	Wheel bolts may progressively become loose
NCA/2009/015	Renault – Megane II	Unavailable	1912	Pressure loss in braking system
NCA/2009/016	LTI – TX4	1/8/2006-6/11/2009	Unavailable	Panhard rod bolts may become loose over time
NCA/2009/017	Man Truck – TGL	Unavailable	541	Metal may detach and fall onto the public highway

NCA/2009/018	Auto-trail – SA Motorhome	Unavailable	2597	Automatic entrance step may retract
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## 2010

VOSA Reference number	Make and Model	Vin range/ build dates (if provided)	Numbers	Defect
NCA/2010/001	Land Rover – Range Rover Sport	Unavailable	4000	Throttle operation could be compromised
NCA/2010/002	Pilkington Automotive Ltd – Front Windscreen – Peugeot 207 (6548ACCVZ & 654ACDMVZ1B	Unavailable	1041	Adhesion issue – leakage and movement of screen
NCA/2010/003	Volvo Bus- B7RL, B7LA & B9TL	Unavailable	2350	Brake calliper may be corroded due to water ingress
NCA/2010/004	Volvo Car – XC90, V70, XC70 & S60	Unavailable	5479	Irregular engine performance
NCA/2010/005	Toyota – Prius	Unavailable	9788	Inconsistent brake pedal feel
NCA/2010/006	Audi – A4 & A6	1/3/2001-30/4/2002	24000	Moisture may enter the brake servo
NCA/2010/007	Mercedes Benz- Actros	Unavailable	1	Tachograph seal installed incorrectly
NCA/2010/008	KTM- 990 Superduke & Superduke R	Unavailable	704	Braking performance may be affected if not maintained
NCA/2010/009	Hyundai – Santa Fe (CM) – Automatic	21/3/2006-20/11/2009	5776	Operating transmission handbook anomalies
NCA/2010/010	Ford – Focus and Connect	1/9/2006-31/10/2007	109	Rework of wiring loom error
NCA/2010/011	Scania Bus – K & N Series	Unavailable	Unavailable	Brake pad and disc may come into contact with each other
NCA/2010/012	BMW Motorcycles – F800GS & F650GS	6/2/2008-15/1/2010	1820	Drive chain may break
NCA/2010/013	Volvo Car – S80	Unavailable	8	Boot handle may malfunction
NCA/2010/014	Mazda – 3 (Auto transmission only)	6/1/2006 -11/12/2008	5820	Loss of transmission fluid
NCA/2010/015	Aprilia – MXV450	Unavailable	5	Chassis requires strengthening for racing conditions
NCA/2010/016	Man Truck – TGI8.180BB	Unavailable	2	Directional control could be lost
NCA/2010/017	LTI – TX4	1/9/2008-31/5/2010	3145	Braking efficiency may be reduced
NCA/2010/018	Volvo Car – C30	Unavailable	184	Owners manual does not contain safety precautions for sunroof
NCA/2010/019	Volvo Car – S60, V70, XC70, , S80 & XC90	Unavailable	14	Under certain environmental circumstances (hot climate and temperature cycling) fuel may leak
NCA/2010/020	Volvo Car – V70 & S80	Unavailable	592	Emissions may exceed European legal requirements
NCA/2010/021	Vauxhall – Astra & Zafira B	1/1/2004-22/9/2010	766306	CIM malfunction

NCA/2010/022	Hyundai – Coupe & Elantra	1/1/2002-27/5/2003	9725	Suspension metallurgy may be correct
NCA/2010/023	Mazda – 3 & 5	2/4/2007-30/11/2008	Unavailable	Power steering may fail
NCA/2010/024	Vauxhall – Agila & Corsa C		45307	Camshaft bolts not tightened to specification
NCA/2010/025	VW – Crafter	1/3/2008-11/6/2009	2500	Possible loss of engine power during adverse weather conditions
NCA/2010/026	Suzuki- Swift & SX4	22/6/2010-19/1/2010	2842	Rear view door mirror may detach
NCA/2010/027	Dodge – Journey		288	Vehicle security may be compromised
NCA/2010/028	Mercedes Benz – Uni Mog		7	Rod clamp bolts may not be torqued to specification
NCA/2010/029	Fiat – Ducato 250	1/3/2006 – 31/3/2007	200	Sample of recalled vehicles to check work undertaken
NCA/2010/030	Land Rover – Freelander 2	12/11/2009-23/8/2010	11865	Airbags may not function correctly

## 2011

VOSA Reference number	Make and Model	Vin range/ build dates (if provided)	Numbers	Defect
NCA/2011/001	Suzuki – Wagon R	Unavailable	Unavailable	Camshaft bolts not tightened to specification
NCA/2011/002	MG Motor – TF	Unavailable	905	Rivet head may be missing from lower suspension arm
NCA/2011/003	Mitsubishi – Lancer Evolution X , Lancer Saloon and Lancer Sport	Unavailable	5954	Corrosion damage to impact sensors
NCA/2011/004	KTM – Superduke, Supermoto, 690 & RC8	Unavailable	4431	Brake bind and lock due to incorrect cleaning by owners
NCA/2011/005	Volvo Car – S60, V60, XC60, V70 & S80	Unavailable	13	Potentially increased emissions
NCA/2011/006	Equi-trek – Show-Treka “L” and Space-Treka “L”	Unavailable	350	Axle may bend
NCA/2011/007	Volvo Car – S60	Unavailable	3	ECM Software is missing calibration ID
NCA/2011/008	Volvo Car – C30, S40, V50, C70, XC60	Unavailable	3661	Washer fluid reservoir level sender may fail
NCA/2011/009	Toyota – Prius Mark 2	Unavailable	15535	Battery may overheat
NCA/2011/010	Vauxhall – Astra J	Unavailable	21689	Turn signal failure indication is inoperative
NCA/2011/011	Mitsubishi – L200	1/1/2006-31/7/2007	392	U bolts may not be fitted correctly
NCA/2011/012	Vauxhall – Antara		Unavailable	Side airbag software is not to specification
NCA/2011/013	Hyundai – Matrix	1/11/2007-31/12/2009	2764	Brake fluid contamination
NCA/2011/014	Fiat – Ducato 2.3 & 3.00 JTD	1/1/2009-31/12/2010	3892	Gearbox may malfunction
NCA/2011/015	Honda Motorcycles – SH300i	Unavailable	1400	Engine may stall
NCA/2011/016	Mercedes Benz – Smart	Unavailable	Unavailable	Routing of the engine wiring harness may not be to specification

	Fortwo			
NCA/2011/017	Porsche – 911 – Speedster & GT3 RS 4.0, Boxster S & Spyder, Cayman and Cayman S & R	Unavailable	Unavailable	Seat belt function may be restricted
NCA/2011/018	VW (Passat, Golf, Touran), Audi (A4, A3), Skoda (Octavia), Seat (Leon, Altea)	Unavailable	109,702	Injectors may fail
NCA/2011/019	VW – Polo	Unavailable	100	Delayed deployment of rear head airbag
NCA/2011/020	Hyundai – IX35	1/10/2010-30/4/2011	2871	Servo failure may increase pedal hardness

## 2012

VOSA Reference number	Make and Model	Vin range/ build dates (if provided)	Numbers	Defect
NCA/2012/001	Kia – Sportage 1.7 CRDi	4/10/2010-29/4/2011	2992	Servo failure may increase pedal hardness
NCA/2012/002	Nissan – Quashqai	12/7/2006-18/1/2010	38995	Fuel pipe misalignment
NCA/2012/003	Fontaine – 150SF Sliding 5th	1/9/2011-26/1/2012	4000	Possible mounting bolt failure
NCA/2012/004	Knorr Bremse – ADL – Enviro 400 (with ZF front axles)		155	Overheating brake
NCA/2012/005	Knorr Bremse – Scania buses and coaches (N270U, N230UD &K340)		44	Overheating brake
NCA/2012/006	Allied vehicles – Peugeot Partner		433	Incorrect cable specification
NCA/2012/007	Suzuki motorcycles – VZR1800L2		55	Type approval number printed incorrectly
NCA/2012/008	Renault Trucks – Premium		1000	Missing 5th wheel spacer may cause flitch plates to fracture
NCA/2012/009	Kia – Picanto		14419	Parking brake may fail to release
NCA/2012/010	Hankook – AL10 e cube		924	Tyre may split
NCA/2012/011	Hyundai – ix20	4/10/2010-3/4/2012	5843	Handbrake calliper may corrode and seize
NCA/2012/012	Caterham Cars – Caterham 7		271	Diff carrier may fail
NCA/2012/013	Volvo Truck – FH	2/8/2010-2/7/2012	2129	Bolts may not be torqued correctly
NCA/2012/014	Westfield – ST3		1	Instability may occur
NCA/2012/015	Westfield – SEW, SEIW, MEGA & Xi		11	Steering may lock
NCA/2012/016	MAN Truck – Various		51109	Steering track arms may crack