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## INFORMATION RELEASED UNDER THE FREEDOM OF INFORMATION ACT

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Information released title	Fixed Telecommunications and Internet Services
Original request	<p>Contract 1</p> <ol style="list-style-type: none"> <li>1. <b>Current Fixed Line (Voice Circuits) Provider-</b> Supplier's name, if there is not information available please can you provide further insight into why?</li> <li>2. <b>Fixed Line- Contract Renewal Date-</b> please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</li> <li>3. <b>Fixed Line- Contract Duration-</b> the number of years the contract is for each supplier.</li> <li>4. <b>Type of Lines-</b> Please can you split the type of lines per each supplier?PSN, Analogue, SIP</li> <li>5. <b>Number of Lines-</b> Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines</li> </ol> <p>Contract 2</p> <ol style="list-style-type: none"> <li>6. <b>Minutes/Landline Provider-</b> Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?</li> <li>7. <b>Minutes/Landline Contract Renewal Date-</b> please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.</li> <li>8. <b>Minutes Landline Monthly Spend-</b> Monthly average spend. An estimate or average is acceptable.</li> <li>9. <b>Minute's Landlines Contract Duration:</b> the number of years the contract is with the supplier.</li> <li>10. <b>Number of Extensions-</b> Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.</li> </ol>

	<p>Contract 3</p> <p>11. <b>Fixed Broadband Provider-</b> Supplier's name if there is not information available please can you provide further insight into why?</p> <p>12. <b>Fixed Broadband Renewal Date-</b> please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</p> <p>13. <b>Fixed Broadband Annual Average Spend-</b> Annual average spend. An estimate or average is acceptable.</p> <p>14. <b>VOIP/PBX Installation Date of the organisation's primary telephone system:</b> - please provide day, month and year (month and year is also acceptable).</p> <p>Contract 4</p> <p>15. <b>WAN Provider-</b> please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?</p> <p>16. <b>WAN Contract Renewal Date-</b> please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</p> <p>17. <b>WAN Annual Average Spend-</b> Annual average spend. An estimate or average is acceptable.</p> <p>18. <b>Internal Contact:</b> please can you send me there full contact details including contact number and email and job title.</p>
Date of release	22/07/2014
Requester type	Individual

**Information released:**

1. British Telecom
2. Rolling 3 year contract, started in September 2011
3. As above
4. PSN
5. ISDN30 – 20 channels
6. British Telecom
7. Please see the answer to questions 2 and 3, above
8. £750
9. Please see the answer to questions 2 and 3, above
10. 60
11. Knowledge IT (Nexent)
12. January 2014 – rolling contract
13. £6,000
14. August 2013

15-17:

<b>WAN</b>	<b>(15) Provider</b>	<b>(16) Renewal Date</b>	<b>(17) Annual Spend (inc VAT)</b>
Line 1	Kingston	Rolling since November 2013	£19,848
Line 2	Knowledge IT	August 2014	£16,752
Line 3	Knowledge IT	August 2014	£16,752

18. I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

*Exemption 40(2): Information is exempt information if disclosure would breach one of the data protection principles.*

The reason that this exemption is engaged is due to this information consisting of personal information. Release to the general public would be likely to breach one of the Data Protection Act principles. Our organisation does not publish/release personal information of staff other than the Executive Leadership Team – which details can be found on our website: [www.gov.uk/ukces](http://www.gov.uk/ukces).

If you would like to find out more about working with the UK Commission for Employment and Skills, please visit: <https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills/about/procurement>.