



ASSURING THE SAFETY, QUALITY & EFFICACY
OF VETERINARY MEDICINES

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ATI 317

Request

From: [Redacted under section 40 of the FOIA]
Sent: 24 October 2014
Subject: Freedom of Information Request 23/10/2014

Dear Sirs

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

Please send me:

A list of the models of the physical Servers, Storage devices, Tape Libraries, Network Switches and Routers under Support Contracts; as well as the cost and duration of said Contracts with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services as well as the person responsible for placing Support Contracts within your organisations name, job title, email address and telephone number.

I would like the above information to be provided to me as electronic copies to [Redacted under section 40 of the FOIA]. If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.

I understand that you are required to respond to my request within the 20 working days after you receive this letter. I would be grateful if you could confirm in writing that you have received this request.

I look forward to hearing from you.

Yours faithfully

VMD Reply

Sent: 3 November 2014

To: [Redacted under section 40 of the FOIA]

Subject: Freedom of Information

Thank you for your email, dated 24 October 2014.

We are dealing with it under the Freedom of Information Act 2000.

Your Request

You asked for a list of the models of the physical Servers, Storage devices, Tape Libraries, Network Switches and Routers under Support Contracts; as well as the cost and duration of said Contracts with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services as well as the person responsible for placing Support Contracts within your organisations name, job title, email address and telephone number.

Our Reply

Servers – 5 x HP DL 380 G8 (Softcat) – no contract just usually 1 year guarantee when purchased

Switches – 2 x Juniper EX6210 (Net Connect) – rolling contract, renewed annually in June, cost £1920.00

Storage – 1 x Nimble SAN (VCentral), 1 x VNXe 3100 SAN (VCentral) & 3 x QNAP NAS (ebuyer) – contract expires Dec 2015, cost £5000.00

Tape – None now use hard drives

Routers – 1 x Cisco 1800 (IBM/Defra) – no contract, replace when needed

The person responsible for placing Support Contracts within our organisations is Jakki Steer, Information Technology Team, j.steer@vmd.defra.gsi.gov.uk .

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Our Service

If you are unhappy with the service you have received in relation to your request and wish to make a complaint, you may request an internal review within two calendar months of the date of this e-mail. If you would like to request an internal review please write to [Redacted under section 40 of the FOIA] at the VMD via ati@vmd.defra.gsi.gov.uk. If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office

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