National Offender
Management Service

Annex to South West Region Service Level Agreement for Prison Services Commissioned by the National Offender Management Service from the Public Sector Provider

Between

The National Offender Management Service as Commissioner and

Her Majesty's Prison Service

for

HMP DARTMOOR

Local Establishment Annex 2014-15

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This document is the Local Establishment Annex 2014-15 to the South West Regional SLA 2014-17. The Regional SLA, including this Annex, has been agreed between NOMS commissioners and the Deputy Director of Custody and signed by both parties confirming the agreement.

Section 1: Service Overview

From the **Commencement Date**, **HMPS** will deliver offender services as set out in this **SLA** and applicable **NOMS service specifications**. Additional commissioning arrangements with the YJB will be described within the National YJB SLA.

1. Establishment Details

Table 1: Establishment Details	
Establishment name	**HMP Dartmoor**
Establishment type	**Trainer**
Specialist function	
Security Category / Categories:	**Category C or lower**
Annual Operating Price	**12,698,512**

2. Establishment Population

HMPS shall provide the Operational Capacity and Certified Normal Accommodation (CNA) at the **Establishment**, as recorded in the table below. There is a legal requirement for any variations to Operational Capacity or CNA to be approved through the cell certification process set out in PSI 17/2012 Certified Prisoner Accommodation. Where there is a material difference between the commissioned Operational Capacity and CNA recorded in the table below and the certified levels, the **Notice of Change** process must be followed.

Table 2a: Capacity Specification	
Certified Normal Accommodation	639
Operational Capacity	659

Any restrictions in the establishment's allocation criteria must be recorded in the Population Specification in the table below. Material changes to the Population Specification must be agreed between the **Commissioner** and **HMPS** in advance of the change in population, using the **Notice of Change** process.

Table 2b: Population Allocation Specification	
Gender:	Male prisoners only
Age:	Adults (21 and over) and starred up Young Adults (18-21) (subject to agreement with DDC)
Security Category:	Category C or lower
Sentence Status:	Sentenced prisoners
Sentence Length / Type:	No restrictions 4 yrs +
Offence Type:	No restrictions
Nationality:	No restrictions

The assumptions of the **Commissioner** regarding the origins of the **Establishment's** population, the estimated numbers comprising each population segment and any specialist function are as recorded in the tables below. Some variance is always to be expected in the Population Assumptions, but where there is a material change between the assumptions recorded in the table below and the actual population held at the **Establishment**, the **Notice of Change** process must be followed.

Table 2c: Population Assumptions – Origin of the Population
HMP Dartmoor is a Category C training prison holding male prisoners aged 21 and over. The population is mainly comprised of longer sentenced determinate prisoners. This establishment mostly holds prisoners sentenced at courts in the South West region. This establishment holds both VPs and non VPs

Table 2d: Population Assumptions – Estimated Background of the Population OCTOBER 2014							
	Cat A	Cat B	Cat C	Cat D	Male YO	Other	Total
Prisoners on remand, convicted unsentenced, or sentenced uncategorised	0	N/A	N/A	N/A	N/A	N/A	**0**
Prisoners sentenced to less than 12 months	N/A	N/A	N/A	N/A	N/A	N/A	**0**
Determinate prisoners serving 12 months or more but less than 4 years	N/A	N/A	N/A	N/A	N/A	N/A	**0**
Determinate prisoners serving more than 4 years	N/A	N/A	468	50	N/A	N/A	**518**
Indeterminate prisoners	N/A	N/A	N/A	59	5	N/A	**64**
Determinate and indeterminate Recallees	N/A	N/A	N/A	76	N/A	N/A	**76**
Non-criminals	N/A	N/A	N/A	1	N/A	N/A	**1**
Resettlement	N/A	N/A	N/A	N/A	N/A	N/A	**0**
Discretionary	N/A	N/A	N/A	N/A	N/A	N/A	**0**
Total	**0**	**0**	**468**	**186**	**5**	**0**	**659**
Resettlement	No	**Reset %**		NA	**Reset No.**		NA
Specialist Function							

SECTION 2: ESTABLISHMENT DELIVERY

Table 3: Local Response to Commissioning Intentions	
CI Title & No.	**Response to Commissioning Intention**
1. Enhance public protection and ensure a safe, decent environment & rehabilitative culture	1.a We recognise that as a non-resettlement prison and sex offender support establishment, our role in maintaining motivation and a sense of purpose among our population. Especially Sex Offenders "in denial" is critical/core. Our strategy going forward towards building an effective rehabilitation culture will be based upon action planning arising from MQPL/HMIP and delivering aims & objectives for a Sex Offender support establishment. (.Development Objective). Applying the principles of Every Contact Matters through a local training initiative. (Development Objective) We will ensure that offenders are supported in their rehabilitation aims through all staff contact. Safety, decency and cultural change, together with delivery of SDR's represents our core business 1.b In our most recent MQPL survey (2013), it is clear that the 'Every Contact Matters' initiative are not as embedded as was expected. See Development Objective table 6. Some of the key themes for improvement required are in relation to prisoners entry into HMP Dartmoor, only 22.4% of prisoners agreed or strongly agreed with the statement that "the induction process in this prison helped me to know what to expect in the daily regime and when it would happen" Use prisoners focus groups to better inform the review of our Reception and Induction procedures. A review will be carried out by the Head of Residence in September. 1.c HMP Dartmoor realises the importance that prisoners place upon feeling safe, if prisoners feel safe they can focus on using their imprisonment for rehabilitation and change. We analyse the MQPL & staff survey reports to understand both staff and prisoners perspective of how safe they feel. HMP Dartmoor is fully committed to reducing violence, bullying, intimidation and victimisation within the prison and to enhancing feelings of safety for all staff and prisoners. We achieve this by making sure all reports of violence, bullying, intimidation, victimisation and unexplained accidents are entered in the wing observation books, then discussed at the wing staff morning briefing so all staff are aware. All incidents of violence including assaults, fights & unexplained accidents are entered on the daily operation occurrence briefing sheet; this is then reported and discussed at the SMT/Managers morning briefing. We check that all entries have been entered on CNOMIS & IRS system. If a prisoner is identified for bullying prisoners on the wing, we actively look at moving them to a different wing with less vulnerable prisoners.

	All assaults on staff and prisoners are entered on the Health & Safety RIVO system, they are investigated & analysed, all this data is discussed at the Safer Custody Meeting. Which could result in the prisoner being recategorised and moved to another prison? All incidents of violence including assaults and fights are recorded on the violence management hub, we check that all the information have been input, by interrogating the hub for reports, this data is then discussed at the Safer Custody meeting. Which could result in the prisoner being recategorised and moved to another prison. HMP Dartmoor robustly manages their complaints, a report is given to the monthly SMT meeting, were all areas of concern are discussed, and were possible a solution is implemented.
2. Strengthen integration of service delivery between directly funded, co-commissioned providers & wider partners	2.a We will maximise investment of all partners and providers delivering services for offenders at HMP Dartmoor and maximise outcomes for offenders by ensuring they experience a seamless and joined up service. Ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of HMP Dartmoor. (HMP Dartmoor is a non resettlement prison). We will develop a plan which describes how within 2014/15 we will deliver: (Development Objective) Progress will be monitored against the plan at monthly, SMT meetings and at a regional level with the DDC. 2.b DWP staff (Employment Benefit Advisers) are located within the prison. They are provided with an office with space for private interviews. The EBAs participate in the regular discharge boards and are provided with data on prisoner's release. The establishment understands that the resources needed by DWP are likely to increase as Universal Credit is rolled out. (HMP Dartmoor is a non resettlement prison) 2.c HMP Dartmoor is working closely with providers of healthcare and substance misuse services through our local Healthcare Delivery Board which meets quarterly and representation of healthcare on the establishments SM. This governance provides a mechanism to identifying and addressing delivery and strategic issues such as planning around continuity of care and forthcoming impacts of changes to the estate from the Transforming Rehabilitation Programme. We are developing a Local Delivery Agreement in line with the National Partnership Agreement between NOMS, NHS England and Public Health England]. We are also working closely with health and substance misuse providers to promote recovery from addiction by working to reduce the supply of drugs and alcohol into prisons and the diversion of prescribed medication through appropriately sharing of information and intelligence. See Development Objective – Table 6 2.d We are working with NOMS Health & Wellbeing Commissioning our neighbouring establishments, the local authority and NHS England to develop and improve the social care services to the prisoners in our care. Please refer to the detailed development objective in Table 6 below. 2.e We recognise at HMP Dartmoor the lack of supportive and pro-social family/marital relationships is one of the key factors linked to reoffending and desistance. We will identify and mitigate where this might be an issue for offenders. Support for work in this area is provided by our Head of Reducing Reoffending who will identify as a need for offenders. To ensure we will work with Internal & External stakeholders such as local authority family trouble teams.

	2.g The Head of Learning and Skills and Head of Reducing Re-offending facilitate monthly prison based multi-disciplinary partnership meetings to discuss all aspects of learning and skills delivery and performance. A quarterly Quality Improvement Group is facilitated and the Head of Learning and Skills holds regular formal and informal meetings with the provider Education Manager. The group report to the cluster OLASS/ Learning and Skills meetings facilitated by the lead Governor and in turn to the Regional Governance Board, chaired by the DDC. This ensures alignment with regional and national learning and skills policy and priorities and the movement of funds, where deemed appropriate. We have clear agreed governance for our meetings; minutes are recorded and action plans are in place. We access reliable labour market information pertaining to the areas into which prisoners will be released. This is used to inform our curriculum which is reviewed on-going, so as to meet the needs of a diverse and changing prison population and maximise employment opportunities. We have established good relationships with employers and colleges in resettlement and we regularly refer prisoners to them. Prisoners who are reaching the end of their custodial sentence (1 year – 18 months) are undertaking vocational training and preparation for employment. They are supported by the National Careers Service in career planning. All prisoners are screened for functional skills on reception/induction and, where a need is identified, a full assessment is undertaken by the OLASS provider and Maths and English courses are offered as a matter of priority. Our regimes are planned so as to reduce any interruption to a prisoner's learning; sentence planning and IEP are used to effect in securing prisoner engagement in their learning. Working in collaboration with our OLASS provider, we are closely monitoring recruitment, attendance and punctuality and we are planning to maximising our resources to ensure that prisoner achievement is optimised, using our OLASS budget to the full. Data is collected and a report submitted to the Governor, Cluster Lead Governor and DDC. 2.h HMP Dartmoor has made assessment of the local labour market and where there are likely to be opportunity for prisoners. OLASS provision is commissioned with this local need in mind. We also have the use of virtual campus where prisoners have the opportunity to apply for employment and college courses before release. We work closely with a range of employers including Buckland Abbey, Princetown Community centre, Princetown School & Farm projects (Polytunnels) are able to provide 19 ROTL opportunities for prisoners and when a Prisoner performs well, can offer interviews for paid employment on release. Within the establishment, Fuelite, Princes Trust, School for social entrepreneurs' and Urban farms have workshops and we are working closely with them to ensure prisoners have access to full time opportunities on release or have a reference to enable them to access opportunities within the company supply chains. We are currently in discussions with Dartington Hall a major employment provider for Totnes/Devon, who already receive Prisoners from HMP Channings Wood to assist with providing work placements in the following areas: • Grounds Maintenance • Painting & Decorating • Arts & Crafts • Customer Services

3. Deliver an efficient, quality service	3.a Development objective – table 6 3.b Development objective – table 6
4. Ensure delivery is matched to population, purpose and NOMS outcomes	4.a Needs analysis coupled with interrogation of segmentation data will direct the supervision, rehabilitation services and interventions we target to aim to deliver the most effective provision to reduce reoffending and achieve our purpose of protecting the public. Our role as a sex offender support establishment will direct a significant focus in this area. 4.b We will strive for excellence in the delivery of interventions available at the establishment, and seek support regionally for perceived gaps in available services for needs that are subsequently identified.
5. Ensure that delivery of services is responsive to individual needs and characteristics to maximise outcomes	5.a To ensure equality of opportunity, barriers arising from issues such as mental and physical health or learning need etc., need to be addressed. Our strategy will include an understanding that we must provide conditions conducive with enabling offenders to being able to fully participate in interventions offered, and achieving their sentence planning objectives. Our challenge as a non resettlement prison and a sex offender support prison will be to ensure we identify effectively the needs of the individual and what expertise and resource can be applied. This may include looking to relocate an individual regionally for specialist centres if necessary. We have a number of standard processes for identification and assessment of individual needs within the first days in custody which include Healthcare screening, education assessments, safer custody and cell sharing risk assessments. In addition we recognise that a number of offenders may have possible unidentified learning disabilities and mental health support needs. To meet this need we have additional screening and assessment arrangements in place for these areas of need and strategies for sharing assessment information across partners. These processes are monitored to ensure they are of a good standard and delivered as expected. The results are used to develop individual plans where offender needs are identified. Individual needs are monitored through a range of tools such as the OASys sentence plans, ACCT plans, Care plans and individual learner plans. In addition we monitor the needs of our populations against the services and activities received in order to ensure that appropriate services and interventions are in place and adapted to meet needs, and to ensure that groups with particular characteristics are not discriminated against. Individual needs may arise from enduring characteristics such as age, ethnicity or disabilities or could be more temporary, for example bereavement or depression. We ensure that our staff has adequate training so that they are able to identify offenders who may need additional support and can take appropriate action.

	Data on all protected characteristics is collected from all prisoners and recorded on Prison-Nomis. 5.b Within existing guidelines, share data that arises from offender needs analysis with partners to inform individualised plan which adapts and sequences services to maximise the benefit to the offender, using OASys which is monitored annually or when a significant change occurs. Additional reviews will occur if necessary. Staff receives information and training to support them in recognising barriers to engagement that may arise owing to factors such as age, sexuality, disability, intellectual function, etc.
6. Deliver priority national or specialist services	6.a In relation to NOMS' approach to the identification, assessment and management of extremist offenders, HMP Dartmoor will ensure delivery in the key thematic areas of Intelligence Gathering & Management; Offender Management and Public Protection; and Interventions & Resettlement, as assessed by NOMS HQ. HMP Dartmoor will also ensure that any recommendations related to the identification, assessment and management of extremist offenders which are identified in year through the NOMS assessment process are implemented within reasonable timescale. 6.b HMP Dartmoor will develop and implement a plan by April for the creation of a supportive environment which will enable delivery of victim-offender conferencing (RJ). The plan will focus on developing; • Awareness of RJ amongst relevant staff groups • Partnerships with organisations and local commissioners to support delivery of RJ • Infrastructure to support delivery, including development of; 1. a single point of contact for RJ 2. agreed referral processes with partners 3. processes which contribute to suitability and risk assessments 4. appropriate gate procedures for entry into the prison of victims and other participants 5. appropriate rooms are available for the conference to take place 6. integration of RJ into sentence planning 6.c HMP Dartmoor will continue an HDC strategy which ensures that all prisoners eligible for HDC who cannot provide a suitable accommodation address are routinely offered accommodation through BASS. • It is important that liaison with the licence supervisor (Offender Manager) ensures that releases to BASS are credited as 'suitable and settled' for the purpose of delivery levels • Promote BASS within the establishment, making use of BASS posters, leaflets and DVD available from the contractor, Stonham

	• Monitor BASS referral and placement trends and investigate when these are outside the expected range and establish improvement objectives where outcomes are substantially below the expected or historic level for the institution. 6.d Due to the new operating benchmarking process, we have introduced a new 'core day' which will support the focus on providing prisoners with meaningful work that replicates a normal working week. HMP Dartmoor are working with partnering companies to bring prisoners new work opportunities, when a prisoner performs well, he will be offered an interview for paid work on release. • Census Data • IT Africa • Toolshed 6.e HMP Dartmoor will develop a strategy for extending use of video conference facilities by April consistent with the NOMS Video Action Plan, ensuring that use is consistent with type of establishment and makes maximum usage of existing/planned facilities. Sandra Swann will be the establishment lead for the NOMS video action plan and will establish and maintain relationships with the relevant stakeholders. Year 1 • Put in place resource to support the delivery of video courts and production of associated management information on the uses and Utilisation of video capacity. • Adopt the video action plan and have in place SMART plans to deliver milestones and measure success. • Confirm and share with partnership CJS and OM agencies local arrangements for booking video facilities, to include, SPOC contact • details, functional email and telephone details & availability. • Ensure participation on local court user group is established and maintained. • Develop local process to ensure video usage is captured recorded and reported via on line VL2 utilisation reporting form-this is • Currently a requirement and is delivered under existing resources. • Be facilitating 100% of demand for video hearing from courts subject to operational and technical capacity where demand exceeds Capability and Establishments invest in additional VCT PCVL courts there may be an additional resource commitment. • To be meeting the agreed benchmarks for utilisation resulting in a reduction of productions to court for eligible hearings. Year 2 • Maintain action plan deliverables to achieve agreed benchmarks for utilisation resulting in a reduction of productions to court for Eligible hearings. • Identifying investment opportunities for additional video facilities, supported where applicable by local business case. • Investigating the use of Video to support the delivery of legal visits and OM engagement with prisoners. • Video as default for Plea and case management hearing where agreed and supported by Courts and Judiciary • Achieving a significant reduction in discharges to court, reception from court and official visitors to the establishment

	Year 3 • Maintain action plan deliverables to achieve agreed benchmark for utilisation resulting in a reduction of productions to court for eligible hearings • Established video as business as usual for court appearances other than trial and official visits to the establishment.

Table 4a: Rehabilitation Services		
This table should reflect all NOMS Commissioned and NOMS Co-Commissioned services delivered as part of the Core Rehabilitation Offer. It is assumed all the services described below are available to all prisoners with an identified need: therefore targeting information is not applicable to this section. It is understood that these services may change in year as a result of the Through The Gate competition and tendering process. Changes to this table will be managed through existing NoC mechanisms.		
Rehabilitation Services in Custody	**Name of Service** **Service Description**	**Commissioning Arrangements** (NOMS Locally, Regionally or Co-Commissioned)
Staff support and encourage prisoners to participate fully in rehabilitation services	We recognise that as a non-resettlement prison and sex offender support establishment, our role in maintaining motivation and a sense of purpose among our population. Especially Sex Offenders "in denial" is critical/core. We have a clear strategic vision including a shared understanding of outcomes and priorities to create a truly rehabilitative culture enabling prisoners to effectively engage with the regime and associated rehabilitative services. Our strategy going forward towards building an effective rehabilitation culture will be based upon action planning arising from MQPL/HMIP and delivering aims & objectives for a Sex Offender support establishment. (Development Objective). Applying the principles of Every Contact Matters through a local training initiative. (Development Objective) We will ensure that offenders are supported in their rehabilitation aims through all staff contact. At HMP Dartmoor we operate an integrated IEP system that ensures all staff and prisoners have the ability to influence attainment levels through engagement with rehabilitative activity.	NOMS Locally
Prisoners are made aware of their responsibilities in engaging with and accessing services	We have a joint Statement of Purpose with all our delivery partners which enforces out rehabilitative ethos promoting responsible citizenship amongst prisoners. All prisoners "sign up" to it on reception; it is then measured through mechanisms described below as well as being monitored through the IEP scheme. This is also reinforced during the Induction process. All staff will be made aware of the prison's Statement of Purpose and our rehabilitative ethos; this will be reflected via the SPDR process. We will measure the impact we are having by monitoring sentence planning objectives including progress against sentence plan and completions, and take up of rehabilitative activities including numbers and types of qualifications and skills achieved. Demonstrating and teaching thinking and behavioural skills such as goal setting, communication skills, conflict resolution, emotional management and problem solving. Through our every contact matters agenda we will aim to ensure prisoners receive consistent messages. Giving practical assistance in problem solving rather than solving the problem for them, encouraging prisoners that they can change and promoting a sense of personal responsibility. All communication with prisoners is accessible and responsive to their needs.	NOMS Locally

Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	HMP Dartmoor Statement of purpose reflects our commitment to building a rehabilitative culture and is publicised in key places across the establishment to act as a reminder for all staff and prisoners of what is expected. We will take active measures to promote and improve understanding of the importance of demonstrating pro-social behaviours and attitudes at all levels, and use existing internal communication and line management arrangements to help embed effective practice and encourage a culture of continuous improvement. All staff to be trained in Pro – Social Modelling; we will look at this as a development Objective. We will measure the impact we are having through assessing trends in adjudications, violence management and MDT data and longer term through the findings from external scrutiny such as MQPL and HMIP visits. A prisoner council exists, which is encouraged to highlight good practice across different units/departments within the prison – this enables us to identify where we may need to develop further, positive staff interaction with prisoners. Our New Way – In collaboration with the regional HRBP we are currently exploring how we might embed coaching principles into every day staff/prisoner interactions to create a pro-social culture which values growth and learning in both staff and prisoners.	NOMS Locally
Prisoners can access appropriate services that enable them to seek suitable employment and/or training for release.	Employment & Benefit advisors – prisoners are introduced into Dartmoor through the induction programme, here they meet various partnerships to plan their progress and encouraged access for assistance re future job prospects or for support onto the DWP work programme and in applying for job seekers allowance . OLASS provision is provided from basic skills (level 1) up to NVQ level 2 in construction workshops which enables prisoners to engage with the regime as well as enhancing their employment suitability. This is also backed up with the use of virtual campus where prisoners have the opportunity to apply for employment and college courses before release. HMP Dartmoor aims for all prisoners being released to have an up to date CV of all their skills and qualifications to enable them to apply for any jobs as soon as possible after release. Toe by Toe – peer mentoring reading scheme. This has been established over a number of years, were all prisoners are introduced to the scheme on Induction and through wing mentors.	Co-commissioned national contract – DWP Co-commissioned National SFA
Prisoners can access services that enable them to manage housing needs created as a result of their custody.	We currently employ a part time housing benefit advice advisor to help with maintaining tenancy agreements, as well as support for securing settled accommodation. On induction at Dartmoor, Prisoners are asked if they need any housing advice, a referral is then sent to housing. Supported by two prisoners mentors. We also have prisoners who are trained in housing, to offer support to Prisoners on the wings.	NOMS local
Prisoners can access services that enable them to seek settled and suitable housing for release.	We advise all prisoners six months before their release date if they have housing issues, to contact the Housing advisor. We also have prisoners who are trained in housing, to offer support to Prisoners on the wings. Housing advice leaflets & contact details for existing housing services providers are available on the wings. Prisoners have access to the contact details for existing community based housing services.	NOMS Local

Prisoners can access services to enable them to address personal financial management issues created as a result of their custody.	We have two visits per month from Citizens Advice Bureau & Money Advice service attend on a monthly basis. There are approximately 16 interview spaces a month for prisoners to attend. Prisoners are informed when they are coming to Dartmoor & given an appointment. Bank accounts & Citizens cards – These are services are offered to Prisoners to assist their employment & progression on release. DWP – Assistance to close down and reinstate benefit claims	National contract with CAB Local A4E
Prisoners can access available services which enable them to address their family welfare and family support needs.	Domestic Visits – contract currently held by Choices who offer support to prisoners families, who signpost them to community based services. They offer Child Centred Visits for a day, were the children & family are taken to the gym for family activities. They also organise Family day visits which are held during half term periods from school. Prisoners are signposted to community based services that support prisoner's families.	Locally commissioned services
Prisoners have equivalence of access to health services in custody as in the community.	On reception to Dartmoor, prisoners current health needs assessment is reviewed, prisoners are subsequently signposted and supported in tackling any additional identified needs. Prisoners are provided the contact details for existing community health related services. Prisoners have access to Primary and Secondary health services, including mental health services, commissioned through Health including: Doctor –GP service, Dentist, Nursing care, Optician, Physiotherapy.	National Co-commissioned NHS England Local Authority Director Public Health Co-commissioned
Prisoners can access treatment, services, advice and support around drug and alcohol needs.	Dorset Primary Care Trust: On reception, all prisoners have an individual health assessment. Essential immediate clinical needs are met. Stabilisation, detoxification and observation are undertaken as appropriate. Dorset Primary Care Trust: Ongoing clinical and psychosocial support is provided based upon the needs of the prisoner. During the Induction process all prisoners are seen by Substance Misuse Services and offender supervisors. A Protective Factor Information are completed any concerns or issues are signposted to the relevant departments. Prisoners have access to the contact details for services that can support them with their drug and alcohol needs.	Co-commissioned as appropriate Local Commissioned/Co-commissioned
Prisoners who have experienced domestic violence, rape or abuse can access services that offer them advice and support.	Prisoners are provided the contact details and enabled to engage with existing appropriate community based services that support victims of domestic violence, rape or abuse.	Local Authority Co-commissioned
Prisoners who have been sex workers can access services that offer them advice and support.	Prisoners are provided the contact details and enabled to engage with existing appropriate community based services that support sex workers	Local Authority Co-commissioned

Table 4b: Rehabilitation Services - Additional Services Offer			
Using segmentation and local data sources to target resources where they will deliver the greatest outcomes for investment - this table should reflect the case management activity, risk management activity and rehabilitative services and interventions, delivered within the establishment which are **additional** to the core offer			
Segment	**Total no. of Prisoners within Segment** • Use the segmentation data tool on the NOMS Performance HUB to get the numerical data you need to populate this column	**Strategic approach to meeting the needs of the segment** **Title and description of rehabilitative services/interventions and case management activities** • Give the title and a brief description of the case management activities offered to offenders in each segment • Give a brief description of the range of rehabilitative services and interventions offered to offenders by segment. Include any accredited programmes on offer. • Use the guidance on targeting in Commissioning Intention 4a • If a service or intervention is available across more than one segment (for example – TSP may be available to both sex offenders and violent offenders) then state in each applicable box, making clear in the next column the number of completions relating to each segment.	**Indicate whether the service or intervention is commissioned or co-commissioned and the number of offenders who will be able to access the intervention or service annually** • For accredited programmes give the number of completions • It is not necessary to record volumes for case management activities
All Offenders – where service targeted by need rather than risk	659	All offenders regardless of OGR's score will have access to the Rehabilitation services core offer identified in section 4a. Priority will be given to those offenders recalled into custody along with effective case management in order that they can be released safely at the earliest opportunity. Positive interaction with residential staff, offering advice and support through every contact matters.	
Sexual Offenders	230 Of whom 80 are low a low risk of sexual offending (OSP) 27 are high OSP, but low OGR's 27 are both high OGR's and a high OSP	All sex offenders: We are a sex offender support establishment for HMP Channing's wood. Where sex offenders have arrived without an OASys, we will prioritise this work to accurately assess risk and need and signpost offenders to appropriate interventions and the reducing reoffending pathway leads. All sex offenders will be assessed using RM 2000 to establish their risk of sexual reconviction if not already completed. Those assessed as being low RM2000: will not be referred for assessment for SOTP unless they are an indeterminate sentence prisoner or have been assessed as having a low IQ. These offenders will be directed to the adapted SOTP programme. Medium or above on RM2000 will be referred to Channing's wood for assessment for SOTP as quickly as possible. Prisoners identified as medium or over on RM2000 who remain in denial will receive 1 to 1	**A-SOTP** **SOTP**

		work by offender supervisors. This will focus on identifying reasons for denial as well as motivational interviewing skills.	
Violent offenders	168	Violent offenders who do not have a current OASys will be prioritised when they arrive at Dartmoor. This will enable us to accurately assess risk and need and identify where they need to be signposted to. 72 TSP places have been commissioned at Dartmoor, 62 of these will be for violent offenders identified through OASys and sentence planning boards. Violent offenders with an OVP score of 60% or more (28 offenders identified using the most recent segmentation data) (with sufficient time left to serve) will be assessed for SCP. Those with an OVP of more than 30 will be sent to establishments offering assessment for Resolve. Any offender identified through SARA as being a domestic violence risk will be signposted to the healthy relationships programme at HMP Earlstoke. The highest risk prisoners in this category will also receive more intensive case management through the monthly IRMT meetings and information sharing with probation etc, particularly near to the point of release.	**TSP** **SCP** **HRP**
Indeterminate Sentenced Prisoners (ISPs)	60	The case management of IPP prisoners will be prioritised according to tariff length and the level of intervention which has been identified. We will adopt an intensive case management policy to ensure they are prepared for release by the parole board. This case management will also be dependant on the levels of risk of harm, sexual offending and reconviction. We will regularly review case management of these individuals by regular offender supervisor contact and sentence planning review boards and through the MAPPA co-ordinator. This is consistent with good practise identified in the managing the custodial sentence specification.	
Low likelihood of any reconviction OGRS 0-24%	222	All offenders in this range will have access to core services. These offenders will have a less intensive level of case management, except those with an OVP above 30, or assessed as medium or over on OSP. The level of intervention for those offenders identified as being a low risk of reconviction will be focused on the reducing reoffending pathways; it will be less intensive and based on resettlement needs rather than risk reduction. Offender supervisors will have an initial supervision session which will outline the services we have to offer. Offenders supervisors will have contact at least every 6 months and sentence planning boards will be held annually. Prisoners in this group identified as a risk of violence, or sexual offending will managed centrally by OMU, but this will be a joined up approach involving all functions, particularly residential staff, security and activities staff. There will be a two way flow of information informing the risk assessment process and enabling us to effectively manage offenders according to their. Cases of concern will be centrally managed by the IRMT meeting.	
Medium likelihood of any reconviction OGRS 25-49%	132	Offenders in this group will have the same level of case management as those listed above, except those violent offenders with an OVP of 30% or over and those offenders assessed as medium or over on RM2000. These will be signposted for further interventions such as the	**SMS/Peninsular alcohol and violence**

		peninsular violence and alcohol programme where the need has been identified; this is run by the substance misuse service. Case management will be more intensive and contact with offender supervisors will be more frequent. The frequency of this contact will be dependant on a number of factors; reviews will take place after important milestones have been reached, or any other significant event.	**programme**
High likelihood of any reconviction OGRS 50- 74%	187	Offenders who score an OGR's of 50+ will be more intensively managed. We will ensure that an OASys assessment is in place and is current. They will have regular contact with their offender supervisors and their sentence plan will be reviewed annually or after a significant event. Within this group 21 have been identified as being a high risk of violent offending using the segmentation data. These offenders will have priority for access to TSP and A – Z. Those offenders within the last 6 months of their sentence will also be managed under MAPPA arrangements and risk and need will be reviewed at discharge boards, access to accommodation and employment services will also be a priority for these offenders. . Referrals will be made to the substance misuse service where appropriate to the peninsular alcohol and violence programme where appropriate. These offenders will also be signposted to appropriate interventions at other establishments. 60 offenders within this group have been identified as a high risk of sexual offending. These offenders will be signposted for assessment of suitability for Sex offending programmes at Channing's wood. Those offenders who remain in denial of their offence will have priority access to the A-Z programme and will receive motivational supervision from offender supervisors.	**SMS/Peninsular** **SOTP** **A-Z**
Very high likelihood of any reconviction OGRS 75-89%	81	Offenders in this group will receive the most intensive case management. They will have priority access to all the services identified for other groups of offender. Within this group 7 have been identified as being a very high risk of violent offending and 24 a very high risk of sexual offending.	**SOTP** **A-Z** **TSP** **SMS**
Extremely high likelihood of any reconviction (prolific) OGRS 90-100%	7	These offenders will have access to the same level of service as the very high risk offender group.	

Table 5: Accredited Programmes provided in the establishment		
Does this establishment deliver NOMs Commissioned accredited programmes?		Yes
Name of accredited programme	**Number of agreed starts** (expected for 2014-15)	**Number of agreed completions** (planned total for 2014-15)
Living Skills Programmes		
Thinking Skills Programme **(TSP)**	80	72
Grand Total	**80**	**72**

Table 6: Development Objective		
CI Title & No.	**Objective**: Describe a SMART objective including what you want to achieve how you will measure your success and key milestones	**Does this contribute to a regional objective (yes/no)**
1. Enhance public protection and ensure a safe, decent environment & rehabilitative culture	In our most recent MQPL survey (2013), it is clear that the 'Every Contact Matters' initiative are not as embedded as was expected. Some of the key themes for improvement that is required are in relation to prisoners entry into HMP Dartmoor, only 22.4% of prisoners agreed or strongly agreed with the statement that "the induction process in this prison helped me to know what to expect in the daily regime and when it would happen" Use prisoners focus groups to better inform the review of our Reception and Induction procedures. A review will be carried out by the Head of Residence in September.	Yes
2. Strengthen integration of service delivery between directly funded, co-commissioned providers and wider partners	2.a Every contact matters:- Monitoring the C-nomis entries completed by staff on a monthly basis, this will be supported by the SPDR process, ensuring this is a target for all staff. We will maximise investment of all partners and providers delivering services for offenders at HMP Dartmoor and maximise outcomes for offenders by ensuring they experience a seamless and joined up service. By September 2014 we will review who we work with and how we work with them and ensure that all contracts and service level agreements demonstrate how each service fits within the overall strategic context of the establishment. This review will include all statutory and non statutory, existing and new partners and providers. We will develop a plan which describes how, within we will deliver: • A clear shared strategic vision for how services align to maximise outcomes and create an integrated, seamless offender management service (including a shared understanding of outcomes and priorities) • A clear agreed plan of how services sequence and compliment each other, providing continuity of services to offenders both within and across prisons (facilitating the needs of all providers and contractual partners to allow them to effectively deliver) • Leadership which actively enables and integrates services, where partnership working arrangements improve performance and aid resolution of issues • An understanding of resource allocation, and how delivery and choices impact on the investment and activity of others	Yes

	• An agreement on how to safely use and share data and information Progress will be monitored against the plan at [*frequency e.g.,* monthly] [*type e.g.,* SMT] [*method e.g.,* meetings] a at a regional level with the DDC. 2.c To work closely with NHS England and its commissioned providers to monitor prisoner attendance rates for NHS England commissioned services; to monitor escort cancellations; to ensure appropriate supervision of medicines queues; and to minimise the risk of diverted medication. 2.d To work with NOMS Health & Wellbeing Commissioning, neighbouring establishments, the local authority and NHS England to sign off a joint action plan by the close of Quarter 1; to lead implementation during Q2-4; the action plan will aim to ensure appropriate arrangements for screening and assessing eligible prisoners with social care needs Are established and prepare for the anticipated provisions of the Care Bill from April 2015. 2.h To work with Dartington Hall to supply Prisoners on work placements, to ensure on release they have access to full time opportunities or a reference to enable them to gain employment. – Lead – Head of Reducing Re-offending, to be in place by June 2014	
3. Deliver an efficient, quality service	3.a By November the prison will review the type of strategies it employs, and the services and interventions it offers to ensure that the approaches being used are ones which are effective with the type of offenders that receive them, and that the factors being targeted for change are related to desistance, reduced reoffending and public protection, or a reduction in harmful institutional behaviour. It will draw on local data and evidence, including that provided within the NOMS Evidence and Segmentation Companion Document (available at www.justice.gov.uk/about/noms/commissioning.) when completing these reviews and have in place a strategy for developing its use of evidence to inform practice to maximise outcomes.	
3. Deliver an efficient, quality service	3.b By November the prison will develop and implement effective quality assurance processes which indicate whether the services, activity and interventions it provides are of an acceptable standard of quality and are having the impact they are intended to deliver. Information from these processes will be regularly reviewed by the senior	

	management team and specific members of staff will be given responsibility for the QA processes and following through on actions identified in the reviews.	
6. Deliver priority national or specialist services	6.e We will develop a strategy for extending the use of video conference facilities by April, consistent with the NOMS Video Action Plan, ensuring that use is consistent with type of establishment and makes maximum usage of existing/planned facilities. The video action plan will be over a 3 year period, we have in place SMART plans to deliver milestones and measure success.	
Staff support and encourage prisoners to participate fully in rehabilitation services	4.a Sex Offender Support Establishment:- We will achieve by monitoring how many offenders we send on to Channing's Wood and completing sentence plan objectives. Applying the principles of Every Contact Matters through a local training initiative. We will ensure that offenders are supported in their rehabilitation aims through all staff contact.	
Prisoners anti social attitudes, thinking and behaviours are addressed by staff through pro social interaction and engagement	4.c Look at providing training for all staff who works at HMP Dartmoor in Pro-Social Modelling. This will be monitored by MQPL, HMIP & Local surveys.	

Table 7a: Mandatory Service specifications applicable under this Local Annex			
The following specifications are mandatory for all establishments. For the full list of NOMS Service Specifications, please refer to the Ministry of Justice website: http://www.justice.gov.uk/about/noms/noms-directory-of-services-and-specifications.htm			
	Service Specification	**Implementation detail**	**Notes**
1	Early Days & Discharge – First Night in Custody	Existing service specification which remains in force	
2	Early Days & Discharge – Induction to Custody	Existing service specification which remains in force	
3	Early Days & Discharge – Reception In	Existing service specification which remains in force	
4	Early Days & Discharge – Discharge	Existing service specification which remains in force	
5	Cell and Area Searching	Existing service specification which remains in force	
6	Catering	Existing service specification which remains in force	
7	Visits – Services for Visitors	Existing service specification which remains in force	
8	Visits – Visits Booking	Existing service specification which remains in force	
9	Visits – Conduct Visits	Existing service specification which remains in force	
10	Prisoner Property Services	Existing service specification which remains in force	
11	POSOE – Communication & Control Rooms	Existing service specification which remains in force	
12	POSOE – Gate Services	Existing service specification which remains in force	
13	POSOE – Internal Prisoner Movements	Existing service specification which remains in force	
14	Residential Services	Existing service specification which remains in force	
15	Nights	Existing service specification which remains in force	
16	Prisoner Discipline and Segregation – Prisoner Discipline Procedures	Existing service specification which remains in force	
17	Prisoner Discipline and Segregation – Segregation of Prisoners	Existing service specification which remains in force	
18	Immigration, Repatriation and Removal Services	Existing service specification which remains in force	
19	Faith and Pastoral Care for Prisoners	Existing service specification which remains in force	
20	Physical Education	Existing service specification which remains in force	
21	Mandatory Drug Testing	Existing service specification which remains in force	
22	Prisoner Communications Services	Existing service specification which remains in force	
23	Management of Prisoners at Risk of Harm to Self or Others	Existing service specification which remains in force	
24	Security Management	Existing service specification which remains in force	
25	Activity Allocation	Existing service specification which remains in force	
26	External Movements and Appearances	Existing service specification which remains in force	
27	Manage Prisoner Finance	Existing service specification which remains in force	

28	Prisoner Retail	Existing service specification which remains in force	
29	Enablers of national co-commissioned services in prisons	Existing service specification which remains in force	
30	Processing and Resolution of Prisoner Complaints	Existing service specification which remains in force	
31	Manage the Custodial Sentence - Categorisation & Allocation for Custody	Existing service specification which remains in force	
32	Manage the Custodial Sentence - Manage the Sentence Pre & Post Release from Custody	Remains in force until all outputs in new specification (Manage the Custodial and Post Release Periods) go live	
33	Manage the Custodial & Post Release Periods +	Some provisions go live April/May 2014, others from contract award	Outputs 22, 22a and 23 (relating to the new risk escalation process), output 8 (which covers the resettlement needs screening of prisoners and for remand prisoners was previously an output in the Rehabilitation in Custody Specification) and outputs 53/54 (jurisdiction is transferred in/out) will go live April/May 2014. The remainder of the specification will go live at the date of CRC contract award.
34	Rehabilitation Services - In custody	Go live April/May 2014	
35	Bail Accommodation Services (BASS)	Go live April/May 2014	
36	Prisoner Employment, Training & Skills	Existing service specification which remains in force	

+ *Note: 'Manage the Custodial & Post Release Periods' will replace 'Manage the custodial sentence - Manage the sentence pre & post release from custody', once new legislation in force and CRC contracts awarded.*

Table 7b: Service specifications applicable under this Local Annex			
For the following specifications, indicate which are applicable to the establishment by confirming Yes or No			
37	Specialist Units (HSE)	No	Existing service specification which remains in force
38	Bail Services	No	Go live April/May 2014
39	Deliver Accredited Programmes	Yes	Go live April/May 2014
40	Mother & Baby Unit	No	Existing service specification which remains in force
41	Deliver Victim Offender Conferencing (Restorative Justice)	No	Go live April/May 2014

Table 7c: Service Options, above the national minimum		
(which are commissioned under this SLA)		
Service specification	**Output(s) commissioned**	**Service Option Commissioned [YES / N0]**
Cell & Area Searching	A risk assessed programme of routine area searching is agreed, documented and completed correctly. **Non-HSE**	Yes
Cell & Area Searching	Assurance is sought through a risk assessed programme of covert testing. **Non HSE**	No
Early Days & Discharge - First Night in Custody	One-to-one welfare support is provided within courts/custody suites to address immediate needs of the prisoner.	No
Visits - Conduct Visits	There are facilities for children to participate in supervised play whilst visiting a prisoner	Yes
Visits - Services for Visitors	Visitors are able to purchase snacks and hot/cold drinks prior to the visits period.	Yes
Visits - Services for Visitors	Visitors are able to purchase a meal and hot/cold drinks prior to the visits period.	No
Visits - Services for Visitors	Private meetings can be facilitated between visitors and Partner Agencies.	Yes
Visits - Services for Visitors	There are facilities for children to play whilst waiting to visit a prisoner.	Yes
Visits - Services for Visitors	Visitors receive information through a variety of media regarding relevant support services.	No
Visits - Services for Visitors	A Family Support Worker is available to support families.	No
Faith and Pastoral Care	Prisoners have access to a Resettlement Chaplaincy Scheme.	No
Mandatory Drug Testing	Prisoners found guilty of misuse of Class B and/or Class C drugs or who frequently refuse to comply with MDT testing may be subject to a Frequent Testing Programme.	No
Mandatory Drug Testing	Prisoners may be subject to Reception testing.	No
Prisoner Employment, Training & Skills	Prisoners have the opportunity to gain industry recognised and accredited qualifications through employment, training and skills according to risk and need.	Yes
Prisoner Employment, Training & Skills	Qualifications gained are aligned with market needs and within the Qualifications and Credit Framework	Yes
Deliver Accredited Programmes	Competent staff are contributed to the national training provision as agreed by the commissioner. ***Output wording subject to revision***	Yes

Table 7d: Agreed delivery hours for specified services			
Service Specification	**Output**	**Agreed hours**	**Rationale (where hours are agreed above the minimum set within specifications)**
Residential Services	Daily time in open air [minimum 30 minutes] (row 21 of the specification)	1 hours daily	
Physical Education	Minimum number of PE Hours [per week] (row 1 of the specification) (as calculated using the SBC published spreadsheet product)	2.5 hours weekly	

8. Activity Places (Work and Prison Services)

Table 8a: Agreed Activity Allocation places

Table 8a: CU095a (Hours Worked in Industry) activity places allocation

The content of this table 8a removes the need for an establishment to complete a separate Annual Capacity Forecast (ACF) by documenting the workshop activity details and predicted outputs.

INDUSTRIES (ONE3ONE)										
INDUSTRY SERVICE CODE	**WORKSHOP NAME**	**Maximum number of prisoner places per activity (planned per week total for 2014-15)**	**TOTAL STAFF NUMBERS**	**CORE HOURS PER WEEK**	**Annual Internal Soft Charged Sales Predictions**	**Annual Internal Hard Charged Sales Predictions**	**Annual External Sales Predictions**	**Annual Internal Soft Charged Materials Predictions**	**Annual Internal Hard Charged Materials Predictions**	**Annual External Materials Predictions**
Industries-Braille	Braille Unit	20	1	28.25	0	0	£250	0	0	0
Industries - Concrete	Contracts 1 Concrete Products	16	1	28.25	0	0	0	0	0	0
Industries - Laundry	Laundry	12	1	28.25	£154,000	0	0	£4553	0	0
Industries – Land Based Activities	Gardens	15	1	28.25	0	0	0	0	0	0
Industries – Other Workshop	Main CES	12	1	28.25	0	0	0	0	0	£500

Industries - Recycling	Recycling	20	1.5	28.25						
Industries - Printing	Contracts 2 Desk Top Publishing	18	1	28.25	0	0	£3,500	0	£1,200	0
Industries - Textiles	Textiles	25	1	28.25	0	0	£75,000	0	£71,000	0
Industries - Woodwork	Carpenters	12	1	28.25	£9,800	0	0	0	£8,890	0
Industries - Woodwork	Carpenters Machinery	18	2	28.25	£40,100	0	0	0	£35,000	0
Other Occupations	Polytunnels	15	1	28.25	0	0	0	0	0	0
Other Occupations	Toolshed	15	1	28.25	0	0	0	0	0	0
Other Occupations	Farms	12	1	28.25	0	0	0	0	0	0
Total		205	14.5	7034.25	£203,900	0	£78,750	£4553	£116,090	£500

Table 8b: Services (not industries)

Table 8b CU095b (Hours Worked in Services) – this should contain services that are measured under this specific metric			
Activity Service Code	**Service Description**	**Maximum number of prisoner places per activity (planned per week total for 2014-15)**	**CORE HOURS PER WEEK**
HU1 Wing Activities	N/A		
HU2 Wing Activities	N/A		
HU3 Wing Activities	N/A		
HU4 Wing Activities	N/A		
HU5 Wing Activities	N/A		
HU6 Wing Activities	RSU Internal	29	28.25
HU6 Wing Activities	RSU External	20	28.25
Kitchen	Kitchen Packer	10	28.25
Kitchen	Kitchen Worker	36	28.25
Orderly Cleaners	A Wing Bio Hazard Cleaner (7 day)	2	28.25
Orderly Cleaners	Wing Cleaners (7 day)	40	28.25
Orderly Cleaners	Wing Painter	8	28.25
Orderly Cleaners	Wing Servery Number 1	5	28.25
Orderly Cleaners	Healthcare Orderly	1	28.25
Orderly Cleaners	Wing Laundry Orderly	3	28.25
Orderly Cleaners	VPU Visits Cleaners	2	5

Recycling Activity	Recycling Red Bands	10	28.25
Works Department	Works Party	10	28.25
Other Occupations	Buddies Wing Part Time	7	4
Other Occupations	Over 50's Buddies	3	28.25
Other Occupations	Fire Dept Orderly	1	28.25
Other Occupations	Gym Orderly	4	28.25
Other Occupations	Reception Orderly	1	28.25
Other Occupations	Segregation Orderly	2	28.25
Other Occupations	Stores Orderly VPU	2	28.25
Other Occupations	Wing Barber Main	2	28.25
Other Occupations	Wing Barber VPU	2	28.25
Other Occupations	Industries - Mentors	14	28.25
Sub total		**214**	

Table 8c: Other permanent activity places

This will include other permanent weekly activities including OLASS activity places, ROTL places

Table 8c: Other Activities			
This should contain activities that are not in scope of either CU095a (Hours Worked in Industry) or CU095b (Hours Worked in Services) metrics.			
Activity Service Code	**Activity Description**	**Maximum number of FTE prisoner places per activity (planned per week total for 2014-15)**	**CORE HOURS PER WEEK**
Basic Key Skills up to level 2			
Core Education Classes			
Education Induction Assessment			
Education leading to accreditation	Bricks, Plastering, Joinery, Paint & Decorating, Tiling, Classroom Education	132	28.25
PE Leading to QCA Qualifications			
Skills training leading to Accreditation			
ROTL	Farm & Projects	16	28.25
Prison Induction Courses/Interviews	Induction	12	28.25
Other			
Sub total		160	84.75
Table 8 Total		625	1495.25

Section 3: Regime Outline

The master record of the establishment's regime is on the NOMS Performance Hub and is subject to appropriate governance and change control. This table will document a "snapshot" of the agreed regime set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the Commissioned Regime Return will be available on the NOMS Performance Hub.

Out of cell session time summary by day

Day	Activity	Domestics	Meal	Movement	Total Time Out of Cell
Mon	6h 23m	2h 00m	1h 00m	1h 00m	10h 23m
Tue	6h 23m	2h 00m	1h 00m	1h 00m	10h 23m
Wed	6h 23m	2h 00m	1h 00m	1h 00m	10h 23m
Thu	6h 23m	2h 00m	1h 00m	1h 00m	10h 23m
Fri	3h 23m	5h 30m	1h 00m	0h 30m	10h 23m
Sat	6h 45m	0h 00m	1h 00m	0h 00m	7h 45m
Sun	6h 45m	0h 00m	1h 00m	0h 00m	7h 45m

5 day average time out of cell

Type	Activity	Domestics	Meal	Movement	Total Time Out of Cell
5-day	5h 47m	2h 42m	1h 00m	0h 54m	10h 23m

7 day average time out of cell

Type	Activity	Domestics	Meal	Movement	Total Time Out of Cell
7-day	6h 03m	1h 55m	1h 00m	0h 38m	9h 37m

Section 4: SLA Delivery Requirements and Levels at Commencement Date

The master record of the Delivery Requirements and Levels for this SLA is on the NOMS Performance Hub and is subject to appropriate governance and change control. This template will document a “snapshot” of the SLA Delivery Requirements and Levels set following negotiations between HMPS and the Commissioner and effective at the commencement date of the SLA.

Guidance and Technical Notes relating to the SLA Delivery Requirements will be available on the NOMS Performance Hub.

Secure and Decent Custody

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU001	Discharge to Court																		100.00 %
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU003	Absconds	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
CU006	CAT A Escapes													0	0	0	0	0	0
CU007	Escapes	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CU016	Mandatory Drug Testing (MDT)	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	7.00 %	
CU031	Control & Restraint (C&R) Training																		
		80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	80.00 %	
CU060	Tornado Commitment																		17.00
CU074	MQPL BME Score																		
		16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50	16.50
CU056a	Security Audit - Audit & Corporate Assurance (A&CA)	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	3.56
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU057a	Self Harm Audit	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.40

	(A&CA)	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU067	HMIP Resettlement	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.95
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU075	HMIP Respect	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.79
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU077	HMIP Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.92
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU078	HMIP Purposeful Activity	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.00	2.58
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU076	MQPL Safety	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.84
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU079	MQPL Decency	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	2.81
		3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00	3.00
CU088	Violence Management																		

Offender Management

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU002	Release on Temporary Licence (ROTL)																		100.00 %
		95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %
CU043	Generic Parole Process (GPP)																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU083	OASys Quality	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU086A	Return of MAPPA F Forms																		
		90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %
CU089	ViSOR Effectiveness (Prison)	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %	90.00 %

Interventions

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU019	Sex Offender Treatment Programme (SOTP) Completions																		942
CU021	Offending Behaviour Programme (OBP) Completions												72.00	72.00					6,456.00

Regimes

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CU013	Settled Accommodation on Discharge	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	85.00 %	
CU014	Training / Education on Discharge	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	12.00 %	
CU015	Employment on Discharge	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	33.00 %	
CU095a	Hours Worked In Industry																		

General

		Apr 14	May 14	Jun 14	Jul 14	Aug 14	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Total	Q1	Q2	Q3	Q4	National
CR003	Staff Sickness Absence																		
CU036	Correspondence Response Times	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	95.00 %	94.44 %
CU063	Water Consumption																		
CU094	Energy Efficiency																		

	(CO2e)																		
CU081	Prison Cost Analysis (PCA)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3