



**Department of Energy & Climate
Change**

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Our Ref: 14/0594

Date: 01/05/2014

Dear

Thank you for your e-mail dated 3 April 2014 which we consider should best be treated as a request under the Environmental Information Regulations 2004 (EIRs). You requested the following:

Please can you tell me how many CIGA Appropriate Guarantees have been issued for HTTC to date, and can you provide a breakdown of the CWI material (Fibre, Polybead, Polyurethane) used and number of installs for each of the following HTTC category covered by the CIGA HTT Guarantee:

*Cavity Insulation Guarantee Agency (CIGA)
CIGA HTT Guarantee
Version 1.0*

Hard to treat cavity wall insulation installations, as follows:

- i. where the cavity is less than 50mm wide (including partial fill);*
- ii. in a building with 3 or more storeys where each storey has cavity walls;*
- iii. where a chartered surveyor has reported that the cavity wall is not suitable to insulate without substantial remedial works to the building;*
- iv. where a chartered surveyor has reported the cavity wall is not suitable to insulate with standard materials or techniques (including partial fill);*
- v. in uneven cavities in walls constructed of natural stone or from natural stone outer leaf and block or brick inner leaf.*

We have considered your request in accordance with the EIRs as the information you have sought disclosure of, does in our view, fall within the definition of 'environmental information' as stated in the EIRs.

Under the EIRs you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exceptions under the Regulations which may apply).

I can confirm that the Department holds the information you are seeking.



We currently publish information on different aspects of the Green Deal and Energy Company Obligation (ECO), including the number of Hard To Treat Cavities installed under ECO, in our monthly Official Statistics series, which can be accessed via the following link: <https://www.gov.uk/government/publications/green-deal-and-energy-company-obligation-eco-monthly-statistics-april-2014>.

We also publish more detailed breakdowns on the Green Deal and ECO via the quarterly series: "Green Deal, Energy Company Obligation (ECO) and Insulation Levels in Great Britain, Quarterly report: to December 2013". The latest available detailed information, covering January to December 2013, can be found at the following link: <https://www.gov.uk/government/publications/green-deal-energy-company-obligation-eco-and-insulation-levels-in-great-britain-quarterly-report-to-december-2013>.

Using the figures available to the end of December 2013, there were 135,452 Hard To Treat Cavity (HTTC) wall insulations installed. The guarantee status was unknown for 2,121 of these 135,452. 128,047 of the HTTC installations where the guarantee status was known were classified by energy suppliers as being covered by the CIGA HTTC guarantee.

In addition, there are a number of [different valid guarantees](#), including Cavity Insulation Guarantee Agency (CIGA) guarantee, CIGA equivalent, Solid Wall Insulation Guarantee Agency (SWIGA) guarantee and SWIGA equivalent that can be applied to ECO measures. All cavity wall measures under ECO must have a guarantee.

The table below presents the qualification status of the 128,047 HTTC wall insulations up to the end of December 2013 with a CIGA HTTC guarantee.

HHTC Qualification with CIGA HTTC Guarantee	Number
Cavity is less than 50mm wide	24,242
In building with 3 or more storeys	40,029
Remedial works required	28,624
Non-standard materials or techniques	24,474
Walls constructed of natural stone	136
Non-traditional building types	160
Unknown	10,382
Total	128,047

Please note that these figures are provisional and subject to revision. Ofgem undertake comprehensive validation checks on the measures reported by energy suppliers in the month following receipt of data, and longer-term audits are done over the obligation period to verify the installation of the measures, the quality of installations, and to ensure compliance with the ECO guidelines.



Appeals Procedure

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of the response to your original letter and should be addressed to the Information Rights Unit at the following address:

Information Rights Unit (DECC Shared Service)
Department for Business, Innovation & Skills
1 Victoria Street
London
SW1H 0ET
Email: foi.request@bis.gsi.gov.uk

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Yours sincerely,

Household Energy Efficiency Directorate