

<p>Name of the function, policy or strategy: End User Computing (EUC) including LAN</p>	<p>Current or proposed: Proposed</p>
<p>Person completing the assessment: Tracey Taylor</p>	<p>Date of assessment: 19 September 2014</p>
<p>Purpose of the function, policy or strategy: The Driving Standards Agency (DSA) and Vehicle Operator Services Agency (VOSA) merged on the 2nd of April 2014 to form the Driver Vehicle Service Agency (DVSA). The DVSA is also subject to the Government ICT Strategy which required that departments and agencies deliver new or redesigned digital by default services to meet a common Digital by Default Service Standard from April 2014.</p> <p>The Agency aims to transition and disaggregate the two existing and separate DSA and VOSA IT infrastructures into a single merged Service Integration & Management (SIAM) and towers infrastructure in order to serve the needs of the new merged agency and meet the requirements of the Government ICT Strategy.</p> <p>The EUC Service Tower supplier will be required to deliver a single clear interface to all nominated customer users in support of DVSA's ICT needs, regardless of location, to deliver to the end users specific needs.</p> <p>The EUC Service Tower supplier, on behalf of the DVSA, shall be responsible for the management, support, integration, monitoring and improvement of all end user devices, including the end user device operating systems, end user applications (including productivity tools such as Office Automation and e mail), DVSA business systems, application specific interfaces, internet browsers, security (including anti-virus checkers) and asset management software that enable authorised DVSA staff to access relevant information from any location. Provide a fully supported and managed Local Area Network (LAN) infrastructure service as required at DVSA sites.</p> <p>To ensure that EUC devices are fully interoperable with all DVSA applications relevant to the device. Ensure all standard desktops, laptops, netbooks, notebook devices support common ICT functions such as authentication and authorisation, network access, application access, email, web browsing, connectivity and remote support management as well as other designated functions. Provide variants to the standard device to support specialised applications. Ensure that EUC service remains within vendor support and that DVSA is appropriately licenced to use the appropriate software.</p>	

Questions: indicate yes / no / not known for each group	Age	Gender	Disability	Gender re-assignment	Pregnancy and Maternity	Race	Religion or belief	Sexual orientation
Is there any indication or evidence that different groups have different needs, experiences, issues or priorities in relation to the particular function, policy or strategy?	No	No	No	No	No	No	No	No
Is there potential for, or evidence that, this function, policy or strategy may adversely affect equality of opportunity for all and may harm good relations between different groups?	No	No	No	No	No	No	No	No
Is there any potential for, or evidence that, any part of the proposed function, policy or strategy could discriminate, directly or indirectly?	No	No	No	No	No	No	No	No
Is there an opportunity to better promote equality of opportunity or better community relations by altering the policy/service or function or working with other government departments or the wider community?	No	No	No	No	No	No	No	No
Is there any evidence or indication of higher or lower uptake by different groups?	No	No	No	No	No	No	No	No
Are there any physical or social barriers to participation/access (eg, language, format, physical access/proximity)?	No	No	No	No	No	No	No	No

Comments – if you have answered ‘yes’ to any of the boxes above please detail what the equality issues are and what actions are being taken.