

From: [FOI Advice](#)
To: [REDACTED]
Bcc: [REDACTED]
Subject: RE: New submission from Make a Freedom of Information request - 713,887
Date: 16 December 2014 09:49:00

Dear [REDACTED]

I am writing to confirm that we have now completed our search for the information, which you requested on 20th November 2014.

I have answered your questions below in the order provided in your request.

1. Is it a legal requirement that the current Highways Agency changes its name / branding in April 2015?

No, there is no legal requirement to change name.

2. Is it a fact (as stated by a Senior HA Director) that the cost for any change will be £5,000,000?..if not, what is the actual figure?

No it is not £5 million. Estimated costs are still being collated and considered within the Highways Agency. The Highways Agency intends that if the name is to change then any changes to customer facing assets will be in line with the natural renewals and maintenance cycle.

3. What is the salary of the following HA employees 1) Chief Exec 2) Customer Operations Director 3) Head of Roads?

This portion of the request is refused under [Section 21\(1\)](#) of the Freedom of Information Act - [published on our website](#)

4. What were the bonuses paid to the above people in 2012, 2013 & 2014?

This portion of the request is refused under [Section 21\(1\)](#) of the Freedom of Information Act - [published on our website](#)

5. What level of pay increase did the above people receive in 2012, 2013, & 2014?

This portion of the request is refused under [Section 21\(1\)](#) of the Freedom of Information Act - [published on our website](#)

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](#).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-agency/about/complaints-procedure>

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail ha_info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 713,887 in any future communications.

Yours sincerely

[Redacted]
Highways Agency | Lateral | 8 City Walk | Leeds | LS11 9AT

Web: <http://www.highways.gov.uk>

Safe roads, reliable journeys, informed travellers
Highways Agency, an executive agency of the Department for Transport.

From: FOI request [mailto:FOI-Advice-Team-DFT@transport.gov.uk]
Sent: 20 November 2014 13:32
To: FOI Advice
Subject: New submission from Make a Freedom of Information request

Your contact details
Title
[Redacted]
Your name
[Redacted]
Your address
[Redacted]
Your email address
[Redacted]
Your request

The organisation you are asking to provide this information:

Highways Agency

Your request

1. Is it a legal requirement that the current Highways Agency changes its name / branding in April 2015?
2. Is it a fact (as stated by a Senior HA Director) that the cost for any change will be £5,000,000?..if not, what is the actual figure?
3. What is the salary of the following HA employees 1) Chief Exec 2) Customer Operations Director 3) Head of Roads?
4. What were the bonuses paid to the above people in 2012, 2013 & 2014?
5. What level of pay increase did the above people receive in 2012, 2013, & 2014?

Please select your preferred method of receiving a response:

Email

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