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# Work Programme Official Statistics to March 2014

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# Executive summary

## Overview

Work Programme was launched throughout Great Britain in June 2011 and is part of a number of welfare to work reforms<sup>1</sup> aimed at getting unemployed people into lasting work.

The Work programme uses private and public companies, called providers to find work for claimants transferred to them from Jobcentre Plus at specified points in their claim<sup>2</sup>. Providers are paid for outcomes related to lasting employment, in particular when an individual reaches six months in work, or three months for those expected to require more assistance. This is known as a Job Outcome payment. Overviews of Work Programme processes, terminology, official statistics and key measures can be found on pages 3 and 4.

## Summary

Results against the Department's two key sets of measures for the Work Programme have improved since the start of the scheme.

Over 1.5 million people have joined the Work Programme to 31 March 2014, the majority of whom are still on the scheme. The numbers joining each month have generally been decreasing whilst the proportion expected to require more assistance to find and stay in employment has been around three times higher in those joining in the last year or so compared to the first 12-18 months of the scheme.

Jobseekers Allowance (JSA) claimants joining the scheme have shown increasing results over time, with levels around twice as high as those for Employment and Support Allowance (ESA) new claimants<sup>3</sup>. The most recent groups to spend a year on the programme show the highest proportions with a Job Outcome payment during that time. All 40 contracts achieved the contracted minimum performance levels in the third financial year of the programme.

Around 700 thousand individuals have completed their allotted time on the scheme to 31 March 2014. Approaching a quarter of these were still in employment at this point (or providers had received the final eligible payment). Around two thirds returned to Jobcentre plus.

Breaks in benefit for Work Programme participants show similar patterns to those with three or six months in work. DWP have been examining off benefit periods covered by employment using HMRC Real Time Information data for Work Programme participants. From this analysis we assess that around 26 thousand individuals satisfied the conditions for a Job Outcome payment to the end of December 2013 but no payment has been paid to providers by the end of March 2014<sup>2</sup>. These are not contained in the Job Outcome payment statistics in this release.

## Key findings

- Of those joining the scheme in January-March 2013 around 1 in 8 had three or usually six months in work after twelve months on the programme. This compares to less than 1 in 12 for those starting in the first three months of the scheme.
- For JSA claimants joining the scheme in January-March 2013 around 1 in 5 18-24 year olds and 1 in 6 for those aged over 25 had six months in work at the twelve month stage. For ESA new claimants<sup>3</sup> joining over the same period, approaching 1 in 11 had three months in work after twelve months. This is approximately double the level for those joining from each of these groups at the start of the programme.
- Over 1 in 5 of those with sufficient time on the programme to do so have spent six months in work (or three for the harder to help) approaching 300 thousand individuals overall.
- All 40 contracts achieved the contracted minimum performance levels (MPLs). The contracted performance levels were calculated based on the expected volumes joining the Programme. As such, the measures and interpretation are vulnerable to fluctuations in the number joining within the year.

<sup>1</sup> For more information on the full range of schemes see <https://www.gov.uk/government/publications/employment-programme-official-statistics>

<sup>2</sup> For further information see Work Programme Official Statistics background information note accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

<sup>3</sup> Excluding 12 month prognosis claimants

# Work Programme: overview and terminology

## Intakes

### Referral

Jobcentre Plus refer Claimants to the Work Programme.

Claimants' circumstances dictate the entry point and the nature of participation.

### Attachment

Providers contact the claimant and register an **attachment** to the Work Programme.

There are 18 Providers (private, public and voluntary and community sector organisations) holding 40 contracts.

Contracts are assessed in financial years against Minimum Performance Levels for three Payment Groups.

The average time for a referral to attach is currently 17 days. Approximately 2% never attach.

Jobcentre Plus refer JSA and ESA claimants at specified points in their claims. Incapacity Benefit and Income Support referrals are voluntary

Claimants are assigned to one of nine **Payment Groups** and randomly allocated to a Work Programme **Provider** in their area.

An **Attachment Fee** is paid to the Provider at the point of engagement with different rates defined by the Payment group

Providers supply services aimed to help individuals find and stay in sustainable work.

## Outcome Payments

Providers are paid for defined **outcomes**.  
Outcome Payments are subject to validation procedures to ensure Providers are only paid for valid outcomes.

### Job Outcome Payment

Following a defined period of continuous or cumulative spells in employment, the Provider will receive a **Job Outcome Payment**.

The time it takes to achieve a Job Outcome Payment is defined by the Payment Group.

Only one Job Outcome payment can be claimed per referral. There are no payments for job entry.

### Sustainment Payments

Following a job outcome payment and after a further four continuous weeks in employment the provider will receive a **Sustainment payment**.

Subsequent sustainment outcomes can be claimed following further periods of four weeks continuous employment. The maximum number of Sustainment payments is defined by Payment Group.

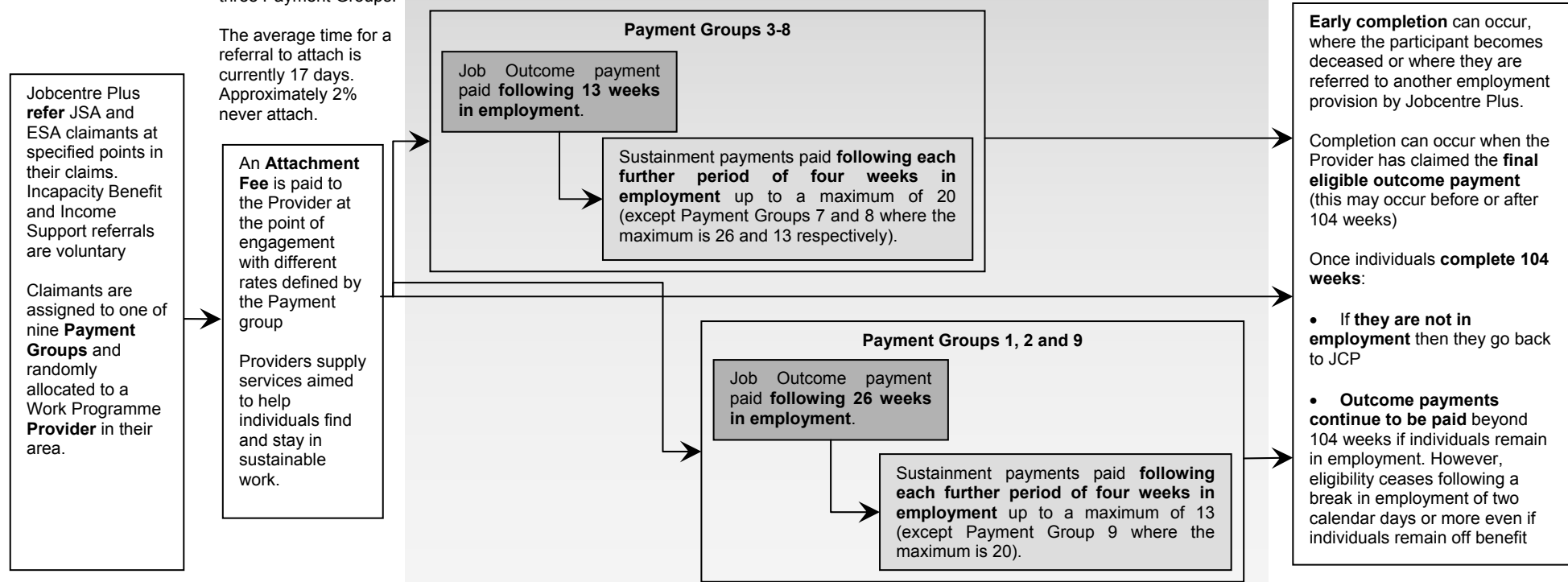
Breaks in employment of up to two calendar days will be accepted as long as the individual does not return to benefit. Gaps of any length are permitted between four week spells of employment.

## Completion

Once referred, individuals remain on the Work Programme for an **allotted time of 104 weeks**, unless they complete early.

During this time participants may leave or change benefits or move into employment. Jobcentre Plus will continue to see them to check that they are meeting their conditions for claiming benefits (if applicable).

Participants cannot be re-referred to the Work Programme within their 104 week support period.



**Early completion** can occur, where the participant becomes deceased or where they are referred to another employment provision by Jobcentre Plus.

Completion can occur when the Provider has claimed the **final eligible outcome payment** (this may occur before or after 104 weeks)

Once individuals **complete 104 weeks**:

- If they are not in employment then they go back to JCP

- **Outcome payments continue to be paid** beyond 104 weeks if individuals remain in employment. However, eligibility ceases following a break in employment of two calendar days or more even if individuals remain off benefit

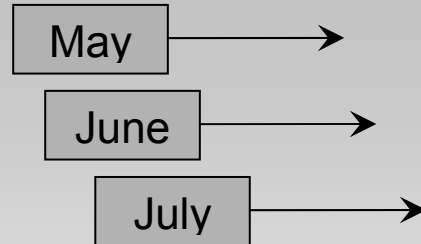
# Work Programme: Official Statistics overview

## Section A: Compare monthly intakes over time

Focuses on monthly intakes i.e. those referred to the Work Programme in a particular month.

Compares by volume, payment group makeup and tracks over time to compare outcome payments made and benefit status for intakes with the same duration of support.

Since Outcome Payments are paid following a defined period of employment, this approach avoids comparisons of total Outcome Payments with Referrals in the same period which would include those who have not had long enough to achieve an Outcome payment.



### Key Measures

The Department publishes a range of [measures](#) to support transparency of public information.

For the Work Programme the **transparency indicator** is [the proportion of claimants for whom providers were paid a job outcome payment at 12 months following referral, by monthly intake](#).

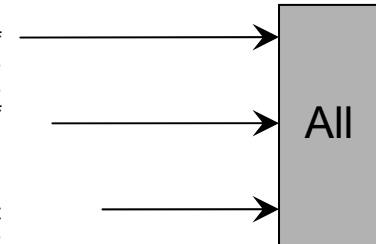
For example, for Referrals to the Work Programme in June 2011 this is the proportion of that intake for whom a Job Outcome payment was made by the end of June 2012. A 24 month equivalent is also published.

## Section B: Examine all referrals to date

Examines all referrals to the Work Programme up to the reference date of the publication

Presents statistics regarding the current status of each referral (linked to the Work Programme overview on page 2). Time series of outcome payments to provider are given by month of payment.

Section B also includes information by contract, personal characteristics and geography. Note that information on contractual minimum performance levels are included in Section B only for publications relating to the end of a financial year and otherwise feature solely in supplementary table 2 16



### Key Measures

The Department also uses measures, when working with providers, based on the number of Job Outcome Payments in a **financial year** in relation to Referrals.

**Contractual minimum performance levels (MPLs)** are set out that providers are required to deliver. These are based on the ratio of Job Outcome payments in a financial year to the **expected** Referrals in that year. They are calculated based on expected movement into employment in the absence of the Work Programme.

The contractual MPLs have limitations; notably that the Referrals considered will include those who have not had long enough to qualify for a Job Outcome payment and the impact of changes between expected and actual Referral patterns.

**An [independent review](#) of Work Programme measures recommended that expectation be published alongside key measures. The Department is currently working through how these expectations should be derived and published and when decisions have been made users will be informed via the [Official Statistics homepage](#).**

## Supplementary tables and further statistics

Each section described above includes key points followed by a more detailed discussion of the trends and components using charts or summary tables and accompanying commentary.

In addition, the tables underlying the charts are available via supplementary tables within this summary and also as excel tables via the [Work Programme statistics](#) page. The DWP tabulation tool and data visualisation tool enable users to examine many more tables and interactive charts in even greater detail than provided in this summary.

The full suite of statistics plus further detailed background information and underlying data can be accessed via the [Work Programme statistics](#) page. There are links to other related DWP research reports and statistical analyses on the [Employment programme support official statistics](#) page.

For further information see Background Information note via this link: <https://www.gov.uk/government/publications/work-programme-official-statistics-background-information-note>

## In this Summary

This Summary contains the latest Work Programme Official Statistics on Referrals, Attachments and validated Job Outcome and Sustainment payments to 31<sup>st</sup> March 2014 developed in accordance with the Code of Practice and supporting Principles.

Statistics are primarily sourced from data originally collected via administrative systems. To reflect any updates, the full historical statistical series is refreshed with each release and so previous figures may be updated based on new data<sup>2</sup>.

Since Outcome Payments are paid following a defined period of employment, comparisons of total Outcome Payments with Referrals in the same period will include those who have not had long enough to achieve an Outcome payment. Hence the main focus of this summary (in section A) is comparing monthly intakes of Referrals that have had the same duration of support, an approach endorsed by the UK Statistics Authority.

Data in this release covers to the end of the third financial year of the Work Programme. Section B4 contains information on the contractual Minimum Performance Levels (MPLs).

To aid consistency of presentation throughout this summary and to reflect user needs and DWP contracts with providers, Payment Group (PG) 1 (JSA Claimants aged 18 to 24), PG2 (JSA Claimants aged 25 and over) are PG6 (ESA new customers) presented individually. From June 2014 in the Statistical Summary PG 6 are presented excluding 12 month prognosis claimants. These have been presented separately or grouped with PG 5, 7, and 8 and presented together as "Other ESA/IB". PGs 3, 4 and 9 are presented together as "other JSA".

## Further Work Programme Statistics

The DWP tabulation tool and data visualisation tool enable users to examine many more tables and interactive charts in greater detail than provided in this summary.

The full suite of statistics plus further detailed background information and underlying data can be accessed here: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

## Future Releases

The next release will be on 18<sup>th</sup> Sep 2014 and contain data to 30<sup>th</sup> June 2014.

In the coming months, DWP will publish the results of the consultation, which closed on the 22<sup>nd</sup> November 2013. Future releases will incorporate developments resulting from the consultation.

An [independent review](#) of Work Programme measures recommended that expectation be published alongside key measures. The Department is currently working through how these expectations should be derived and published and when decisions have been made users will be informed via the [Official Statistics homepage](#).

## Table of Contents

<b>1. Official Statistics and commentary .....</b>	<b>5</b>
<b>A. Analysis by monthly intakes of referrals</b>	
A1. Referrals.....	5
A2. Job Outcome payments made to providers.....	6
A3. Job Outcome payments by Payment Group.....	7
A4. Sustainment payments made to providers.....	8
A5. i) Benefit status analysis: Break in benefit.....	9
ii) Benefit status analysis: Average No of weeks off benefit.....	10
<b>B. Analysis of all referrals</b>	
B1. Status of all Work Programme Referrals.....	11
B2. Outcome payments made to providers: Time Series....	12
B3. Outcome payments made to providers: Further Sustainment analysis.....	13
B4. i) Contracts: Contractual Minimum Performance levels.....	14
B4. ii) Contracts: Referrals with 12 months support.....	15
B5. Personal Characteristics and Geography.....	16
<b>2. Supplementary Tables.....</b>	<b>18</b>
C1. Supplementary Tables on monthly intake of Referrals analysis.....	18
C2. Supplementary Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment Payments.....	24
C3. Supplementary Tables of characteristics.....	25
C4. Supplementary Tables of contracts.....	32
<b>3. Notes.....</b>	<b>37</b>

# A. Analysis by monthly intakes of Referrals

## A1. Referrals

Chart 1a: Referrals to the Work Programme by month: to end of March 2014

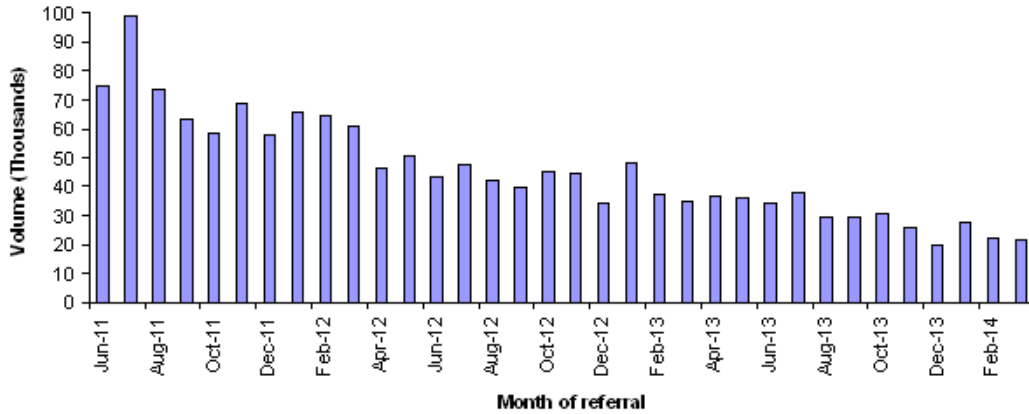
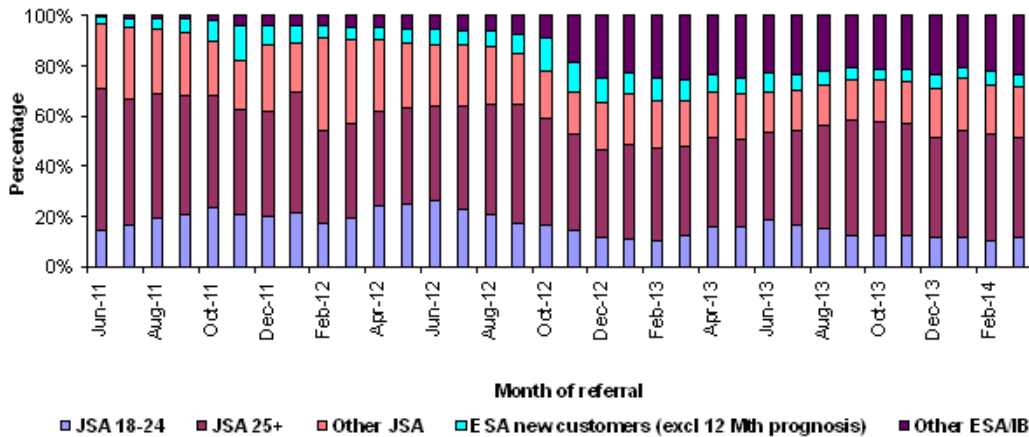


Chart 1b: Referrals to the Work Programme by Payment Group: to end of March 2014



## Key messages

- Monthly volumes of Referrals show a continuing downward trend.
- More recent intakes contain a higher proportion of individuals expected to require more support and assistance.

**Chart 1a** shows intake to the Work Programme generally decreasing each month since June/July 2011 (when Flexible New Deal participants were transferred to the Programme). This would be expected since individuals can only be referred to the scheme once. Between Oct 11 and Feb 12 there were a number of changes to access to the programme which saw an increase in intake.

Since individuals generally remain on the Work Programme for 104 weeks, the overall number being supported will have increased month on month until late May 2013. At which point the first intake began to complete the Programme.

There were 74,630 Referrals in June 2011, compared to 60,910 in March 2012, 34,720 in March 2013 and 21,870 in March 2014 (see **Supplementary table 2.6** in Section C2 for full data). The series is affected by the number of working days in each month. For example, reduced Referrals in December 2011, 2012 and 2013 are a result of the public holidays in these months.

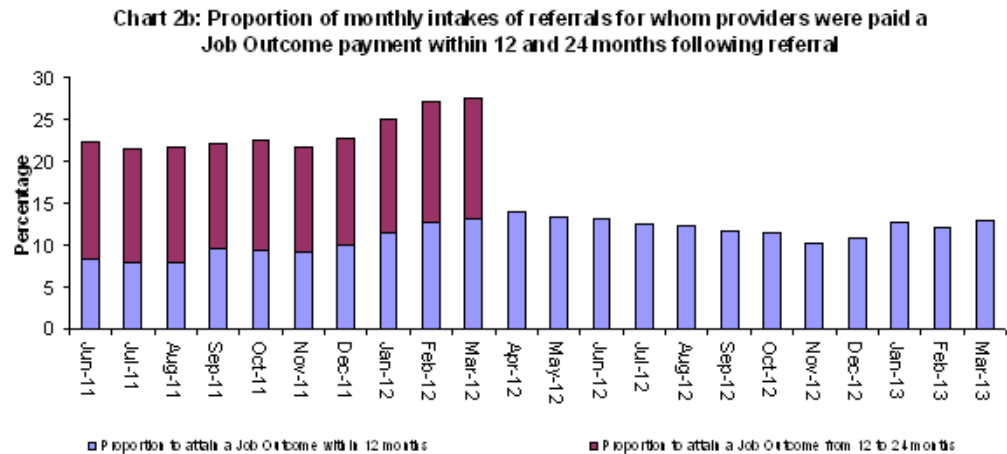
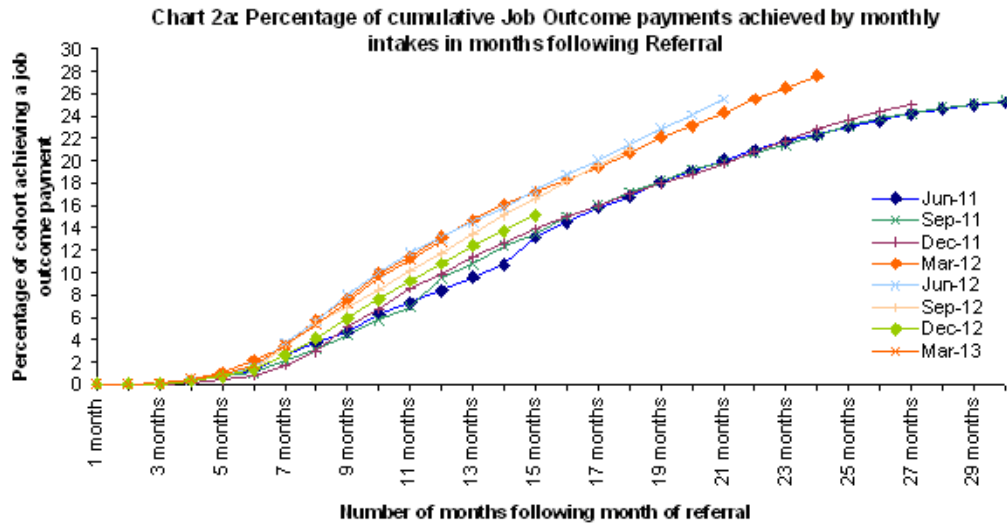
**Chart 1b** (see also **Supplementary table 2.11**) shows the Payment Group composition of each monthly intake. The change over time reflects the roll out activity, changes in access to the programme and JSA seasonality.

Monthly intakes since September 2012 include a higher proportion of individuals expected to require more assistance to find and stay in sustainable employment. 29% of the March 2014 intake fell into this category.

This reflects changes in access to the Programme, especially for ESA claimants including the introduction of information sessions for potential ESA volunteers, a Jobcentre Plus exercise to identify eligible ESA Claimants who had not been referred to the Programme and the immediate referral of people expected to be fit for work within 6 months from October 2011.

For example 3% of the June 2011 monthly intake were from an ESA group compared to 29% of the March 2014 intake.

## A2. Job Outcome payments made to providers



## Key messages

- Monthly intakes continue to attain Job Outcome payments the longer they spend on the Programme.
- Overall the proportion attaining a Job Outcome payment by the 12 month stage has improved since the start of the Programme although this has fluctuated in the last year.
- The proportion of intakes achieving a Job Outcome after 24 months is now steadily increasing after initially being stable.

When tracking Job Outcome payments for a particular monthly intake over time, it is important to note that support to find and stay in sustainable employment will continue to be required for previous intakes as well as for subsequent intakes joining the scheme.

**Chart 2a** tracks the proportion of monthly intakes achieving a Job Outcome payment over time. Every fourth monthly intake is presented, see **Supplementary table 2.1** for full data. Each monthly intake continues to show an increasing proportion of individuals attaining a Job Outcome payment the longer they are on the Programme. Over a quarter of the first intake in June 2011 attained a Job Outcome payment by March 2014, compared to less than one in twenty after nine months support.

**Chart 2b** (see also **Supplementary table 2.1**) presents the proportion of monthly Referrals for whom providers were paid a Job Outcome payment within the following 12 (and 24) months. Overall the proportion has increased since the start of the Programme although this has fluctuated in the last year. These fluctuations are likely to be the influence of the more complex cohort makeup shown in chart 1b.

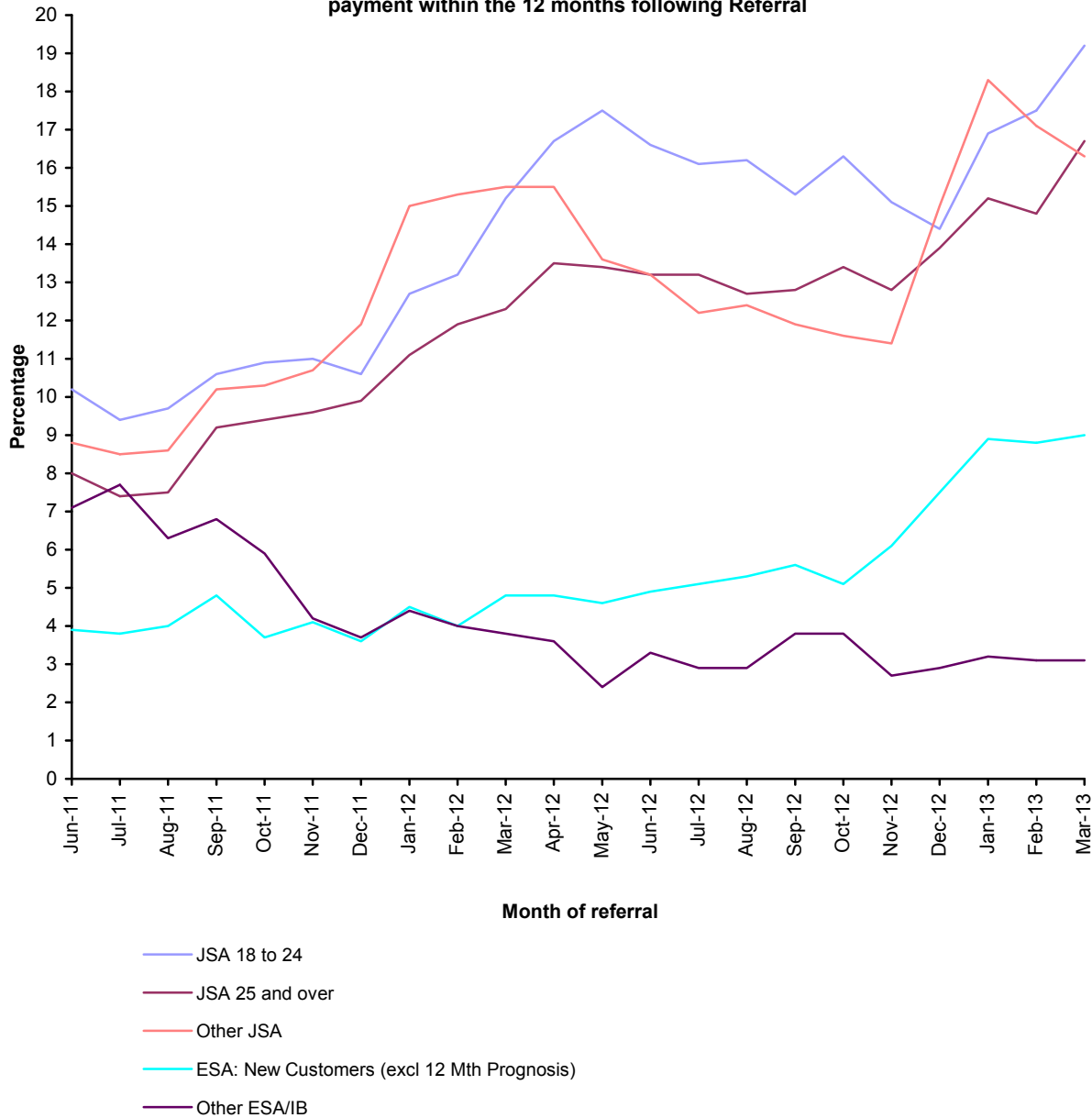
The proportion of each intake to reach 24 months on the Programme achieving Job Outcome payments was initially steady but has been rising for the last 4 months. For the March 2012 intake this was 27.6%, compared to 22.3% for the June 2011 intake.

An independent review of Work Programme measures recommended that expectation be published alongside key measures. The Department is currently working through how these expectations should be derived and published.



### A3. Job Outcome Payments by Payment Group

Chart 3: Percentage of Payment Group for monthly intakes achieving a Job Outcome payment within the 12 months following Referral



### Key messages

- The proportion for ESA new customers<sup>3</sup> achieving a Job Outcome payment after 12 months support was fairly constant up to May 2012 at 1 in 25 Referrals. Since May 2012 this has been increasing and at March 2013 stands at around 1 in 11.
- The proportion for the JSA 18-24 and JSA 25 and over payment groups, since the start of the programme has shown an increasing trend, with the latest intake achieving around double the proportion of the first intake. For those that joined the scheme in March 2013, this proportion was around 1 in 5 and 1 in 6 for the payment groups respectively.

**Chart 3** (see also **Supplementary table 2.10** in Section C3) shows, for each monthly intake, the percentage of each Payment Group for whom providers were paid a Job Outcome payment within 12 months following referral.

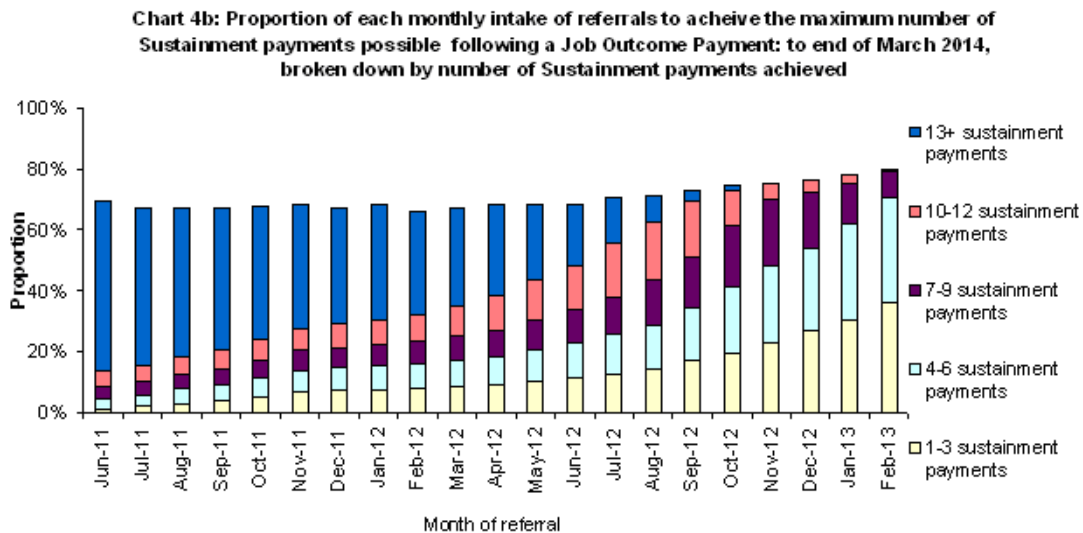
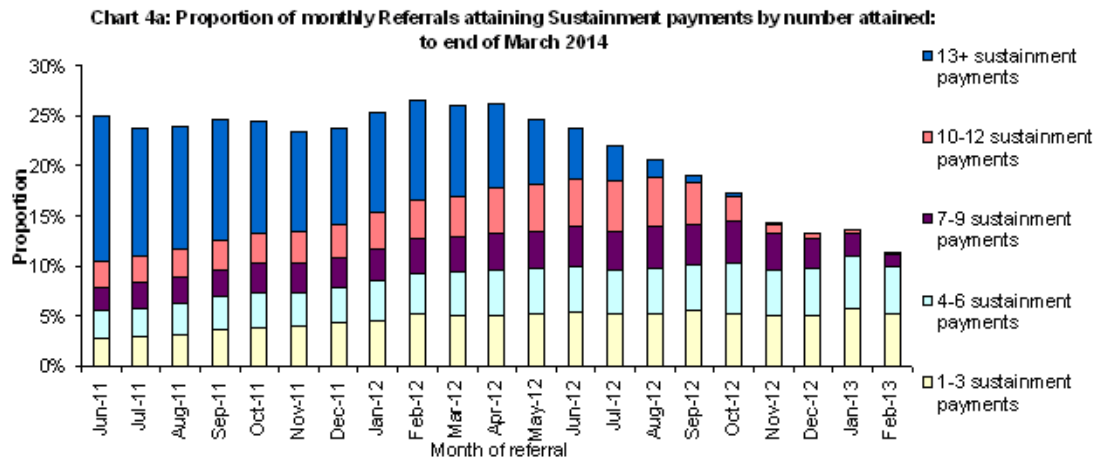
The proportion of the Employment and Support Allowance (ESA) new customers intake group<sup>3</sup> attaining a Job Outcome payment within a year was fairly constant up to May 2012, at around 1 in 25. Post May 2012 this proportion has been increasing with the last 4 months exceeding expectation and at March 2013 the proportion was around 1 in 11.

The proportion of the JSA payment groups, since the start of the programme has shown an increasing trend, with the latest intake achieving around double the proportion of the first intake. All of these payment groups show a dip in the November 2012 intake also reflected in Chart 2b. At March 2013 this proportion was around 1 in 5 and 1 in 6 for the payment groups respectively.

The proportion for the other ESA intakes was on a downward trend up to May 12, but this proportion has since stabilised. The proportion for the initial intake was around 1 in 14 and as at March 2013 this was down to around 1 in 33. However the numbers of Referrals to this group are 5 times higher than earlier intakes as shown in **Supplementary Table 2.11** and also make up a much bigger proportion of the total number of Referrals per month (see **Chart 1b**)



## A4. Sustainment payments made to providers



## Key messages

- Earlier intakes generally have a higher proportion attaining Sustainment payments and higher proportions with larger numbers of payments to providers, due to them having more time on the programme

The DWP consultation, which included future plans for Sustainment payment measures, has now closed and responses are being analysed. The outcome will be announced in a public response to the consultation. Future releases will incorporate developments resulting from the consultation, in particular around Sustainment payment measures.

**Chart 4a** (see also **Supplementary table 2.4** in Section C1) shows for each monthly intake, the proportion with at least one Sustainment payment up to the end of March 2014, broken down by the number of payments.

Earlier intakes have a higher proportion attaining Sustainment payments and higher proportions with larger numbers of payments than later intakes. This is intuitive as earlier intakes have had a longer period of support and more opportunity to attain Outcome payments.

**Chart 4b** (see also **Supplementary table 2.5** in Section C1) presents the proportion of each monthly intake that achieved all the Sustainment payments they could to the end of March 2014, broken down by the number of payments.

In each of the intakes, around 2/3rds, attained all possible Sustainment payments, following a Job Outcome, to the end of March 2014. Whilst the number of payments achieved is generally higher for earlier intakes, a lower overall proportion attained all the Sustainment payments compared to more recent intake. Again this is intuitive as earlier intakes have had more opportunity to attain Outcome payments than later intakes. They will also have had more time for a break in employment to occur.

## A5. i) Benefit status analysis: Breaks in benefit after 12 months

Table 1.1: Proportion of monthly intakes to the Work Programme who spent time off benefit in the 12 months following referral

Intake month	Volume of intake (thousand)	% with a break in benefit	% who are off benefit at the end of 12 month period	% with a 13 week spell off benefit	% with a 26 week spell off benefit
Jun 11	74.63	50.2	27.4	25.8	16.3
July 11	99.21	49.7	26.2	24.6	15.0
Aug 11	73.66	51.3	27.4	25.3	15.2
Sept 11	63.27	51.9	28.4	25.5	15.1
Oct 11	58.27	52.5	29.0	25.9	15.2
Nov 11	68.75	49.5	27.5	24.1	13.9
Dec 11	58.07	50.9	28.0	25.7	14.8
Jan 12	65.88	54.1	29.6	29.2	17.0
Feb 12	64.56	55.4	30.2	30.4	17.7
Mar 12	60.91	58.3	32.5	31.9	19.9
Apr 12	46.33	61.7	35.5	34.9	22.4
May 12	50.45	61.7	36.1	34.5	22.6
Jun 12	43.52	61.3	36.2	34.3	21.7
Jul 12	47.90	61.0	36.7	34.2	21.6
Aug 12	41.94	60.8	37.4	33.7	20.8
Sep 12	39.66	59.9	37.0	32.8	20.0
Oct 12	45.23	58.5	36.8	32.2	19.4
Nov 12	44.74	54.5	34.0	29.7	17.6
Dec 12	34.44	52.4	32.5	30.3	17.9
Jan 13	48.48	54.5	33.5	32.5	19.8
Feb 13	37.51	52.8	32.5	31.6	19.5
Mar 13	34.72	53.8	33.8	32.1	21.1

## Key messages

- Whilst more recent intakes to the programme spent more time off benefit, in the 12 months following Referral, than those referred in the early months of the scheme; for intake in the Programme's second 12 months this proportion has been decreasing.

**Table 1.1** examines breaks in benefit for monthly intakes of Referrals who have received 12 months support on the Programme. The most recent monthly intakes have larger proportions with any break in benefit within those 12 months than the earliest intakes. For example compared with 50.2% of those referred in June 2011, the January, February, March 2013 intake of Referrals have 54.5%, 52.8% and 53.8% respectively. However, this proportion has decreased for successive intakes during the second 12 months of the Programme from a level of 61.7% for the April 2012 intake but has stabilised for the last 5 months to reach a year on the scheme. This decrease in the proportion with either a break in benefit in the first 12 months or who are off benefit 12 months after Referral is linked to the later intakes containing a higher proportion of harder to help claimants.

The proportion with a continuous break in benefit of 13 and 26 weeks within the 12 months is higher for the latest monthly intakes than the earliest intakes. For example for the March 2013 intake of Referrals 32.1% and 21.1% had a continuous break in benefit of 13 and 26 weeks compared with 25.8% and 16.3% for the June 2011 intake. Again, for successive intakes during the second twelve months of the Programme the proportions with 13/26 week breaks in benefit show a decrease from the levels of 34.3% and 21.7% for the June 2012 intake but are showing signs of stability in later months.

Up until the August 2012 intake, the proportion of monthly intakes that are off benefit at the end of the 12 month period was generally increasing month on month. However this proportion has dipped and levelled out in the last 2 quarters but is still above the early cohorts.

Whilst these figures represent evidence of movement off benefit, they do not, in isolation, provide direct evidence of movement into sustained employment or links with Job Outcome payments. This is because the breaks in benefit tables track continuous spells off benefit whereas providers can claim a Job Outcome payment based on the total time employed, irrespective of the number of spells.

DWP have been examining off benefit periods covered by employment using HMRC Real Time Information data for Work Programme participants where no Job Outcome payment has been paid<sup>2</sup>.

## A5. ii) Benefit status analysis: Average number of weeks off benefit after 24 months

Table 1.2: Average number of weeks spent off benefit by claimants in each monthly intake to reach 24 months

Intake month	Average number of weeks a claimant has spent off benefit in 2 years
Jun 11	26.2
Jul 11	25.2
Aug 11	25.8
Sep 11	26.1
Oct 11	26.7
Nov 11	25.2
Dec 11	26.1
Jan 12	29.1
Feb 12	30.2
Mar 12	32.1

## Key messages

- Claimants referred up to the end of March 2012 spent more than a quarter of their allotted time on the programme off benefit.
- The average number of weeks off benefit for the first 7 months showed little variation however they has been an increase in the last quarter

Table 1.2 shows, for each monthly intake, the average number of weeks claimants spent off benefit in the 104 weeks on the programme. This shows that for the first seven intakes to have spent 24 months on the programme there is little variation from intake to intake, however intakes from the last quarter have on average over another month than the first 7. These findings are consistent with the results of the proportion of each intake which achieved a Job Outcome payment after 24 months, where all proportions of intakes to have reach 24 months on the programme were broadly the same until the last 3 months.

## B. Analysis of all Referrals

### B1. Status of all Work Programme Referrals

Table 1.3: The status of all Work Programme Referrals as at March 2014

Thousands

	Total	Completed Early	Completed allotted time (104 weeks) <sup>4</sup>			Completed: Maximum Outcome payments attained <sup>5</sup>	Still on the scheme	Completed allotted time: Never Attached
			Returned to Jobcentre Plus at 104 weeks	Returned to Jobcentre Plus post 104 weeks	Provider still receiving Outcome payments			
Referrals	1,553.63	2.87	477.48	47.37	94.17	73.77	848.36	9.61
Of which	[REDACTED]							
Job Outcome payments	295.79	0.29	34.74	16.22	63.76	70.74	110.04	.
Of which Sustainment Payments	[REDACTED]							
1-4	78.50	0.07	14.63	5.62	15.07	.	43.11	.
5-8	57.97	0.06	8.01	4.15	17.51	.	28.24	.
9-12	46.88	0.07	4.55	3.59	19.75	.	18.92	.
13+	90.69	0.01	1.07	1.24	10.26	73.77	4.34	.

<sup>4</sup> This will include people referred up till the 3<sup>rd</sup> April 2012 as claimants are on the programme for 104 weeks, slightly less than 2 years.

<sup>5</sup> Total individuals for Referrals and Sustainment payments will not equal the total number of individuals for Job Outcome payments due to differences in the validation procedure. For more information please see the background information note on the Work Programme home page.

## Key messages

- To date approaching 74 thousand claimants have stayed in sustained employment long enough to qualify for the maximum number of Sustainment payments possible.
- To date 477 thousand claimants returned to Jobcentre Plus after completing 104 weeks on the scheme, with 35 thousand of these finding sustained employment for 3 or 6 months during the 104 weeks.

For more information on the different types of completers to the scheme, please see overview and terminology diagram on page 2.

The large majority of the Referrals to the programme, around 850 thousand, are still on the scheme as most Participants have not completed their allotted time on the Programme.

Almost 74 thousand claimants (10.5% of all those that have left the scheme) achieved the maximum number of Sustainment payments allowable on the scheme. A proportion of these achieved this within 104 weeks of referral and left the scheme, with the others remaining in employment after the 104 week point. It is worth noting that to achieve the maximum number of Sustainment payments takes a year and a half in employment as a minimum.

Just over 94 thousand claimants completed the 104 weeks of support and are still in employment, with their providers still receiving Outcome payments. Eligibility to further payments for these individuals will cease following a break in employment.

3 thousand claimants left the programme early, either due to being referred to another scheme or in a minority of cases due to death.

477 thousand claimants, who completed 104 weeks of support on the programme, were on benefit at that point and returned to Jobcentre Plus. **Supplementary table 2.6** in section C shows the proportion of each monthly cohort by status at March 2014. Note that due to the time taken to receive benefit information after the event the data presented for more recent intakes may be revised in subsequent releases<sup>8</sup>.

A further 47 thousand claimants were not on benefit after completing 104 weeks of support but did return to benefit after this point, without achieving the maximum number of Sustainment payments.

Out of the 705 thousand people who are no longer supported by the programme and who did not complete early, 1.4% (9 thousand) never attached to a provider in the 104 weeks from Referral.

## B2. Outcome Payments made to providers: Time Series

Chart 5a: Numbers of Job Outcomes payments paid to providers by month: to end of March 2014

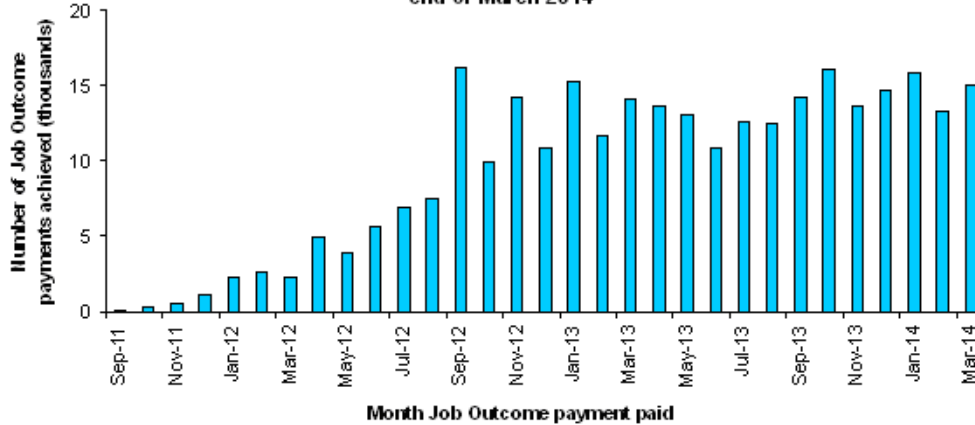
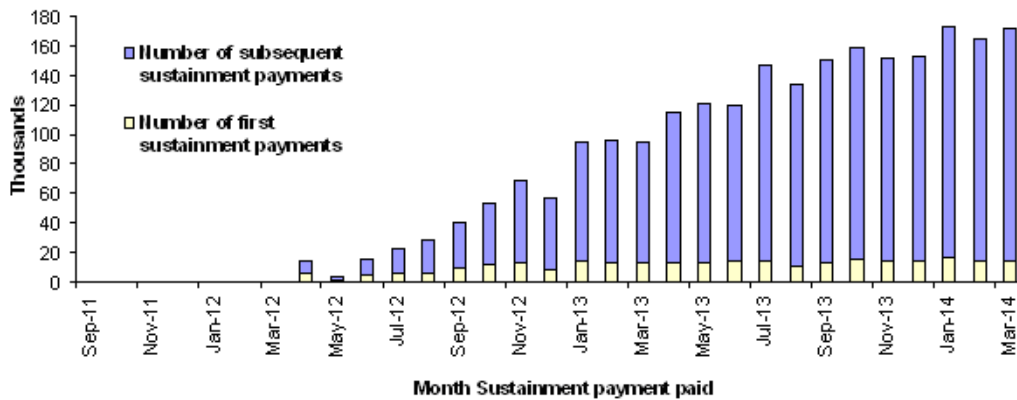


Chart 5b: Numbers of Sustainment payments paid to providers by month: to end of March 2014



## Key messages

- Numbers of Job Outcome payments generally increase month on month till September 2012 and fluctuate thereafter.
- Numbers of Sustainment payments made to providers each month have generally increased since the start of the scheme.

**Chart 5a** (see also **Supplementary table 2.7** in Section C2) shows the number of Job Outcome payments made to Work Programme providers each month.

In total up to 31<sup>st</sup> March 2014 providers have received over 295 thousand Job Outcome payments. In the month of March 2014 there were 15 thousand Job Outcomes payments made to providers.

The month of payment is affected by the number of working days in each month. This is likely to explain the reduction in monthly Job Outcomes payments in December (and corresponding increase in January) as a result of the public holidays. The month of payment is also affected by Operational activity during the schemes infancy. The spike in September 2012 was due to around 8,000 Job Outcomes which were released for payment having initially failed automated checks and been subject to further validation.

**Chart 5b** (see also **Supplementary table 2.7** in Section C2) shows the number of Sustainment payments paid to providers each month, broken down by first and subsequent payments attained by an individual.

The number of Sustainment payments paid steadily increased from when they could first be paid in September 2011. By March 2014 there had been 2.35 million Sustainment payments made to providers, with 274 thousand individual Participants attaining at least one Sustainment payment.

Monthly fluctuations in the Sustainment payment time series can also be attributed to the same effects that affect the Job Outcome time series.

### B3. Outcome payments paid to providers: Further Sustainment analysis

Table 1.4: Number of Sustainment payments achieved by Participants, following a Job Outcome payment, on the Work Programme: June 2011 to March 2014

Thousands

Defined Job Outcome period	Number of Sustainment payments paid to providers	Number of Participants	Numbers of Participants with Sustainment payments by the number of Sustainment payments paid			
			1-4	5-8	9-12	13+
<b>All</b>	<b>2,351.26</b>	<b>274.04</b>	<b>78.50</b>	<b>57.97</b>	<b>46.88</b>	<b>90.69</b>
3 month	747.78	78.96	24.13	16.64	11.19	27.00
6 month	1,603.48	195.08	54.37	41.33	35.69	63.69

Table 1.5: Number of Referrals to the Work Programme with sufficient time following a Job Outcome payment to achieve at least one Sustainment payment, by the number they achieved and whether it was the maximum possible in the period covered by the statistics (end of March 2014)

Thousands

Maximum number of Sustainment payments achieved	Number of Referrals who could have achieved maximum number of Sustainment payments	Number of Referrals that did achieve the maximum number of Sustainment payments	Proportion of Referrals, who could have achieved the maximum number of Sustainment payments, that did achieve the maximum number
<b>Total</b>	<b>291.26</b>	<b>189.28</b>	<b>65.0%</b>
1	11.86	10.08	85.0%
2	13.06	10.56	80.9%
3	13.73	10.28	74.9%
4	13.19	9.56	72.5%
5	13.32	9.33	70.0%
6	13.42	9.19	68.5%
7	12.79	8.24	64.4%
8	11.58	7.37	63.6%
9	11.14	6.95	62.4%
10	12.80	8.62	67.3%
11	12.72	7.89	62.0%
12	12.37	6.14	49.7%
13+	139.28	85.07	61.1%

### Key messages

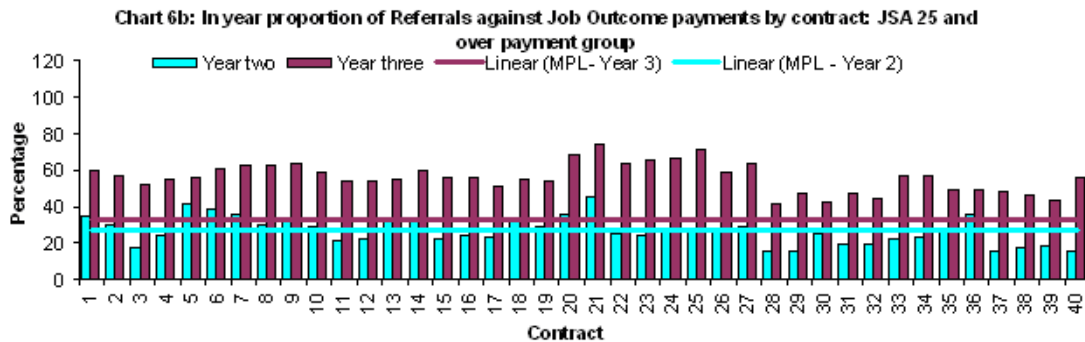
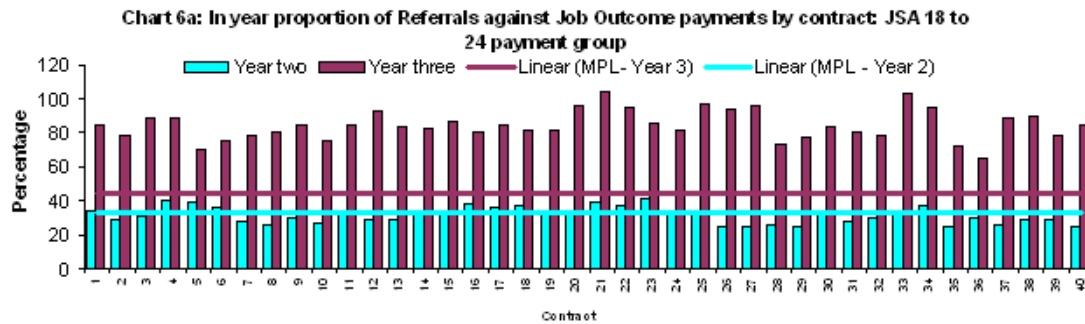
- Over 70% of Referrals who achieve a Job Outcome payment go on to claim 5 or more Sustainment payments: to end of December 2013.
- Just under two thirds of claimants went on to achieve the maximum possible number of Sustainment payments in the period covered by this release.

**Table 1.4** (see also **Supplementary table 2.8** in Section C2) shows the breakdown by numbers of Sustainment payments achieved by individuals. 71% (196 thousand) of the individuals that achieve at least one Sustainment payment attained five or more by end of March 2014.

**Table 1.5** shows the number of individual Referrals who achieve the maximum number of Sustainment payments that they could up to the end of March 2014, broken down by number of Sustainment payments.

Overall, for all Referrals with sufficient time following a Job Outcome payment, 65% of individuals attained the maximum possible number of Sustainment payments they could by 31<sup>st</sup> March 2014. Of those 139 thousand Referrals who had the opportunity to attain 13 or more Sustainment payments following a Job Outcome payment, over half (61.1%) did so.

## B4. i) Contracts: Contractual Minimum Performance Levels



## Key messages

- In the third financial year of the Work Programme, all contracts achieved the minimum performance levels for JSA 18-24, JSA 25 or over and ESA new customers<sup>3</sup>
- This compares to the second financial year where 16 contracts achieved the minimum performance level for JSA 18-24, 18 for JSA 25 and over. No contract achieved the minimum performance level for ESA new customers<sup>3</sup>. The contractual MPLs have limitations as noted on page 4.

**Chart 6a, 6b and 6c** (see also **Supplementary table 2.16** in Section C4) show the performance levels for JSA 18 to 24, JSA 25 or over and ESA new customers<sup>3</sup> broken down by contract for the 2<sup>nd</sup> and 3<sup>rd</sup> financial years of the Work Programme. The bars in the chart represent the proportion of in year Job Outcomes against Referrals by each Contract in year 2 and year 3 of the Work Programme. The blue and red lines indicate the Minimum Performance Levels for year 2 (33.0%, 27.5% and 16.5%) and year 3 (44.0%, 33.0% and 16.5%) respectively

Work Programme contracts are assessed in financial years. Provider performance is measured on an annual basis as the ratio of in year Job Outcomes to Referrals for three groups of Participants. This measure is assessed against Minimum Performance Levels which are set out in contracts. These contractual measures include people referred in the period who would not have been on the programme long enough to achieve a Job Outcome but allow a timely assessment of performance; the levels set were necessarily based on historic data.

The contractual minimum performance levels were built using expected numbers of Referrals to the scheme. Since provider performance is the ratio of Job Outcome payments to Referrals, changes in actual referral patterns can impact on the comparison with Minimum Performance Levels. The measures above should be considered against a pattern of declining Referrals leading to percentages that are above 100% for JSA 18-24 payment groups in some contracts.

An independent review of Work Programme measures recommended that expectation be published alongside key measures. The Department is currently working through how these expectations should be derived and published.



## B4. ii) Contracts: Referrals with 12 months support



### Key messages

- Over 1 in 10 Referrals of all Referrals who had a least 12 months support achieved a Job Outcome payment.

**Chart 6d** (see also **Supplementary table 2.17** in section C3) shows the proportion of all Referrals who have received at least 12 months of support on the Work Programme and have achieved a Job Outcome payment within 12 months.

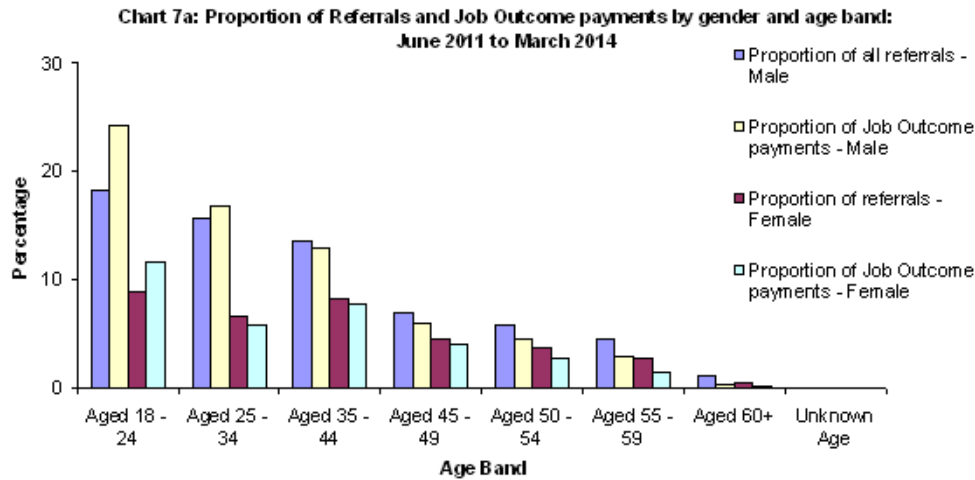
There is a distinct variation across contracts ranging from 8.0% to 14.4% across providers.

For all monthly intakes of Referrals who have received at least 12 months support on the Work Programme, 10.9% have achieved a Job Outcome payment within a year of Referral.

### Legend for chart 6a, 6b, 6c, and 6d

- 1: East of England: Ingeus UK LTD
- 2: East of England: Seetec
- 3: East Midlands: A4e Ltd
- 4: East Midlands: Ingeus UK Ltd
- 5: West London: Ingeus UK Ltd
- 6: West London: Maximus Emp UK Ltd
- 7: West London: Reed in Partnership Ltd
- 8: East London: A4e Ltd
- 9: East London: Careers Development Group Ltd
- 10: East London: Seetec
- 11: North East: Avanta Enterprise Ltd
- 12: North East: Ingeus UK Ltd
- 13: Merseyside, Halton, Cumbria, Lancs: A4e Ltd
- 14: Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD
- 15: Manchester, Cheshire, Warrington: Avanta Enterprise Ltd
- 16: Manchester, Cheshire, Warrington: G4S
- 17: Manchester, Cheshire, Warrington: Seetec
- 18: Scotland: Ingeus UK LTD
- 19: Scotland: Working Links (Emp) Ltd
- 20: Thames Valley, Hamps, Isle of Wight: A4e Ltd
- 21: Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd
- 22: Surrey, Sussex, Kent: Avanta Enterprise Ltd
- 23: Surrey, Sussex, Kent: G4S
- 24: Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd
- 25: Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd
- 26: Glouc, Wilts, Swindon, West of England: JHP Group Ltd
- 27: Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP
- 28: Wales: Rehab jobfit LLP
- 29: Wales: Working Links (Emp) Ltd
- 30: Birmingham, Solihull, Black Country: EOS-Works Ltd
- 31: Birmingham, Solihull, Black Country: Corp. of Newc. College
- 32: Birmingham, Solihull, Black Country: Pertemps
- 33: Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd
- 34: Coventry, Warwicks, Staffs, the Marches: Serco Ltd
- 35: West Yorkshire: Interserve Working Futures
- 36: West Yorkshire: Ingeus UK LTD
- 37: South Yorkshire: A4e Ltd
- 38: South Yorkshire: Serco Ltd
- 39: NE Yorks, The Humber: G4S
- 40: NE Yorks, The Humber: Corp. of Newc. College

## B5. Personal Characteristics and Geography



**Table 1.6: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment - Region by Ethnicity Summary: June 2011 to March 2014**

	Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
	<i>Thousands</i>			
<b>Total</b>	<b>1553.63</b>	<b>1514.19</b>	<b>295.79</b>	<b>274.04</b>
White	1226.09	1195.07	231.36	213.69
Mixed	30.32	29.28	5.75	5.33
Asian or Asian British	84.25	82.37	16.83	15.79
Black or Black British	105.91	103.12	21.28	19.94
Chinese or Other Ethnic Group	35.73	34.78	6.43	6.05
Prefer Not to Say	71.00	69.26	14.11	13.20
Unknown	0.33	0.32	0.03	0.03

## Key messages

- The gender, age, ethnicity and regional split of claimants being referred to the Work Programme are broadly in line with the benefits from which claimants are referred.
- The proportion of Work Programme claimants who achieve a Job Outcome payment split by gender, ethnicity and region are broadly in line with those referred to the scheme. However a higher proportion of younger claimants go on to achieve a Job Outcome compare to those that are referred.

**Chart 7a** (see also **Supplementary table 2.12** in section C3) shows the proportion of referrals and Job Outcome payments broken down by age and gender.

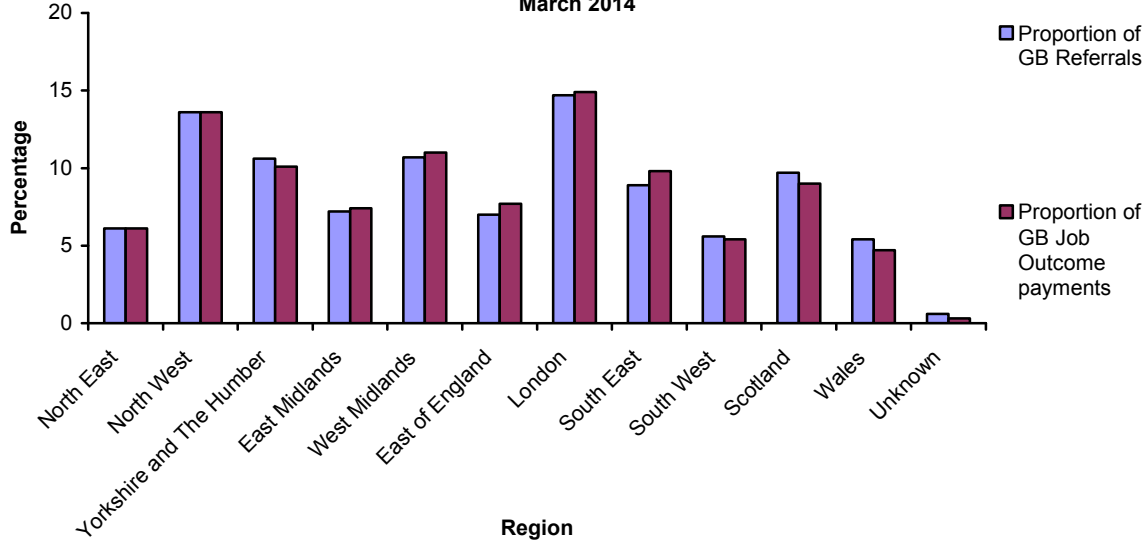
Just under two thirds of Work Programme Referrals and just over two thirds of Job Outcome payments are for male claimants. This is a similar proportion to those claiming JSA. A little over half of ESA claimants are male.

Around half of Referrals are under the age of 34 which is consistent with the proportion of JSA claimants as a whole. A little over a quarter of ESA claimants are under 34. Comparatively more younger people achieve a Job Outcome payment than are referred. For example 27% of all Referrals are aged 18-24 but the same age range is responsible for 36% of all Job Outcome payments paid to providers.

**Table 1.6** shows the ethnicity summary breakdown Work Programme Referrals and Job Outcome payments. Almost 8 in 10 of Referrals are from Participants who view their ethnicity as “white”; roughly 1 in 15 as “Black/Black British” and just over 1 in 20 as “Asian/Asian British”. These proportions are consistent with the proportion of JSA claimants as a whole.

The proportion of Job Outcome payments achieved across the ethnicity groups is consistent with the proportion of Referrals from each of these groups. For example the largest proportion of Job Outcomes payments was achieved by participants who viewed their ethnicity as ‘White’ which was comparable with the proportion of Referrals in this group.

**Chart 7b: Proportion of referrals and job outcome payments by region: June 2011 to March 2014**



**Chart 7b** (see also **Supplementary table 2.13** in Section C3) shows the proportion of the total Referrals to the Work Programme and Job Outcomes payments since the start of the scheme by region.

The highest proportion of Referrals to the Work Programme (3 in 20 referrals) were in the London region followed by North West (slightly less than 3 in 20 referrals) then West Midlands and Yorkshire and the Humber (both slightly over 2 in 20 referrals). This is comparable with the proportions of all JSA and ESA claimants in these regions.

The proportion of Job Outcome payments achieved across all regions is relatively consistent with the proportion of referrals.

## C. Supplementary Tables

### C1. Supplementary Tables on monthly intake of Referrals analysis

The following definitions and conventions are used in the following tables

"-" Nil or Negligible; "." Not applicable; Figures are rounded to the nearest ten; percentages to the nearest 1 decimal place. Some additional disclosure control has also been applied. Totals may not sum due to rounding. Figures are refreshed each time they are published and are subject to change. Months are calendar months. Volumes displayed are in thousands.

Supplementary table 2.1a: Percentage of monthly intakes of Referrals to the Work Programme that achieved a Job Outcome payment in the subsequent months following referral

Number of months after intake	Percentage											
	2011						2012					
	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Volume of intake (Thousands)	74.63	99.21	73.66	63.27	58.27	68.75	58.07	65.88	64.56	60.91	46.33	50.45
1 month	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2 months	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3 months	0.0	0.1	0.1	0.1	0.1	0.1	0.0	0.0	0.0	0.1	0.1	0.1
4 months	0.3	0.4	0.4	0.5	0.3	0.1	0.2	0.2	0.4	0.4	0.5	0.5
5 months	0.7	0.8	0.8	0.8	0.4	0.3	0.4	0.5	1.1	1.0	1.2	0.9
6 months	1.2	1.4	1.2	1.0	0.8	0.6	0.8	1.0	1.9	2.1	1.9	1.8
7 months	2.6	2.4	1.8	2.1	1.6	1.3	1.7	2.1	3.8	3.4	4.0	3.3
8 months	3.8	3.3	3.3	3.1	2.9	2.4	2.9	4.4	5.5	5.8	6.0	5.9
9 months	4.7	4.8	4.3	4.4	4.2	3.6	5.2	6.0	7.7	7.6	8.4	7.7
10 months	6.3	5.7	5.6	5.7	5.5	5.9	6.7	8.2	9.4	9.9	10.1	9.8
11 months	7.3	6.8	6.9	6.9	8.1	7.3	8.6	9.6	11.4	11.4	12.1	11.8
12 months <sup>6</sup>	<b>8.4</b>	<b>7.9</b>	<b>8.0</b>	<b>9.5</b>	<b>9.4</b>	<b>9.1</b>	<b>9.9</b>	<b>11.5</b>	<b>12.7</b>	<b>13.2</b>	<b>13.9</b>	<b>13.4</b>
13 months	9.6	9.0	10.5	10.7	11.0	10.3	11.4	12.8	14.3	14.7	15.4	14.7
14 months	10.7	11.5	11.6	12.4	12.2	11.8	12.6	14.3	15.8	16.1	16.6	16.0
15 months	13.2	12.7	13.2	13.5	13.7	12.9	13.9	15.7	17.0	17.2	18.0	17.3
16 months	14.5	14.1	14.1	15.0	14.8	14.2	15.0	16.8	18.1	18.3	19.2	18.6
17 months	15.8	15.1	15.6	16.0	16.0	15.3	16.0	17.7	19.2	19.4	20.4	20.1
18 months	16.8	16.4	16.5	17.2	17.1	16.3	17.0	18.8	20.3	20.7	21.8	21.3
19 months	18.1	17.3	17.6	18.2	18.1	17.1	17.9	19.7	21.4	22.1	22.9	22.5
20 months	19.1	18.4	18.6	19.2	18.9	18.0	18.8	20.9	22.7	23.1	24.1	23.9
21 months	20.1	19.2	19.4	19.9	19.8	18.8	19.7	22.0	23.8	24.3	25.4	25.0
22 months	20.9	20.0	20.1	20.7	20.6	19.7	20.8	23.0	24.9	25.5	26.5	26.2
23 months	21.7	20.7	20.9	21.4	21.5	20.8	21.8	24.0	26.1	26.5	27.8	.
24 months	<b>22.3</b>	<b>21.4</b>	<b>21.6</b>	<b>22.2</b>	<b>22.5</b>	<b>21.7</b>	<b>22.8</b>	<b>25.1</b>	<b>27.1</b>	<b>27.6</b>	.	.
25 months	23.0	22.0	22.4	23.1	23.3	22.5	23.7	26.0	28.0	.	.	.
26 months	23.6	22.7	23.1	23.8	24.0	23.3	24.4	26.8	.	.	.	.
27 months	24.2	23.3	23.6	24.2	24.6	23.8	25.0	.	.	.	.	.
28 months	24.6	23.7	24.0	24.8	25.0	24.4	.	.	.	.	.	.
29 months	25.0	24.0	24.4	25.1	25.5	.	.	.	.	.	.	.
30 months	25.2	24.2	24.6	25.4	.	.	.	.	.	.	.	.
31 months	25.3	24.3	24.7	.	.	.	.	.	.	.	.	.
32 months	25.4	24.4	.	.	.	.	.	.	.	.	.	.
33 months	25.4	.	.	.	.	.	.	.	.	.	.	.

<sup>6</sup> For further information see the background information note available on the WP landing page:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>.

**Supplementary table 2.1b: Percentage of monthly intakes of Referrals to the Work Programme that achieved a Job Outcome payment in the subsequent months following referral**

*Percentage*

Number of months after intake	2012							2013				
	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
<b>Volume of intake (Thousands)</b>	43.52	47.90	41.94	39.66	45.23	44.74	34.44	48.48	37.51	34.72	36.79	36.17
1 month	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2 months	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3 months	0.0	0.0	0.1	0.1	0.1	0.1	0.0	0.1	0.1	0.1	0.1	0.1
4 months	0.3	0.4	0.4	0.5	0.4	0.2	0.3	0.5	0.4	0.5	0.4	0.4
5 months	0.9	0.9	1.0	0.8	0.6	0.5	0.7	1.0	1.0	0.9	0.9	0.9
6 months	1.5	1.9	1.7	1.3	1.3	1.1	1.3	1.8	1.6	1.7	1.8	1.7
7 months	3.7	3.4	3.5	3.4	3.1	2.1	2.6	3.2	3.2	3.5	3.5	3.5
8 months	5.6	5.7	5.8	5.5	4.4	3.7	4.1	5.1	5.2	5.3	5.7	5.8
9 months	8.0	7.9	7.7	6.9	6.1	5.3	5.9	7.2	6.9	7.3	8.0	7.7
10 months	10.0	9.8	9.1	8.5	7.8	7.1	7.6	8.8	8.8	9.5	9.9	9.9
11 months	11.8	11.1	10.7	10.1	9.6	8.8	9.2	10.7	10.7	11.1	11.9	.
12 months	<b>13.1</b>	<b>12.5</b>	<b>12.3</b>	<b>11.7</b>	<b>11.5</b>	<b>10.2</b>	<b>10.8</b>	<b>12.7</b>	<b>12.0</b>	<b>12.8</b>	.	.
13 months	14.5	13.8	13.8	13.5	13.0	11.8	12.4	14.2	13.6	.	.	.
14 months	15.8	15.4	15.5	15.1	14.6	13.4	13.7	15.9	.	.	.	.
15 months	17.3	17.0	16.9	16.6	16.3	14.8	15.1	.	.	.	.	.
16 months	18.8	18.3	18.3	18.2	17.6	16.2	.	.	.	.	.	.
17 months	20.1	19.6	19.8	19.5	19.1	.	.	.	.	.	.	.
18 months	21.5	21.1	21.1	21.0	.	.	.	.	.	.	.	.
19 months	22.9	22.3	22.5	.	.	.	.	.	.	.	.	.
20 months	24.1	23.8	.	.	.	.	.	.	.	.	.	.
21 months	25.5	.	.	.	.	.	.	.	.	.	.	.

**Supplementary table 2.2a: Proportion of monthly intakes of Referrals to the Work Programme who spent time off benefit by the end of their time off Work Programme or 31<sup>st</sup> March 2014**

	<i>Percentage</i>											
	2011							2012				
	Jun <sup>7</sup>	July <sup>7</sup>	Aug <sup>7</sup>	Sep <sup>7</sup>	Oct <sup>7</sup>	Nov <sup>7</sup>	Dec <sup>7</sup>	Jan <sup>7</sup>	Feb <sup>7</sup>	Mar <sup>7</sup>	Apr	May
<b>Volume of intake (Thousands)</b>	74.63	99.21	73.66	63.27	58.27	68.75	58.07	65.88	64.56	60.91	46.33	50.45
<b>Percentage of people with a break in benefit</b>	68.9	68.3	70.1	71.1	71.7	68.7	71.1	73.9	75.4	77.3	78.1	77.3
<b>Percentage of people with a 13 week spell off benefit</b>	42.2	40.9	42.2	43.3	44.4	42.9	45.0	48.8	50.4	52.6	54.7	53.8
<b>Percentage of people with a 26 week spell off benefit</b>	33.3	31.6	32.3	33.1	34.0	33.0	34.0	37.5	38.9	41.9	43.4	42.3
<b>Percentage of people who are off benefit at the end of March 2014</b>	38.8	37.7	39.5	41.0	41.9	40.6	41.4	43.6	44.9	47.3	48.3	47.5

**Supplementary table 2.2b: Proportion of monthly intakes of Referrals to the Work Programme who spent time off benefit by the end of their time off Work Programme or 31<sup>st</sup> March 2014**

	<i>Percentage</i>											
	2012							2013				
	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
<b>Volume of intake (Thousands)</b>	43.52	47.90	41.94	39.66	45.23	44.74	34.44	48.48	37.51	34.72	36.79	36.17
<b>Percentage of people with a break in benefit</b>	75.6	74.1	72.8	69.9	66.4	60.6	57.5	57.9	54.8	53.8	54.2	52.1
<b>Percentage of people with a 13 week spell off benefit</b>	52.3	50.6	48.7	45.8	42.8	38.1	35.6	35.9	33.0	32.1	31.7	29.0
<b>Percentage of people with a 26 week spell off benefit</b>	40.7	39.2	37.1	34.3	31.5	27.5	25.4	25.0	22.5	21.1	20.0	17.2
<b>Percentage of people who are off benefit at the end of March 2014</b>	46.9	45.6	44.6	42.6	40.6	36.9	35.5	36.1	34.4	33.8	34.7	32.9

<sup>7</sup> At 24 months after intake was referred

Supplementary table 2.3: Proportion of all Participants who had spent sufficient time on the programme to do so that achieved a Job Outcome payment (up to the end of 31<sup>st</sup> March 2014).

	<i>Thousands</i>			
	Referrals	Referrals able to attain a Job Outcome payment	Referrals achieving a Job Outcome payment	Percentage of the Referrals that could achieve a Job Outcome payment that did (%)
<b>Great Britain</b>	1553.63	1434.40	295.79	20.6

Supplementary table 2.4: Numbers of Sustainment payments achieved by Participants on the Work Programme up to the end of 31<sup>st</sup> March 2014 by monthly intake of referral

	<i>Thousands</i>						
Monthly Intake	No Sustainment payments	1-3 Sustainment payments	4-6 Sustainment payments	7-9 Sustainment payments	10-12 Sustainment payments	13+ Sustainment payments	
Jun-11	55.97	2.09	2.02	1.79	1.94	10.82	
Jul-11	75.60	2.98	2.78	2.48	2.58	12.80	
Aug-11	56.06	2.36	2.28	1.92	2.06	8.99	
Sep-11	47.71	2.34	2.02	1.71	1.90	7.59	
Oct-11	44.05	2.27	1.98	1.69	1.75	6.53	
Nov-11	52.66	2.75	2.34	1.99	2.13	6.88	
Dec-11	44.31	2.50	2.09	1.68	1.92	5.57	
Jan-12	49.21	3.03	2.57	2.11	2.37	6.59	
Feb-12	47.45	3.36	2.65	2.26	2.45	6.39	
Mar-12	45.07	3.11	2.62	2.13	2.50	5.48	
Apr-12	34.19	2.36	2.04	1.76	2.13	3.85	
May-12	38.04	2.67	2.22	1.92	2.37	3.23	
Jun-12	33.16	2.35	1.96	1.74	2.09	2.22	
Jul-12	37.36	2.49	2.11	1.82	2.49	1.63	
Aug-12	33.26	2.18	1.93	1.72	2.06	0.80	
Sep-12	32.08	2.18	1.82	1.59	1.71	0.28	
Oct-12	37.41	2.40	2.22	1.90	1.13	0.18	
Nov-12	38.34	2.24	2.06	1.61	0.45	0.04	
Dec-12	29.86	1.76	1.58	1.03	0.21	-	
Jan-13	41.89	2.76	2.52	1.12	0.19	-	
Feb-13	33.27	1.99	1.76	0.45	0.04	-	
Mar-13	31.14	2.08	1.25	0.24	-	-	
Apr-13	33.55	2.28	0.85	0.11	-	-	
May-13	33.71	2.03	0.43	0.00	-	-	



Supplementary table 2.5: Proportion of each monthly intake of Referrals to the Work Programme (who had enough time to achieve at least one Sustainment payment) that achieved the maximum number of Sustainment payments possible in the period up to the end of 31<sup>st</sup> March 2014, broken down by number of Sustainment payments achieved.

Percentage

Monthly intake	Total proportion for each intake	1-3 Sustainment payments	4-6 Sustainment payments	7-9 Sustainment payments	10-12 Sustainment payments	13+ Sustainment payments
Jun-11	69.3	1.3	3.3	4.2	4.9	55.6
Jul-11	67.2	2.0	4.0	4.5	5.2	51.5
Aug-11	67.1	2.9	4.9	4.9	5.7	48.7
Sep-11	67.5	4.1	5.4	5.1	6.1	46.8
Oct-11	68.0	5.2	6.4	5.7	6.6	44.1
Nov-11	68.5	6.6	7.1	6.7	7.4	40.7
Dec-11	67.5	7.4	7.5	6.5	8.1	38.0
Jan-12	68.1	7.6	7.8	7.0	8.3	37.4
Feb-12	66.3	8.0	8.1	7.6	8.5	34.1
Mar-12	66.9	8.5	8.9	7.7	9.7	32.1
Apr-12	68.3	9.4	9.0	8.6	11.5	29.8
May-12	68.5	10.4	10.2	9.9	13.1	24.9
Jun-12	68.5	11.4	11.5	11.1	14.2	20.3
Jul-12	70.6	12.4	13.2	12.4	17.7	14.9
Aug-12	71.4	14.4	14.5	15.0	18.8	8.7
Sep-12	72.8	17.1	17.2	16.8	18.4	3.3
Oct-12	74.9	19.4	21.8	20.5	11.5	1.7
Nov-12	75.5	23.2	25.1	21.6	5.1	0.5
Dec-12	76.4	26.8	27.4	18.4	3.8	-
Jan-13	78.0	30.7	31.1	13.7	2.5	-
Feb-13	79.9	35.9	34.9	8.6	0.5	-
Mar-13	79.4	46.0	28.0	5.4	-	-
Apr-13	82.2	58.5	21.2	2.5	-	-
May-13	83.4	68.7	14.3	0.4	-	-

Supplementary table 2.6: Time series of the proportion of each monthly Referral intakes to the Work Programme, by status as at 31<sup>st</sup> March 2014<sup>8</sup>

Percentage

Month of Referral	All Referrals (Thousand)	Completed Early	Completed allotted time (104 weeks) <sup>4,8</sup>			Completed: Maximum Outcome payments attained	Still on the scheme	Completed allotted time: Never Attached
			Returned to Jobcentre Plus at 104 weeks	Returned to Jobcentre Plus post 104 weeks	Provider still receiving Outcome payments			
Jun-11	74.63	0.3	71.9	8.6	4.6	13.2	.	1.3
Jul-11	99.21	0.3	73.2	8.6	5.2	11.4	.	1.2
Aug-11	73.66	0.2	72.1	9.2	6.1	10.9	.	1.4
Sep-11	63.27	0.2	71.7	8.9	7.3	10.7	.	1.3
Oct-11	58.27	0.2	71.4	8.5	8.6	9.9	.	1.3
Nov-11	68.75	0.3	72.7	7.2	10.0	8.5	.	1.4
Dec-11	58.07	0.3	72.7	6.6	11.4	7.6	.	1.4
Jan-12	65.88	0.3	70.2	5.4	14.3	8.4	.	1.4
Feb-12	64.56	0.2	54.9	3.1	33.5	7.0	.	1.4
Mar-12	60.91	0.2	52.9	1.0	37.7	6.3	.	1.8
Apr-12	46.33	0.2	10.7	.	8.3	5.9	74.6	0.4
May-12	50.45	0.3	.	.	.	4.5	95.2	.
Jun-12	43.52	0.2	.	.	.	3.4	96.3	.
Jul-12	47.90	0.2	.	.	.	2.2	97.6	.
Aug-12	41.94	0.2	.	.	.	0.9	99.0	.
Sep-12	39.66	0.2	.	.	.	0.1	99.7	.
Oct-12	45.23	0.2	.	.	.	-	99.8	.
Nov-12	44.74	0.1	.	.	.	.	99.9	.
Dec-12	34.44	0.2	.	.	.	.	99.8	.
Jan-13	48.48	0.1	.	.	.	.	99.8	.
Feb-13	37.51	0.1	.	.	.	.	99.9	.
Mar-13	34.72	0.1	.	.	.	.	99.9	.
Apr-13	36.79	0.1	.	.	.	.	99.9	.
May-13	36.17	0.1	.	.	.	.	99.9	.
Jun-13	34.48	0.1	.	.	.	.	99.9	.
Jul-13	37.97	0.1	.	.	.	.	99.9	.
Aug-13	29.38	0.1	.	.	.	.	99.9	.
Sep-13	29.30	-	.	.	.	.	100.0	.
Oct-13	30.54	-	.	.	.	.	100.0	.
Nov-13	25.60	-	.	.	.	.	100.0	.
Dec-13	19.69	0.1	.	.	.	.	100.0	.
Jan-14	27.64	-	.	.	.	.	100.0	.
Feb-14	22.09	-	.	.	.	.	100.0	.
Mar-14	21.87	-	.	.	.	.	100.0	.

<sup>8</sup> Benefit information is used to inform current Work Programme status, in particular statistics on those completing the allotted time and returning to Jobcentre Plus at 104 weeks. Due to the time taken to receive benefit information after the event the data presented in each release is may be revised in subsequent releases. The level of revisions will be higher (revisions will effectively reclassify those from other groups in the subsequent release, highlighted in grey) for statistics relating to the two most recent intakes to reach 104 weeks.

## C2. Supplementary Tables showing volumes of Work Programme Referrals, Attachments, Job Outcome payments and Sustainment payments

Supplementary table 2.7: Time series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments paid to providers and achieved by individuals: June 2011 to March 2014

Thousands

Month	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers	Number of people who have achieved their first Sustainment payment
Jun-11	74.63	28.57	.	.	.
Jul-11	99.21	97.64	.	.	.
Aug-11	73.66	79.26	.	.	.
Sep-11	63.27	68.45	0.02	.	.
Oct-11	58.27	58.15	0.30	-	-
Nov-11	68.75	64.97	0.58	0.02	0.01
Dec-11	58.07	55.48	1.08	0.06	0.04
Jan-12	65.88	65.96	2.28	0.16	0.10
Feb-12	64.56	65.17	2.56	0.27	0.16
Mar-12	60.91	61.09	2.30	-	-
<b>Year 1 total</b>	<b>687.19</b>	<b>644.73</b>	<b>9.11</b>	<b>0.51</b>	<b>0.31</b>
Apr-12	46.33	47.49	4.88	13.79	6.44
May-12	50.45	51.17	3.94	4.18	1.59
Jun-12	43.52	44.41	5.63	15.17	5.07
Jul-12	47.90	48.51	6.90	22.09	6.09
Aug-12	41.94	42.88	7.54	28.01	5.69
Sep-12	39.66	40.13	16.18	40.00	9.56
Oct-12	45.23	40.75	9.90	53.45	11.29
Nov-12	44.74	46.68	14.24	69.10	12.46
Dec-12	34.44	32.74	10.81	57.14	8.80
Jan-13	48.48	46.24	15.27	94.42	14.15
Feb-13	37.51	39.05	11.64	96.33	13.06
Mar-13	34.72	35.41	14.15	95.43	12.50
<b>Year 2 total</b>	<b>514.93</b>	<b>515.48</b>	<b>121.06</b>	<b>589.11</b>	<b>106.69</b>
Apr-13	36.79	36.22	13.66	114.76	13.60
May-13	36.17	36.13	13.10	120.68	12.43
Jun-13	34.48	34.03	10.84	120.14	14.14
Jul-13	37.97	37.85	12.65	147.46	14.16
Aug-13	29.38	30.60	12.51	133.59	10.81
Sep-13	29.30	28.66	14.30	151.10	13.68
Oct-13	30.54	31.11	16.06	158.63	15.32
Nov-13	25.60	25.87	13.63	152.34	13.84
Dec-13	19.69	20.42	14.67	153.11	13.89
Jan-14	27.64	27.61	15.83	172.64	16.26
Feb-14	22.09	23.04	13.29	165.06	14.84
Mar-14	21.87	22.45	15.07	172.13	14.07
<b>Year 3 total</b>	<b>351.51</b>	<b>353.98</b>	<b>165.61</b>	<b>1,761.64</b>	<b>167.04</b>
<b>Overall Total</b>	<b>1553.63</b>	<b>1514.19</b>	<b>295.79</b>	<b>2,351.26</b>	<b>274.04</b>

**Supplementary table 2.8: Number of Sustainment payments achieved by Participants on the Work Programme: June 2011 to March 2014**

*Thousands*

Defined Job Outcome period	Number of Sustainment payments paid to providers	Number of Participants	Numbers of Participants with Sustainment payments by the number of Sustainment payments paid									
			1	2	3	4	5	6	7	8	9	10+
<b>All</b>	<b>2351.26</b>	<b>274.04</b>	<b>21.98</b>	<b>19.94</b>	<b>19.61</b>	<b>16.98</b>	<b>15.89</b>	<b>15.49</b>	<b>13.74</b>	<b>12.86</b>	<b>10.34</b>	<b>127.22</b>
<b>3 month</b>	747.78	78.96	6.74	6.17	6.20	5.02	4.66	4.42	3.88	3.68	3.47	34.71
<b>6 month</b>	1603.48	195.08	15.24	13.77	13.40	11.96	11.22	11.08	9.86	9.17	6.87	92.51

### **C3. Supplementary Tables of characteristics**

**Supplementary table 2.9: The cumulative number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme, by Payment Group to end of March 2014**

*Thousands*

	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
<b>Total</b>	1553.63	1514.19	295.79	2351.26
<b>PG 1: JSA 18 to 24</b>	272.82	267.22	71.64	539.07
<b>PG 2: JSA 25 and over</b>	660.24	649.18	136.44	1051.56
<b>PG 3: JSA Early Entrants</b>	285.51	279.75	66.22	609.45
<b>PG 4: JSA Ex-Incapacity Benefits</b>	27.63	27.01	3.16	20.77
<b>PG 5: ESA Volunteers</b>	59.99	57.71	3.35	25.99
<b>PG 6: New ESA Customers</b>				
<b>All Prognosis</b>	153.18	149.34	10.76	79.47
<b>3/6 Mth Prognosis</b>	102.94	100.87	9.63	76.84
<b>12 Mth Prognosis</b>	50.24	48.47	1.12	3.63
<b>PG 7: ESA Ex-Incapacity Benefits</b>	49.16	47.71	0.98	6.40
<b>PG 8: IB/IS Volunteers</b>	2.82	2.71	0.54	4.70
<b>PG 9: JSA Prison Leavers</b>	42.28	33.55	2.68	12.85

**Supplementary table 2.10: Percentage of monthly intakes of Referrals to the Work Programme achieving a Job Outcome within 12 months following referral** *Percentage*

Monthly intake	All	PG1	PG2	PG6 <sup>3</sup>	PG3	PG4	PG9 <sup>9</sup>	PG5	PG6 <sup>10</sup>	PG7	PG8
Jun-11	8.4	10.2	8.0	3.9	8.8	11.1	.	6.7	.	0.0	5.9
Jul-11	7.9	9.4	7.4	3.8	8.4	8.1	.	8.0	.	8.3	6.9
Aug-11	8.0	9.7	7.5	4.0	8.7	7.1	.	8.7	.	0.0	4.8
Sep-11	9.5	10.6	9.2	4.8	10.2	8.3	.	8.5	.	0.0	4.5
Oct-11	9.4	10.9	9.4	3.7	10.3	9.5	.	6.8	.	2.4	11.1
Nov-11	9.1	11.0	9.6	4.1	10.7	7.4	.	5.1	.	1.2	8.3
Dec-11	9.9	10.6	9.9	3.6	12.0	10.0	.	4.3	.	1.5	6.3
Jan-12	11.5	12.7	11.1	4.5	15.1	11.8	.	5.0	.	2.5	13.3
Feb-12	12.7	13.2	11.9	4.0	15.5	9.6	7.1	5.1	.	2.5	9.1
Mar-12	13.2	15.2	12.3	4.8	16.5	11.3	4.1	5.2	.	2.0	11.1
Apr-12	13.9	16.7	13.5	4.8	17.3	10.8	5.0	4.8	.	1.1	0.0
May-12	13.4	17.5	13.4	4.6	15.5	12.2	4.8	2.9	.	1.8	14.3
Jun-12	13.1	16.6	13.2	4.9	15.3	9.9	5.3	4.8	.	0.9	16.7
Jul-12	12.5	16.1	13.2	5.1	14.4	11.0	4.5	4.1	.	0.8	12.5
Aug-12	12.3	16.2	12.7	5.3	15.0	11.8	4.5	3.3	.	1.8	14.3
Sep-12	11.7	15.3	12.8	5.6	14.8	9.5	5.2	4.5	.	2.0	12.5
Oct-12	11.5	16.3	13.4	5.1	14.9	10.6	4.7	4.2	.	1.6	10.0
Nov-12	10.2	15.1	12.8	6.1	14.5	10.8	5.4	3.0	2.8	1.4	12.5
Dec-12	10.8	14.4	13.9	7.5	20.1	11.4	5.1	3.0	3.6	1.8	25.0
Jan-13	12.7	16.9	15.2	8.9	23.4	13.0	6.7	3.5	3.8	1.6	25.0
Feb-13	12.0	17.5	14.8	8.8	22.7	12.8	7.1	4.1	3.2	1.4	20.0
Mar-13	12.8	19.2	16.7	9.0	21.4	14.2	6.5	3.8	3.3	1.9	25.0
					<b>Other JSA</b>			<b>Other ESA/IB</b>			
Jun-11							8.8				7.1
Jul-11							8.5				7.7
Aug-11							8.6				6.3
Sep-11							10.2				6.8
Oct-11							10.3				5.9
Nov-11							10.7				4.2
Dec-11							11.9				3.7
Jan-12							15.0				4.4
Feb-12							15.3				4.0
Mar-12							15.5				3.8
Apr-12							15.5				3.6
May-12							13.6				2.4
Jun-12							13.2				3.3
Jul-12							12.2				2.9
Aug-12							12.4				2.9
Sep-12							11.9				3.8
Oct-12							11.6				3.8
Nov-12							11.4				2.7
Dec-12							15.0				2.9
Jan-13							18.3				3.2
Feb-13							17.1				3.1
Mar-13							16.3				3.1

**Payment Group Legend:**

Payment Group 1: JSA 18 to 24

Payment Group 2: JSA 25 and over

Payment Group 3: JSA Early Entrants

Payment Group 4: JSA Ex-Incapacity Benefits

Payment Group 5: ESA Volunteers

Payment Group 6: New ESA Customers

Payment Group 7: ESA Ex-Incapacity Benefits

Payment Group 8: IB/IS Volunteers

Payment Group 9: JSA Prison Leavers

<sup>9</sup> Payment Group 9: JSA Prison Leavers started in February 2012

<sup>10</sup> Only 12 month prognosis claimants, 3 or 6 month prognosis claimants excluded

Supplementary table 2.11a: Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the 18-24 and JSA 25 and over Payment Groups (with a 26 week Job Outcome qualifying period): June 2011 to March 2014

Thousands

	Payment Group									
	26-Week Job Outcome payments									
	JSA 18 to 24					JSA 25 and over				
Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	
Jun-11	10.92	4.16	.	.	41.79	16.81	.	.		
Jul-11	16.35	15.25	.	.	49.86	50.46	.	.		
Aug-11	14.30	13.85	.	.	36.16	39.51	.	.		
Sep-11	13.15	13.71	.	.	29.84	33.25	.	.		
Oct-11	13.62	12.78	.	.	26.22	27.04	.	.		
Nov-11	14.33	13.75	.	.	28.81	28.21	.	.		
Dec-11	11.65	11.19	0.01	.	24.36	23.70	0.06	.		
Jan-12	14.05	13.98	0.24	-	31.85	31.58	0.72	0.02		
Feb-12	11.05	11.91	0.45	0.02	23.85	26.13	1.12	0.07		
Mar-12	11.59	11.35	0.55	-	23.24	23.65	1.26	-		
<b>Year total<sup>1</sup></b>	<b>131.00</b>	<b>121.93</b>	<b>1.25</b>	<b>0.02</b>	<b>1.0</b>	<b>315.97</b>	<b>300.34</b>	<b>3.17</b>	<b>0.09</b>	<b>1.0</b>
Apr-12	11.17	10.82	1.13	1.36	17.58	18.38	2.53	3.54		
May-12	12.37	12.53	0.91	0.77	19.48	19.95	2.09	1.88		
Jun-12	11.30	11.61	1.24	2.92	16.68	17.10	2.38	6.38		
Jul-12	10.74	11.25	1.24	4.50	19.92	20.25	2.98	9.74		
Aug-12	8.57	9.06	1.56	5.40	18.58	18.68	3.31	12.58		
Sep-12	6.74	7.40	3.33	7.99	18.81	19.20	7.34	17.06		
Oct-12	7.50	6.98	2.23	9.97	19.16	17.99	4.55	24.41		
Nov-12	6.30	7.12	3.48	13.93	17.25	19.06	6.50	32.24		
Dec-12	4.02	4.08	2.59	12.01	11.91	11.81	4.57	25.95		
Jan-13	5.38	5.41	4.07	20.36	18.34	17.46	6.68	43.51		
Feb-13	3.95	4.24	3.11	20.26	13.71	14.53	5.15	45.52		
Mar-13	4.32	4.41	4.24	21.45	12.28	12.86	6.98	44.33		
<b>Year total<sup>2</sup></b>	<b>92.35</b>	<b>94.90</b>	<b>29.13</b>	<b>120.92</b>	<b>31.5</b>	<b>203.70</b>	<b>207.26</b>	<b>55.06</b>	<b>267.14</b>	<b>27.0</b>
Apr-13	5.85	5.79	4.09	26.57	12.96	12.80	6.72	53.56		
May-13	5.63	5.64	3.67	29.11	12.65	12.85	6.24	54.53		
Jun-13	6.51	6.43	2.69	29.45	11.91	11.88	4.54	54.78		
Jul-13	6.20	6.28	2.97	36.38	14.46	14.24	5.58	66.27		
Aug-13	4.34	4.64	2.94	32.95	12.18	12.58	5.90	59.70		
Sep-13	3.63	3.79	3.32	36.62	13.44	12.78	6.80	67.19		
Oct-13	3.86	3.88	3.76	38.26	13.83	14.12	7.65	70.32		
Nov-13	3.14	3.22	3.24	35.98	11.44	11.67	6.39	66.69		
Dec-13	2.34	2.48	3.34	35.89	7.75	8.28	6.69	67.91		
Jan-14	3.19	3.21	3.84	40.34	11.82	11.53	7.44	75.16		
Feb-14	2.21	2.44	3.30	37.73	9.45	9.90	6.22	72.42		
Mar-14	2.59	2.60	4.12	38.83	8.67	8.96	8.05	75.79		
<b>Year total<sup>3</sup></b>	<b>49.48</b>	<b>50.39</b>	<b>41.27</b>	<b>418.13</b>	<b>83.4</b>	<b>140.58</b>	<b>141.59</b>	<b>78.21</b>	<b>784.33</b>	<b>55.6</b>
<b>Total</b>	<b>272.82</b>	<b>267.22</b>	<b>71.64</b>	<b>539.31</b>		<b>660.24</b>	<b>649.18</b>	<b>136.44</b>	<b>1052.04</b>	

Supplementary table 2.11b Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the other JSA Payment Group (with a 13 week Job Outcome qualifying period): June 2011 to March 2014

Thousands

	Payment Group				
	13-Week Job Outcome payments*				
	Other JSA				
	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%
Jun-11	19.56	6.79	.	.	
-					
-					
-					
<b>Year 1 total</b>	<b>181.63</b>	<b>169.29</b>	<b>4.32</b>	<b>0.36</b>	<b>2.4</b>
Apr-12	13.11	13.54	1.08	8.19	
-					
-					
-					
<b>Year 2 total</b>	<b>111.86</b>	<b>110.14</b>	<b>32.45</b>	<b>178.74</b>	<b>29.0</b>
Apr-13	6.77	6.61	2.43	30.10	
-					
-					
-					
<b>Year 3 total</b>	<b>61.92</b>	<b>60.88</b>	<b>35.30</b>	<b>463.98</b>	<b>57.0</b>
<b>Total</b>	<b>355.41</b>	<b>340.31</b>	<b>72.07</b>	<b>642.54</b>	

\* Apart from payment group 9, which is 26 week Job Outcomes



Supplementary table 2.11c Time Series showing number of Referrals, Attachments, Job Outcome payments and Sustainment payments for the new ESA customer (excluding 12 month prognosis claimants) and other ESA/IB Payment Groups (with a 13 week Job Outcome qualifying period): June 2011 to March 2014

Thousands

	Payment Group									
	13-Week Job Outcome payments									
	New ESA customers (3/6 Mth Prognosis)					Other ESA/IB				
Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	Referrals	Attachments	Job Outcome payment	Number of Sustainment payments paid to providers	%	
Jun-11	1.80	0.60	.	.	0.56	0.20	.	.		
Jul-11	3.39	2.91	.	.	0.91	0.73	.	.		
Aug-11	3.29	3.11	.	.	0.80	0.86	.	.		
Sep-11	3.55	3.43	0.00	.	0.88	0.89	-	.		
Oct-11	4.82	4.04	0.01	0.00	1.19	0.97	-	-		
Nov-11	9.89	8.59	0.03	0.00	2.63	1.85	0.01	-		
Dec-11	4.16	4.65	0.05	0.00	2.45	1.76	0.03	-		
Jan-12	4.23	4.62	0.06	0.01	2.75	2.32	0.04	0.01		
Feb-12	3.03	3.42	0.07	0.01	2.51	2.42	0.04	0.01		
Mar-12	3.13	3.15	0.03	.	2.65	2.63	0.01	-		
<b>Year 1 total</b>	<b>41.27</b>	<b>38.53</b>	<b>0.25</b>	<b>0.03</b>	<b>0.6</b>	<b>17.32</b>	<b>14.65</b>	<b>0.14</b>	<b>0.02</b>	<b>0.8</b>
Apr-12	2.27	2.48	0.09	0.44	2.20	2.27	0.04	0.24		
May-12	2.85	2.80	0.09	0.09	2.55	2.82	0.03	0.05		
Jun-12	2.65	2.69	0.16	0.34	2.41	2.42	0.05	0.17		
Jul-12	2.94	3.00	0.20	0.50	2.75	2.71	0.09	0.20		
Aug-12	2.66	2.78	0.16	0.71	2.43	2.58	0.09	0.28		
Sep-12	3.23	2.93	0.46	1.05	2.89	2.72	0.20	0.50		
Oct-12	6.13	5.07	0.22	1.46	3.99	3.35	0.11	0.70		
Nov-12	5.26	5.81	0.33	1.67	8.29	6.70	0.16	0.89		
Dec-12	3.35	3.34	0.31	1.48	8.59	7.70	0.13	0.71		
Jan-13	3.95	3.94	0.41	2.42	11.18	10.31	0.19	1.10		
Feb-13	3.31	3.44	0.34	2.52	9.46	9.64	0.16	1.15		
Mar-13	2.77	2.90	0.26	2.47	8.92	8.78	0.14	1.16		
<b>Year 2 total</b>	<b>41.36</b>	<b>41.18</b>	<b>3.03</b>	<b>15.16</b>	<b>7.3</b>	<b>65.66</b>	<b>62.00</b>	<b>1.39</b>	<b>7.15</b>	<b>2.1</b>
Apr-13	2.64	2.76	0.29	3.04	8.56	8.27	0.13	1.49		
May-13	2.46	2.52	0.39	3.21	8.87	8.69	0.21	1.52		
Jun-13	2.43	2.34	0.45	3.31	7.98	7.86	0.25	1.57		
Jul-13	2.52	2.69	0.55	4.32	8.86	8.92	0.35	2.07		
Aug-13	1.62	1.76	0.47	4.17	6.49	6.87	0.31	2.05		
Sep-13	1.45	1.55	0.58	5.10	6.11	6.13	0.36	2.58		
Oct-13	1.44	1.53	0.63	5.52	6.45	6.62	0.43	2.89		
Nov-13	1.24	1.31	0.56	5.62	5.51	5.52	0.40	3.00		
Dec-13	1.06	1.11	0.73	5.88	4.67	4.80	0.65	3.27		
Jan-14	1.18	1.27	0.68	7.05	5.70	5.89	0.56	3.99		
Feb-14	1.11	1.12	0.55	7.01	4.96	5.14	0.51	4.30		
Mar-14	1.16	1.21	0.46	7.42	5.08	5.26	0.34	4.81		
<b>Year total <sup>3</sup></b>	<b>20.30</b>	<b>21.17</b>	<b>6.35</b>	<b>61.65</b>	<b>31.3</b>	<b>79.23</b>	<b>79.95</b>	<b>4.48</b>	<b>33.55</b>	<b>5.6</b>
<b>Total</b>	<b>102.94</b>	<b>100.87</b>	<b>9.63</b>	<b>76.72</b>		<b>162.21</b>	<b>156.60</b>	<b>6.00</b>	<b>40.70</b>	

Supplementary table 2.12: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Participants who have qualified for at least one Sustainment payment – Age by gender: June 2011 to March 2014

		<i>Thousands</i>			
		Referrals	Attachments	Job Outcome payments	Number of individuals who achieved at least 1 Sustainment payment
<b>Male</b>	<b>Aged 18 - 24</b>	282.72	273.14	71.25	65.21
	<b>Aged 25 – 34</b>	243.07	234.68	49.39	45.40
	<b>Aged 35 – 44</b>	209.95	204.67	38.26	35.48
	<b>Aged 45 – 49</b>	105.35	103.25	17.44	16.28
	<b>Aged 50 – 54</b>	88.29	86.75	13.10	12.21
	<b>Aged 55 – 59</b>	69.99	68.83	8.19	7.64
	<b>Aged 60+</b>	15.60	15.20	1.01	0.93
	<b>Unknown Age</b>	0.01	0.01	-	-
<b>Female</b>	<b>Aged 18 - 24</b>	137.43	134.40	34.00	31.58
	<b>Aged 25 – 34</b>	101.25	98.96	17.13	15.92
	<b>Aged 35 – 44</b>	125.88	123.41	22.66	21.33
	<b>Aged 45 – 49</b>	69.88	68.63	11.50	10.86
	<b>Aged 50 – 54</b>	55.66	54.63	7.55	7.15
	<b>Aged 55 – 59</b>	41.41	40.67	4.05	3.84
	<b>Aged 60+</b>	7.11	6.94	0.24	0.21
	<b>Unknown Age</b>	0.02	0.02	-	-

Supplementary table 2.13: Number of Referrals and Attachments to the Work Programme, the number of Participants who have qualified for a Job Outcome payment and the number of Sustainment payments paid to providers – by Region: June 2011 to March 2014

		<i>Thousands</i>			
		Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
<b>Total</b>		<b>1553.63</b>	<b>1514.19</b>	<b>295.79</b>	<b>2351.26</b>
<b>North East</b>		94.89	92.99	18.07	137.13
<b>North West</b>		211.83	206.73	40.33	313.93
<b>Yorkshire and the Humber</b>		164.85	161.40	29.88	227.12
<b>East Midlands</b>		112.00	108.34	21.87	177.96
<b>West Midlands</b>		165.67	161.97	32.39	257.34
<b>East of England</b>		108.76	106.42	22.82	183.24
<b>London</b>		229.14	222.39	43.99	370.84
<b>South East</b>		137.83	134.87	29.09	239.35
<b>South West</b>		86.63	84.31	15.86	115.94
<b>Scotland</b>		150.25	146.25	26.74	214.35
<b>Wales</b>		83.17	81.12	13.90	108.06
<b>Unknown</b>		8.61	7.40	0.85	6.00

Supplementary table 2.14: Number of Claimants in receipt of JSA/ESA/IB in Great Britain, by region - August 2014 snapshot.

Thousands

	Number of Individuals in the Population Claiming JSA/ESA/IB (Caseload - thousands)	Claimants claiming JSA/ESA/IB in each Region (%) as a proportion of the GB total
<b>GB</b>	2,238.97	
<b>North East</b>	129.73	5.8
<b>North West</b>	313.77	14.0
<b>Yorkshire and The Humber</b>	226.47	10.1
<b>East Midlands</b>	153.07	6.8
<b>West Midlands</b>	228.86	10.2
<b>East of England</b>	165.41	7.4
<b>London</b>	328.76	14.7
<b>South East</b>	202.46	9.0
<b>South West</b>	139.89	6.2
<b>Wales</b>	130.66	5.8
<b>Scotland</b>	219.89	9.8
<b>Unknown</b>	-	-

Source: [www.nomis.co.uk](http://www.nomis.co.uk)

## C4. Supplementary Tables of contracts

**Supplementary table 2.15: Number of Referrals, Attachments, Job Outcome payments and Sustainment payments to the Work Programme – by Contract: June 2011 to March 2014**

Contract	<i>Thousands</i>			
	Referrals	Attachments	Job Outcome payments	Number of Sustainment payments paid to providers
East of England: Ingeus UK LTD	55.97	54.51	12.49	100.14
East of England: Seetec	53.92	52.98	10.52	84.48
East Midlands: A4e Ltd	55.43	53.13	9.83	79.32
East Midlands: Ingeus UK Ltd	56.67	55.14	11.94	97.87
West London: Ingeus UK Ltd	32.66	31.51	6.44	54.78
West London: Maximus Emp UK Ltd	31.95	30.91	6.04	53.46
West London: Reed in Partnership Ltd	31.66	30.54	5.77	49.84
East London: A4e Ltd	44.81	43.26	8.52	70.53
East London: Careers Development Group	44.59	43.63	9.17	76.43
East London: Seetec	44.21	43.12	8.10	66.22
North East: Avanta Enterprise Ltd	47.83	46.74	9.06	69.62
North East: Ingeus UK Ltd	47.93	47.03	9.09	68.03
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	52.88	50.59	9.08	72.50
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	52.78	51.57	9.70	73.86
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	35.91	35.08	7.04	56.58
Manchester, Cheshire, Warrington: G4S	35.92	35.52	7.58	56.47
Manchester, Cheshire, Warrington: Seetec	35.32	34.80	7.04	55.35
Scotland: Ingeus UK LTD	75.82	73.76	13.87	110.92
Scotland: Working Links (Emp) Ltd	74.98	72.97	12.93	103.90
Thames Valley, Hamps, Isle of Wight: A4e Ltd	31.45	30.39	5.91	47.50
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	31.58	31.28	7.02	59.90
Surrey, Sussex, Kent: Avanta Enterprise Ltd	37.81	36.76	7.99	68.69
Surrey, Sussex, Kent: G4S	38.29	37.60	8.35	64.67
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	22.60	21.79	4.03	24.77
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	22.74	22.39	4.50	36.31
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	20.87	20.39	3.55	26.17
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	20.84	20.08	3.76	28.46
Wales: Rehab jobfit LLP	41.44	40.10	6.61	49.88
Wales: Working Links (Emp) Ltd	42.03	41.25	7.29	58.03
Birmingham, Solihull, Black Country: EOS-Works Ltd	36.29	35.73	7.53	61.25
Birmingham, Solihull, Black Country: Corp of Newc. College	35.39	34.34	6.25	49.99
Birmingham, Solihull, Black Country: Pertemps	35.75	35.03	6.43	51.94
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	29.62	28.50	6.22	48.47
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	29.81	29.45	6.13	46.92
West Yorkshire: Interserve Working Futures	36.74	36.08	6.18	45.72
West Yorkshire: Ingeus UK LTD	37.64	36.74	7.26	56.07
South Yorkshire: A4e Ltd	23.77	22.91	4.33	34.35
South Yorkshire: Serco Ltd	23.85	23.58	4.63	34.13
NE Yorks, The Humber: G4S	22.15	21.81	3.96	30.40
NE Yorks, The Humber: Corp of Newc College	21.72	21.23	3.65	27.37

**Supplementary table 2.16a: In year (financial year) proportion of Referrals against Job Outcome payments, by contract- for the Payment Groups which have a Minimum Performance Level (MPL<sup>11</sup>): Using data from March 2014**

Percentage

Contract	June 2011 – March 2012 (Year 1)			April 2012 – March 2013 (Year 2)		
	JSA 18 to 24 (Target - 5.5%)	JSA 25 or more (Target - 5.5%)	ESA new customers <sup>Error!</sup> (Target - 5.5%) <small>Bookmark not defined.</small>	JSA 18 to 24 (Target – 33%)	JSA 25 or more (Target – 27.5%)	ESA new customers <sup>Error!</sup> (Target – 16.5%) <small>Bookmark not defined.</small>
East of England: Ingeus UK LTD	1.2	1.4	0.5	33.7	34.6	10.4
East of England: Seetec	1.1	1.0	0.7	28.7	30.0	7.7
East Midlands: A4e Ltd	1.3	1.0	0.5	30.8	17.0	6.1
East Midlands: Ingeus UK Ltd	1.8	1.3	1.3	40.6	24.0	9.0
West London: Ingeus UK Ltd	1.7	1.8	0.8	39.4	41.4	8.1
West London: Maximus Emp UK Ltd	1.1	1.2	0.3	36.4	38.6	5.4
West London: Reed in Partnership Ltd	2.0	1.8	0.6	27.8	35.6	6.2
East London: A4e Ltd	0.7	0.9	0.6	25.6	29.9	6.2
East London: Careers Development Group	0.7	1.3	0.4	29.5	34.2	4.6
East London: Seetec	0.6	0.9	0.4	26.6	29.0	5.2
North East: Avanta Enterprise Ltd	0.7	0.6	0.2	31.8	21.6	8.4
North East: Ingeus UK Ltd	1.2	0.9	0.8	29.2	22.0	7.9
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	0.3	0.9	0.5	28.5	33.4	6.8
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	0.2	0.7	0.4	31.8	33.0	8.2
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	1.0	0.6	0.7	34.1	21.8	8.6
Manchester, Cheshire, Warrington: G4S	1.5	1.1	1.0	38.3	23.9	8.8
Manchester, Cheshire, Warrington: Seetec	1.2	0.9	0.9	36.1	23.5	9.6
Scotland: Ingeus UK LTD	1.3	1.3	0.5	36.6	32.3	8.4
Scotland: Working Links (Emp) Ltd	0.8	1.1	0.7	33.9	28.9	8.6
Thames Valley, Hamps, Isle of Wight: A4e Ltd	0.5	0.9	0.2	32.5	35.7	8.1
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	1.0	1.6	1.2	39.1	44.9	9.3
Surrey, Sussex, Kent: Avanta Enterprise Ltd	1.3	0.8	0.7	37.1	25.2	7.8
Surrey, Sussex, Kent: G4S	1.8	1.0	0.9	40.9	24.1	9.1
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	0.7	0.5	0.4	32.8	26.6	6.3
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	0.8	1.3	0.7	33.8	28.3	8.3
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	0.6	0.8	0.6	24.9	28.2	6.4
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	0.7	0.8	0.3	24.2	29.1	7.5
Wales: Rehab jobfit LLP	0.6	0.5	0.4	25.7	15.7	5.3
Wales: Working Links (Emp) Ltd	1.2	0.6	0.3	24.2	15.4	6.6
Birmingham, Solihull, Black Country: EOS-Works Ltd	1.3	0.8	0.9	33.7	24.8	6.9
Birmingham, Solihull, Black Country: Corp. of Newc. College	0.1	0.2	0.0	28.0	19.4	4.2
Birmingham, Solihull, Black Country: Pertemps	0.4	0.3	0.3	29.7	19.7	5.4
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	1.0	0.8	0.4	34.0	22.5	6.1
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	0.7	0.6	1.7	37.5	23.7	6.6
West Yorkshire: Interserve Working Futures	0.5	0.9	0.2	25.1	26.8	6.1
West Yorkshire: Ingeus UK LTD	0.6	1.3	0.2	29.4	35.3	10.3
South Yorkshire: A4e Ltd	1.5	1.0	0.8	25.2	15.2	7.3
South Yorkshire: Serco Ltd	1.0	0.7	0.6	29.0	17.1	6.8
NE Yorks, The Humber: G4S	1.3	0.6	1.0	28.6	18.6	7.4
NE Yorks, The Humber: Corp of Newc. College	0.2	0.4	0.0	24.8	15.4	3.7

<sup>11</sup> Minimum Performance Levels are contractual measures of Performance that providers are measured against. These vary between payment group and year of the programme. For more information please see the Work Programme provider guidance: [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/264222/wp-pg-chapter-12.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/264222/wp-pg-chapter-12.pdf)

**Supplementary table 2.16b: In year (financial year) proportion of Referrals against Job Outcome payments, by contract- for the Payment Groups which have a Minimum Performance Level (MPL<sup>11</sup>): Using data from March 2014**

Percentage

Contract	April 2013 – March 2014 (Year 3)		
	JSA 18 to 24 (Target - 44%)	JSA 25 or more (Target - 33%)	ESA new customers <small>Error! Bookmark not defined.</small> (Target – 16.5%)
East of England: Ingeus UK LTD	84.9	59.9	40.8
East of England: Seetec	78.0	56.5	28.5
East Midlands: A4e Ltd	88.7	52.5	24.4
East Midlands: Ingeus UK Ltd	88.6	54.6	33.2
West London: Ingeus UK Ltd	70.4	56.2	39.9
West London: Maximus Emp UK Ltd	75.3	60.9	35.6
West London: Reed in Partnership Ltd	78.7	62.6	34.6
East London: A4e Ltd	80.5	62.2	30.9
East London: Careers Development Group	84.6	63.9	29.9
East London: Seetec	75.5	58.6	34.9
North East: Avanta Enterprise Ltd	84.6	54.2	29.4
North East: Ingeus UK Ltd	92.4	53.7	40.5
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	83.5	54.8	24.8
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	82.3	60.2	27.0
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	87.0	56.2	36.6
Manchester, Cheshire, Warrington: G4S	80.5	56.2	36.6
Manchester, Cheshire, Warrington: Seetec	84.4	50.7	30.6
Scotland: Ingeus UK LTD	81.2	55.0	25.6
Scotland: Working Links (Emp) Ltd	81.4	54.0	26.2
Thames Valley, Hamps, Isle of Wight: A4e Ltd	95.9	68.2	22.6
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	103.6	74.0	30.3
Surrey, Sussex, Kent: Avanta Enterprise Ltd	94.5	63.6	40.7
Surrey, Sussex, Kent: G4S	85.0	65.9	38.4
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	81.4	66.2	27.0
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	96.4	71.1	33.0
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	94.1	58.5	39.6
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	95.8	63.3	33.1
Wales: Rehab jobfit LLP	72.9	41.5	30.7
Wales: Working Links (Emp) Ltd	76.9	47.2	36.2
Birmingham, Solihull, Black Country: EOS-Works Ltd	83.9	42.5	26.6
Birmingham, Solihull, Black Country: Corp. of Newc. College	80.8	46.8	35.3
Birmingham, Solihull, Black Country: Pertemps	78.0	44.3	32.6
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	103.5	57.2	27.5
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	95.0	56.6	25.1
West Yorkshire: Interserve Working Futures	72.3	48.8	36.1
West Yorkshire: Ingeus UK LTD	64.9	48.8	41.9
South Yorkshire: A4e Ltd	88.5	48.5	33.7
South Yorkshire: Serco Ltd	89.2	46.7	33.7
NE Yorks, The Humber: G4S	77.9	43.3	32.1
NE Yorks, The Humber: Corp of Newc. College	84.0	55.4	37.6

**Supplementary table 2.17: Proportion of Referrals to the Work Programme that have received at least 12 months of support on the Work Programme and achieved a Job Outcome payment within that period: to the end of March 2014.**

<b>Contract</b>	<b>Number of Referrals (Thousands)</b>	<b>Number of Job Outcomes (Thousands)</b>	<b>Proportion of Referrals Achieving a Job Outcome at 12 months (Percentage)</b>
<b>All</b>	<b>1202.12</b>	<b>130.71</b>	<b>10.9</b>
East of England: Ingeus UK LTD	42.84	5.85	13.7
East of England: Seetec	41.83	4.70	11.2
East Midlands: A4e Ltd	42.70	4.52	10.6
East Midlands: Ingeus UK Ltd	43.15	6.19	14.3
West London: Ingeus UK Ltd	25.34	2.99	11.8
West London: Maximus Emp UK Ltd	25.00	2.52	10.1
West London: Reed in Partnership Ltd	24.99	2.44	9.8
East London: A4e Ltd	35.11	3.62	10.3
East London: Careers Development Group	35.08	4.05	11.5
East London: Seetec	34.72	3.31	9.5
North East: Avanta Enterprise Ltd	37.38	3.76	10.1
North East: Ingeus UK Ltd	37.32	4.03	10.8
Merseyside, Halton, Cumbria, Lancs: A4e Ltd	39.63	3.94	9.9
Merseyside, Halton, Cumbria, Lancs: Ingeus UK LTD	39.60	4.27	10.8
Manchester, Cheshire, Warrington: Avanta Enterprise Ltd	27.36	3.06	11.2
Manchester, Cheshire, Warrington: G4S	27.21	3.48	12.8
Manchester, Cheshire, Warrington: Seetec	26.89	3.28	12.2
Scotland: Ingeus UK LTD	58.76	6.59	11.2
Scotland: Working Links (Emp) Ltd	58.17	5.67	9.7
Thames Valley, Hamps, Isle of Wight: A4e Ltd	24.46	2.46	10.1
Thames Valley, Hamps, Isle of Wight: Maximus Emp UK Ltd	24.61	3.19	13.0
Surrey, Sussex, Kent: Avanta Enterprise Ltd	29.47	3.47	11.8
Surrey, Sussex, Kent: G4S	29.77	3.85	12.9
Devon, Cornwall, Dorset, Somerset: Prospects Serv Ltd	17.10	1.44	8.4
Devon, Cornwall, Dorset, Somerset: Working Links (Emp) Ltd	17.20	1.98	11.5
Glouc, Wilts, Swindon, West of England: JHP Group Ltd	16.26	1.40	8.6
Glouc, Wilts, Swindon, West of England: Rehab jobfit LLP	16.29	1.45	8.9
Wales: Rehab jobfit LLP	31.52	2.66	8.4
Wales: Working Links (Emp) Ltd	31.87	3.14	9.9
Birmingham, Solihull, Black Country: EOS-Works Ltd	28.40	3.49	12.3
Birmingham, Solihull, Black Country: Corp. of Newc. College	28.37	2.58	9.1
Birmingham, Solihull, Black Country: Pertemps	28.29	2.77	9.8
Coventry, Warwicks, Staffs, the Marches: esg. Holdings Ltd	22.80	2.77	12.1
Coventry, Warwicks, Staffs, the Marches: Serco Ltd	22.99	2.91	12.7
West Yorkshire: Interserve Working Futures	28.50	2.46	8.6
West Yorkshire: Ingeus UK LTD	28.71	3.25	11.3
South Yorkshire: A4e Ltd	18.66	1.95	10.5
South Yorkshire: Serco Ltd	18.68	2.11	11.3
NE Yorks, The Humber: G4S	17.55	1.73	9.9
NE Yorks, The Humber: Corp. of Newc. College	17.54	1.41	8.0

**SOURCE:** DWP: Information, Governance and Security Directorate (IGS)

**Notes:**

**Referrals (Thousands)** Referrals shown are 'net' Referrals which do not include rejections, cancellations or Referrals to ESA information sessions.

**Attachments (Thousands)** The date of the first engagement activity between the provider and the Participant as recorded on the payment administrative system.

**Job Outcomes (Thousands)** The Work Programme IT payment system was updated on the 26<sup>th</sup> March 2012 and validation processes introduced in April 2012. The early data series following this was subject to fluctuations as the new system and processes bedded in. For further details please see section 4.1 of the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Sustainment payments (Thousands)** Tables shows the number of Sustainment payments paid to providers in each calendar month. The Work Programme IT payment system update went live in April 2012. All Sustainment payments prior to this were recorded clerically and uploaded to the system during April and May 2012. The payment date for these is based on the date the information was uploaded to the system. For Sustainment payments recorded after this, payment dates are based on the date that payments were made to providers. For further details see the information note available on the WP landing page: <http://research.dwp.gov.uk/asd/index.php?page=wp>.

**Payment Group** Payment Groups are assigned by Jobcentre Plus, on the basis of a Claimant's circumstances, and benefit they receive. For more information on the Payment Groups, when they commenced and inconsistencies please see the information note available on the WP landing page: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Job Outcome length** The length of time before a Claimant qualifies for a Job Outcome is dependent on their assigned Payment Group. For more information please see the information note available on the WP landing page:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

**Primary Health Condition** Primary Health Condition is for Employment and Support Allowance/Incapacity Benefit Claimants only. Causes of incapacity are based on the International Classification of Diseases, 10th Revision, published by the World Health Organisation. Medical condition is based on evidence provided and this in itself does not confer entitlement to Employment Support Allowance/Incapacity Benefit.

**Age** Age is fixed at the time of referral.

**Ethnicity Summary** Ethnic Group is self assessed and recorded on the Jobcentre Plus administrative system.

**Region** The Claimant's Region (formerly Government Office Region) at the time of referral.

**Contract** The Prime Provider and their contract area where they are responsible for delivering the Work Programme. Prime Providers can be responsible for delivering a number of contracts across Great Britain.



## 2.6 Notes

### 2.6.1. Employment Programme Statistics

The release strategy for statistics on Pre-Work Programme support and the Work Programme is represented by a table containing an overview of the schemes and a timetable of when the statistics will be released. Users can click on links within the table to view details about the scheme and the latest official statistics. Details are available here: <https://www.gov.uk/government/publications/employment-programme-official-statistics>

The Work Programme and Pre-Work Programme statistics can be accessed via the link above or alternatively Work Programme statistics can be accessed via: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2> and Pre-Work Programme support schemes via: <https://www.gov.uk/government/publications/pre-work-programme-support>

### 2.6.2. Work Programme Statistics

The Department for Work and Pensions (DWP) publish a regular Statistical Release on the Work Programme official statistics on Referrals, Attachments, Job Outcome payments and Sustainment payments.

Alongside this, there are a large number of tables which enable the user to delve into the detail. These are provided to the user as:

- The DWP Tabulation Tool – this provides the user with an interactive tool to select one of thousands of possible tabulations.
- A data visualisation tool - this allows the user to view the figures as various animated charts.

Both tools can be found on the Work Programme Statistics web page:

<https://www.gov.uk/government/organisations/department-for-work-pensions/series/work-programme-statistics--2>

The following characteristic breakdowns are available on those being referred to the Work Programme, attached by a provider and on those for whom a provider has claimed a Job Outcome payment or Sustainment payments: age, gender, disability indicator, ethnicity, primary health condition (for IB and ESA Claimants) and lone parent status (for JSA and IS Claimants).

Lower level geography information is available for the Participant by local authority, parliamentary constituency and Jobcentre Plus district. Tables also contain information broken down by contract, contract package area and Payment Group.

The official statistics are released quarterly in September, December, March and June.

Achieving this improvement on the previously announced six monthly cycle; which involves aligning more frequent quarterly releases to financial year reporting with more timely publication, within three rather than four months of the reporting period.

Future release dates will be announced via the Employment Support Official Statistics homepage:

<https://www.gov.uk/government/publications/employment-programme-official-statistics> and ONS release calendar found via this link: <http://www.statistics.gov.uk/hub/release-calendar/index.html>

### 2.6.3. Definitions

For full definitions see background information note available via this link

<https://www.gov.uk/government/publications/work-programme-official-statistics-background-information-note>

### 2.6.4. Work Programme referral points and Payment Groups.

Claimants have different referral points to the Work Programme depending on their circumstances, such as age and benefit type. See table below for a summary of the different Payment Groups and referral points.

## Mandatory Payment Groups

Participant	Entry/Access Point	PG	Participation
JSA Claimants aged 18 to 24.	Required from 9 months	PG 1	Mandatory
JSA Claimants aged 25 and over.	Required from 12 months	PG 2	Mandatory
JSA 18 year old NEET Participants.	Required from 3 months	PG 3	Mandatory
JSA Repeaters.	Required from 3 months	PG 3	Mandatory
JSA Ex-IB Participants.	Required from 3 months	PG 4	Mandatory
JSA Early Access Participants.	Optional from 3 months	PG 3	Mandatory
JSA Prison Leaver	Required from Day One of release from prison or the first date of claim if made within 13 weeks	PG 9	Mandatory
ESA (IR) WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 6	Mandatory
ESA (IR) Ex-IB WRAG with 3 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
ESA (IR) Ex-IB WRAG with 6 Month Prognosis.	Required from WCA Outcome	PG 7	Mandatory
Existing ESA (IR) WRAG with 3 or 6 Month Prognosis.	Mandatory from 10/9/12	PG 6	Mandatory
ESA (IR) WRAG with 12 Month Prognosis.	Mandatory from 12 Nov 2012	PG 6	Mandatory
ESA (c) WRAG Participants.	Optional from WCA outcome	PG 5	Mandatory

## Voluntary Payment Groups

Participant	Entry/Access Point	PG	Participation
IS Participants.	Optional from benefit entitlement	PG8	Voluntary
IB Participants.	Optional	PG 8	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 3 or 6 Month Prognosis.	Optional from WCA outcome	PG 7	Voluntary
ESA (IR) WRAG (with Youngest Child Under 5 OR Full-Time Carer) with 12 Month +.	Optional from WCA outcome	PG 5	Voluntary
ESA (c) WRAG (with Youngest Child Under 5 OR Full-Time Carer).	Optional from WCA outcome	PG 5	Voluntary
ESA (IR) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (IR) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA (c) Support Group.	Optional from WCA outcome	PG 6	Voluntary
ESA (c) Ex-IB Support Group.	Optional from WCA outcome	PG 7	Voluntary
ESA Credit Only.	Optional from WCA outcome	PG 5	Voluntary
Pension Credit Claimants.	Optional from 12 months (claiming benefits)	PG 2	Voluntary
Pension Credit Claimants with Health Conditions.	Optional from benefit entitlement	PG 5	Voluntary

**WCA** - Work Capability Assessment.

**Existing ESA Claimants** - Where the date of a Claimant's initial WCA decision was prior to the end date for Referrals to Pathways to Work.

**Notes:**

(1) An exception to mandatory participation are those Claimants in receipt of JSA Credits Only. These Claimants will be given the option of accessing the Work Programme and taking part on an entirely voluntary basis from their eligible entry point. They do not have a separate Opportunity/Claimant Group or Payment Group (PG) on PRaP.

(2) Referrals to the JSA Prison Leavers Payment Group started in February 2012. Attachments to the JSA Prison Leavers Payment Group started on the 1<sup>st</sup> March 2012.

Note: Full details can be seen in Annex A at <http://www.dwp.gov.uk/docs/wp-pg-chapter-2.pdf>

## 2.6.5. Code of Practice for Official Statistics

In developing The Work Programme Official Statistics, DWP has acted in accordance with the Code of Practice and supporting Principles. Detailed policy statements and statement of compliance with the pre-release access to official statistics order 2008 are given below:

The Work Programme Official Statistics will undergo the formal assessment process by the Statistic Authority to determine compliance with the Code and designation with the quality mark 'National Statistics'.

### DWP policy statements

DWP would like to hear your views on our statistical publications. If you use any of our statistics publications, we would be interested in hearing what you use them for and how well they meet your requirements. Please email DWP at [stats-consultation@dwp.gsi.gov.uk](mailto:stats-consultation@dwp.gsi.gov.uk). If you would like to receive occasional e-mails from DWP to directly inform you of documents seeking the views of users, please email [general.statistics@dwp.gsi.gov.uk](mailto:general.statistics@dwp.gsi.gov.uk) giving details of the DWP publications you use.

## 2.6.6. Other National and Official Statistics issued by the Department for Work and Pensions

Details of other National and Official Statistics produced by the Department for Work and Pensions can be found on the DWP website at the following links:

- A list of Tabulation Tools: <https://www.gov.uk/government/organisations/department-for-work-pensions/series/dwp-statistics-tabulation-tool>;
- A schedule of statistical releases over the next 12 months and a list of the most recent releases: <https://www.gov.uk/government/organisations/department-for-work-pensions/about/statistics> ;
- In accordance with the Code of Practice for Official Statistics, all DWP National Statistics are also announced via the UK Statistics Authority publication hub at: [http://www.statistics.gov.uk/hub/statistics-producers/publications/index.html?newquery=\\*%&source-agency=Work+and+Pensions&pagetype=release-landing-page](http://www.statistics.gov.uk/hub/statistics-producers/publications/index.html?newquery=*%&source-agency=Work+and+Pensions&pagetype=release-landing-page)

In addition, users can find links to DWP additional statistical analyses that have not been included in our standard publications at <https://www.gov.uk/government/organisations/department-for-work-pensions/series/ad-hoc-statistical-publications-list>

## 2.6.7. Revisions

Each scheduled release of Work Programme Official Statistics is subject to a complete historical revision to previous figures as well as entirely new records relating to the latest time period i.e. they are fully retrospective

The Department's policy statement describes more generally how DWP will handle revisions <https://www.gov.uk/government/publications/policy-statement-on-the-revision-of-dwp-statistics>

## 2.6.8. Profiles

The Office of Budget Responsibility produces an independent aggregate Claimant count projection that is the basis of the Department's forecasting of Jobseeker's Allowance. The Department produces inflow and off-flow projections consistent with this overall projection, including splits into over and under 25 age groups, using assumptions based on trends in historical data.

Indicative Claimant volumes attaching to the Work Programme from the jobseeker's allowance (JSA) 18-24 group are profiled by applying an assumption about the rate of attachment of eligible Claimants to the Department's forecast volumes of JSA 18-24 year olds that reach the 9 month threshold stage of their claims.