

Our ref: CRS 715,010
Your ref:

via email

██████████
Charging and Enforcement Policy
Leader
WMRCC Quinton
1 Ridgeway, Quinton
Birmingham B32 1AF

20 January 2015

Dear ██████████

FOI REQUEST: DART CHARGE

Thank you for your request for information about Dart Charge dated 18 December 2014 on behalf of BBC Radio Kent under the terms of the Freedom of Information Act 2000.

The request is outlined in bold with our responses added below. In accordance with the requirements of the Act, we have included the data up to and including the date of your request. For your convenience, we have also provided additional data up to and including 8 January 2015.

How many drivers have used the Dartford Crossing since the new Dart Charge was introduced on November 30th?

The number of crossings made from the period 30 November to 18 December 2014 was 2,525,381. From this the total number of chargeable crossings i.e. those within the period between 6am and 10 pm was 2,217,442.

The number of crossings made from the period 30 November until 8 January 2015 was 4,957,271. From this the total number of chargeable crossings i.e. those within the period between 6am and 10 pm was 4,358,276.

The number of crossings made is the number of journeys across the Dartford Crossing in one or other direction (a single journey as opposed to a return trip).

How many drivers have failed to pay the Dart Charge since November 30th?

During the introduction of the scheme, we want to give all drivers the opportunity to pay and comply and so have given people extra days to pay; we are still accepting payment for crossings made for some of the dates within the request which means the numbers provided below may well reduce as more people pay their charges. We have therefore provided figures for the number of potential non-compliant crossings, **as of 19/1/2015**.

Total number of POTENTIAL non-compliant crossings 30/11 – 18/12 inclusive: 300,973
Total number of POTENTIAL non-compliant crossings 30/11 – 08/01 inclusive: 633,411

How many fines have you issued to drivers who have failed to pay the Dart Charge since November 30th?

Dart Charge is a big change for crossing users and we want to give them every opportunity to pay the charge and comply with the scheme. Road users have had a longer period of time to pay their crossing charge and so we are still accepting payment for crossings made for some of the dates within the request.

14,136 Penalty Charge Notices have been issued as of 8/1/2015.

The number of Penalty Charge Notices issued does not directly relate to the number of potential non-compliant crossings; this is because we didn't commence issuing Penalty Charge Notices immediately in order to give drivers the opportunity to pay and comply with the scheme. This measured approach strikes the balance between being clear to drivers they need to pay Dart Charge and giving them every opportunity to do so.

How many fines have you written off since Dart Charged was introduced?

Zero fines have been written off.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](#).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-agency/about/complaints-procedure>

If you require a print copy, please phone the Highways Agency Information Line on 0300 123 5000; or e-mail ha_info@highways.gsi.gov.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF



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If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 715,010 in any future communications.

Yours sincerely



Dart Charge

Email: 



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